

Volunteer Engagement

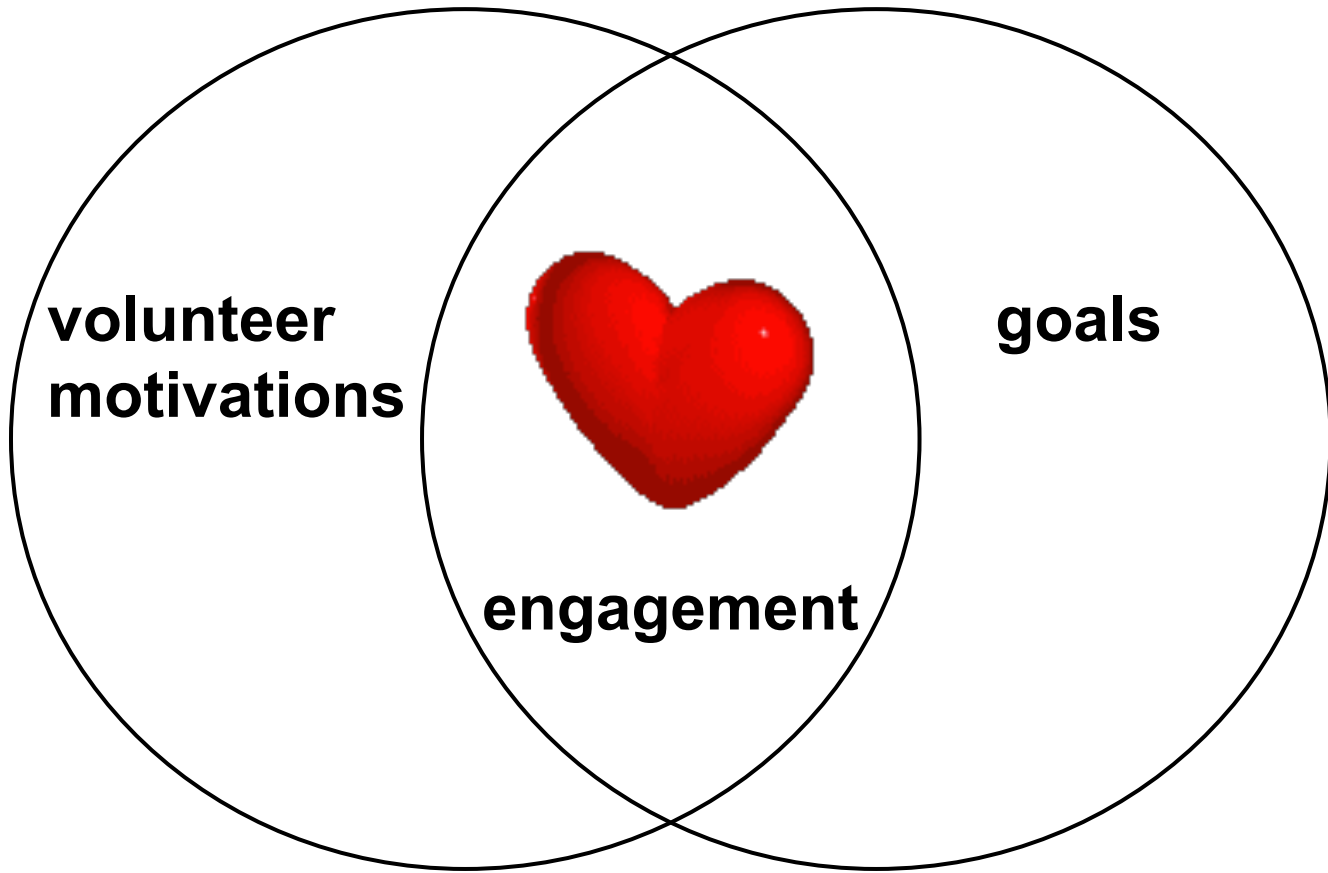
Tools and Techniques

Cover picture: Goufeuah2014, by user:Florespineda. Nov 2013, Chile.

Objectives:

- ★ Articulate how volunteers in the Wikimedia movement work together to achieve common goals, and identify challenges.
- ★ Identify and share best practices, resources, tools, and techniques to engage Wikimedia volunteers that could address challenges.

**How do you work with
volunteers to achieve
common goals?**



**What is one way to
motivate or inspire
volunteers?**

**What is one challenge
with involving volunteers
in activities?**

Share your biggest challenge to engaging volunteers:

- You can offer a new issue or add a +1 to an already shared issue
- Each person may offer one suggestion at a time, taking turns so that everyone gets a chance to offer their issue
- We will work as a group to bucket issues by topical theme as themes emerge
- Once we have our identified issues bucketed by theme, each person should choose the one topic you most wish to discuss and go to that bucket's table(s)
- Each group will select one specific problem to focus on for the activity and your facilitator's will walk you through the activity process and worksheet.

Volunteer Engagement Resources

Organizational effectiveness/Learning center/Volunteer engagement

< Organizational effectiveness | Learning center

This is a page about a strategy included in the [organizational effectiveness learning center](#).

Use this page as part of the [organizational effectiveness tool](#).

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Engaging online and offline volunteers [\[edit | edit source \]](#)

This strategy is about effectively engaging volunteers that work with your organization. Volunteers who work to contribute to the Wikimedia projects are considered separately, as part of another strategy.

How the learning center can help.

Concrete recommendations.

Sharing experiences.

Links to external resources.

https://meta.wikimedia.org/wiki/Organizational_effectiveness/Learning_center/Volunteer_engagement

Volunteer Learning Patterns

Evaluation portal



Learning Patterns Library

Learning Pattern Categories:

- [Category: Teamwork Patterns](#)
- [Category: Volunteer management learning patterns](#)

Learning Patterns:

- [Learning Pattern: Division of tasks and responsibilities between board, staff and volunteers](#)
- [Learning Pattern: Project Roles](#)
- [Learning Pattern: Find volunteers to support a program](#)