### product modernization

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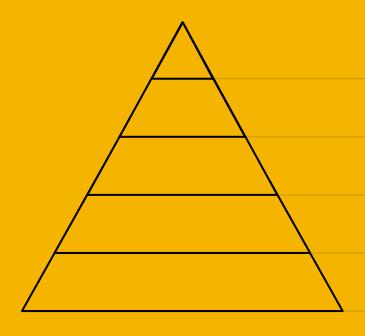
WALK INTO A BAR

#### today

share our product vision and framework talk about the themes we've identified communicate emerging platform needs

#### product modernization

### 3-5 year planning process



roadmap what we're actually going to do and in what order

**plan** what we'll do: w/ costs, risks, a relative priority, and coherent groupings of proposals

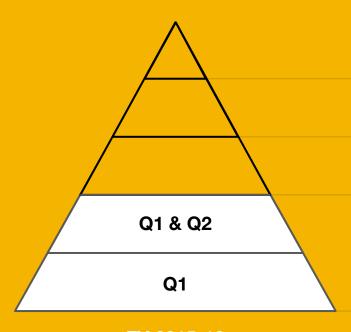
proposals what we might do to advance our goals given what we know right now

perspectives what we believe is true about the world: "the business case"

principles & research what we aspire to do & what we're doing now

movement strategy why we're doing what we're doing

#### we are here.



roadmap

plan

proposals

**perspectives** Underway! Sharing our work in progress with you today and we'll be finalizing these over Q2

principles & research Principles are complete, research is collected.

See mw:Product\_Principles, and on-wiki perpectives with research references and data

movement strategy

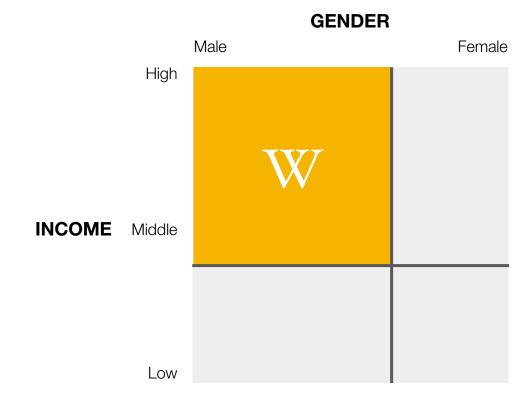
#### movement strategy

become the essential infrastructure of free knowledge

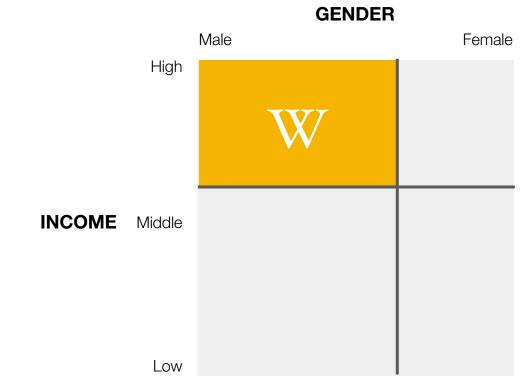
**Knowledge Equity** 

**Knowledge as a Service** 

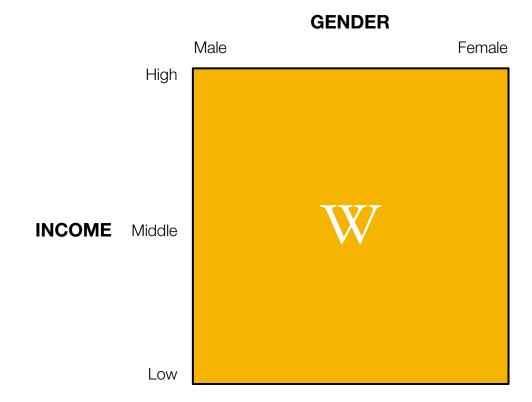
#### wikis today



#### current trajectory



#### 2030



#### 2018

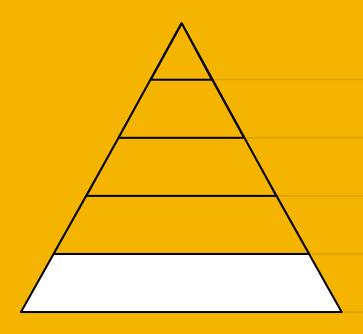
A remarkably large chunk of the World's Knowledge is currently available to the half of the world's population that can afford access to the Internet, and can read Wikipedia

# What we're talking about today

#### 2030

All of the World's
Knowledge
is available to
Every Person on Earth,
in perpetuity,
and for Free.

### 3-5 year planning process



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#### product principles

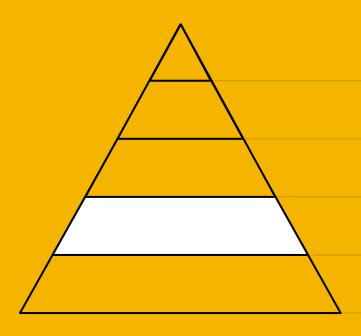
**Community-centric:** enabling a welcoming, vibrant community place where people come together to create, share, and discover knowledge through positive collaboration.

