Ressources pour prévenir le harcèlement

WikiConvention Francophone - Strasbourg - Octobre 2017

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https://meta.wikimedia.org/wiki/WikiConvention_francophone/2017/Programme/Fossé_des_genres_et_harcèlement:_le_point_sur_les_projets_francophones

Rappel : le harcèlement inclut...

- Les paroles désobligeantes relatives au genre, à l'orientation sexuelle, à l'identité ou à l'expression de genre, au handicap, à l'apparence physique, au poids, à la race, à l'ethnie, aux appartenances politiques ou à la religion.

- Les manœuvres d'intimidation délibérées, traquer quelqu'un, suivre quelqu'un sans y être invité, photographier ou filmer quelqu'un avec acharnement, perturber des exposés ou d'autres événements.

- L'exhibition d'images sexuelles hors contexte, les contacts physiques déplacés et les avances sexuelles non désirées.

Exposure to harassment

On Wikimedia Projects

Respondents were asked if they had **personally experienced harassment.** Out of 2,495 that responded to this question **:**

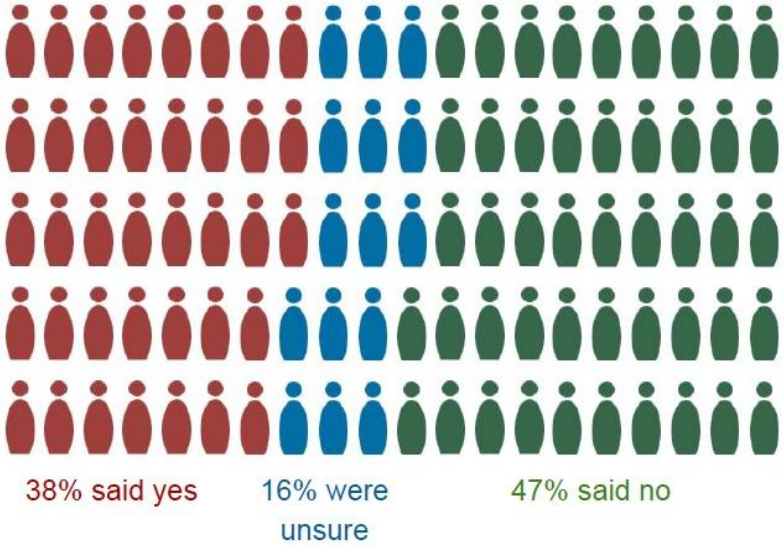


figure 13

Respondents were asked if they had **witnessed the harassment of others.** Out of 2,078 that responded to this question:

