

Galleries, Libraries, Archives, Museums

[us.glamwiki.org](http://us.glamwiki.org)

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Endorsed by

The Media & Technology Committee  
& The Public Relations & Marketing Committee



# Letting Wikipedia in



cc by-sa 3.0 The Children's Museum of Indianapolis

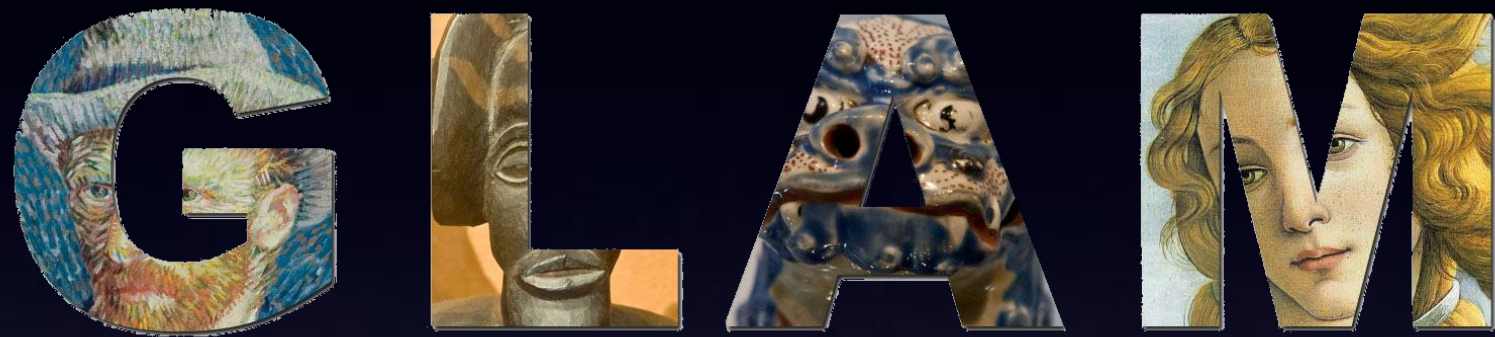
- The Children's Museum of Indianapolis deploys numerous social media channels to support family learning experiences.

# Wikipedia Strategic Plan

## Children's Museum of Indianapolis

### **Scope**

Through a partnership with Wikimedia, The Children's Museum aims to coordinate the sharing of resources between the museum and the Wikimedia community. By working with volunteers in the Wikipedia community, the Children's Museum is able to improve the quality of information in Wikipedia articles related to the museum.



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# Liam Wyatt

@wittylama

Wikipedian in Residence,  
British Museum (2010)

Cultural Partnerships coordinator,  
Wikimedia Foundation (2011)

Project Officer,  
Creative Commons Australia (2012)

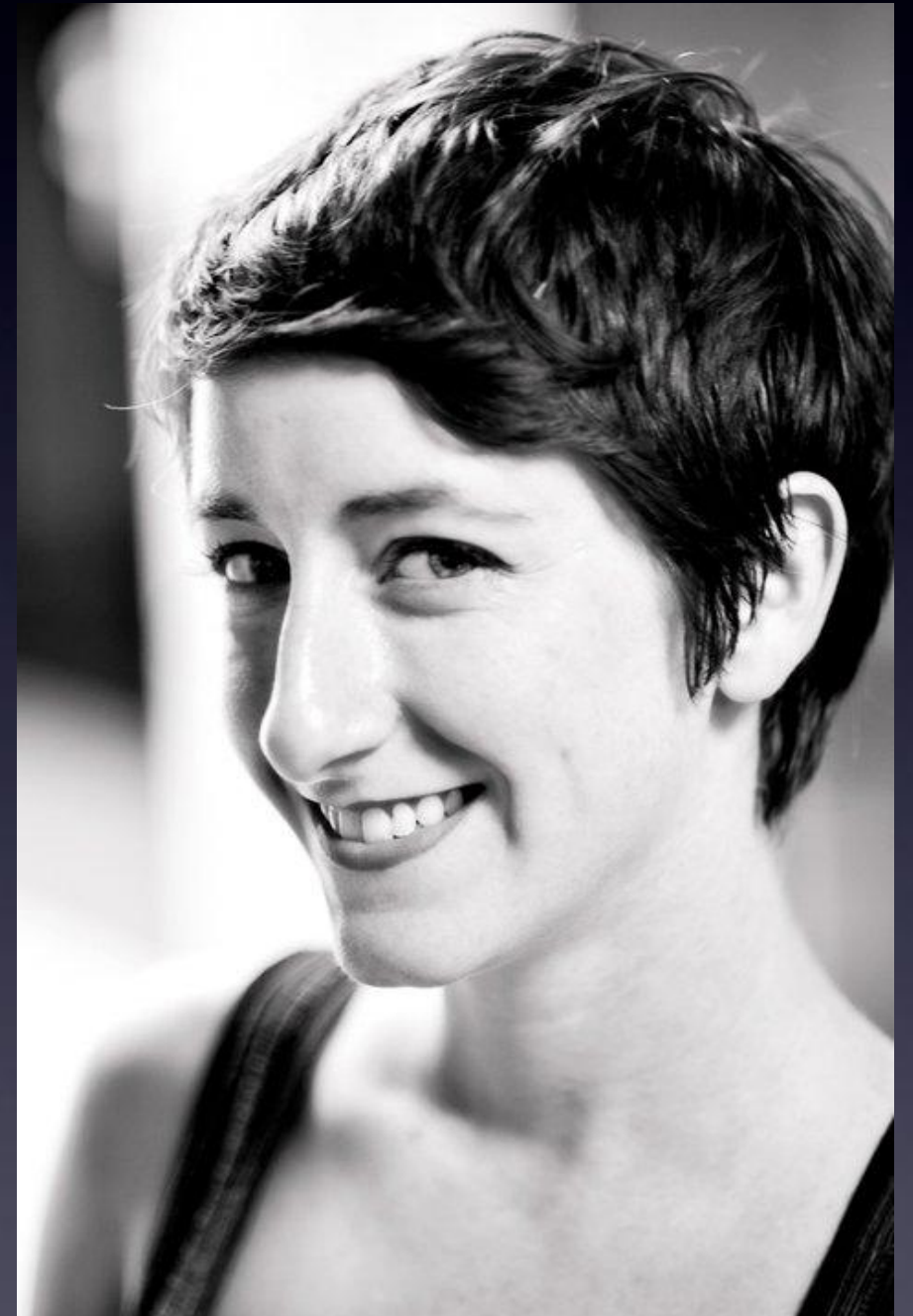


# Sarah Stierch

## @Sarah\_Stierch

Wikipedian in Residence,  
Smithsonian Institution  
(2011-present)

