# QCI Oct-Dec 2020

*Community Relations Specialists Satisfaction Survey* January 7, 2021 5:38 PM CET

#### Overall, how satisfied are you with the Community Relations support received for this

#### task?

Overall, how satisfied are you with the Community Relations support received?

| 92%<br>Extremely satisfied   |    |  |  |  |
|--|----|--|--|--|
| 📕 Extremely satisfied (11) 📕 Somewhat satisfied (1) 📕 Neither satisfied nor dissatisfied (0) 📕 Somewhat dissatisfied (0) | )) |  |  |  |
| Extremely dissatisfied (0)   |    |  |  |  |

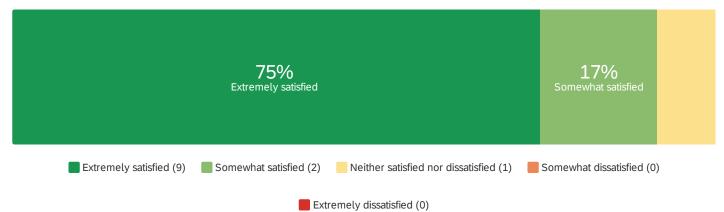
### How satisfied are you with the final result of this task?

How satisfied are you with the final result of this task?

|                            | 83%<br>Extremely satisfied  |  |  |  |  |  |
|----------------------------|---|--|--|--|--|--|
| Extremely satisfied (10)   | Somewhat satisfied (1) Neither satisfied nor dissatisfied (1) Somewhat dissatisfied (0) |  |  |  |  |  |
| Extremely dissatisfied (0) |   |  |  |  |  |  |

#### How satisfied are you with the time required to resolve this task?

How satisfied are you with the time required to resolve this task?



#### How satisfied are you with our knowledge about the topics required for this task?

How satisfied are you with our knowledge about the topics required for this task?



#### How satisfied are you with our professional behavior while working on this task?

How satisfied are you with our professional behavior while working on this task?



## Support tasks surveyed

Satisfaction survey submissions

|                 | 67%<br>Product  |              |
|-----------------|---|--------------|
| Office of the E | Executive Director (0) Advancement (1) Communications (1) Legal (0) Product (8  | 8) 📕 N/A (0) |
|                 | Technology (1) Finance & Administration (0) Talent & Culture (0) Operations (1) |              |

| #  | Field  | Choice ( |  |  |  |
|--|--|----------|--|--|--|
| office.wikimedia.org/wiki/Community_Relations_Specialists#Who_we_are | office.wikimedia.org/wiki/Community_Relations_Specialists#Who_we_are | 100.00%  |  |  |  |
| Showing rows 1 - 1 of 1  |  |          |  |  |  |

#### End of Report