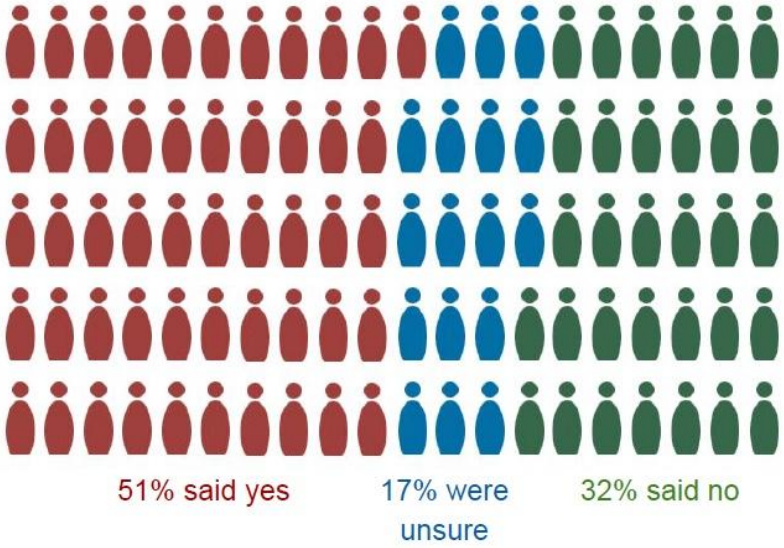


figure 14

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

Forms of harassment experienced by Wikimedians

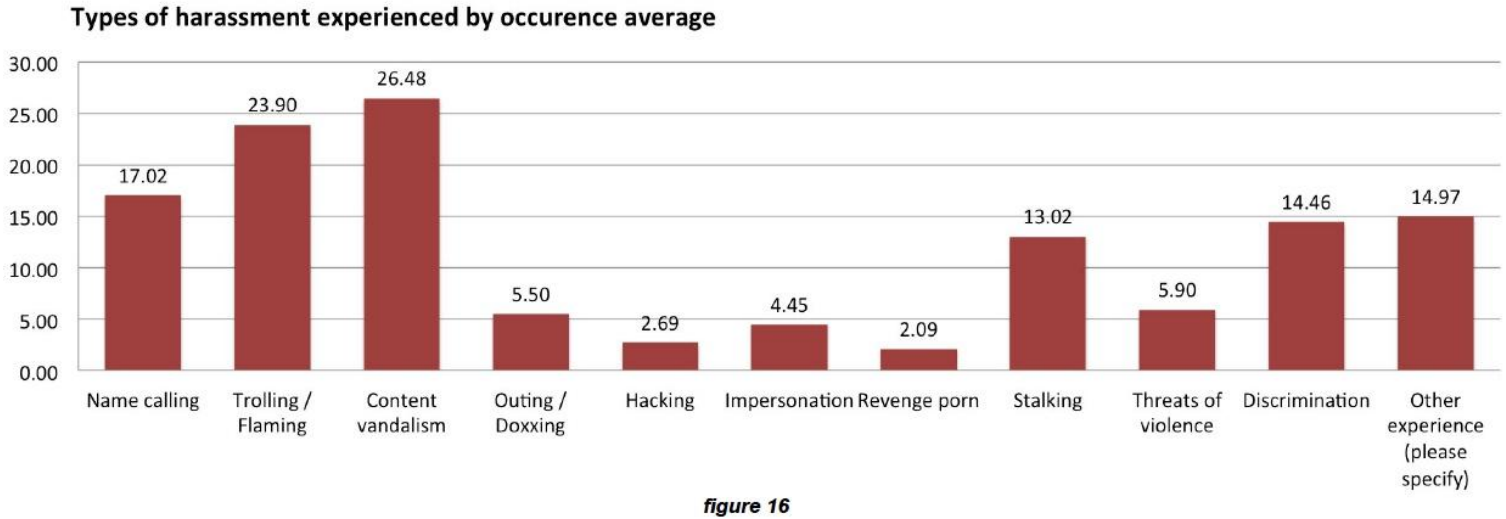


figure 16

***Note**: For definitions for all harassment types used in this survey refer to Appendix A and Appendix C.*

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

The grounds for harassment

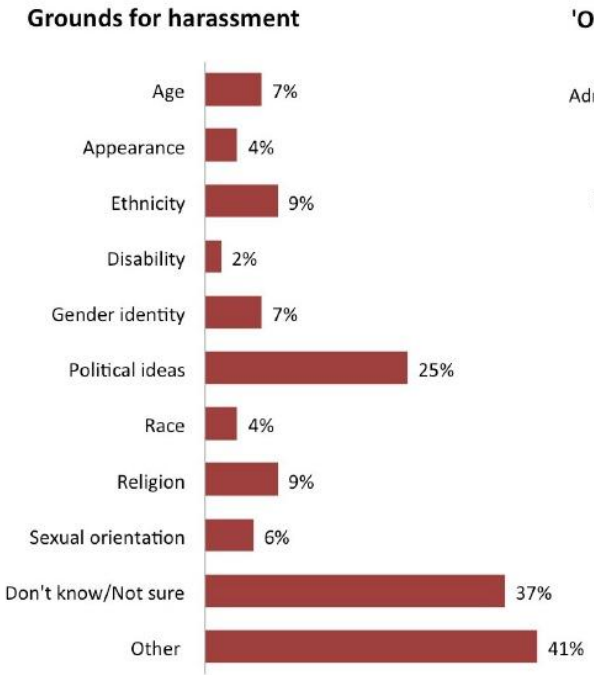


figure 28

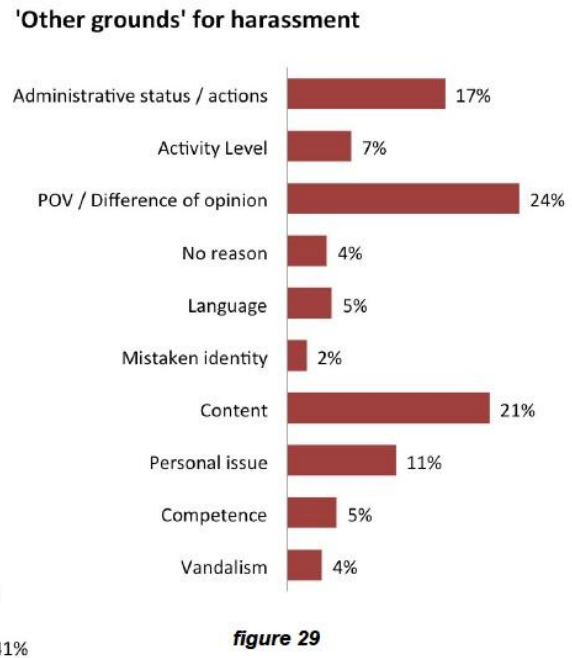


figure 29

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

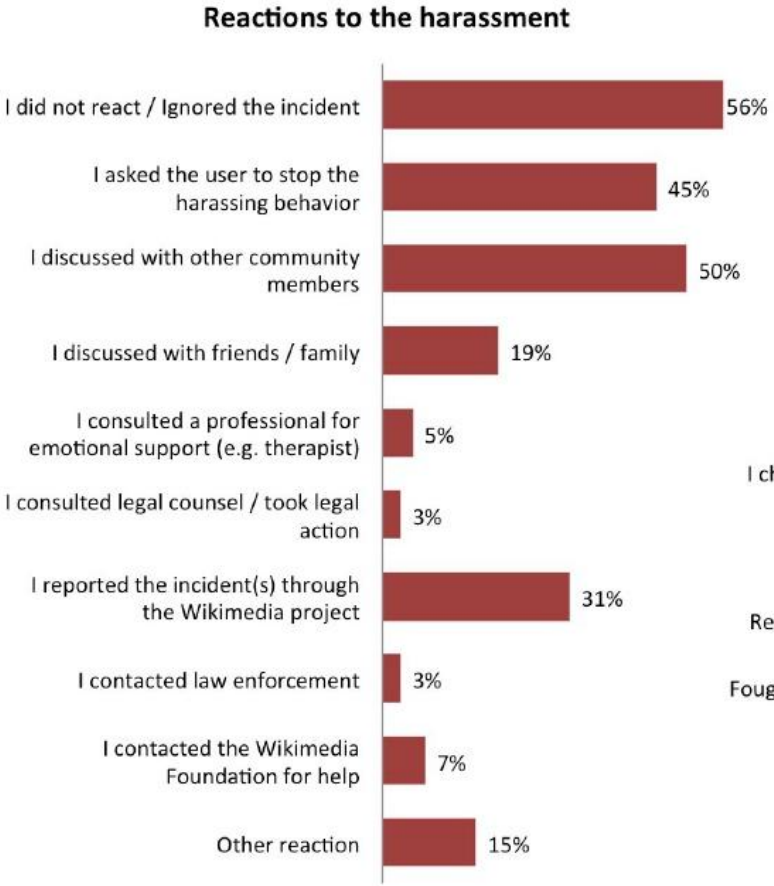


figure 30

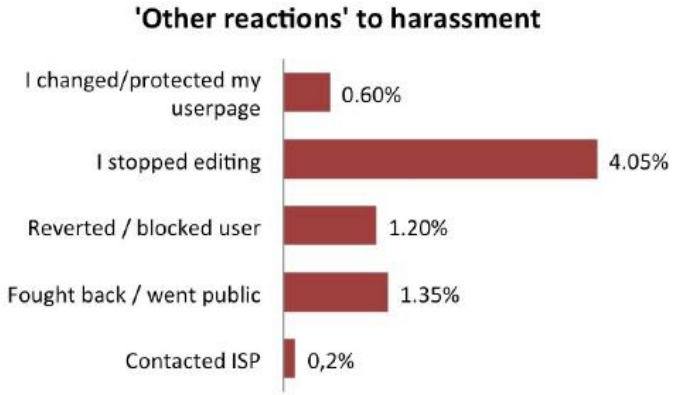


figure 31

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

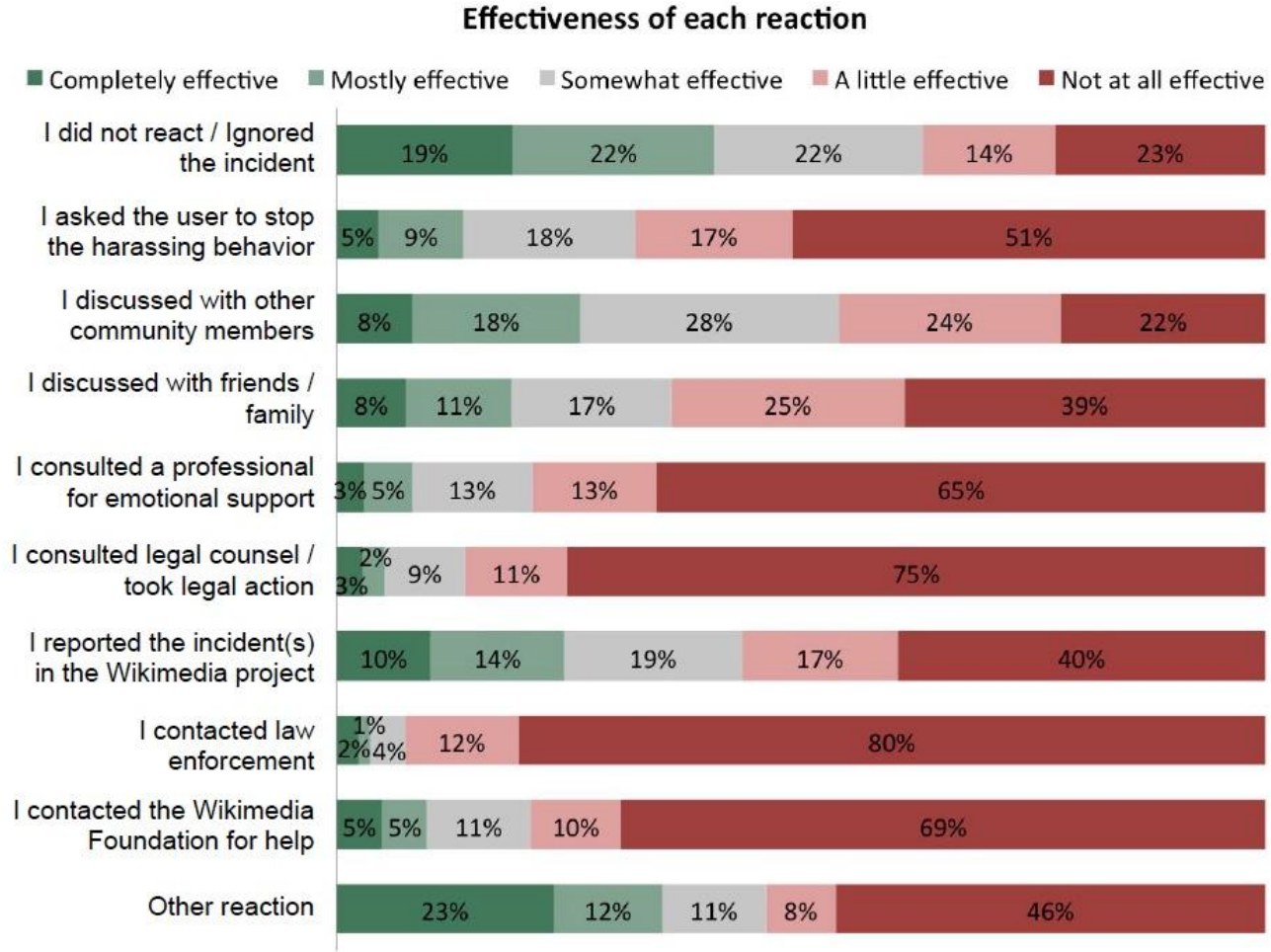


figure 36

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

DefendEachOther

En castellano: DefiendeAlOtro

If you are personally attacked, don't defend yourself. Instead, allow other community members defend you; if they don't, shame on them. This may be surprising - but defending yourself is not your job, it is the job of the other members in the online community.

Reasons:

- it is much more credible to the reader
- it's too hard to stay emotionally balanced when you defend against personal attacks, it is much easier even not to defend at all
- the experience of being defended is incredible, it is pure joy, enjoy it
- to defend and be defended creates strong emotional bonds among members, it builds trust

And remember, most of the time personal attacks need not be defended at all, because the attacker only hurts their own reputation and credibility. However, ModelDesiredBehavior: if someone else is attacked, defend them.

While conflicts are typically seen as negative, they hold big chances to grow as a community, to build trust among the members, to grow in valuable experience. Observe and learn for the next conflicts.

Another aspect is, to help each other to protect their work against wipeouts or mutilations by spammers or vandals, but also help each other to transform (who appear to be) enemies into friends. -- FridemarPache

DefendEachOther is a special case of the Golden Rule, reformulated for practical reasons as <-> FosterEachOther. -- FridemarPache

http://meatballwiki.org/wiki/DefendEachOther

Que faire ?