Wikimedia Foundation  
Community Fellow  
(2012-present)



# Àlex Hinojo

## @Kippelboy

Emerging museum  
professional from  
Barcelona

**Glamwiki Ambassador.**  
Ongoing projects with  
over 25 museums





# Lori Phillips

## @HstryQT

Wikipedian in Residence,  
The Children's Museum of  
Indianapolis (2010-present)

US Cultural Partnerships Coordinator,  
Wikimedia Foundation (2012)





**Liam**

**Sarah**

**Àlex**

**Lori**

**Why Wikipedia?**

**Events & Outreach**

**Going Deeper**

**What's Next?**

# Liam Wyatt

@wittylama

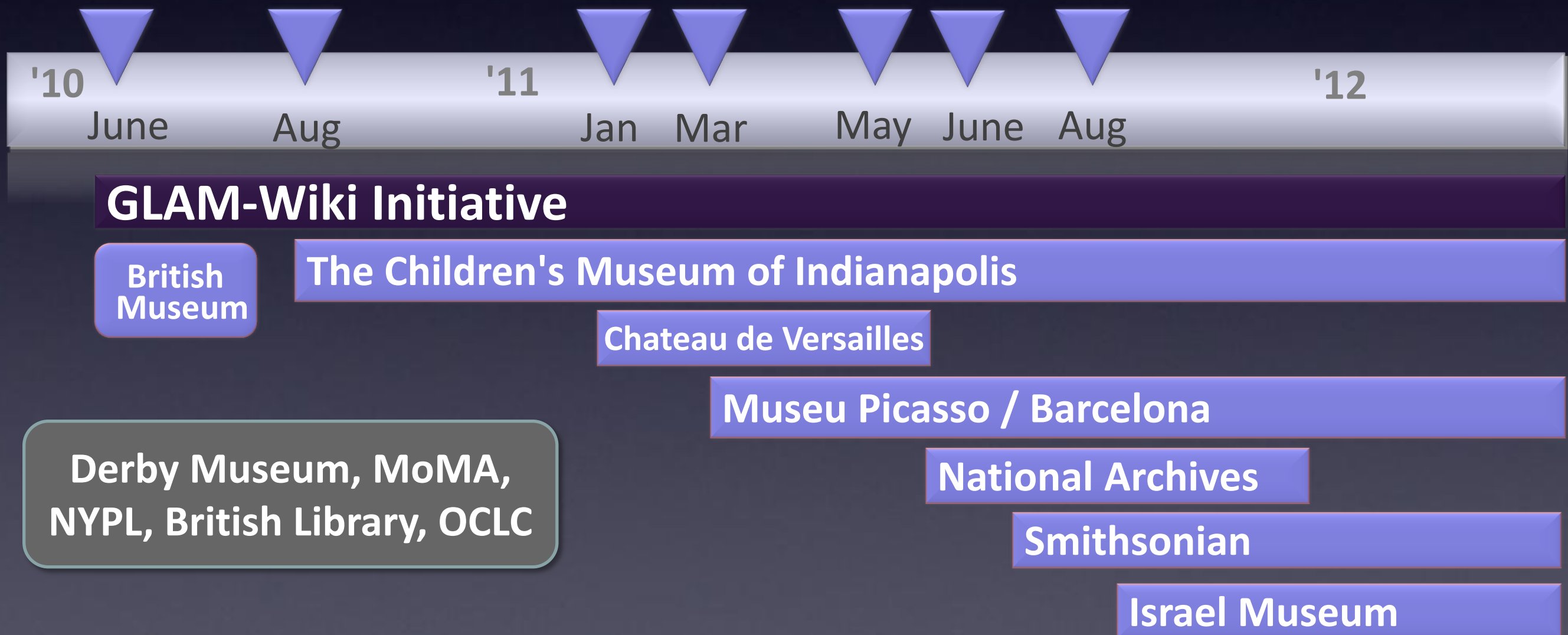
Wikipedian in Residence,  
British Museum (2010)

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Wikimedia Foundation (2011)

Project Officer,  
Creative Commons Australia (2012)



# Two Years of Wikipedians in Residence





Does your museum have a volunteer  
program?

...an **e-volunteer** program?

Wikipedia already *is* your e-volunteer  
program, you're just not affiliated with it,  
yet.

Bringing Wikipedia in-house to find ways of building a **proactive** relationship, of **mutual** benefit, without undermining the **principles** of either.

# Go where the audience is going...

Popular search queries	nma.gov.au	Wikipedia.org
National museum of Australia	Google: <b>1st</b> Bing: <b>1st</b>	Google: 3rd Bing: 2nd
NMA	Google: <b>1st</b> Bing: <b>1st</b>	Google: 7th Bing: 9th
Gold rush	Google: 7th Bing: 8th	Google: <b>1st</b> Bing: <b>1st</b>
Gough Whitlam	Google: 3rd Bing: 2nd	Google: <b>1st</b> Bing: <b>1st</b>
John Howard	Google: 4rd Bing: 2nd	Google: <b>1st</b> Bing: <b>1st</b>
Ned Kelly	Google: > 20th page Bing: > 20th page	Google: <b>1st</b> Bing: <b>1st</b>
Phar Lap	Google: 5rd Bing: 2nd page	Google: <b>2nd</b> Bing: <b>1st</b>



