

Community health

A first analysis of the dimensions of community health, possible ways to carry out 'health checks' and ways in which chapters can support healthy communities.

Composition: who is part of the community?

parameter	criteria	possible role chapter
<ul style="list-style-type: none"> diversity in age, gender, interests. 	Diversity should be sufficient to: <ul style="list-style-type: none"> provide adequate coverage of wide array of topics be somewhat representative of wider society in order to provide variety of perspectives 	<ul style="list-style-type: none"> reach out to diverse groups support newcomers (for a long period)
<ul style="list-style-type: none"> size 	<ul style="list-style-type: none"> Community is large enough to ensure basic quality and survival of the Wikimedia-project (patrolling, updating key content etc) 	<ul style="list-style-type: none"> editor recruitment and training programmes

Output and activities: what does the community do?

parameter	criteria	possible role chapter
<ul style="list-style-type: none"> content generated, improved 	<ul style="list-style-type: none"> community is productive in terms of improving quality of Wikimedia projects 	
<ul style="list-style-type: none"> activities initiated or participated in (on wiki or off wiki) 	<ul style="list-style-type: none"> community organises onwiki or offwiki activities activities organised by community are successful in drawing attendance/participation 	<ul style="list-style-type: none"> support community initiatives (logistics, communication, finance) provide training to community members in organising/managing activities
<ul style="list-style-type: none"> involvement in (international) Wikimedia affairs and developments 	<ul style="list-style-type: none"> community is represented on international events community members participate in international activities and discussions 	<ul style="list-style-type: none"> provide travel scholarships provide language training bring international developments to attention of community

Dynamics: how does the community function as a group?

parameter	criteria	possible role chapter
<ul style="list-style-type: none"> recruitment, retention and departure rates 	<ul style="list-style-type: none"> Community is able to maintain size required to ensure basic quality of project Community has some level of rejuvenation 	<ul style="list-style-type: none"> reach out to editors who have become inactive, assess reasons, encourage restart reach out to gifted students and university students. tracking the one with potential to become Wikipedians and helping them to integrate in the community
<ul style="list-style-type: none"> mechanisms/processes for integrating new members 	<ul style="list-style-type: none"> Community is aware of need to welcome and integrate new members Community has effective mechanisms and processes for doing so there is no hierarchy creed related to tenure only 	<ul style="list-style-type: none"> help establish Tea House/Green House set up support helpline for newbies organise opportunities for face to face meetings establish a close relationship between the Greenhouse volunteers and the chapter to create in and out Wikipedia supporting system
<ul style="list-style-type: none"> mechanisms/processes for dealing with/resolving conflicts 	<ul style="list-style-type: none"> Community has effective mechanisms for resolving conflicts and dealing with disruptive or difficult behaviour 	<ul style="list-style-type: none"> providing training and coaching in communication and mediation developing new dispute resolution mechanisms with the community
<ul style="list-style-type: none"> community atmosphere 	<ul style="list-style-type: none"> Majority of community members expresses satisfaction with atmosphere/culture of community 	<ul style="list-style-type: none"> surveys, interviews
<ul style="list-style-type: none"> off -wiki social interaction 	<ul style="list-style-type: none"> There is a level of social interaction between community members off wiki, such as social media contact, attendance in meetups 	<ul style="list-style-type: none"> organise social events/meetups set up community/chapter facebook page