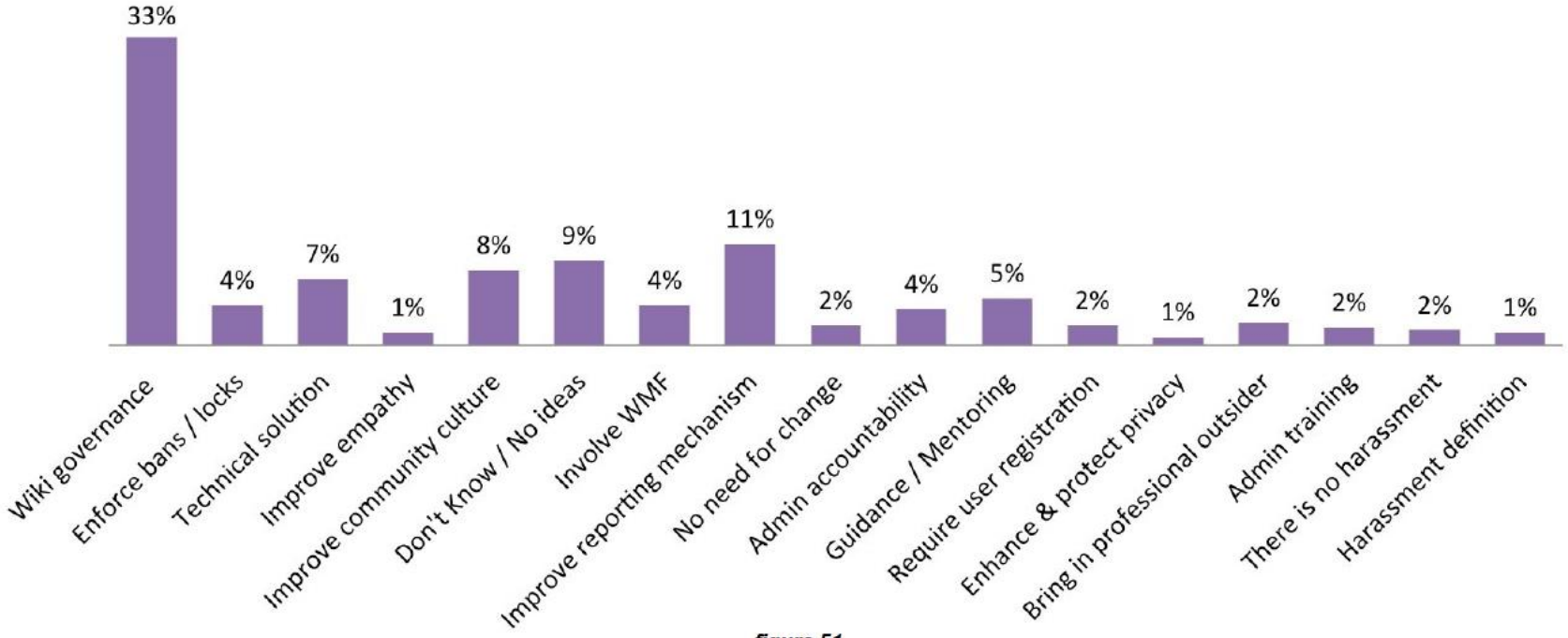
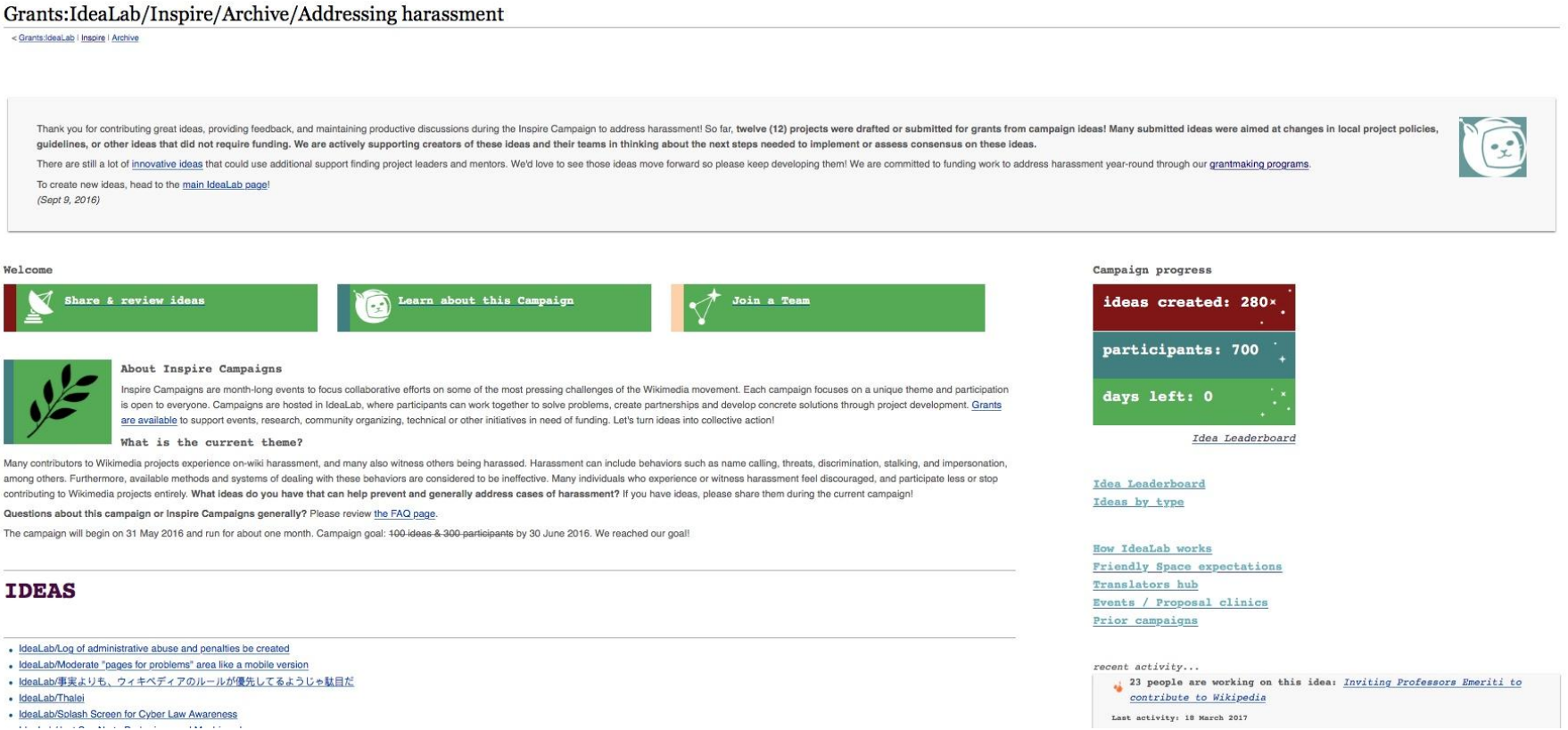