Wikipedia is:  
*Community Curated Works*  
*Subject-centric*

Wikipedia is NOT:  
*a Social Network*  
*Object-centric*

<b>GLAM partner</b> <span>↕</span>	<b>Location</b>	<b>Wikimedian</b> <span>↕</span>	<b>Timeframe</b>
<a href="#">British Museum</a>	London, UK	<a href="#">Liam Wyatt</a>	June-July 2010
<a href="#">The Children's Museum of Indianapolis</a>	Indianapolis, IN	<a href="#">Lori Phillips</a>	Aug 2010-present
<a href="#">Château de Versailles</a>	Versailles, France	<a href="#">Benoît Evellin</a>	Feb 2011-Aug 2011
<a href="#">Museu Picasso</a>	Barcelona, Spain	<a href="#">Àlex Hinojo</a>	March 2011-Aug 2011
<a href="#">Archives of American Art</a>	Washington, DC	<a href="#">Sarah Stierch</a>	May 2011-October 2011
<a href="#">US National Archives</a>	Washington, DC	<a href="#">Dominic McDevitt-Parks</a>	June 2011-present
<a href="#">Derby Art Gallery and Museum</a>	Derby, UK	<a href="#">Roger Bamkin</a>	April 2011-present
<a href="#">Australian Paralympic Committee / National Sport Information Centre</a>	Canberra, Australia	<a href="#">Laura Hale</a>	May 2011-present
<a href="#">Museum of Modern Art</a>	New York City, NY	<a href="#">Richard Knipel</a>	June 2011-December 2011
<a href="#">Open Knowledge Foundation Germany</a>	Berlin, Germany	<a href="#">Daniel Mietchen</a>	July 2011-present
<a href="#">Israel Museum, Jerusalem</a>	Jerusalem, Israel	<a href="#">Yair Talmor</a>	September 2011-November 2011
<a href="#">National Library of Israel</a>	Jerusalem, Israel	<a href="#">Daniel Tsvi Framowitz</a>	December 2011-May 2012
<a href="#">Africa Centre</a>	Cape Town, South Africa	<a href="#">Francis Awinda</a>	January 2012-December 2012
<a href="#">British Library</a>	London, UK	TBA	TBA
<a href="#">Nationalmuseet</a>	Copenhagen, Denmark	<a href="#">Ole Palnatoke Andersen</a>	April 2012-May 2012
<a href="#">Online Computer Library Center</a>	California, USA	<a href="#">Looking for one</a>	Summer 2012 (three months)
<a href="#">lettera27 Foundation</a>	Milan, Italy	<a href="#">Remulazz</a>	March 2011-present



# British Museum Outcomes

## Featured

Hoxne Hoard  
Lindow Man  
Royal Gold Cup – featured on 10 July 2010, [13,400 views](#) (incomplete stats)  
Rosetta Stone – featured on 14 September 2010, [100,000 views](#)  
Sweet Track

## "Did you know"

Minoan Bull-leaper (10 June 2010, [4,800 views](#))  
Seax of Beagnoth (10 June 2010, [3,800 views](#))  
Nereid Monument (11 June 2010, [1,300 views](#))  
Holy Thorn Reliquary (13 June 2010, [504 views](#))  
Ship's chronometer from HMS Beagle (13 June 2010, [266 views](#))  
Hedwig glass (16 June 2010, [6,700 views](#))  
Lothair Crystal (16 June 2010, [3,400 views](#))  
Bassae Frieze (16 June 2010, [730 views](#))  
John Henning (16 June 2010, [140 views](#))  
Harpy Tomb (18 June 2010, [5,500 views](#))  
Royal Gold Cup (23 June 2010, [7,200 views](#))  
Little Thetford flesh-hook (1 July 2010, [3,500 views](#))  
Hoxne Hoard (3 July 2010, [1,900 views](#))  
Ormside bowl (5 July 2010, [stats unavailable](#))  
Empress pepper pot (7 July 2010, [stats unavailable](#))  
Isabella Brant (drawing) (9 July 2010, [stats unavailable](#))  
Frome Hoard (13 July 2010, [8,800 views](#))

## Good Articles

Burney Relief  
Gebelein predynastic mummies  
Parthenon Frieze  
Seax of Beagnoth  
*Current candidates:*  
Sutton Hoo  
Admonitions Scroll

Shrewsbury Hoard (19 July 2010, [2,800 views](#))  
Tregwynt Hoard (28 July 2010, [3,200 views](#))  
Copper Bull (29 July 2010, [9,800 views](#))  
Seated Buddha from Gandhara (2 August 2010, [2,900 views](#))  
Ain Sakhri lovers (4 August 2010, [13,500 views](#))  
Chairman Mao badge (6 August 2010, [3,900 views](#))  
Brighter Gold (7 August 2010, [2,100 views](#))  
Mechanical Galleon (7 August 2010, [10,500 views](#))  
Milton Keynes Hoard (10 August 2010, [7,400 views](#))  
Winchester Hoard (17 August 2010, [12,400 views](#))  
Swimming Reindeer (18 August 2010, [30,000 views](#))  
Rock gong (21 August 2010, [2,400 views](#))  
Admonitions Scroll (23 August 2010, [stats unavailable](#))  
Witham Shield (28 August 2010, [stats unavailable](#))

Ipswich Hoard (30 August 2010, [3,700 views](#))  
Dunstable Swan Jewel (30 August 2010, [7,000 views](#))  
John Thomas Smith (1766-1833) (1 September 2010, [1,400 views](#))  
Double-headed serpent (6 September 2010, [4,900 views](#))  
Kakiemon elephants (16 September 2010, [8,200 views](#))  
Lycurgus Cup (19 September 2010, [2,400 views](#))  
Penrith Hoard (25 September 2010, [2,100 views](#))  
Ribchester Helmet (25 September 2010, [3,500 views](#))  
Waterloo Helmet (26 September 2010, [6,200 views](#))  
Meyrick Helmet (27 September 2010, [TBA views](#))  
Feathered Helmet (? September 2010, [TBA views](#))  
Akan Drum (? September 2010, [Drum TBA views](#))



# Qualitative

British Museum-related articles by quality and importance

Quality	Importance						Total
	Top	High	Mid	Low	NA	???	
★ FA	1	2	3	1			7
⊕ GA		1	3	2			6
B	2	9	6	5			22
C	1	11	23	13			48
Start	1	14	46	43			104
Stub			11	21		1	33
List			2	1			3
NA					19		19
<b>Assessed</b>	5	37	94	86	19	1	242
<b>Unassessed</b>						2	2
<b>Total</b>	5	37	94	86	19	3	244

