



# Valuable resources for greater impact

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# CONTEXT

- Not enough resources for Wiki Ambassadors and Wikipedians in Residence (WIR) to provide them with detailed guidelines for their work
- Need of creating better learning environment on Wikipedia for new editors
- Strengthening community and communication among community members
- Insufficient learning materials for Wikipedia editors

# SOLUTION

Make the resources that can be useful for community members in various projects.



# HOW?



## STUDENTS

volunteer to make  
the materials



## WIKI AMBASSADORS

share their  
experience



## WIR

share their  
practical tips



## LISTENING

community  
needs

# CHALLENGES



# RESULTS

Instructions for  
Wikipedians in Residence

Instructions for  
Wiki ambassadors

Video tutorials about  
editing Wikipedia



Discord

Dashboard manual

Wikipedia visual  
editor manual

# LESSONS LEARNED

- The subjective view is that communication is faster and more efficient between Wikipedia editors, people have come closer to each other using Discord. The communication is more productive than on talk pages on Wikipedia.
- During the production of tutorials it's essential to monitor the whole process of making the content.
- When creating the instructions for WIR and Wiki Ambassadors, it is important to have their experience *from the field* and interview them about important issues before making the material.
- Creating the manuals gave us more time for other things, since the students had fewer questions than before when they didn't know how to do some things.



# NEXT STEPS





# CONCLUSIONS

- These resources can be used for Community Growth
- They're indirectly affecting quality of the content
- They are digital tools that improve accessibility and can be used by everyone
- These ideas can easily be applied in other communities

# Thanks!



Useful links:

- [Tutorials - youtube](#)
- [Tutorials - Wikimedia Commons](#)
- [Discord](#)
- [Visual editor](#)
- [Instructions for Wiki Ambassadors](#)