### Hi!



#### Salut!

- I am Leila. Wikidata ID: Q27826865.
- I am originally from Iran.
- I am a senior research scientist in Wikimedia Foundation.
- I am the technical lead for the Research team.
- I work in the San Francisco office. Kind of.
- I've been in the Foundation for the past 4 years.
- I ♥ research, I ♥ people.

#### I am here to ...

- Talk with you about Knowledge Gaps
- Hear from you about how we can support you better

## Who is we?



Dario Taraborelli



Diego Saez



Jonathan Morgan



Miriam Redi



Erik Zachte



### This is interactive

Ask me questions anytime during the presentation.

- Raise your hand and someone in the room will signal to me that you have a question
- Submit your question in written using the Google
   URL you see in all slides

# Knowledge Gaps

# Knowledge gaps are ...



## Readers

#### Why are you reading this article today?

# Information need

#### I am reading this article to

- Look up a specific fact or to get a quick answer.
- get an overview of the topic.
  - get an in-depth understanding of this topic.

# Prior knowledge

#### Prior to visiting this article

- ☐ I was not familiar with the topic and I am learning about it for the first time.
- I was already familiar with the topic.

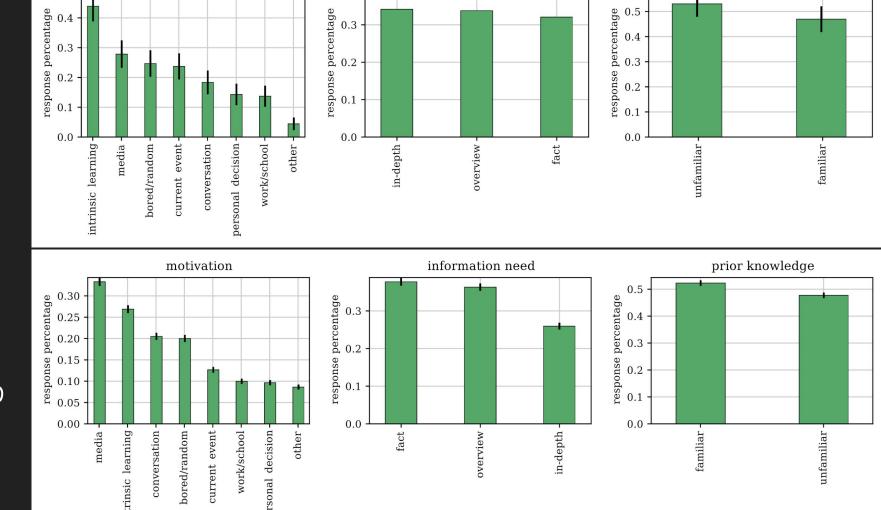
#### I am reading this article because

Please select all answers that apply

- the topic was references in a piece of media (e.g., TV, radio, article, film, book).
- I need to make a personal decision based on this topic (e.g. to buy a book, choose a travel destination).
- I am bored and randomly exploring Wikipedia for fun.
- □ the topic came up in a conversation.
- ☐ I have a work or school-related assignment.
- I want to know more about a current event (e.g. a soccer game, a recent earthquake, somebody's death)
- this topic is important to me and I want to learn more about it. (e.g., to learn about a culture).
  - Other