British Museum-related articles by quality and importance

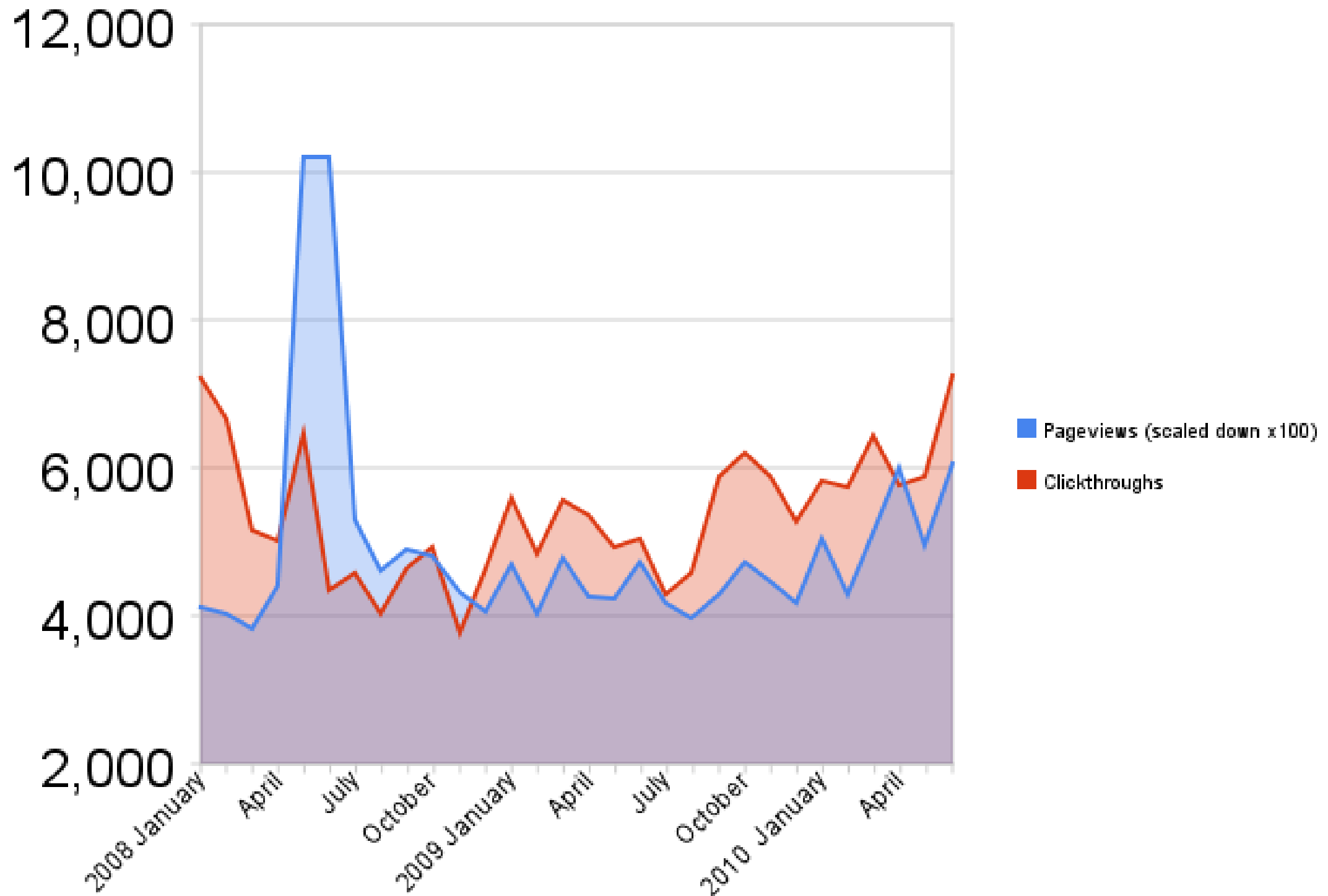
Quality	Importance					Total
	Top	High	Mid	Low	NA	
★ FA			2			2
⊕ GA			1	1		2
B	3	6	3	4		16
C	1	4	8	7		20
Start		10	24	25		59
Stub		2	9	19		30
List			1			1
Other					18	18
<b>Assessed</b>	4	22	48	56	18	148
<b>Total</b>	4	22	48	56	18	148

The quality matrix as it stood on 1 June, 2010



# Quantitative

## BM related articles in WP



We're doing the same thing, for the same reason, for the same people, in the same medium. Let's do it **together.**



