

v1 Designs:  
**Mentor Dashboard**

# Overview

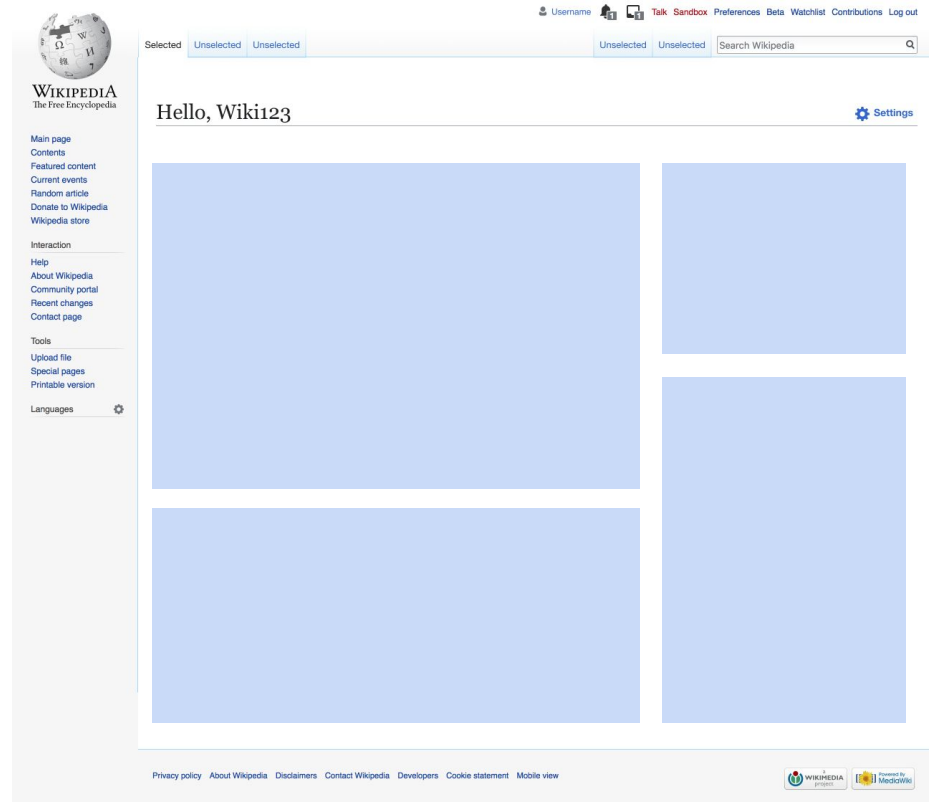
The mentor dashboard is a centralized place that is meant to improve the overall mentor experience. It has tools and materials that help mentors have a better overview of their mentees and allows the mentors to be more proactive.

The dashboard modules have been designed based on previous research and the information gathered from interviews with the mentors.

# Layout

This slide deck will showcase 9 different modules, however not all of them will be included in the dashboard. This round of feedback will help identify the top 3-5 modules that will be developed.

The layout will be similar to that of the newcomer homepage. It will have 2 columns with wide and narrow modules stacked on top of each other as it is exemplified in the next slide.





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 The Free Encyclopedia

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Selected Unselected Unselected

Unselected Unselected

# Hello, Wiki123

[Settings](#)

## Overview of mentees

Add filter v
10 edits + x
Unanswered q. x

| Mentee <span style="font-size: 0.8em;">v</span> | Reverted edits <span style="font-size: 0.8em;">v</span> | Questions asked <span style="font-size: 0.8em;">v</span> | Unanswered questions <span style="font-size: 0.8em;">v</span> | Deleted edits <span style="font-size: 0.8em;">v</span> | Contributions <span style="font-size: 0.8em;">v</span> |
|---|---|--|---|--|--|
| <a href="#">swim34</a>                          | 1   | 1  | 0   | 0  | 11   |
| <a href="#">JackBr</a>                          | 1   | 12   | 1   | 1  | 13   |
| <a href="#">Tgikex</a>                          | 0   | 0  | 1   | 0  | 14   |
| <a href="#">harryms</a>                         | 0   | 0  | 5   | 3  | 32   |
| <a href="#">nimity</a>                          | 0   | 0  | 3   | 0  | 20   |

Show 5 v 1-5 of 40 < >

## Questions

Check the number of questions from your mentees that need answers and have a quick preview of them so that no questions are overlooked or forgotten.

Unanswered mentee questions Count: 3

3. 3. 2021

13:14 [Gored Griffi](#) (talk | contribs) Hello Wiki 123, I wanted to add images to my article but I don't understand how to ... [see more](#) [\[ Reply \]](#)

2. 3. 2021

21:14 [PhilipsT](#) (talk | contribs) Hello, I might ask how to insert a picture into the wiki? :) [\[ Reply \]](#)

12:10 [Summmer23](#) (talk | contribs) I added the wrong email to my account how can I change it and update my email? [\[ Reply \]](#)

## Impact module

Have an overview of questions and the impact your mentorship has made on Wikipedia.

**173**   
 Contributions from mentees

**7**   
 Thanks received

**14**   
 Answered questions



## Mentor Resources

Find the latest news and updates about newcomer or mentor features and quickly find information about editing.

### Read about the latest news & updates

- [New updates from the Growth team](#)
- [Read the Newsletter](#)

### Links to a wide range of topics

v

- [Notability](#)
- [Biographies of living persons](#)
- [Notability \(events\)](#)

[View more resources](#)



# THE MODULES

# M1: Overview of the mentees

Here mentors will have the ability to have an overview of their mentees contributions and progress.

Mentors can add a variety of filters to this table, which can help identify the mentees that need the most help. It also gives mentors the opportunity to reach out to their mentees first.