#### motivation

motivation



information need

prior knowledge

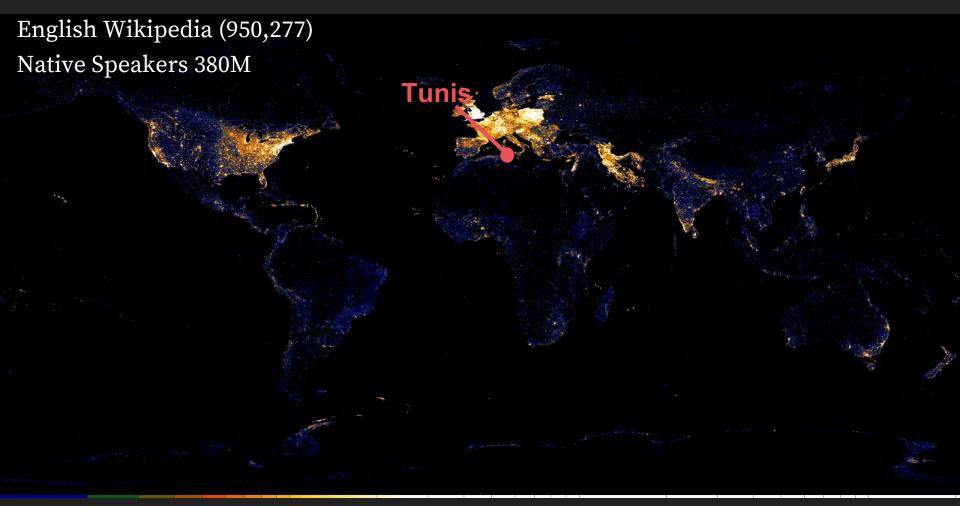
## A few takeaways

For Arabic Wikipedia,

- a lot of in-depth readers. **Expand** articles.
- More than 40% report they come to Wikipedia **just to learn**. This is a very high number.
- While there are many education initiatives, only 10% of the readers report a work or school project as a motivation to come to read an article. Remember that **your reader base is very diverse**.

## Content

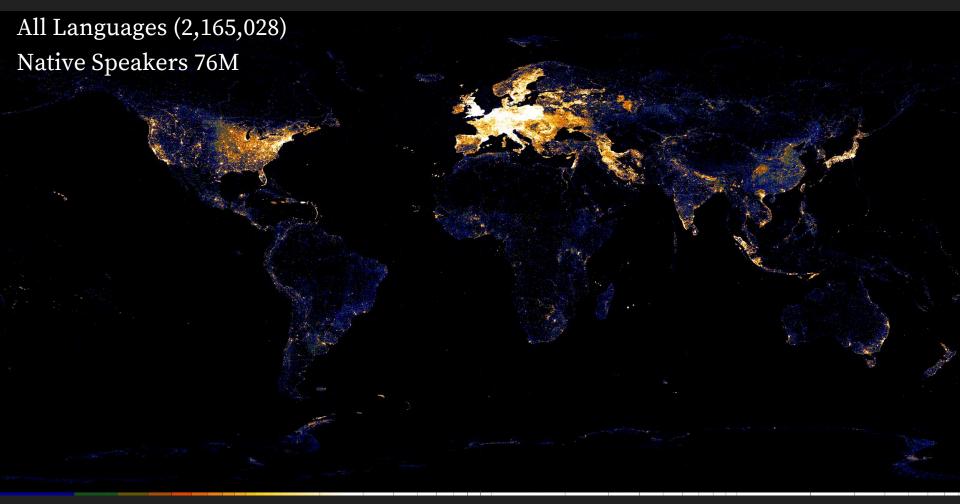
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https://ddll.inf.tu-dresden.de/web/Wikidata/Maps-06-2015/en

Arabic Wikipedia (87,017) Native Speakers 310M





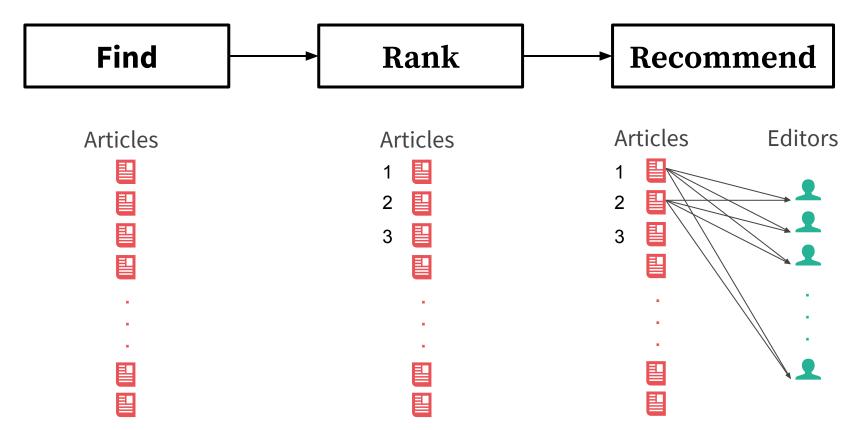
https://ddll.inf.tu-dresden.de/web/Wikidata/Maps-06-2015/en

Let's build a system that recommends what articles to create next!

