Guide-Camps – Logic Model

Situation

Conflicts are a daily fare in the Germanlanguage Wikipedia. Often the current (mainly administrative) procedures are insufficient when it comes to resolving conflicts and finding compromises - a situation that can be frustrating

and even off-

putting for

existing and

new

volunteers.

Priorities

Facilitating the development of alternative and more sustainable modes of online conflict resolution from within the community

INPUTS

OUTPUTS

Participants - Activities - Direct Products

OUTCOMES - IMPACT

Short term - Intermediate -Long-Term

What we invest

Travel support for Guide-Camps in Germany

Organizational support, travel support, infrastructure and catering for Guide-Camps in Austria

Volunteer time

Staff time

Who we What we do What we reach create

Supporting a Existing series of community members bootcamps for who want to volunteers to work on develop and improving the implement innovative working ideas for environment in the online conflict German-

resolution **Facilitating** the dissemination of these ideas in the Austrian community, finding supporters and allies among volunteers

A community network willing to collaborate on changing the working conditions in the Germanlanguage Wikipedia for the better

Results: Results: changing **Learning Action** Motivated and empowered Increase and volunteers improve online New conflict interaction resolution approaches Decrease which might frustration be applicable

and conditions for future on- and offline work and destructive arguments

Results:

changing

Conditions

Improved

working

atmosphere

Improved mutual understanding

in other

Wikipedia/

Wikimedia

communities

External Factors

Assumptions

language

Wikipedia

Evaluation

Identification - Design - Implementation - Completion/Follow-up