figure 51

Source : https://meta.wikimedia.org/w/index.php?title=File:Harassment_Survey_2015_-_Results_Report.pdf

Inspire campaign (june 2016)



Grants:IdeaLab/Inspire/Archive/Addressing harassment

< Grants:IdeaLab | Inspire | Archive

Thank you for contributing great ideas, providing feedback, and maintaining productive discussions during the Inspire Campaign to address harassment! So far, **twelve (12) projects were drafted or submitted for grants from campaign ideas! Many submitted ideas were aimed at changes in local project policies, guidelines, or other ideas that did not require funding. We are actively supporting creators of these ideas and their teams in thinking about the next steps needed to implement or assess consensus on these ideas.**

There are still a lot of innovative ideas that could use additional support finding project leaders and mentors. We'd love to see those ideas move forward so please keep developing them! We are committed to funding work to address harassment year-round through our grantmaking programs.

To create new ideas, head to the main IdeaLab page!
(Sept 9, 2016)

Welcome

Share & review ideas | Learn about this Campaign | Join a Team

About Inspire Campaigns

Inspire Campaigns are month-long events to focus collaborative efforts on some of the most pressing challenges of the Wikimedia movement. Each campaign focuses on a unique theme and participation is open to everyone. Campaigns are hosted in IdeaLab, where participants can work together to solve problems, create partnerships and develop concrete solutions through project development. Grants are available to support events, research, community organizing, technical or other initiatives in need of funding. Let's turn ideas into collective action!

What is the current theme?

