

Hello!

My name is Ilana Fried.

I'm the product manager of the Campaigns product team at the Wikimedia Foundation.



Meeting Agenda

Who are organizers?
Why are we creating tools for organizers?
Event Registration - available now!
Event Discovery - upcoming project
Discussion



Who are organizers?

Organizers are the people who help create or manage events in the Wikimedia movement. These events may be:

- Edit-a-thons
- Writing contests
- Photography contests
- Meetups
- Trainings

Organizers are often passionate about:

- Topical areas
- Knowledge gaps
- Bringing in new voices or communities
- Supporting existing communities

Organizers are often associated with:

- Chapters, user groups, thematic organizations, or affiliates
- Galleries, Libraries, Archives, and Museums (GLAM)



Wikipedia Collaboration by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



Organizing is hard work!

Are you a <u>new organizer</u>, or do you want to become one?

It can often be hard to start! There are many skills to learn & many tools to use, and there has been no integrated system to organize events on the wikis.

Are you an <u>experienced organizer</u>?

You may feel burned out or undersupported. You may spend a lot of time organizing events and training other organizers. You may not know how to improve your existing workflows or to simplify your processes.



Wikimedia in Education Illustration by VHargyono (WMF) on Wikimedia Commons



Top campaign event requests

"As a campaign organizer, I want..."

- "...a central place to find tools and resources, so that I can become a more effective organizer." → Organizer Center
- "...an easier way to build work lists, so my campaigns are more focused and impactful." → List building tools
- "...an easy way to create high-quality event pages, so that more people are motivated to join." → **Event creation**
- "...a central place to promote campaigns, so that more Wikimedians can learn about campaigns." → Event discovery
- "...better tools to promote campaigns, so that more newcomers can learn about campaigns." → **Event promotion tools**
- "...an on-wiki way to register, so that people can easily join events and I know how to support them." → Event registration
- "...better tools to communicate with participants and organizers, so that I can provide better support." → **Communication tools**
- "...tools to provide support to participants during campaigns, so that there are more successful edits." → Participant support
- "...better ways to track, analyze, and report impact, so that I can determine impact and next steps." → Improved tracking tools
- "...a place on-wiki for participants to see their impact, so that they can have a sense of identity and belonging." → Participant center
- "...easier ways for participants to receive recognition and find what to do next, so that more editors are retained." → Next steps

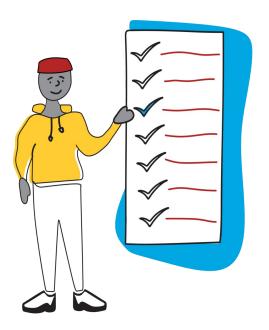


We want to help you!

Whether you're an aspiring organizer, a new organizer, or an experienced organizer, we want to help you!

This way, you can have:

- An easier time organizing events
- Better support in training new organizers
- More people joining your events
- More people making contributions
- Higher retention rates of participants



Person with checklist by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



Building tools for organizers

Vision:

- We want to address the top pain points of event organizers by building and improving tools.
- The tools can eventually be integrated into an Event Center, which can serve as a central hub for events and event organizing.
- The features in the Event Center will be modular and extensible, meaning they can be separated and combined in different ways to suit the needs of individual organizers.



New Wikipedia Editors at Ditchling Feminist Editathon Oct 2019 by Molly Fuller Abbot on Wikimedia Commons





Event Registration Demo

In this presentation, we will demo the event registration tool and its newest features. The tool allows organizers to register participants and manage their events on the wikis. It is available on desktop and mobile web on Meta-Wiki. We plan to release it to more wikis in the future.

Features include:

- Public & private registration
- Multiple organizer support
- Automatic confirmation emails
- Integration with the Programs & Events Dashboard
- Organizer can email participants
- Optional participant questions



Wikipedia Laptop and Desk by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



Login to testwiki or Meta-wiki

- 1. To test the tool: Login to Testwiki: https://test.wikipedia.org.
- 2. In the future (for real events): Login to Meta-wiki
- Confirm your language and time zone in Preferences







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Create event page

- 1. Go to the Search bar
- 2. Type in Event:[name of event]
- 3. Click on the link to create the event page
- 4. Add content to the event page
 - 5. Publish the event page

