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# NaVAL POSTGRADUATE SCHOOL Monterey, California 



## THESIS

MICROCOMPUTER PROGRAM DESIGN CONSIDERATIONS FOR THE NOVICE USER
by
David C. Moore
March 1987
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The results of the empirical evaluation of the user interface are presented together with an analysis in support of the effectiveness of a proposed interface design methodology and interface design considerations.

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Micracamputer Fragram Desigrs Carsideratiarss far the Navice User
by
David C. Moore
Lieutenant Commander, United States Navy B.S. Ohio State University, 1976

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## I. INTRODUCTION

The relatively recent, widespread proliferation of microcomputers into both the home and work place has resulted in a shifting of computer operation and, in some Cases, programming tasks, from the traditional realm of trained, professional operators and programmers directly to the end user. Technolagical advances have reduced the skills necessary to energize and physically communicate with the hardvare. Hovever, the procese of effectively interfacing with the hardware via the constructs of softuare of ever increasing complexity, often requires the new uber to obtain a detailed working knovledge of a particular software system before the benefits of the system may be realized.

This requirement seems contrary to the conjecture expressed by Coombs and Alty [Ref. 1:p. 3] that the majority of users do not wish to be extensively trained in computing and employers certainly vish to minimize user training costs.

The purpose of this thesis is to develop and evaluate the effectiveness of interface techniques designed to eliminate any user, application-specific training prior to application program use. In order to provide an appreciation for the nature of interface design issues, Chapter 2
presents a review arid Enalyeis of interiace evolution arid the state of current thinking relating to interface design. Chapter 3 details the rationale and anticipated benefits of specific interface design decisions and techniques employed in the development of the research interface. In Chapter 4, the interface evaluation methodology and evaluation results are presented, discussed and analyzed. Finally, Chapter 5 suggests that the concept of including en interface requirements specification into the system design and development process is eseential to the production of viable epplications for novice users.

The scope of this research was intentionally limited to one application program's interface in order to more fully evaluate the effect of the employed interface. By this action, the empirical evaluation results and ensuing conclusions would not be general in nature and thus avoid a recapitulation of the generalized findings and recommendations currently presented in available literature.

Additional limitations imposed upon the design of the specific interface were based on the fact that the target microcomputer system's hardware consisted of 512 kilobytes of main memory, two 360 kilobyte diskette drives, a monitor, keyboard and printer. Admittedly, this particular hardware configuration precludes evaluation of such technically feasible interfacing appraaches as the use of light pens, pressure sensitive screene or voice command. However, the
target syetem's configuration seeme consietent with the
assumption that the majority of general purpose
microcomputer eyeteme in uee share the eame general
configuration arifor limitations.

## II. USER INTERFACE ISSUES

As a result of techriolagical advances in the computer field, a relatively new and immature field of study has arisen ta explore frinciples and methode for better adapting computer systems to meet human needs. This fledgling field has, as yet, no simple title nor well established repertoire of concepts and techniques. The field is frequently referred to as "interface design" and "dialog engineering" [Ref. 2:p. 3].

## A. USER INTERFACE EVOLUTION

Prior to the widespread use of time sharing systems, the vast majority of computers were operated in batch mode. As a result of batch processing, end users only indirectly interacted with the computer via operations personnel. Consequently, there was no reason for "user friendly" interfaces since the operators were trained professionals, knowledgeable of the requisite interface procedures.

Although the introduction of time sharing systems, enabling direct user interaction, generated an acknowledged need for "user friendly" interfaces, the pursuit of user interface design attributes was relegated to academia. This relegation was due to the fact that time sharing systems were achieved through the layering of complex and costly
software onto existing, batch oriented minicomputers and mainframes, and hardware and software providere did not find it economically feasible to reconstruct new, coordinated systems for existing machines [Ref. 3:pp. 338-339].

The advent of the microprocessor has had a profound impact on the computer industry. One of the most significant impacts was the dissolution of the lang adhered to premise that computers were expensive and should be built with the minimum number of circuits, thus assuring efficiency [Ref. 4:pp. 110-123]. Consequently, it now became both technologically and financially feasible to consider the user's needs in the hardware and software design process.
B. THE PRESENT INTERFACE STATE

With the realization that it was now technically feasible to incorporate interface considerations into the design of a microcomputer system, such diverse professions as educationalists, psychologists and ergonomic specialists began contributing to the area of interface design. However, their findinge and recommendations have not produced significant advances in interface design since these non-computer oriented profeseionals are rarely invited to participate in the design effort. On those occasions when they have become invalved in the syetem design process, their contributions have been somewhat diminished due to a
lack of knowledge and appreciation of the machine's capabilities to make thinge easier for the user [Ref. 3:p. 339].

Since the mid-1970s there have been many studies and much written with respect to guidelines for the development of effective user interfaces. Unfortunately there ie no well defined standard or authority and a fair amount of inconsistency from source to source [Ref. 5:pp. 25-25].

Although there may be inconsistencies between any two given studies, analysis of the various studies in aggregate has allowed later researchers to develop more comprehensive guidelines based upon previous, incomplete studies and the resolution of individual inconsistencies. Table 1 presents a highly generalized summary of desirable, interface attributes identified by Shneiderman [Ref. 6:pp. 216-244]. Gaines and Shaw [Ref 5:pp. 30-44] have taken the process one step farther and proposed more specific, interface design rules. These rules, together with the general interface attributes which they support, are presented in Table 2.

TABLE 1. DESIRABLE INTERFACE ATTRIBUTES

## DESIRABLE INTERFACE ATTRIBUTES

1. Easy to learn.
2. Easy to use.
3. Easy to remember.
4. Prompt response times.
5. Reliable.
6. Courteous.
7. Helpxul.

| Interface design rule | SUPPORTED ATTRIBUTES |
| :---: | :---: |
| Use interface prototype or related system when discussing the interface with users. | Easy to learn/remember |
| Develop interface using user's model. | Easy to learn/remember |
| User should dominate computer. | Easy to use |
| System response/activity should be clear consequence of user's actions. | Easy to learn, helpful, reliable |
| System should adapt to user's expertise. | Easy to use |
| Provide for uniformity and consistency. | Easy to learn/remember |
| Ensure requisite information/memory aids are available to user throughout system. | Easy to use, helpful |
| User manuals should be based on actual user dialog. | Easy to learn, use and remember, helpful |
| Train through experience. | Easy to learn/remember |
| Make immediate, clear responses to inputs. | Courteous, prompt |
| Validate data on entry. | Reliable, courteous |
| Provide a reset/abort command. | Easy to use, reliable |
| Make corrections through re-entry. | Reliable |