**Liam**

**Sarah**

**Àlex**

**Lori**

**Why Wikipedia?**

**Events & Outreach**

**Going Deeper**

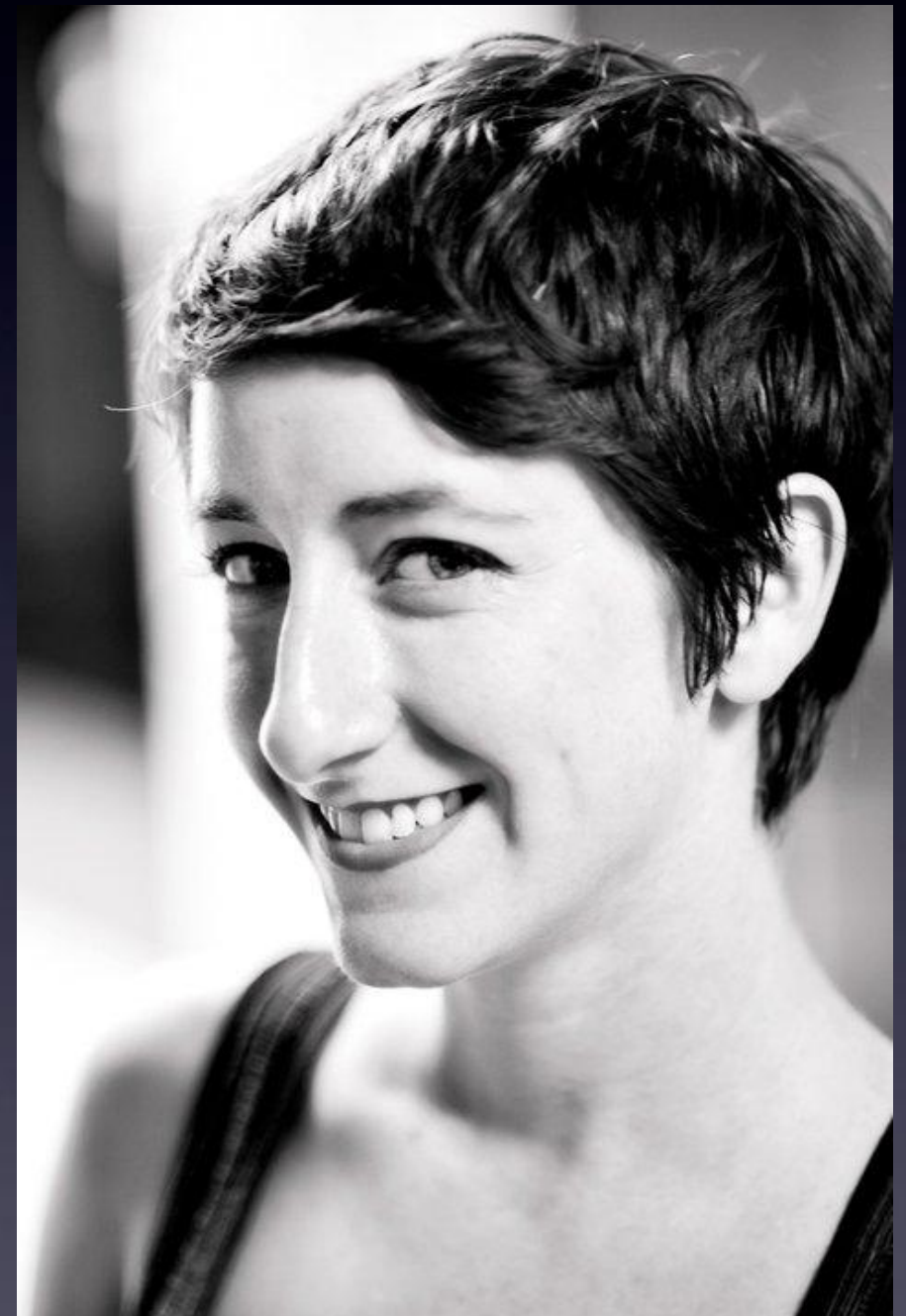
**What's Next?**

# Sarah Stierch

@Sarah\_Stierch

Wikipedian in Residence,  
Smithsonian Institution  
(2011-present)

Wikimedia Foundation  
Community Fellow  
(2012-present)





# In House Outreach



We're Wikipedians, and we're working on the inside!



# Edit-a-thons



(L) The "war room" at the Smithsonian Institution Archives, photo by Sarah Stierch.

(R) Zoologist Viola Shelly Shantz, who worked at NMNH, examining animal pelts, Smithsonian Institution Archives





# Backstage Pass



(L) A Backstage pass tour at the British Museum  
(R) A backstage pass tour at the Smithsonian Institution Archives



# Student programs



"Youth at work" on Wikipedia, TCM  
Jimmy Wales by Ann Schertz, derivative by  
Tbayer (WMF)

**Liam**

**Sarah**

**Alex**

**Lori**

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# Àlex Hinojo @Kippelboy

Emerging museum  
professional from  
Barcelona

**Glamwiki Ambassador.**  
Ongoing projects with  
over 25 museums





# Multilingual projects

“Imagine a world in which every single human being can freely share in the sum of all knowledge... in their own language”





# Multilingual projects

**. As a consumer:**

**“We want everything here, now and in our own language”**

**. As a museum professional:**

**“A way to reach wider audiences and small communities”**

**. As an exhibit designer in Barcelona:**

**Bilingual city + English →**

**Over 3 languages in displays!**

**...but what about the French**



# QRpedia

- **QRpedia** : Qrcode system that detects the language of your phone and directs you to a Wikipedia article in that language.
- You improve visitors experience
- You spread the Knowledge generated at your institution worldwide
- You generate interesting raw stats and data of every single scan (visitor flows, languages, hot pieces, new languages in printed guides needed)



# QRpedia

## Fundació Joan Miró

- **17** QRpedia codes
- 1 edit-a-thon
- **4-25** languages
- **>12.000** scans in 4 months
- **>1,2M** online visits
- Visits will remain online after the exhibit



# Connecting with educators

**Museums**

Joining resources for  
putting knowledge  
freely available online

**Universities /  
Schools**

**Wikipedia**

# Connecting with educators

## Wikipedia Workshops for Museums





# Connecting with educators

A large group of people, mostly young adults, are seated in a room with a vaulted brick ceiling. They are facing towards the front of the room, where a stage area is visible with red curtains and some equipment. The room is well-lit, and the atmosphere appears to be a formal or semi-formal gathering.