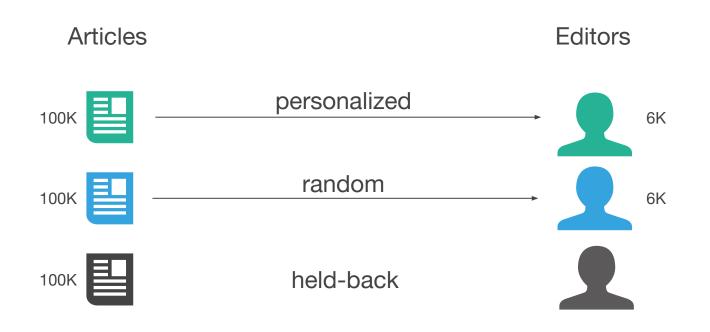


Bob West (EPFL)

# The system



# Design of the experiment

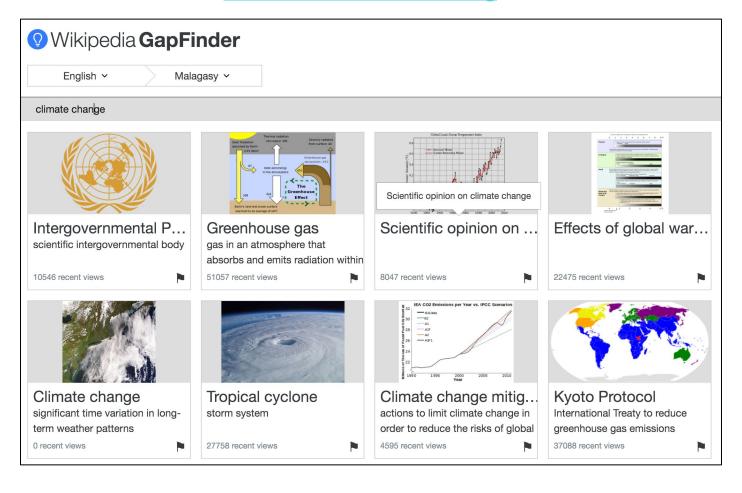


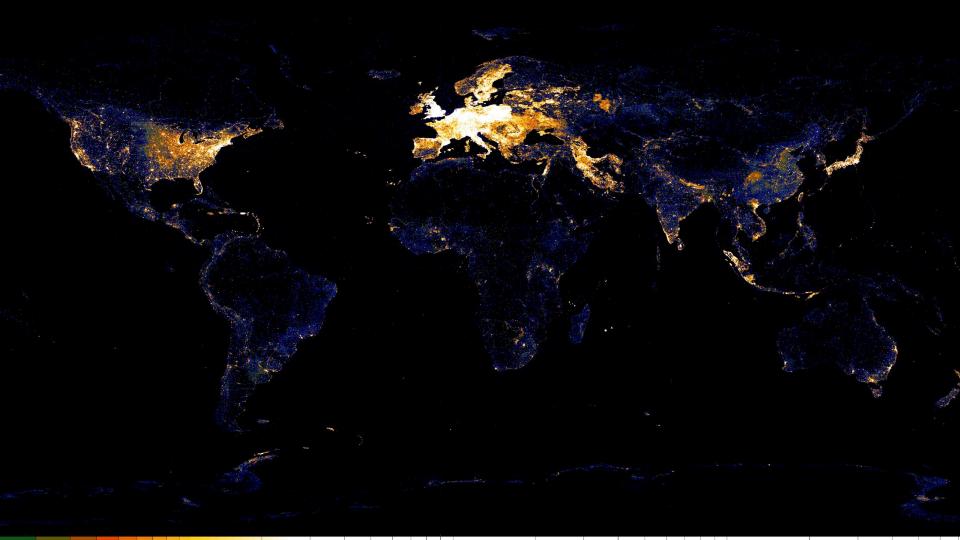
## We tested the system

And learned,

with personalized article recommendations we can increase article creation rate by a factor of 3 without compromising on quality and only with the current editor pool.