Although Shneiderman's interface attributes and Gaines' and Shaw's rules provide general direction for interface design, there remains much leeway for system design and programming personnel as to the actual implementation and interpretation of these attributes and rules. Peterson's and Silberschatz's observation seems to concisely sum up
the current etate of user interface design:

Users desire certain obvious properties in a system. The system should be convenient to use, easy to learn, easy to use, reliable, safe, and fast. Of course, these specifications are not very useful in the syetem design, since there is no general agreement on how to achieve these goals. [Ref. 8:p. 441]

## III. RESEARC:H INTERFACE DESIGN CONSIDERATIONS

Due to the myriad of possible, interactive computer applications, the specific application program and user group will often dictate the manner and degree of implementation of the generalized guidelines found in literature concerned with interface design.

## A. THE APPLICATION PROGRAM

Although this research project is concerned with the user interface, it was deemed necessary to develop an application program with which to interface and to provide direction to the interface development.

The actual methods employed by the application program to satisfy the user's functional requirements are not germane to this research effort. Therefore only a brief description of the program*s overall function is provided to establish a frame of reference.

The application program was developed specifically for the accountant of the Army Emergency Relief organization (AER) at Fort Ord, California. AER's function is to provide no interest loans to military personnel (primarily army) who satisfactorily demonstrate a valid need for financial assistance. The accountant's primary function is to record disbursement of the loan, post loan repayments to applicable
loan accounts and general ledger, and advise higher authority of any financial deviations or problems with respect to individual loan accounts. A secondary function requires the $A E R$ accountant to provide statistics of varying natures to higher authority upon request. Since a service member may have multiple, concurrent loans, the nominal size of AER's data base is on the order of 1900 to 2100 members and 2900 to 3200 loans. The AER application program basically provides for maintenance of individual loan accounts, general ledger and statistical information.

## B. APPLICATION PROGRAM DESIGN THEORY

Much has been, and continues to be, written regarding computer program design and development. While various design and development methodologies are advocated in the literature, all have the expressed goal of producing good, working programs. Unfortunately, it seems as if the majority of methodologies stress design and development of the functional elements of a program with the user interface being of secondary concern. In other words, once the functional aspects of a program have been defined and designed, the interface is designed to fit the functional design structure.

The theary underlying the methodology used in the design and development of this research project is essentially a reversal af current deaign and development methodologies.

The theory proposes definition and design of the interface prior to, or at least concurrent with, functional design. This development appraach is intended to place the interface issue at the forefront. Thus, functional design is driven not only by requirements specifications, but by interface considerations as well. While this approach may increase the difficulty and complexity of functional element design, the actual, internal methods employed are usually of little concern to the user. Assuming the system meets the user's functional specifications, the interface becomes the primary user issue. As noted by Eason and Damodaran with respect to users' perceptions of a computer system:

It is of little interest to him [the user] that the system is a technical masterpiece, or that it serves another user very vell; if it serves his task needs poorly, it stands condemned as a poor system. [Ref. 7:p. 116]

Since the goal of this research is to develop a syatem requiring no user training prior to use of the application program, interface isaues are of paramount concern. In the following sections of this chapter, the issues pertaining to the design and implementation of the research interface are presented and discussed.

## C. INTERFACE DESIGN PHILOSOPHY

Traditionally, the design of a "core" program to satisfy the user's functional requirements would be relatively straight forward. The goal is well defined; design the "core" program to perform the specified requirements. Since
the actual workings of this portion of the program are invisible to the user, one need only consider the technical aspects of the task; the user is of secondary concern.

However, the approach taken in the design of the research pragram requires that "core" related deeign decisions be made with respect to both the requirements specifications and interface considerations. Since a project's requirement specifications serve as the benchmark against which a pragram's functionality is assessed, the same approach was used with respect to interface design.

Unlike the requirement specification, which may be stated in such measurable metrics as response times and throughput rates, the interface specification is much more nebulous. The exact meanings of terms such as "easy to use" and "frierdly" are highly individualistic and ambiguous. As a result, it is left to the designer or programmer to produce their interpretation of these ambiguous terms.

In order to develop an interface requirements specification, the attributes of a novice computer user were analyzed.

The term "novice user" is assumed to apply to an individual who is not, nor desires to become, an expert in, or familiar with, computer technology, but uses a computer to assist in the performance of assigned tasks. A generally accepted attribute of the novice user is the overall perception of the computer as a tool to assist in the performance
of a task. If the user deems the tool inappropriate for the task at hand or the effort to use the tool exceeds the return, the tool will experience little to no use.

Based on the attributes of a novice user, several assumptions were generated which formed the basie for the formulation of user interface specifications. First, the novice user's interests and aspirations lay outside the computer field and only limited time and effort could be expected to be devoted to mastering the application system. Second, the user would view the resulting system as a means to an end and not an end in itself, thus desiring to minimize time and effort devoted to system operation and output interpretation. Finally, the user would desire immediate answers to questions about the system without lengthy and time consuming reference to user and technical manuale.

As a result of the analysis and assumptions, an interface requirements specification was developed in the form of a questionnaire, against which candidate interface designe were evaluated prior to implementation. The contents of this questionnaire are presented as Table 3.

Only after an interface design idea met the requirements of the interface specification were the technical implementation issues addressed. Basically, the design philosophy was to adapt the program to the needs of the user versus forcing the ueer to adapt to the needs of the program.

TABLE 3. RESEARCH INTERFACE REQUIREMENTS SPECIFICATION

| INTERFACE REQUIREMENTS SPECIFICATIONS | RESPONSE |
| :---: | :---: |
| 1. Does the interface contain references, concepts or vords words unique to the computer field? | No |
| 2. Does the interface require user inputs/actions which have no identifiable counterpart or rationale in the corresponding manual process? | No No |
| 3. Does the interface contain all necessary information to accomplish the desired operation? | Yes |
| 4. Does the interface require the winimum, necessary user actions to complete the operation? | Yes |
| 5. Is the interface consistent with previously developed interfaces? | Yes |
| 6. Does the interface provide for immediate and positive error detection and correction/recovery? | Yes |

D. THE USER COMMAND INTERFACE

Since the target computer system's primary input device was the keyboard, there appeared only three viable command entry modes: a menu system, a command language or a combination of the two. The selection of a menu system for the research interface reflects the observation of Reid that:

Menus have been recommended for occasional and novice users as they reduce the amount of information the user needs to remember. [Ref. 9:p. 111]

As with many concepts, there are some disadvantages associated with a menu driven system, which, if not handled effectively, can negate the concept's overall usefulness.