**Wikipedia Workshops  
for educators**



# Connecting with educators



**Museum professionals and educators  
planning projects with Wikipedia  
as a co-working environment**



# Connecting with educators

**Museums**

**Universities /  
Schools**

**Wikipedia**



**Liam**

**Sarah**

**Àlex**

**Lori**

**Why Wikipedia?**

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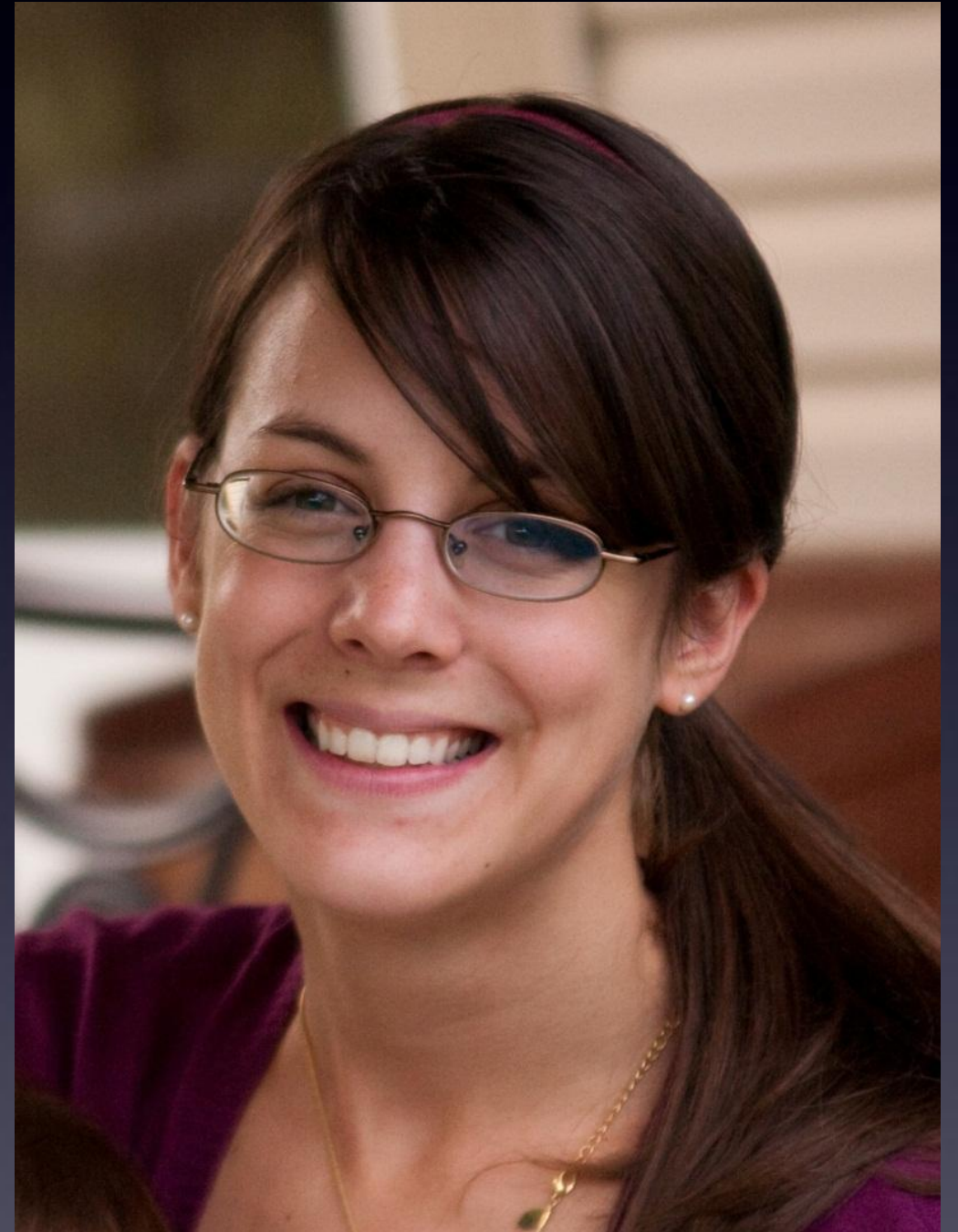
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# Lori Phillips

## @HstryQT

Wikipedian in Residence,  
The Children's Museum of  
Indianapolis (2010-  
present)

US Cultural Partnerships  
Coordinator, Wikimedia  
Foundation (2012)





# How far has GLAM-Wiki come?



The image is a screenshot of a Twitter interface. At the top, the Twitter logo and navigation links (Home, Profile, Messages, Who To Follow) are visible. The user 'HstryQT' is logged in. The main content is a tweet from the account '@futureofmuseums', which is identified as 'Future of Museums'. The tweet text reads: 'Newest museum career: wikipedian in residence. Trend or fad? You call it <http://yhoo.it/mzKkem>'. Below the text, it says '3 Jun via TweetDeck' and lists interaction options: 'Unfavorite', 'Retweet', and 'Reply'. A line below indicates 'Retweeted by Conceptlib and 6 others'. At the bottom of the tweet, there are small profile pictures of users who interacted with the tweet. The background of the page features a large graphic with the text 'CENT THE F MUS'.

twitter  Search Home Profile Messages Who To Follow HstryQT

 **@futureofmuseums**  
Future of Museums

Newest museum career: wikipedian in residence. Trend or fad? You call it <http://yhoo.it/mzKkem>

3 Jun via TweetDeck  Unfavorite  Retweet  Reply

Retweeted by Conceptlib and 6 others




About Help Blog Status Jobs Terms Privacy Advertisers Businesses Media Developers Resources © 2011 Twitter

June 2011

# TrendsWatch 2012

Museums and the Pulse of the Future

- 
- Several museums, including the **Smithsonian**, **The Children's Museum of Indianapolis** and the **British Museum**, have established positions for "**Wikipedians in Residence.**" The Wikipedians push museum data and images into the Wikipedia universe, as well as soliciting and managing content from the wiki-editing crowd.

**March 2012**



# So now what?







# glamwiki.org

## Best Practices & Case Studies

Page [Discussion](#)

[Read](#) [Edit](#) [View history](#)

Search

## GLAM/Case studies/The Children's Museum of Indianapolis

[< GLAM | Case studies](#)

[Main page](#)

[Get started](#)

[Best practices](#)

[Case studies](#)

[Contact us](#)

[Portal for Wikimedians](#)

From September to May 2011, [The Children's Museum of Indianapolis](#) carried out the first phase of what is an ongoing partnership with Wikimedia by placing [Lori Phillips](#) in the role of [Wikipedian in Residence](#). This was the second [Wikipedian in Residence](#) following [Liam Wyatt's](#) pilot project at the [British Museum](#), and is the longest residency to date. In June 2011, Phillips was hired as the [Web Content Specialist](#), continuing the [Residency](#) and the museum's collaboration with Wikimedia through new, long-term projects.

This page includes resources for each of the completed projects that took place in the first year of the museum's [Wikipedian in Residence](#) collaboration.

*See also: [Angie McNew](#), the museum's [Director of Websites and Emerging Media](#) and coordinator of the [Residency project](#), on the benefits of working with Wikipedia: [GLAM/Case studies/The Children's Museum of Indianapolis/Success story](#)*

### Specific Children's Museum case studies [\[edit\]](#)

- [Curator-vetted image donation](#)

A collaboration between the [Wikipedian-in-Residence](#) and museum curators to handpick images, organize the metadata, and manually upload them to [Commons](#).

