

Drain the swamp

an inspire campaign idealab project

Harassment thrives in uncivil culture



Liked 6 times



Ondatra iSchoolicus @LibSkrat · 7 Oct 2015

Interesting. Might impact gender imbalance, tho won't help w/race. It's sending women into a **cultural buzzsaw** tho.

Jennifer Howard @JenHoward

ARL exec director Elliott Shore now pitching the idea that ARL libraries take over editing chunks of Wikipedia. #ARL15DC



If your website is full of assholes, it's your fault

- **“You should have real humans dedicated to monitoring and responding to your community.**
- You should have community policies about what is and isn't acceptable behavior.
- Your site should have accountable identities
- You should have the technology to easily identify and stop bad behaviors.
- You should make a budget that supports having a good community, or you should find another line of work.”
 - Anil Dash

wikiHow Welcome Wagon User

How to Use the Welcome Wagon Tool on wikiHow

[Edit Article](#)

Community Q&A

The Welcome Wagon is a tool for personally welcoming and helping new wikiHowians. Although WelcomeBot already welcomes new users, Welcomers are expected to go the extra mile. Examples include greeting newcomers as they join the community, answering their questions when necessary, and giving new editors ideas on how to grow as contributors here.

Why not idea lab?



Inspire campaign

Grants:IdeaLab/Inspire

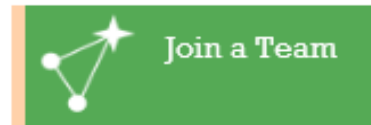
[Grants:IdeaLab](#)

(Redirected from [Grants:Inspire](#))

[Translate this page](#)

Other languages:	अङ्गिका • العربية • azərbaycanca • বাংলা • català • čeština • Deutsch • euskara • فارسی • français • Gaeilge • galego • עברית • हिन्दी • hrvatski • 日本語 • Basa Jawa • ಕನ್ನಡ • 한국어 • Kurdî • lietuvių • Bahasa Melayu • Nederlands • polski • پنجابی • پښتو • português • português do Brasil • py. Kirîstî • ಕಿರ್‌ಸಾಹಿಲಿ • ไทย • Tagalog • Türkçe • українська • اردو • Tiếng Việt
-------------------------	--

Welcome



About Inspire Campaigns

Inspire Campaigns are month-long events to focus collaborative efforts on some of the most pressing challenges of the Wikimedia movement. Each campaign focuses on a unique theme and participation is open to everyone. Campaigns are hosted in IdeaLab, where participants can work together to solve problems, create partnerships and develop concrete solutions through project development. [Grants are available](#) to support events, research, community organizing, technical or other initiatives in need of funding. Let's turn ideas into collective action!

Idea: Train Ambassadors

- Train Ambassadors that will mentor new editors, and respond on their behalf.
- Create circles of civility, while we cannot depend on the WMF to maintain a "no asshole zone", we can build a civility zone.
- By creating circles that are civilly supporting, they can then change the larger community; build the circle, maintain the circle, expand the circle

Wikipedia processes are broken

- AfC is broken: new article creators persist in resubmitting multiple times without improvement.
- New page patrolers bite new editors, rather than collaborate with them to produce encyclopedic content.

Train reviewers to become ambassadors

- Train the reviewers to collaborate with the public.
- Patrol new editor activity
- Give customized help without templates
- Track progress with hashtag edit summary
- Evaluate and improve culture
- Paid or unpaid?

Build on civility tools

- [Wikipedia:Teahouse](#)
- [Wikipedia:WikiLove](#)
- [The Wikipedia Library #1Lib1Ref](#)

- [Wikipedia:Articles for creation](#)
- [Wikipedia:Help desk](#)

References

- [Ondatra Schoolicus](#), 11:49 AM - 7 October 2015
- Anil Dash [“if your website is full of assholes its your fault,”](#) July 20, 2011
- [How to Use the Welcome Wagon Tool on wikiHow](#)
- [“Siko Bouterse” Oct 11 Guillaume Paumier, CC-BY.](#)
- [Grants:IdeaLab/Inspire](#), [Creative Commons Attribution-ShareAlike License](#)
- [Grants:IdeaLab/train reviewers to become ambassadors - Meta](#)

Further reading

- Aaron James [*Assholes: A Theory*](#), Knopf, 2012
- Robert I. Sutton [*The No Asshole Rule: Building a Civilized Workplace and Surviving One That Isn't*](#), Grand Central Publishing, 2007
- P. M. Forni, [*The Civility Solution: What to Do When People Are Rude*](#), St. Martin's Press, 10 June 2008
- Christine Pearson, Christine Porath, [*The Cost of Bad Behavior: How Incivility Is Damaging Your Business and What to Do About It*](#), Penguin Publishing Group, 9 July 2009
- Michael Leiter [*Analyzing and Theorizing the Dynamics of the Workplace Incivility Crisis*](#), Springer Science & Business Media, 25 October 2012
- Maryam Omari, Megan Paull, [*Workplace Abuse, Incivility and Bullying: Methodological and Cultural Perspectives*](#), Routledge, 5 October 2015
- Pnina Fichman, Madelyn R. Sanfilippo [*Online Trolling and Its Perpetrators: Under the Cyberbridge*](#), Rowman & Littlefield, 11 April 2016
- Cortina, Lilia M.; Magley, Vicki J. "[Patterns and profiles of response to incivility in the workplace.](#)" "*Journal of Occupational Health Psychology*", Vol 14(3), Jul 2009, 272-288.