The mere fact that the display ecreen of a computer system encompasses a finite area limits the number of options which may be displayed on a given screen.

If a system offers more options than can be displayed on one screen, it may be tempting to reduce the epace occupied by each option description. However, if the option descriptions become too cryptic, the primary advantage of a menu system is lost as the user now must acquire and remember the meaning of each option.

Another alternative would be a system of layered menus, where the selection of an option from the primary or main menu would produce another menu and so on until the menu containing the desired operation was encountered. The main problem associated with this approach is one of navigation. As one progresses through successive menu layers, it becomes difficult to determine one's location in the system relative to a known point of reference, in this case the main menu [Ref. 9:p. 111]. Loes of a frame of reference can disorient and confuse the user, as humans are accustomed to using the space and objects around them for organization and establishment of frames of reference [Ref. 10:pp. 1-3].

The research program has 47 different options. Since all 47 could not be displayed on a single screen without becoming too cryptic, a system was required that preserved the advantages of a menu driven system and avoided the potential disadvantages. The resulting main menu consists
of the 10 general operations depicted in Figure 1, through which all 47 options are accessible. Limiting the main menu to 10 operations provided enough room for non-cryptic operation identification. However, this action necessitated a layering of subordinate menus. To avoid the navigation problem, these subordinate menus are presented as windows or panels on top of the main menu. The intent of this approach is to create the illusion that the user is still in the main menu section of the program, thus preserving the user's frame of reference. Figure 2 shows an example of operation three's subordinate menu. Since many of the available operations use the same input/output displays, there are only six display screens, including the main menu, in the system. Depending upon which option is selected the user will see one of five input/output screens. The only place the user can go from an input/output screen is back to the main menu. Thus there is no navigation problem for the user to contend with; the user is either viewing the main menu or an input/output ecreen.

## E. INTERFACE DIALQG DESIGN

For the purposes of designing the research interface, the term dialog was defined as two-way communication. Stoner notes that two-way communication is a complex process where a receiver provides feedback to the sender of a message [Ref. 11:p. 496-499]. In the case of the research,



[^0]Please Enter the

Figure 2. Sub-Menu Display
application program, the user is considered the serider and the program the receiver providing feedback.

When humans receive feedback, there is more involved than simply content. The message is evaluated with respect to the source, read between the lines for hidden meaninge, and words interpreted with respect to our understanding of the word. [Ref. 12:pp. 238-246]

Since feedback can convey more than physical meseage content, a detailed analysis and design of the feedback mechanism, with emphasis on human perceptions and attributes, was seen as a meane to convey the image of a "friendly" system to the user.

The primary perception the interface was designed to convey was syetem servility. By so doing, it was envieioned that the novice user would view the system as a capable and willing servant and not a system requiring user submission.

The resulting system prompts for user actions were simply displayed as requests versus commands. Instead of displaying a message such as: Enter the desired option, the message was displayed as: Please enter the desired operation number. The innocuous inclusion of the word "please" changes the perception of the message from a command to a request, and may even convey the impression of a personable, polite computer.

The other type of system message anelyzed was the error meseage. To maintain the perception of syetem servility,
error messages of an informative nature were designed to be almost apologetic as opposed to cryptic chastisements. An example of an informational error meseage is the case where the user requests dieplay of information not held in the system. The syetem responds with: "I'm eorry, I can't seem to locate the desired account".

Error or abnormal situation messages requiring user action, are presented as a system plea for user assistance. The intended user fierception of these messages is that the user is in complete control of a personified system. Figure 3 is depicts the abnormal situation message dieplayed when the system cannot determine to which loan the payment is to be applied. Figure 4 is the window displayed when a printer fault is detected.

The final type of error response coded into the system consists of a short, audio "beep" when illegal keyboard entry is detected. Whenever a key is depressed, the system immediately analyzes the input to determine compatibility with the type of input field. If it is a validentry, the character is displayed, otherwise the "beep" sound is produced. The user receives instantaneous feedback and does not waste time and effort entering an entire data string only to be informed after entry that it is an invalid input. Although the audio signal alone does not identify the exact error, the accompanying field windows are designed to contain all requieite information to enable the user to

Figure 3. User Assistance Request Display

REMEMBER: Pressing ESC at any time will return you to this display more information about each operation.
Which Operation Number do you desire? (press ESC to QUIT)
Figure 4. System Error Detection Display
determine the necessary input. The audio signal is designed primarily as a courtesy to inform the user of accidentally depressed keys while protecting the system from input type mismatches.

## F. THE ESCAPE MECHANISM

Assuming a novice user will probably probe the system during the familiarization process, it was decided to install a mechanism which would immediately halt whatever process the user was doing and return to the main menu. As recommended by Gaines and Shaw:

Provide a reset command that cleanly aborts the current activity back to a convenient checkpoint. The user should be able at any stage in a transaction to abort it cleanly with a system command that takes him back to a well defined checkpoint as if the transaction had never been initiated. [Ref. 5:p. 42]

The system command selected for the research program was the Esc key. In order to preserve simplicity and limit the amount of system related knowledge required of the user, the Esc key is the only "special function" key the user must remember. To aid the user's retention, many of the system prompts contain reference to the Esc key.

## G. ERGONOMIC CONSIDERATIONS

The primary issue in this area was to develop the physical actions necessary for communicating with the system which would not be ambiguous or meaningless to the novice user while not frustrating or impeding the user as more
experience was gained. Analysis of this issue revealed two primary areas warranting in-depth design consideration.

The first area considered was direction of the system. The selection of a menu driven system with its enumerated options seemed a viable method of direction for both the novice and expert. Since the menu identifies the available options, the novice user has all the requisite information available to initiate the desired procese. For the ueer who has gained familiarity with the system, the process of option selection is fast, requiring only those keystrokes necessary to select the option. There are no special keys, complex keystroke sequences, or English-like commands to confuse the novice or slow down the expert. To further ease the selection process, the numeric keypad was placed in the numeric entry mode by the program. While the horizontally arranged, numeric keys across the top of the keyboard remain functional, the numeric keypad allows all necessary operation eelection and numeric data entry to be performed from one keyboard location with a minimum of physical movement. The decieion to use numeric option selection codes was influenced by the ahility of humans to cognitively procese numbers faster (27-39 msec/number) than letters or icons (40-93 msecfitem) [Ref. 13:p. 43]. If the user is not an accomplished typist, numeric entry should be easier and quicker than having to search the standard "OWERTY" keyboard for the desired letter.