**Overview of mentees** 🔍 Search list

Add filter ▼ 10 edits + ✕ Unanswered q. ✕

| Mentee <span>↕</span>   | Reverted edits <span>↕</span> | Questions asked <span>↕</span> | Unanswered questions <span>↕</span> | Deleted edits <span>↕</span> | Contributions <span>↕</span> |
|-------------------------|-------------------------------|--------------------------------|-------------------------------------|------------------------------|------------------------------|
| <a href="#">swim34</a>  | 1                             | 1                              | 1                                   | 0                            | 11                           |
| <a href="#">JackBr</a>  | 1                             | 12                             | 1                                   | 1                            | 13                           |
| <a href="#">Tgikex</a>  | 0                             | 0                              | 1                                   | 0                            | 14                           |
| <a href="#">harryms</a> | 0                             | 0                              | 0                                   | 3                            | 32                           |
| <a href="#">nimity</a>  | 0                             | 0                              | 0                                   | 0                            | 20                           |

Show 5 ▼ 1-5 of 40 < >

# M2: Unanswered questions

This module showcases the questions that the mentor hasn't answered yet and incentivizes them to reply.

## Questions

Check the number of questions from your mentees that need answers and have a quick preview of them so that no questions are overlooked or forgotten.

Unanswered mentee questions

Count: 3

3. 3. 2021

13:14 [Gored Griffi](#) ([talk](#) | [contribs](#)) Hello Wiki 123, I wanted to add images to my article but I don't understand how to ... [see more](#) [[Reply](#)]

2. 3. 2021

21:14 [PhilipsT](#) ([talk](#) | [contribs](#)) Hello, I might ask how to insert a picture into the wiki? :) [[Reply](#)]

12:10 [Summmer23](#) ([talk](#) | [contribs](#)) I added the wrong email to my account how can I change it and update my email? [[Reply](#)]

# M3: Overview & questions

This module is a combination of the 1st and 2nd module. It includes a short preview of the questions and it showcases the mentees contributions.

The questions that haven't received an answer yet are shown in bold at the top of the table.

Overview of mentees Search list

Add filter 10 edits + Recently active

| Mentee                  | Questions  | Reverted edits | Deleted edits | Contributions |
|-------------------------|--|----------------|---------------|---------------|
| <a href="#">swim34</a>  | <b>Hello Wiki 123, I wanted to add imag...</b>   | 0              | 0             | 11            |
| <a href="#">JackBr</a>  | <b>Hello, I might ask how to insert a pic...</b> | 1              | 1             | 13            |
| <a href="#">Tgikex</a>  | <b>I added the wrong email address to ...</b>    | 1              | 0             | 14            |
| <a href="#">harryms</a> | When looking at the notability resourc ...       | 5              | 3             | 32            |
| <a href="#">nimity</a>  | Thank you for your quick response. I ...         | 3              | 0             | 20            |

Show 5 1-5 of 40 < >



# M4: Mentor tools

This module displays tools that help customize & personalize the mentor experience.


The module includes:

- Mentor status (active / inactive)
- Claim a mentee feature
- Ability to edit the message that is displayed to the newcomers
- Ability to add interests

### Mentor tools

Active  Claim a mentee

#### Your message

 Hello! Welcome to Wikipedia. Go ahead and ask me any question that you have. [Edit](#)

#### Top interests [+ Add](#)

|   |                      |   |                      |
|---|----------------------|---|----------------------|
| 1 | <input type="text"/> | 3 | <input type="text"/> |
| 2 | <input type="text"/> | 4 | <input type="text"/> |

# M5: Mentor resources

The mentors will have easy access to the Growth teams work.

The list of helpful links and guidelines on this module will vary depending on the resources available for each wiki.



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### Links to a wide range of topics

Notability



- [Notability](#)
- [Biographies of living persons](#)
- [Notability \(events\)](#)

[View more resources](#)

# M6: How to answer questions

This module provides examples and showcases the appropriate mentor etiquette when answering mentee questions.

## How to answer mentee questions

Questions can be repetitive or out of scope. Make sure to be polite, explain, go through the next steps, ping and follow-up. You can find some examples below.

### Good practices for answering questions



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[Read more about how to interact with mentees](#)

# M7: Impact module


Looking at this module the mentors can track their own progress.

## Impact module

Have an overview of questions and the impact your mentorship has made on Wikipedia.

**173**   
Contributions  
from mentees

**7**   
Thanks  
received

**14**   
Answered  
questions

# M8: Mentor list

This gives a quick preview of the most active mentors on your wiki. Mentors can use this list to reach out to other mentors with questions.

- Activity level is based on the last time the editor has made a contribution.
- You would view the whole list of mentors in a new window that will display their usernames, their message and maybe their top interests.

## List of mentors

Top 5 most active mentors.

1. [Michael Urubai](#)

Active 4 min ago

2. [straabery](#)

Active 5 min ago

3. [Mhatt3](#)

Active 5 min ago

4. [VicktorWi](#)

Active 15 min ago

5. [MOllySth](#)

Active 30 min ago

[View the whole list](#)

# M9: Answers to FAQ's

This module allows mentors to create, edit and save phrases that could be helpful for them when answering mentee questions.



## Answers to FAQs

Copy and paste examples of your best answers here.

[+ Add new](#)

---

### Add an image

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### Add an article

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[Read more about how to interact with mentees](#)

**Thank you!**

# Appendix

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  - [Sources](#)
- [Design Brief](#)
- [Competitor Analysis](#)
- [Interview Questions](#)
- Miro board: [Interview Analysis](#)
- [Research Analysis](#)
- [MediaWiki page](#)
- Phabricator: [Mentor related tasks](#)
- [Design review deck](#)