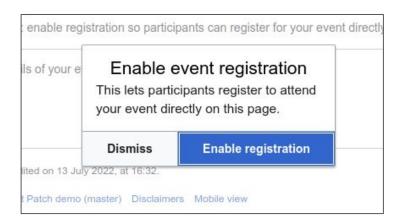






Enable registration

- 1. Click on the popup to enable registration
- 2. If you accidentally dismiss the pop-up, click on the link in the header to enable registration

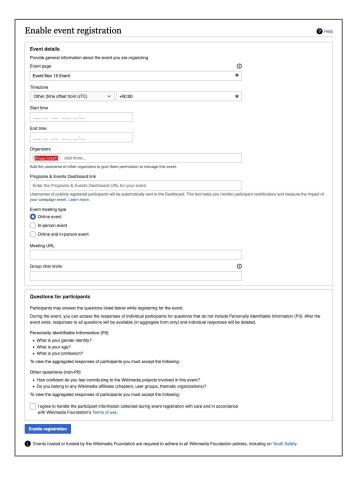




#3.2

Enable registration

- 3. Fill out the form with the event information.
- 4. Click "Enable registration."
- 5. Review the changes.





Join an event as a participant

1. Go to the event page that was just created in this demo.

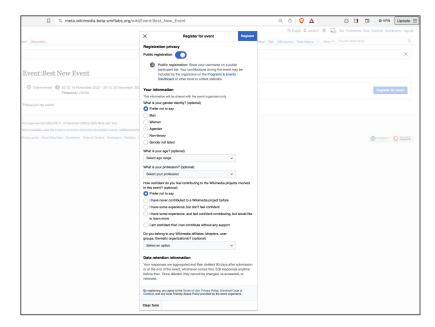
2. Click "Register for event."





Join an event as a participant

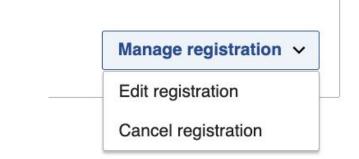
- 4. Select public or private registration. Public registration is viewable to everyone. Private registration is only viewable to the organizers.
- 5. (optional) Share information about yourself, which will only be viewable to the organizer.
- 6. Complete registration process.

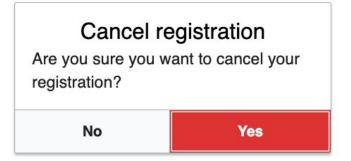




Manage registration as a participant

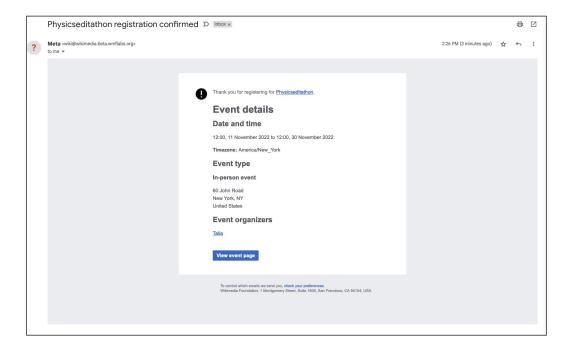
- 1. Click on Manage Registration.
- 2. Cancel your registration or switch between public/private registration.







If you have an email address associated with your account and if you have not disabled email notifications, you will receive a confirmation email after registration.





Participant Questions

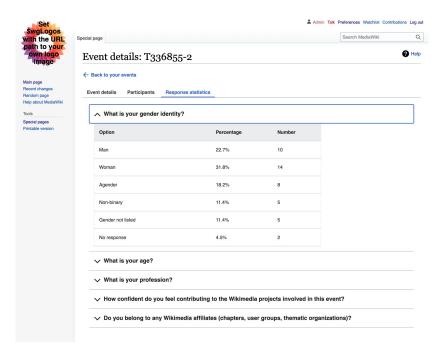
Participants can optionally provide the following information. Some of it is considered personally identifiable information (PII), so it will only be viewable to organizers as aggregate data. Some of it is not considered PII, so it can be viewed per response.