The other area cansidered involved the implementation of an on-line assistance facility. In order to provide maximum assistance to the novice user and not impede the expert, help panels or windows describing the purpose or required input field contents are displayed by default. By so doing, the novice user requires no knowledge of a special mechanism to invoke on-line assistance. Since there is no invoking mechanism, there is no change of program mode from the current firocese, to the aseistance mode, then back to the process. Thus the expert user may ignore the assistance display ard continue as if the display was not present. An example of an assistance window is presented in figure 5. Since the target system's keyboard bas a numeric keypad, the system allows numeric entry from the numeria keypad for purely ergonomic reasons of speed and physical easf of data entry. The numeric keys across the top of the keyboard may also be used, however, the physical छrrangement of the numeric keypad reduces then time and movement necessery to enter a desired numeric input.

## H. DISPLAY COLOR CONSIDERATIONS

Colors in themselves were not seen as an information transmittal medium. Color combinations were selected when necessary to draw user attention. Light, complementary colors were used overall to provide a soothing display. The background is a very light blue, lines are in light yellow

Figure 5. Assist Window Display
and column headings are in white. The assistance windowe consist of a red background with white andfor black foreground characters. The choice of red for assistance window backgrounds is not meant to imply an emergency situation, but merely to contrast with the overall blue background and thus draw attention to the window.

## I. DESIGN SUMMARY

The purpose of this chapter is not to frovide specific interface implementations, as it is realized that the specific application will largely determine the interface structure. Rather, the intent is to propose some basic philosophies that may be useful when designing an interiace. A summary of the research interface constructs and Table 1 attributes supported is presented as Table 4.

As previously noted, the primary philosophy behind the majority of the research, interface, design decisions was to adapt the system to the user and not require the user to adapt to arbitrarily defined constructs of the system. It is realized that there are unavoidable constructs to which a user must adapt, such as using the keyboard for communication. However, adherence to this primary philosophy by system designers and programmers should reduce or eliminate the number of arbitrary constructs introduced into the system.

TARLE 4. INTERFACE ATTRIRUTES SUPPORTED BY

| RESEARCH INTERFACE CONSTRUCT | SUPPORTED ATTRIBUTE |
| :---: | :---: |
| 1. Menu command system. | Easy to learn/use/ remember. |
| 2. Sub-menu display overlays. | Easy to use, helpful. |
| 3. Entry type checking upon individual character entry with audio error signal. | Prompt response, reliable. |
| 4. Default display of assistance/instruction vindows. | Easy to use, helpful. |
| 5. Content of assistance/instruction/error windowe. | Courteous, helpful. |
| 6. Display coloration. | Helpful. |
| 7. No multi/special function keys other than the ESC key. | Easy to learn/use/ remember, reliable. |
| 8. Consistent displays and I/O requirements. | Easy to learn/use/ remember, helpful, reliable. |
| 3. Activation of numeric keypad for option selection and data entry. | Easy to use. |
| 10. Use of ESC key to abort any process at any operation at any time. | Easy to learn/use remember, prompt response, helpful, courteous. |

constructs which are meaningful to development personnel, due to their level of computer expertiee, may be quite meaningless or confusing to the end user. It is therefore proposed that interface design decisions should be made under the assumption that the user has no knowledge of the computer field and with reepect to user perceptione and expectations.

## IV. EVALUATION OF THE RESEARCH INTERFACE

In order to aseess the validity af the assumptione and theories underlying development of the research interface and the results of their aggregation, it was deemed appropriate to evaluate the resulting interface on novice ueers. The purpose of this chapter is to present the evaluation methadolagy and results af the evaluation.
A. EVALUATION METHODOLOGY

The basic methodology required a novice user to attempt ten predefined operations with the application system. Although the application system provides for 47 different operations, many are minor variations of a general operations. The ten operations selected for evaluation were representative of ten general areas. The user was first given a writter description of the evaluation procedure and a brief background scenario to establish the interaction environment. The user's performance was then observed, noting actions taken or not taken and problems encauntered. Upon completion of the ten operations, the user was given the questionnaire repraduced as Figure 6 to record his impressions arid feelings about the evaluation session. The background scenario and performance tasks ueed for the evaluation process are presented as Appendix A.

Please answer the following questions by circling the response which best describes your opinion.

1. I found the color schemes displayed on the computer screen:
A. Distracting
B. Had no real affect
C. Helpful
D. Very Helpful
2. I found the "Beep" sound when I made a typing error:
A. Distracting
B. Had no real affect
C. Helpful
D. Very Helpful
3. The overall appearance and layout of the computer screens was:
A. Distracting
B. Had no real affect
C. Helpful
D. Very Helpful
4. The appearance of the assist vindows or panels was:
A. Distracting
B. Had no real affect
C. Helpful
D. Very Helpful
5. The information contained in the assist vindows or panels:
A. Distracting
B. Had no real affect
C. Helpful
D. Very Helpful
6. The ability to return to the main menu at any time by pressing ESC is:
A. A bad concept B. Okay in some situations, not all C. No opinion D. Reassuring E. Highly reassuring
7. In general, I felt:
A. The program was very difficult to work with.
B. The program neither helped or hindered my accomplishment of the various operations.
C. The program helped in my accomplishment of all the operations.
D. The program greatly helped in my accomplishment of all the operations.
8. Assuming you are an experienced $A E R$ accountant and vere given a computer and this program, do you feel you:
A. Would desire extensive training before using this program?
B. Would desire some training before using this program?
C. Would require no training to use this program?
9. I vould summarize my feelings about this computer session as:
A. Frustrating
B. Challenging
C. No opinion
D. Satisfying E. Very Satisfying
10. The following is optional, however, any comments or recommendations regarding your session with the program would be greatly appreciated.