#### Go to recommend.wmflabs.org





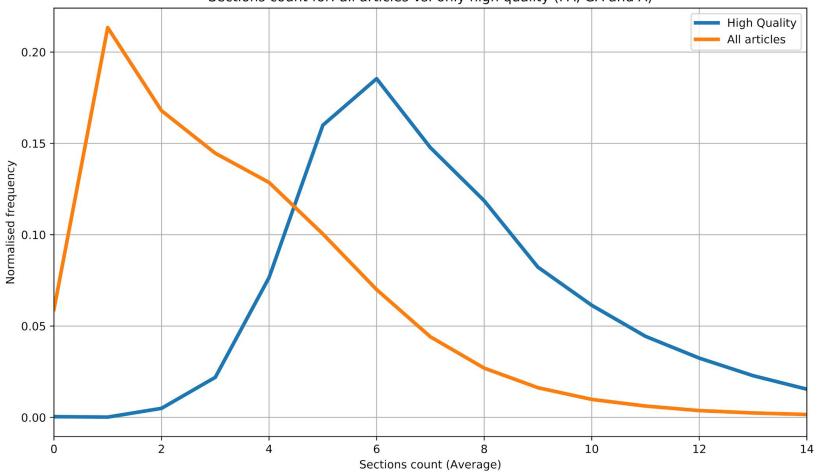
# Wikipedia articles are incomplete!

# Only 1% of English Wikipedia Articles have quality label Good or better

## 37% are stubs!

# 

Sections count for: all articles vs. only high quality (FA, GA and A)



## Take-away

- We have a lot of missing content in Wikipedia articles
- Editathon organizers are spending a lot of time on manually creating templates that can help onboard newcomers
- There are initiatives that have identified these needs and are working on this problem and the challenge for them is how to scale the recommendations beyond very specific topics/types of articles

## 2016-11-17



Florence Devouard User: Anthere

- Stubs are a real problem!
- We need to be able to easily generate
  - a list of articles that need expansion
  - templates that can help newcomers learn how to expand the article: what section to add, what characteristics the section should have, ...

# Template generation

Flo: I want to be able to give you a Wikipedia category I'm interested in and your system tells me what sections should be considered for articles in this category.

We accepted this challenge. And here is how far we are:

#### http://gapfinder.wmflabs.org/en.wikipedia.org/v1/section/article/Beji\_Caid\_Essebsi



#### http://gapfinder.wmflabs.org/en.wikipedia.org/v1/section/category/Presidents

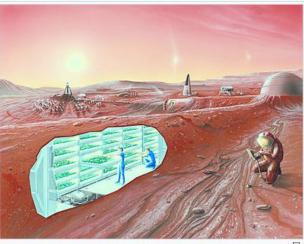
```
₹0:
         "Early life"
    0:
         0.13062492806997353
₹1:
    0:
         "Career"
         0.12751755092645875
₹2:
         "Personal life"
    0:
    1:
         0.12314420531706756
₹3:
         "Early life and education"
    0:
         0.12268385314765796
₹4:
         "Biography"
    0:
         0.1115203130394752
₹5:
         "Background"
    0:
         0.07653354816434572
₹6:
    0:
         "Federal judicial service"
    1:
         0.07158476234319254
₹7:
         "Death"
    0:
         0.0548969962020946
₹8:
         "Political career"
    0:
         0.05294049948210381
```

#### Colonization of Mars

From Wikipedia, the free encyclopedia

Mars is the focus of much scientific study about possible human colonization. Its surface conditions and the presence of water on Mars make it arguably the most hospitable of the planets in the Solar System, other than Earth. Mars requires less energy per unit mass (delta-v) to reach from Earth than any planet except Venus.

Permanent human habitation on a planetary body other than the Earth is one of science fiction's



An artist's conception of a human Mars base, with a cutaway revealing an interior horticultural area

most prevalent themes. As technology has advanced, and concerns about the future of humanity on Earth have increased, the argument that space colonization is an achievable and worthwhile goal has gained momentum.<sup>[1][2]</sup> Other reasons for colonizing space include economic interests, long-term scientific research best carried out by humans as opposed to robotic probes, and sheer curiosity.

Sections you can add

Relative similarity to Earth

Differences from Earth

Conditions for human habitation

Radiation

Transportation

Equipment needed for colonization

Robotic precursors

Mission concepts

**Economics** 

Possible locations for settlements

Planetary protection

## Thanks! شكر! Mersi!

- https://research.wikimedia.org/
- IRC channel #wikimedia-research on Freenode
- If you like research:
   <a href="https://www.mediawiki.org/wiki/Wikimedia\_Research">https://www.mediawiki.org/wiki/Wikimedia\_Research</a>
   /Showcase
- Leave me a message at <u>https://meta.wikimedia.org/wiki/User:LZia\_(WMF)</u>
- Email: <u>leila@wikimedia.org</u>

Now is your turn! What are the challenges you face in reducing knowledge gaps in Africa?