Taking in feedback from re-users at scale

Lydia Pintscher

Product Manager for Wikidata @nightrose



Why should we care?

- A lot of the ultimate users of our data don't know us
- They don't/can't come to us to help maintain our data
- Larger re-users have the resources and obligation to help us maintain our data and are willing to do so



What's the problem?

- We don't have clearly defined expectations for
 - how we want them to contribute
 - What we want them to contribute
- We don't yet have the right tools and processes in place to take in feedback/improvements/...



So many open questions!

- Which feedback do we want?
- Who do we want it from?
- How do we want it?
- What tools, processes, guidelines, etc do we need to have in place?



Thanks for your attention!

Get in touch:

Lydia Pintscher

@nightrose

lydia.pintscher@wikimedia.de