Figure 6. Evaluation Session Questionnaire

As previously noted, the development objective of allowing a novice user to use the syetem without prior training is based on the assumption that the user is familiar with the processes and procedures required for manual accomplishment of the various tasks. In order to maintain the validity of this assumption, evaluation session users were selected from personnel assigned to the installation activity. The intention of limiting the scope of prospective evaluation session users was to increase the probability that the participants would posses enough knowledge of the target user's job functions to allow for a meaningful evaluation of the system interface. The only other user selection criteria was the requirement that participants have no prior experience with a microcomputer based system.

Due to the small size of the installation activity and the restrictions placed on the selection of evaluation session participants, a total of six participated in the interface evaluation. While it may appear that six evaluations are not statistically significant, the extremely high data correlation of the individual results implies further evaluations probably would not have generated significantly different results.
B. EVALUATION SESSION OBGERVATIONS

Aggregate analysis of the observations recorded during the interaction sessions revealed two distinct behavior patterns which resulted in the classification of the ueere as type $A$ and $B$.

Although all participante were informed that any actions, short of physical violence, would not demage the computer or the program and were encouraged to experiment, this seemed to have had little impact on their initial actions. Each participant appeared to approach the first task with extreme trepidation. Having correctly determined the option number required for the operation, users were observed to make several false starts before physically selecting the option. Following each aborted keystroke the participant would return to an examination of the main menu. Once the selection was finally made and the input/output screen appeared on the display screen, each participant was observed to display one of two reactions. Users later categorized as type A would immediately begin intense examination of the new display. Type $B$ users would invariably allow themselves an audio and/or phyaical expression of self satisfaction before turning their attention to the new display.

Having correctly invoked the input screen for the first operation, both user types successfully completed the required input actions and returned to the main menu upon
completion. However, type A users were observed to proceed with the data entry process at a slower pace than type B users. When the audio, error signal was produced, signifying illegal data entry, type $B$ users recovered faster than type $A$ users, and were quicker to correct their mistake and proceed. Type A users responded to the error signal by returning to an intense examination of the display.

All participants exhibited a positive learning curve as inferred by steady increases in task performance speed as the session progressed. Although the sessions were not timed, type $B$ users tended to spend progressively less time evaluating and reacting to each new display screen. Type A users continued methodical examination of each display, with an observable increase in data entry and option selection speeds.

Analysis of the observations seems to suggest definitive characteristics of the two user types. The two type $A$ users appeared uncomfortable with the trial and error approach of operation accomplishment. Much time was spent analyzing the displays as if searching for information which would reduce the risk of the next keystroke. Type A users seemed highly task oriented, resenting anything perceived as barring task accomplishment. If these users experienced any self satisfaction of increased confidence in their abilities to interact with the system, it was not observable.

Type B users seemed to display an entirely different approach to the tasks. They were more prone to experimentation and displayed obvious satisfaction upon successful completion of seemingly trivial tasks. Type $B$ users appeared to develop a familiarity with system constructs and characteristics more rapidly than type A users. While type A users seemed to view each new operation as disjoint from previous operations, type $B$ users tended to recognize and transfer the lessons learned from previous operations. Type B user sessions tended to evolve into a friendly competition between man and machine with the users frequently issuing friendly, verbal challenges to the computer.

## C. POST-SESSION QUESTIONNAIRE ANALYSIS

The tabulated responses to the post-session questionnaire (Figure 6) are presented in Table 4. As may be noted, responses to the first six categories relating to interface design constructs were awarded the highest ratings. This positive feedback, coupled with the fact that all participants successfully completed all operations tends to suggest that the interfaces associated with each operation were sufficient to permit accomplishment. The responses to question seven, dealing with overall ease of use, supports the previous six responses in aggregate.

Responses to question eight, concerning prior training desirability, were, initially, the most disturbing, as the

TABLE 5. POST EVALUATION GESSION QUESTIONNAIRE RESPONSE DISTRIBUTION


* signifies no question provided
main objective of this research was the development of an application program requiring no formal user training. The validity of the four responses indicating a desire for training prior to system use was questioned due to the fact that all participants successfully completed all evaluatory operations without prior training. To resolve this apparent dichotomy, the participants were interviewed as to the reasons for their responses.

The interviews disclosed two basic reasons for the responses. First, there was an assumption by the participants that the program had more capabilities than those to which they had been exposed. Thus, prior training would be necessary to enable effective realization of those unknown capabilities. The other reason had to do with the application for which the program was designed. The application program was desigred for the organization's accountant. As recommended by Gaines and Shaw [Ref. 5:p. 30], the system was developed to emulate the user's model of the programed functions. As a result many of the interfaces employ accounting terminology and procedures. Though five of the participants had a general knowledge of the account's duties, none were well versed in the specifics of the accounting field. As a result, one underlying reason for the given response was an identified deficiency in the area of accounting. This revelation diminished the usefulness of the overall response for interface evaluation purposes, as one of the assumptions upon which the interface design is based is user knowledge of the functional aspects of the application.

Of the responses to question nine, which requested a subjective judgement of the evaluation session in general, four participants, classified as type B users, considered it very satisfying. Of the two type A users, one judged the session as satisfying and the other as challenging. It was
roted that the individual evaluating the session a challenging, had a particularly difficult time understanding the accounting terminology, requiring frequent explanations by analogy throughout the session. The reasons given as to why a rating af very satisfying was indicated by the type $B$ users, centered around self satisfaction at being able to correctly ferform the requested operations. Many remarked upon termination of the evaluation seseion that once they got started it was easy. For the type B users, the perception of a computer as a complex, hands off machine, to be used only by trained professionals appeared dissolved.

Considering these responses, it seems reasonable to assume the aggregation of the various interface constructs employed, froduced an environment conducive for user, task accomplishment and successfully established a masterservant relatianship between man and machine respectively.

## D. EVALUATION SUMMARY

Due to individual differences, it is extremely difficult, if rot impossible, to derive clear-cut classifications which characterize all users, in all circumstances, at all times. Consequently, the categories of type $A$ and $B$ users should be viewed as appasite ends of a continuum. The characteristics and attributes of these extremes are presented in Table 6.

| TYPE A USER CHARACTERISTICS | TYPE B USER CHARACTERISTICS |
| :--- | :--- |
| Highly task oriented. Disregards <br> items not germane to task accomp- <br> lishment. | Interested and exited by every- <br> thing. Experiments with various <br> items enroute to task accomplis- <br> ment. |
| Each action carefully thought out <br> prior to execution. | Actions more intuitive and im- <br> pulsive. |
| Uncomfortable with the new and <br> unfamiliar. | Considers new and unfamiliar as <br> a challenge to be mastered. |
| Takes error messages personally. <br> Great care taken to avoid repeat | Error messages viewed as part of <br> learning process. |
| Views each new task as separate <br> and unrelated to previously com- <br> pleted tasks. | Similarities betveen new and pre- <br> viously completed tasks quickly <br> identified and used. |

The results of the evaluation process are viewed as overall supportive of the assumptions and theories underlying the interface design. User perceptions regarding the program seem consistent with design intent. However, several revelations became apparent during the evaluation process which preclude concluding that the application program, in its present form, can effectively support novice user interaction vithout some prior training.