Many contributors to Wikimedia projects experience on-wiki harassment, and many also witness others being harassed. Harassment can include behaviors such as name calling, threats, discrimination, stalking, and impersonation, among others. Furthermore, available methods and systems of dealing with these behaviors are considered to be ineffective. Many individuals who experience or witness harassment feel discouraged, and participate less or stop contributing to Wikimedia projects entirely. **What ideas do you have that can help prevent and generally address cases of harassment?** If you have ideas, please share them during the current campaign!

Questions about this campaign or Inspire Campaigns generally? Please review the FAQ page.

The campaign will begin on 31 May 2016 and run for about one month. Campaign goal: ~~100 ideas & 300 participants~~ by 30 June 2016. We reached our goal!

Campaign progress

ideas created: 280×

participants: 700

days left: 0

Idea Leaderboard

Idea Leaderboard
Ideas by type

How IdeaLab works
Friendly Space expectations
Translators hub
Events / Proposal clinics
Prior campaigns

IDEAS

- IdeaLab/Log of administrative abuse and penalties be created
- IdeaLab/Moderate "pages for problems" area like a mobile version
- IdeaLab/事実よりも、ウィキペディアのルールが優先してるようじゃ駄目だ
- IdeaLab/Thalei
- IdeaLab/Splash Screen for Cyber Law Awareness

recent activity...

23 people are working on this idea: *Inviting Professors Emeriti to contribute to Wikipedia*

Last activity: 18 March 2017

Support and Safety (SuSa)

Pourquoi ?

>>> Les questions de confiance, de sûreté et de sécurité

Où les trouver ?

- https://meta.wikimedia.org/wiki/Support_and_Safety

Des ressources à recommander ?

- https://meta.wikimedia.org/wiki/Research:Online_harassment_resource_guide
- https://meta.wikimedia.org/wiki/Support_and_Safety/Harassment_resources

Anti-Harassment Tools

Une subvention de 500 000 dollars (Craigslist)

