Community health
A first analysis of the dimensions of community health, possible ways to carry out 'health checks' and ways in which chapters can support healthy communities.

Composition: who is part of the community?

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<th>criteria</th>
<th>possible role chapter</th>
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| diversity in age, gender, interests. | Diversity should be sufficient to:  
- provide adequate coverage of wide array of topics  
- be somewhat representative of wider society in order to provide variety of perspectives | • reach out to diverse groups  
• support newcomers (for a long period) |
| size | Community is large enough to ensure basic quality and survival of the Wikimedia-project (patrolling, updating key content etc) | • editor recruitment and training programmes |

Output and activities: what does the community do?

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<td>content generated, improved</td>
<td>community is productive in terms of improving quality of Wikimedia projects</td>
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| activities initiated or participated in (on wiki or off wiki) | community organises onwiki or offwiki activities  
activities organised by community are successful in drawing attendance/participation | • support community initiatives (logistics, communication, finance)  
• provide training to community members in organising/managing activities |
| involvement in (international) Wikimedia affairs and developments | community is represented on international events  
community members participate in international activities and discussions | • provide travel scholarships  
• provide language training  
• bring international developments to attention of community |
### Dynamics: how does the community function as a group?

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| • recruitment, retention and departure rates | • Community is able to maintain size required to ensure basic quality of project  
• Community has some level of rejuvenation | • reach out to editors who have become inactive, assess reasons, encourage restart  
• reach out to gifted students and university students, tracking the one with potential to become Wikipedians and helping them to integrate in the community |
| • mechanisms/processes for integrating new members | • Community is aware of need to welcome and integrate new members  
• Community has effective mechanisms and processes for doing so  
• there is no hierarchy creed related to tenure only | • help establish Tea House/Green House  
• set up support helpline for newbies  
• organise opportunities for face to face meetings  
• establish a close relationship between the Greenhouse volunteers and the chapter to create in and out Wikipedia supporting system |
| • mechanisms/processes for dealing with/resolving conflicts | • Community has effective mechanisms for resolving conflicts and dealing with disruptive or difficult behaviour | • providing training and coaching in communication and mediation  
• developing new dispute resolution mechanisms with the community |
| • community atmosphere | • Majority of community members expresses satisfaction with atmosphere/culture of community | • surveys, interviews |
| • off-wiki social interaction | • There is a level of social interaction between community members off wiki, such as social media contact, attendance in meetups | • organise social events/meetups  
• set up community/chapter facebook page |

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