In retrospect, it appears the primary, interface development assumption of user familiarity with the requirements of the job, is not the only operative assumption. The fact that the desigr gaal was the development of a system
requiring no user manual or frior training, inherently assumes a user willing to accept the Montessori approach of experience and learning through experimentation and discovery. Task ariented type A users andfor prospective users with neither the time nor inclination for experimentation will essentially render the system useless.

A seemingly minor but serious interface design error lays in the assumption that a user's knowledge of a standard typewriter keytoard could be transferred to the computer's keyboard. It hecame immediately obvious at the start of the evaluation sessions that the interface contained no provision to inform the user of the requirement to press the retura or enter key upon completion of data entry. Although this omission may be easily rectified with additional ecreen documentatian, it serves to illustrate the obeervation by Gaines and Shaw in that:
...it highlighte a major pitfall into which we all accasiorally fall since the phenomenon of assuming that what we perscinally know and have experienced is obvious is a common one for all human behaviour. [Ref. 5:p. 30]

Thus it seems imperative that when designing systems for little to no formal user training, extreme and methodical care must be exercised when assessing the validity of assumptions regarding user capabilities.

Although the formal evaluation sessions were completed, visits to AER to perform minor maintenance on the production version of the program provided some additional, unexpected obeervations. The users classified as type $B$ continued to

ョhuw great intereet ir the applicatiar foggsam. They were observed probing the variaus system capabilities and literally, generating pretensee to interact with the program. Requests were made of the accountant, who was to be the primary user, for meaningful data to input. The system was in constant use. This sudden activity was viewed as significant, considering the computer had been present in the organization for over a year as well as several standard, general application software packages. Further investigation revealed that none of the type A users have used or shown any interest in the computer since the evaluation sessions.

The results of the evaluation sessions coupled with the post-evaluation period observations, seem to support the overall success of the research project and the underlying methodology and assumptions presented in Chapter 3.

## V. CGNCLUSION: APPLICABILITY OF FINDINGS

The overall success of the research interface is attributed, primarily, to the successful incorporation of theories and ideas relevant to human behavior obtained from sources external to the traditional realm of computer science. The development and use of the interface requirements specification then aided in the consistency of application of the theories and ideas. Additionally, by placing the interface requirements specifications on equal footing with the requirements specifications, a system of potentially complex interfaces was reduced to one which invites and encourages the novice user.

It is realized each application program has its own, unique interface requirements, and the applicability of this particular interface requirements specification to other application programs may be questionable. However, the concept of an interface requirements specifications during the design and development process seems a viable process to produce a system that not only setisfies the user's functional requirements, but meets the unstated, psychological and ergonomic needs of its users.

Since computers have moved from the laboratory into the mainstream of human existence, it not only seems logical but
necessary for designs arid development personnel to augment their computer related knowledge with more in-depth knowledge of the disciplines concerned with the study of human characteristics and attributes of the user.

## INTERFAC:E EVALUATION FORMS

The purpose af this experiment is to evaluate a new computer program. You will be asked to perform a series of operations. Your atility to perform the various operatione will be obeerved and noted.

## *** IMPORTANT

Please understand, your ability or inability to perform the requested operatione IS NOT a reflection on reflection on you, but an indication of the effectiveness or ineffectiveness of the program. Remember, it is the program which is being evaluated, NOT you.

Please try and complete each operation without asking for assistance. However, should you find it impossible to proceed without an answer to your question, do not hesitate to ask. Feel free to experiment or when in doubt, try something you think appropriate. Feel free to voice any comments, positive or negative, during the session. This is NOT a timed experiment. You may proceed at your pace. Take all the time you need to comprehend what is presented on the computer's screen. Finally, NOTHING you may do, short of physical violence, will break, blow-up, or otherwise damage either the computer or the program.

## BACKGROUND

This program was developed for the Army Emergency Relief (AER) organization's accountant. For the purpose of this experiment, imagine you are that accountant.

The overall function of $A E R$ is to provide no-interest loans to military personnel, primarily army, who have a bonafide need for financial assistance. As the accountant, you are not directly involved in the process of loan application or approval. Your duties commence upon approval of the loan.

Once the loan is approved, you establish an Army Emergency Relief Individual Loan Ledger (DA Form 1108). The DA Form 1108 contains information about the individual and is used to record loan repayments and the outstanding laan balance. In addition to keeping the DA Form 1108's up to date, you are responsible for accurately keeping track of all funds associated with your particular AER organization. You keep track of these funds by means of the AER General Ledger. The General Ledger is composed of various accounts, each with its own account code.

Another of your functions as the accountant is to provide information, upon request, about individual loan accounts, loan accounts in general and the General Ledger to other $A E R$ personnel as required for the performance of their duties.

Please let me know when you are ready to begin the computer session. If you have any questions about anything please ask.

1. SGT Harris has just given you an approved loan package for you to establish a laan account. The package's content are as follows:

Persanal Information: Terry, A. Johnson
471-23-7391
E-4, Active Duty
No previous AER loans.
145 S. Treelawn Ave Rusty Spur, Idaho 75634
Duty Station:
A Company, 7th Infantry, Ft Ord, CA

Loan Information: Loan Amount: $\$ 340.00$
Allotment Amount: $\$ 68.00$ Reason for Loan: Initial Rent and Deposit
Allotment to Start: March 1987
Allotment to Stop: July 1987
Seeing that all is in order, you sign check number 634152 and give it to SGT Herris for delivery to Johneon.

Please establish the loan account.
2. SGT Jones is in the process of taking a loan application and asks you to verify that William Q. Tell, SSN: 423-45-1928, has anly had one previous AER laan.

What is your response?
3. The AER officer is on the intercom in a panic, as Col Evans is on the outside line, wanting to know how many personnel assigned to Ft Ord received loans last month.