- [Student article creation](#)

A public program developed by the [Wikipedian-in-Residence](#) to assist middle and high school students in researching museum objects and creating [Wikipedia](#) articles.

- [Featured article collaboration](#)

A collaboration between museum curators and a [Wikipedian](#) to substantially update an important museum-related article and obtain [Featured Article](#) status.

- [Building institutional awareness](#)

The methods that the [Wikipedian-in-Residence](#) carried out to slowly build enthusiasm among staff in order to establish a long-term relationship with and understanding of [Wikimedia](#).

- [QRpedia](#)

Deployment of in-gallery [QR codes](#) which link to the [Wikipedia](#) article on a certain object.



The Children's Museum of Indianapolis

# The GLAM-Wiki support system



cc-by-sa 3.0, Andrew Lih



cc-by-sa 3.0, Sarah Stierch



# Diversify your museum's tribe



## This month in GLAM

This Month in GLAM – Volume II, Issue III, March 2012

### Headlines

- USA report: Latest **Wikipedian in Residence** at Smithsonian; paid **Wikipedian in Residence** positions listed
- UK report: **QRpedia** goes to Church; edit-a-thon at Herbert Art Gallery and Museum, Coventry
- Spain report: **Figueres Edit-a-thon**; **GLAM workshop** for museum professionals and educators



### GLAM-Wiki US

Community Page about Wikimedia

✓ Liked

Message



The GLAM-Wiki US project supports GLAMs (Galleries, Libraries, Archives, Museums) in the US who want to work with Wikimedia to share their resources. Learn more at [us.glamwiki.org](http://us.glamwiki.org)



### GLAM-WIKI

@glamwiki FOLLOWS YOU

*GLAM-WIKI supports cultural institutions around the world who want to work with Wikimedia to share open & freely-reusable content. Tweets by Lori (@HstryQT).*

<http://www.glamwiki.org>

Following



148 TWEETS

244 FOLLOWING

306 FOLLOWERS



# us.glamwiki.org

## Wikipedia:GLAM/US

From Wikipedia, the free encyclopedia

< Wikipedia:GLAM



The **GLAM-Wiki initiative** (Galleries, Libraries, Archives, Museums with Wikipedia) helps cultural institutions share their resources with the world through collaborative projects with experienced Wikipedia editors. The **Wikipedia:GLAM/US portal** provides resources for connecting with Wikipedians and tools for beginning a project with the US GLAM-Wiki community.

[Learn more...](#)

### Connect

- Contact [glam@wikimedia.org](mailto:glam@wikimedia.org) to start planning your organization's Wikipedia engagement.
- Follow us on [Twitter](#) or [Facebook](#).
- Read the online newsletter, *This Month in GLAM*.



[GLAMcamp DC](#) (February 2012) was hosted by the National Archives and Records Administration, and organized by [Pete Forsyth](#), [Sarah Stierch](#) and [Lori Phillips](#)

[Show a new case study](#)

### Looking to Connect?

Find a Wikipedian who can help you get started on a project.

[GLAM /Connect](#)

### Looking to Contribute?

Learn about the ways you can contribute.

[GLAM /Contribute](#)

### Looking for Resources?

Find resources that you can use to get started on a project.

[GLAM /Bookshelf](#)

# GLAM/US/Connect

## Wikipedia:GLAM/US/Connect

From Wikipedia, the free encyclopedia

< Wikipedia:GLAM | US

About

Connect

Contribute

Bookshelf

Beginner's Guide

## /Connect

GLAM Connect is a space where US cultural professionals can find Wikimedians who can assist with GLAM-WIKI partnerships.

➤ **Cultural professionals:** Browse the below sections to see who might be the best fit for your project. See the listing of *GLAM resources by state* for specific ways to connect.

➤ **Wikimedians:** Sign up in the sections that relate to your interests or help by creating an *information page for your state*.

### Contents [hide]

- 1 Before you start
- 2 Information by state
- 3 Outreach volunteers
- 4 Online Volunteers
- 5 Institutional contacts
- 6 Professional organizations

## Before you start

[edit]

- Looking for basic information? See [GLAM:About](#).
- Don't have a project in mind yet? Check out our [model projects](#) and [case studies](#).
- Need to email us? Send questions to [Lori Phillips \(Email\)](#) or email [glam@wikimedia.org](mailto:glam@wikimedia.org).



# Wikipedia:GLAM/US/Indiana

From Wikipedia, the free encyclopedia

< Wikipedia:GLAM | US

About

Connect

Contribute

Bookshelf

Beginner's Guide

## GLAM/Indiana

GLAM/Indiana is a compilation of information about GLAM-Wikimedia partnerships in the Hoosier state.

- ▶ **Cultural professionals:** Use the resources below to connect with local Wikipedians who can help you get started on a project.
- ▶ **Wikipedians:** Please add GLAM-Wikimedia projects and news as needed.

Contents [\[show\]](#)

### Local contacts

[\[edit\]](#)

#### ▶ GLAM-Wikipedian contact

- **Lori Phillips** ([email Lori](#)): (Indianapolis) Wikipedian in Residence at The Children's Museum of Indianapolis, US Cultural Partnerships Coordinator for the [Wikimedia Foundation](#).
- **Brenda Burk**: (Indianapolis), Philanthropy Archivist, IUPUI Library. Campus Ambassador.