**Usable for all:** promoting equity through usable, useful, and inclusive tools and services that meet the needs of a diversity of people and machines across user experiences.

**Intentionally transparent:** demystifying the knowledge creation process and encourage participation by giving everyone visibility into how information is created, verified, and improved over time.

**Extensible and sustainable:** creating the conditions for people and machines to use, reuse, and build on top of our platform, extending free knowledge and supporting a sustainable future for Wikimedia.

### 3-5 year planning process



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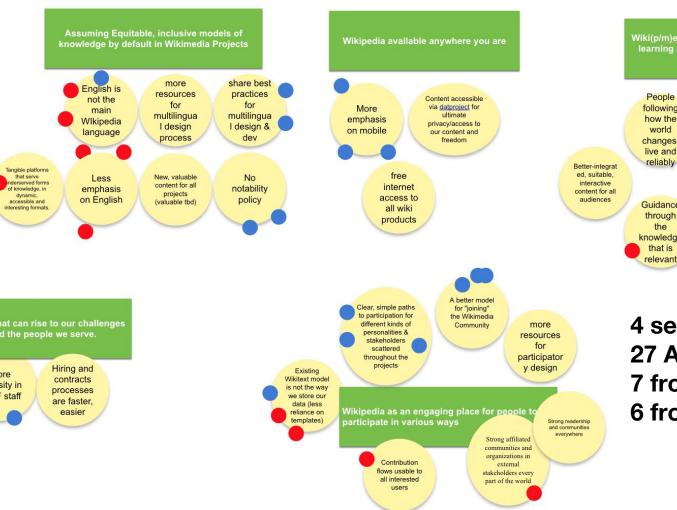
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#### building a perspective

- 6 lead authors
- 22 aspect contributors
- 30+ meetings and interviews across the foundation
- 50+ papers and articles cited in the themes, with over 200 citations across the aspects and themes. Citing everyone from individual movement thought leaders to academic research to movement strategy research
- dozens of hours of review and discussion sessions; with more to come



Wiki(p/m)edia adapts to your desired learning approach, outcomes and goals



4 sessions 27 AUD team participants...

7 from eng 6 from other depts

> Embrace the rabbit hole

> > Explorable m more dyna

Dynamic

content makes

Wikipedia

easier to learr

from

Interactive

content / nev

Greater

meas

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Wikimed

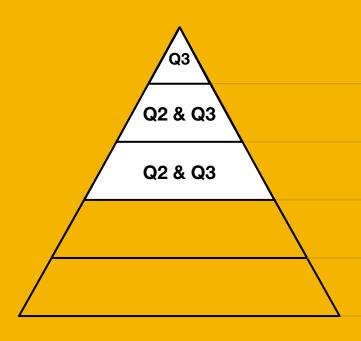
effe

the



trust experience scale augmentation culture tools

#### timeline



roadmap Departmental leadership and WMF leadership confirm plans; teams and functional heads begin roadmapping at department, program and team levels in Q3-Q4

Planning group evaluation of recommendations and potential plans shared with Other departments at and after All Hands

**proposals** Open staff call for proposals aligned with the published perspectives and incorporating all peer feedback

perspectives

principles & research

movement strategy

#### themes



#### trust

accountability of contributors verifiability of content transparency



## experience

discovery customization rich content form factor



# scale development resilience ubiquity community content



#### augmentation

content generation content curation code of conduct



#### culture

language inclusion content gaps



# tools developers moderators community organizers

#### our platform needs...

#### pattern matching

	trust	scale	augmentation	experience	tools	culture
stable						
iterable						
data flexibility						
rich content types						
global tools						
instrumented						
secure						
integrated open Al						

## platform uptime

# fast and confident deployment

#### content flexibility

- → data
- presentation
- → reuse

## rich content types

- → video
- → audio

#### global tools

# data about user behavior

# security and censor resistance

#### integrated open Al

#### next steps

engage with the themes assess the platform needs (and identify others) get ready to make plans and roadmaps

#### thank you!

#### **Process leads:**

Margeigh Novotny Josh Minor

#### **Perspective leads:**

Charlotte Gauthier Marshall Miller Niharika Kohli Olga Vasileva

Ramsey Isler

Trevor Bolliger

#### **Perspective authors:**

Adam Baso Alex Hollender Anne Gomez

Dan Garry

Danny Horn

Jess Klein

Joe Matazzoni

Jon Katz

Josh Minor

(Ryan) Kaldari

Margeigh Novotny

Nirzar Pangarkar

Pau Giner

Rita Ho

Runa Bhattacharjee

#### Feedback and expertise:

Aaron Halfaker

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Arlo Breault

Asaf Bartov

Bryan Davis Caitlin Virtue

Dan Foy

Dario Taborelli

Jake Orlowitz

James Hare

Jonathan Morgan

Joe Walsh Jon Bennett

Jorge Vargas

Joseph Seddon

Kaitlin Thaney

Leon Ziemba Maria Cruz

Nick Wilson

P.P.S Narayan

C. Scott Ananian Subbu Sastry

. . .

and some we probably

forgot to note...