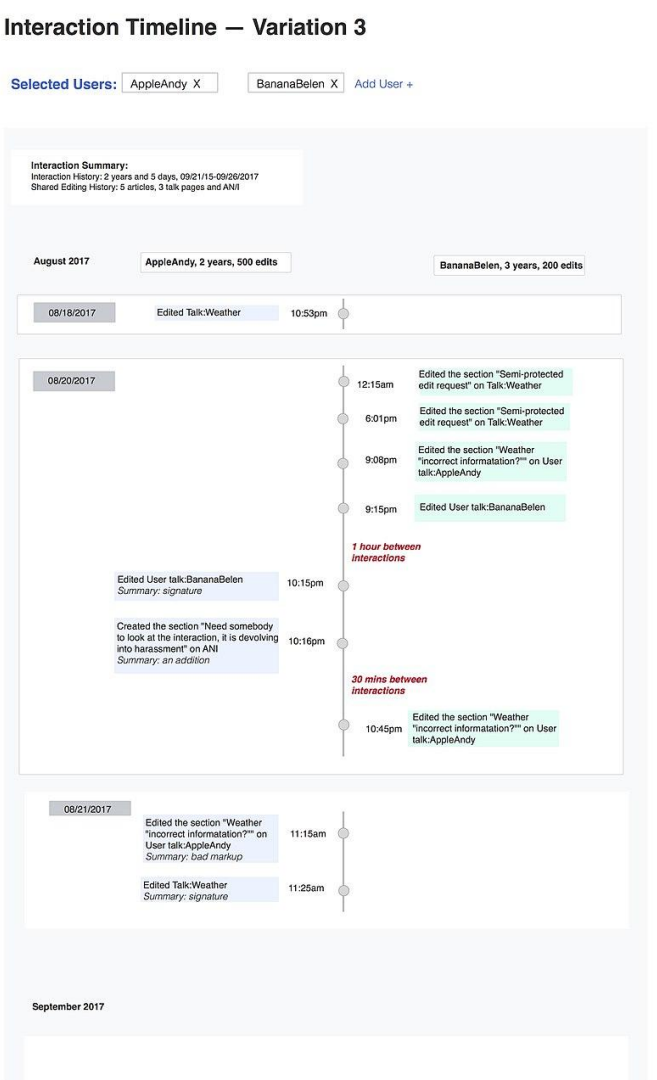
5 nouveaux salariés dédiés

Une “grant request” de 2.1 millions $ sur 3 ans pour des “Anti-Harassment Tools“

- détection
- reporting
- évaluation
- blocage

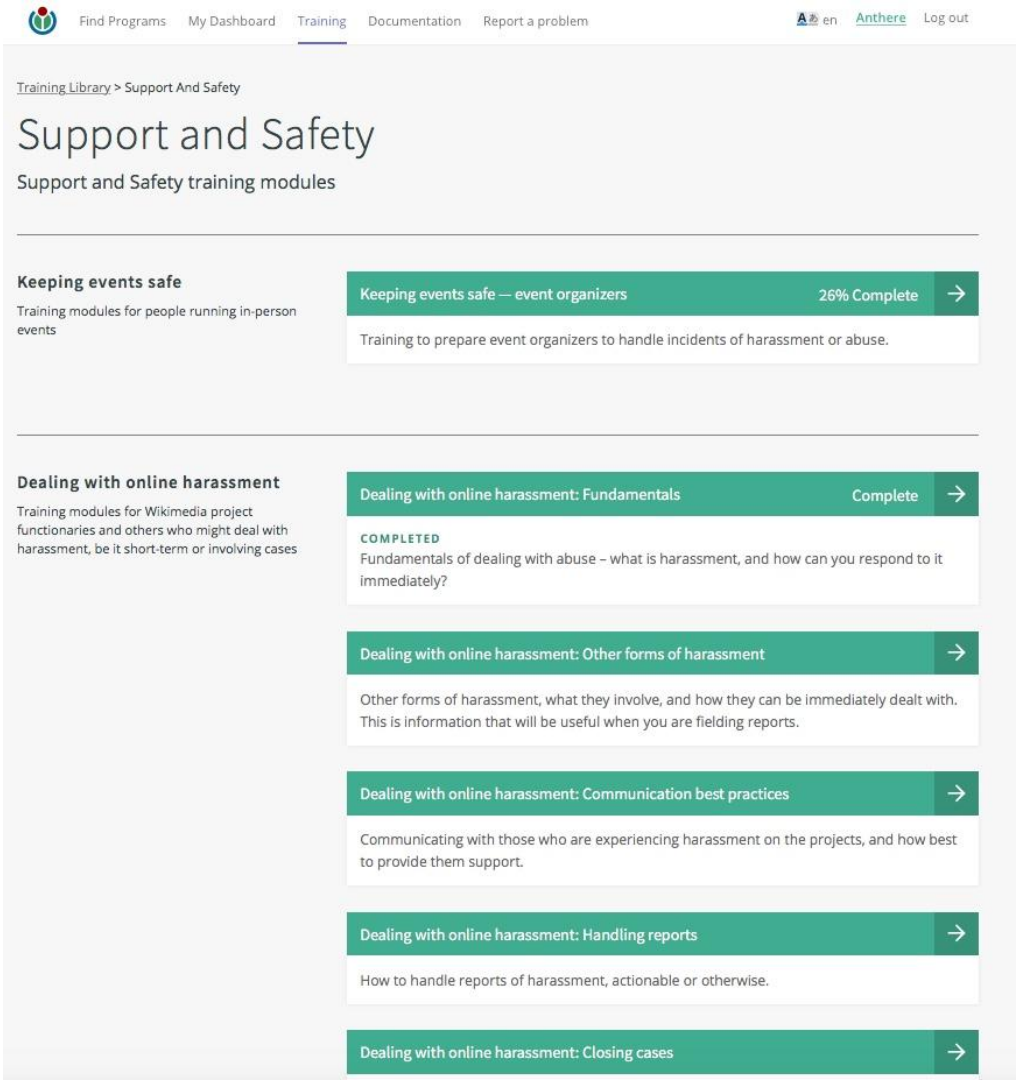
Suivre :

https://meta.wikimedia.org/wiki/Community_health_initiative/Anti-Harassment_Tools_Quarterly_Update/Oct_%2717



Des modules de formation en ligne

(en anglais seulement…
peu interactifs…
mais mieux que rien...)



Recap...

2012 : “Friendly Space Policy”

2015 : Harassment Survey 2015

June 2016 : Inspire Campaign sur le harcèlement et sa prise en charge

Nov 2016 : CA WMF : “Statement on Healthy Community Culture, Inclusivity, and Safe Spaces“

2017 : “Anti-harassment tools” et “support and safety training modules”

En Français… pas grand chose de disponible…

Pour aller plus loin :
*https://meta.wikimedia.org/wiki/WikiConvention_francophone/2017/Programme/Fossé_des_genres_et_harcèlement:_le_point_sur_les_projets_francophones