#### ▶ WikiProjects

*Post a note on the WikiProject talk page explaining that you're looking for a local Wikipedian to help with a GLAM project.*

- [WikiProject Indiana](#) ([Talk page](#))
- Others: [WikiProject Indianapolis](#), [WikiProject Indianapolis Colts](#), [WikiProject American Open Wheel Racing](#)

#### ▶ Campus Ambassadors

- **Chanitra Bishop** ([email Chanitra](#)): Regional Ambassador, Indiana, Illinois, Ohio.
- [Indiana University](#) List of active Campus Ambassadors
- [IUPUI](#) List of active Campus Ambassadors

### Indiana cultural partnerships

[\[edit\]](#)

#### • [The Children's Museum of Indianapolis](#)

**Projects**→ [QRpedia](#) ([video](#)), [Museum Apprentice Program](#), [Image donation](#)

**Events**→ [Backstage Pass 1](#), [Backstage Pass 2](#) and [Translate-a-Thon](#)

**More information**→[All case studies](#), [Information on museum's site](#)

- [Indiana Historical Society](#)
- [Indianapolis Museum of Art](#)



Wikipedians behind the scenes at The Children's Museum of Indianapolis





# GLAM/US/Bookshelf



## Museums Collaborating with Wikipedia

Sharing curatorial knowledge with the world

*Wikipedia is an incredible place to reach hungry learners and join a community of dedicated researchers who care deeply about making knowledge accessible to everyone.*

— Nina Simon, Executive Director of The Museum of Art & History in Santa Cruz, Museum 2.0

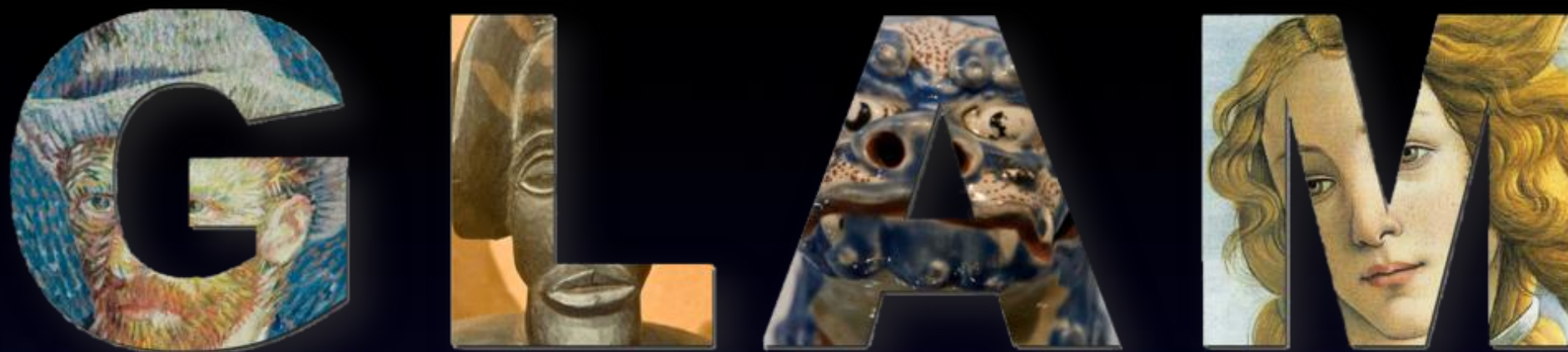
The GLAM-Wiki initiative (Galleries, Libraries, Archives, Museums with Wikipedia) helps cultural institutions share their resources with the world through high-impact collaboration alongside experienced Wikipedia editors. It is an unparalleled opportunity for the custodians of our cultural heritage to present their collections to new audiences.



British Museum's Assistant Keeper of Dutch and Flemish prints and drawings, with Wikipedians examining a Dürer print block

Wikipedia gets millions of page views per day, has more than 250 language versions, and includes more than 20 million articles. Its content is created and maintained by thousands of dedicated volunteer "Wikipedians" around the globe. Everyone from academic researchers to amateur genealogists to young students uses Wikipedia to find information and resources. By 2015, Wikipedia is projected to serve 1 billion people with over 50 million articles.





PKM. cc-by-sa

Info

[us.glamwiki.org](http://us.glamwiki.org)

Twitter

[@glamwiki](https://twitter.com/glamwiki)

Facebook

[GLAMWiki.US](https://www.facebook.com/GLAMWiki.US)

Email

[glam@wikimedia.org](mailto:glam@wikimedia.org)

# Dominic McDevitt-Parks

## @Dominic\_MP

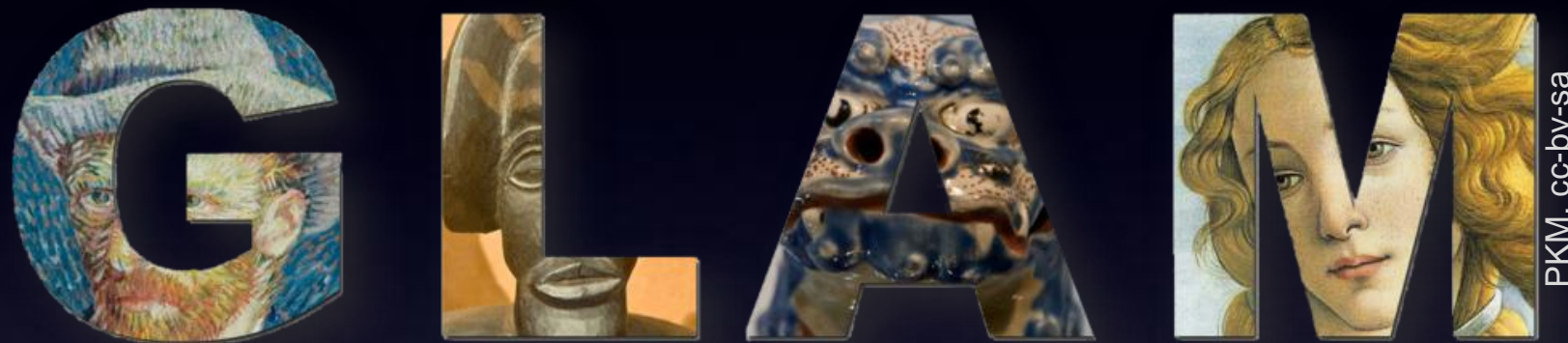
Wikipedian in Residence,  
National Archives and  
Records Administration  
(2011-Present)

M.S. candidate in Library  
and Information Science  
(Archives Concentration),  
Simmons College





# QUESTIONS



Info

[us.glamwiki.org](http://us.glamwiki.org)

Twitter

[@glamwiki](https://twitter.com/glamwiki)

Facebook

[GLAMWiki.US](https://www.facebook.com/GLAMWiki.US)

Email

[glam@wikimedia.org](mailto:glam@wikimedia.org)