What is your response?
4. Going through the mail, you come across a check for $\$ 54.23$ from the Chapter 13 Bankruptcy Court Trustee for payment on the loan account of Ohso Broke.

Please apply the repayment.
5. Alfred Martin, 364-29-5647, has juet come in as part of his discharge check-out process and wants to pay off the remainder of his loari. He hands you $\$ 40.00$, says thanks and keep the change. If there is any maney left over after applying the repayment to the outstanding loan balance then you must apply the excess money to either General Ledger Account 2001 (Contributione) if the excess money is $\$ 5.00$ or less, or to Account 2004 (Over Payments).

Please process this transaction.
6. Another letter contains a check for $\$ 100.00$ with a note from an individual who was helped by AER several years ago and now, out of financial difficulty, wants to contribute this $\$ 100.00$ so others may continue to receive the services of AER.

Please post this contribution to the General Ledger.
7. Beverly Anderson just stopped in to inform you that she just got married and would like her account to reflect her married name of Pruitte.

Please make the change.
8. You have just been informed that Daniel Washington, 432-74-1423, was involved in a fatal automobile accident over the weekend. Under these circumstances, AER regulations require you to declare all outstanding loan balances of the deceased uncollectible.

Please update Washington's account.
9. Looking over the last computer print out of the General Ledger, you notice that there is a mistake in the tatals. You have traced this mistake to account code 2006 for FEB 87. Instead of entering -23.67 you entered 23.67.

Please correct this error.
10. Hov many loans were given out in DEC 86 and what was their total amount?

## APPLIC:ATION PROGRAM SOURCE CODE

The following, undocumented, application program source code is written in Barland International, Inc., Turto Pascal", version 3.0.

Since the application program was not the object of research, but merely a necessary, temporary tool for the researcher, no documentation was deemed necessary.

The reader is cautioned that computer programs developed in this research may not have been exercised for all cases of interest. While every effort has been made, within the time available, to ensure that the programs are free of computational and logic errors, they cannot be considered validated. Any application of these programs without additional verification is at the risk of the user.

```
File Name: AER. PAS
```

```
{$I GLOBAL.AER}
{$I REGISTER.CPU}
{SI CONVERT.PAS}
{$I FILEOPS.PAS}
{SI SCREENIO.PAS}
{SI LEDGER.PAS}
{SI HARDCOPY.PAS}
{$I AERPROCS.PAS}
{SI OVERLAYS.OVR}
```

```
begin { Main Program }
    Portw[s03D8] := s09; { Set video blink mode off }
    ClrScr; Esc := False;
    KBSB := KBSB or 520; { Activate Num_Lock }
    Load_Display_Screens_into_Memory;
    UpDate_Loans; if ESC then Exit;
    ESC := True;
    Viev_Change_or_Delete; { Load overlay procedure }
    ESC := False;
    repeat
        Fill_Field(3,2,CSDate);
        for I := 0 to 6 do Fill_Field(3,I+3,String_Int(Loan_Totals{I],4));
        Fill_Field(3,10, String_Int(Index_Stats. Next_Name_Ptr,4));
        Fill_Field(3,11,String_Int(Loan_Stats.Prev_Record,4));
        KBSB := KBSB or $20; (Activate Num_Lock }
        repeat
            PF_Key := True;
            Screen_Input(3,13,13);
            if ESC then { terminate program }
                begin
                    KBSB := KBSB and $DF; { set Num_Lock OFF }
                            Close_Files; Exit
                end:
                    if Not(PF_Key) then
                        begin
                            Selection := Integer_Value(Field_Contents(3,13));
                            if Not(Selection in [1..10]) then Buzzer
                end
                    else
                    begin
                            Display_Windov(3,Selection + 14);
                            I := Key_Depressed;
                            Display_Screen := Prepared_Screen;
                    if I <> 13 then Selection := 0;
                    ESC := False
                end
            until Selection in {1..10};
```

```
    if Selection = 1 then Loan_Entry(1)
    else if Selection = 2 then Loan_Entry(2)
    else if Selection = 3 then
        begin
            repeat
                    Screen_Input(3,14,14);
                    I := Integer_Value(Field_Contents(3,14));
                    if Not ((I in [1..3]) or (ESC)) then Buzzer
            until (I in [1..3]) or (ESC);
            if Not ESC then Record_Payments(I)
        end
    else if Selection = 4 then Viev_Change_or_Delete
    else if Selection = 5 then Loan_Entry(4)
    else if selection = 6 then Display_General_Stats
    else if Selection = 7 then Display_Financials(1)
    else if Selection = 8 then Loen_Entry(3)
    else if Selection = 9 then Display_Financials(2)
    else if (Selection = 10) and (Printer_OK = 0) then
        begin
                repeat
                    Screen_Input(3,12,12);
                    I := Integer_Value(Field_Contents(3,12));
                    if Not ((I in [1..10]) or (ESC)) then buzzer
                until (I in (1..10]) or (ESC);
                if Not ESC then Seek_Records(I)
            end;
Prepare_Screen(3);
Display_Screen := Prepered_Screen;
Correcting := False;
ESC := False
    until Selection = 13
end. { Main Program }
```

```
const
    Hi_Lite = $40; { Input field color = black on red }
    Display_Memory = $B800; { $BOOO for monochrome monitors }
    Index_AER = 'Index.AER';
    Accounts_AER = 'Accounts.AER';
    Loans_AER = 'Loans.AER';
    GrdStats_AER = 'GrdStats.AER';
    LEDGER_FRM = 'Ledger.FRM';
    Valid_Month = ' JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC';
type
    Identification_Record = record
        Hash_Case_Nr_Ptr : integer; { 2 bytes}
        Hash_Name_Ptr : integer; { 2 bytes)
        Next_Case_Nr_Ptr : integer; { 2 bytes}
        Previous_Case_Nr_Ptr: integer; { 2 bytes}
        Next_Name_Ptr: integer; { 2 bytes}
        Previous_Name_Ptr: integer; { 2 bytes}
        SSN : real; { 6 bytes)
        Name : string[25];
        Grade_and_Status : byte;
        Accounts_Ptr : integer;
    end; { Identification_Record } {47 bytes}
    Accounting_Record = record
        Acct_Status : byte; { 1 byte )
        Loan_Nr : byte; { 1 byte }
        Repay_Method : byte; { 1 byte }
        Allot_Info : real; { 6 bytes}
        Loan_Info : real; { 6 bytes}
        Balance_Info : real; { 6 bytes}
        Next_Record : integer; { 2 bytes}
        Prev_Record : integer; { 2 bytes}
    end; { Accounting_Record } {25 bytes}
    Total_Account = record
        Rec_Loc : integer; { 2 bytes}
        Loan_Data : Accounting_Record; {25 bytes}
    end; {Total_Account}
    Entire_Account = array[1..15] of Total_Account;
    Qty_Amount = record
        Qty : integer; { 2 bytes)
        Amt : real; { 6 bytes}
    end; { Qty_Amount }
{ 8 bytes}
```

```
    AER_Accounts = record
    Entry_Year : byte; {Last digit of applicable year}
    AX000 : array[1..6] of real; {Account Totals}
    A2000 : array[1..10] of Real; (Receipts)
    A3000 : array{9..16] of Real; {Disbursements}
    A6000 : array[17..21] of real; (Loan Balance Summary)
    A20TY : array[1..5] of integer; {Quantity Totals}
    A30TY : array[10..13] of integer; (Quantity Totals}
    AGQTY : array[17..19] of integer; {Quantity Totals}
end; {AER_Accounts }
    General_Stats = record
    Year : byte; {001 byte }
    Grade_Stats : array[1..2,1..9] of Qty_Amount; (144 bytes)
    Loan_Cats : array[1..11] of Qty_Amount;
    Duty_Station : array[1..3] of Qty_Amount;
    end; ( General_Stats }
    scrnline = array[1..160] of byte;
    Scrnarray = array[1..25] of scrnline;
    Screen_Data = record
    Screen_Image : Scrnarray;
    Field_Posits : ScrnLine;
    Window_Info : ScrnLine
end; {record Screen_Data}
String3 = string[3];
String5 = string[5];
String9 = string[9];
String11 = string[11];
String25 = string[25];
String40 = string[40];
String80 = string(80);
var
    Index, Index_Stats : Identification_Record;
Loan,Loan_Stats : Accounting_Record;
Index_File : file of Identification_Record;
Loan_File : file of Accounting_Record;
Stats_File : file of General_Stats;
Accounts_File : file of AER_Accounts;
Selection, CurMon, CurDate, Code, I, J : integer;
Screen : array[1..6] of Screen_Data absolute $6000:0000;
Display_Screen : scrnarray absolute Display_Memory:$0000;
Prepared_Screen : ScrnArray;
Rec_Pos : array[1..15] of integer;
Stats_Code : array[0..6] of byte;
```

```
File Name: GLOBAL.AER (cont)
    Loan_Totals : array[0.. 10] of integer;
    PF_Key, Print_On, Correcting, ESC : boolean;
    KBS8 : byte absolute $0000:$0417;
Grade : String3;
Scan_Code : byte;
Status : char;
Date, CSDate : String9;
Window_Contents : array[1..6,1..130] of String80 absolute $5000:0000;
```