PII questions: gender, age, profession Not PII question: comfort level in contributing to wikis, if they are members of any affiliates



Participant Questions

3. Go to Response Statistics tab to view response statistics.



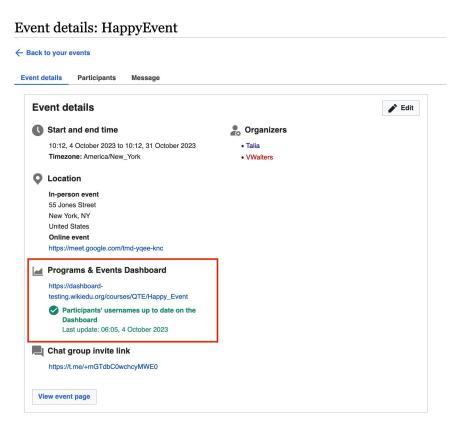


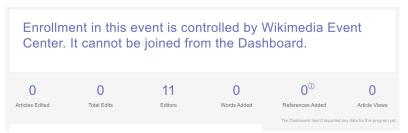
If an organizer has linked a Dashboard event with event registration, and if a participant has publicly registered for the event, the participant's username will be automatically added to the Dashboard event. If the participant has registered privately, their username will not be added to the Dashboard event.



Test Dashboard integration

https://en.wikipedia.beta.wmflabs.org/wiki/Event:HappyEvent





Editors Overview			Editors	Overview Assignment	s & Exercise
Name	Assigned Articles	Reviewing	Words Added (article user draft)	References Added ①	Total Upload
Geugeor sandboxes edits			0 0 0	0	Q
Jennie15 sandboxes edits			0 0 0	0	0
QTE-CampaignEve sandboxes edits			0 0 0	0	0
QTE-CampaignEve sandboxes edits			0 0 0	0	0
QTE-CampaignEve sandboxes edits			0 0 0	0	0
QTE-CampaignEve sandboxes edits			0 0 0	0	<u>0</u>
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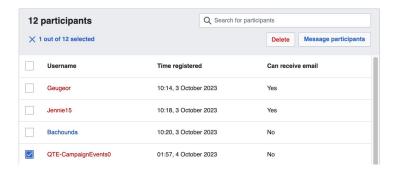
Home Editors Articles Uploads Activity



Remove participants as an organizer

- 1. Go back to the event page you created.
- 2. Click on "Manage event."
- 3. Go to Participants tab
- **4. Select Participant**
- 4. Click "Delete"



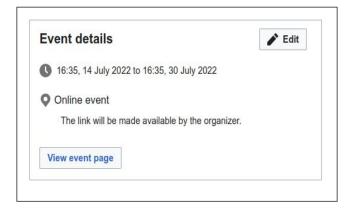


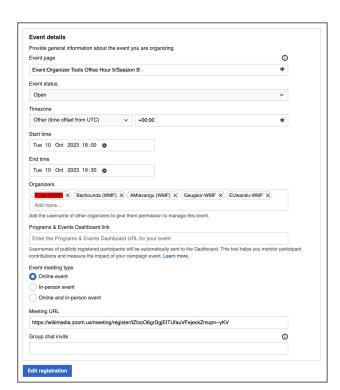


#10

Edit registration information

- 1. Go to EventDetails or MyEvents.
- 2. Choose to "Edit registration."
- 3. Make changes.
- 4. Save changes.

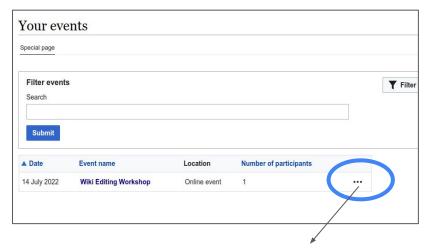






Open and close registration

- 1. Go to MyEvents or Edit in EventDetails.
- 2. If you go to MyEvents: Click on the three dots.
- 3. Select "Close registration."
- 4. To reopen registration, click "Open registration."

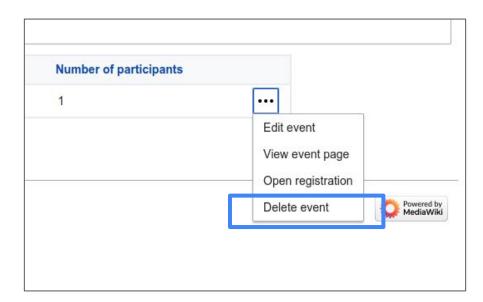


These three dots provide more options



Delete registration

- 1. Go to MyEvents.
- 2. Click on the three dots.
- 3. Select "Delete registration"

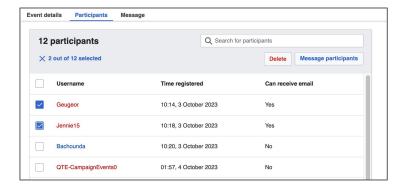




#13

Email participants

- 1. Go to EventDetails.
- 2. Go to Participants tab.
- 3. Select participants.
- 4. Go to Message tab.
- 5. Add subject and message content.
- 6. Click send.



Back to your	events		
vent details	Participants	Message	
Compose	email		
Recipients			
Geugeor			
Add recipient	5		
Subject			
Please remem	ber to bring craft	supplies!	
Message Hello everyon Please remen	e, ber to bring craft	supplies! We will be having an arts & crafts portion of the event, which will	
Message Hello everyon Please remen	ber to bring craft mes, music, and in		



Grant ID support

The organizer will be able to add their grant ID, if they have one. This way, the WMF Grants team can easily get data on event participation.

Grant ID (Optional)

e.g G-RF-1201-3302

If this program or event is supported by a grant from the Wikimedia Foundation, please provide your Grant ID, which you can find in the Grantee Portal (Fluxx).





Organizers, let's make it easier to promote your events!

Editors, let's make it easier to find events that interest you!



Inspired by Wikipedia by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



Next project: Event Discovery

- Event promotion on the wikis is hard!
- Organizers have a hard time identifying and reaching out to editors who may be interested in their events.
- Many editors have never participated in an events (or in only a few events!).
- Many editors don't know how events are relevant to their skill sets or interests.
- Some editors don't know how to find out about events at all, or they don't know how to find out about events beyond those promoted via CentralNotice banner or their direct city or regional affiliate.



Question & Head by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons

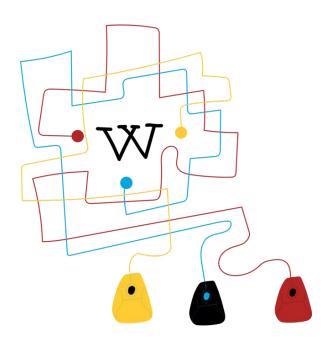


Our hypothesis

If we make it easier for editors to learn about events, we can increase the number of event participants & high-quality articles on topics for impact

Our project idea:

We want to allow organizers to invite editors to an event based on the interests and expertise of the editor. This may be a talk page message, Echo notification, or email. Also, editors can opt out of event invitations if they do not want to receive them.



Wikipedia and Lines by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



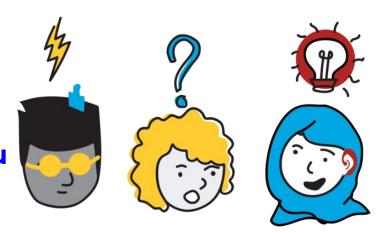
Event invitations: How does it work?

- Step 1: Organizer accesses the event discovery tool.
- Step 2: Organizer inputs articles or Wikidata items that are relevant to their event.
- Step 3: Organizer chooses to "invite participants" (e.g., clicks button).
- Step 4: An invitation is sent to editors who have worked on those articles/Wikidata items if they satisfy the following criteria:
 - They have edited the pages semi-recently (for example, in the last 3 years)
 - They have made significant contributions (for example, at least X bytes)
 - They are a semi-experienced editor (for example, at least 500 Wikipedia edits)



What do you think of the event invitation project?

What other features or tools do you recommend for event discovery?



Three People Reacting by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons





Next steps

- Get the organizer right.
- Use the event registration tool in your events.
- Share your feedback on event discovery.
- 4. Let us know if you want to use the event invitation tool for a campaign event you will be organizing in 2024.



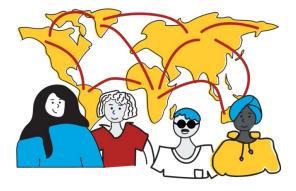
Wikipedia Coffee by Mam'Gobozi Design Factory (MDF) on Wikimedia Commons



Connect with us!

- Subscribe to our newsletter to receive updates on our projects: https://w.wiki/5Yr7
- 2. Join our Telegram group, which is a community for Wikimedia organizers:

https://t.me/+Yua5RpyhyCY5NzY0

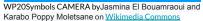


Global Network by Mam'Gobozi Design Factory (MDF) on $\underline{\text{Wikimedia}}$ $\underline{\text{Commons}}$



QR code for Telegram group









Questions?