File Name: REGISTER.CPU
type
CPU_Registers $=$ record
AX, BX, CX, DX, BP, SI, DI, DS, ES,Flags : integer
end:
yar
Regs : CPU_Registers;
Function Key_Depressed : byte;
begin
if ESC then Exit;
Regs. AX : $=0$;intr ( $\$ 16$, Regs) ; Key_Depressed $:=10$ (Regs. AX);
if lo(Regs. $A X)=27$ then ESC : = True else ESC : F False;
if hi (Regs. AX) $=78$ then Key_Depressed $:=13$
end; \{ Function Key_Depressed \}

```
Function Integer_Value(Str_Val : String40) : integer;
```

```
var
    Temp_Int_Val : integer;
begin
    val(Str_Val,Temp_Int_Val,Code);
    if Code = O then Integer_Value := Temp_Int_Val
    else Integer_Value := 0
end; { Function Integer_Value }
Function SSN_Str(Real_SSN : real) : String11;
var
    Temp_Str : Stringl1;
    S1 : integer;
begin
    Str(Real_SSN:9:0,Temp_Str);
    for Sl := 1 to 9 do
        if Temp_Str[S1] = ' ' then Temp_Str[S1] := '0';
    insert('-',Temp_Str,4); insert('-',Temp_Str,7);
    SSN_Str := Temp_Str
end; ( Function SSN_Str }
Procedure Split_Date_and_Money(Date_Money : real;
                                    var Date_Out : String9;
                                    var Money_Amt : real);
```

var
Day, Mon, Year, Int_Date : integer;
Day_Str, Year_Str : string[2];
begin
Int_Date := trunc(Date_Money);
Money_Amt := frac (Date_Money) * 10000;
Year := Int_Date div 512;Str(80 + Year:2, Year_Str);
Mon := (Int_Date - 512. Year) div 32;
Day := Int_Date - Year * 512 - Mon * 32;
if Day = 0 then Day_Str := , ,
else Str(Day:2, Day_Str);
Date_Out : = Day_Str +' ' +copy (Valid_Month, 4*Mon-2, 3) +' ' + Year_Str
end; \{ Procedure Split_Date_and_Money \}

Function Merge_Date_and_Money(Str_Date:String9; Money_Amt:real) : real;

```
var
    Mon, Day, Year : integer;
begin
    While length(Str_Date) < 9 do insert('0',Str_Date,1);
    Day := Integer_Value(copy(Str_Date,1,2));
    Mon := ((pos(copy(Str_Date,4,3),Valid_Month) + 2) div 4) * 32;
    year := {Integer_Value(copy(Str_Date, 8,2)) - 80) * 512;
    Merge_Date_and_Money := Year + Mon + Day + Money_Amt/10000.0
end; { Function Merge_Date_and_Money }
Procedure Extract_Date_DatarIn_Date:String9;
    var Mon_Nr,Int_Date:integer);
var
    Mon : string(3);
begin
    while length(In_Date) < 9 do insert(' ',In_Date, 1);
    Mon := copy(In_Date,length(In_Date)-5, length(In_Date)-3);
    Mon_Nr := (pos(Mon,Valid_Month) + 2) div 4;
    Int_Date := round(Merge_Date_and_Money(In_Date,0.0))
end; { Procedure Extract_Date_Data }
```

Function Encode_Grade_and_Status(Grd : String3; Stat : char) : byte;
var
Temp_Code : byte;
begin
Temp_Code : $=\operatorname{ord}(\operatorname{Grd}(3))-48$;
if Grd[1] = ' $E$ ' then Temp_Code : $=\$ 20$ or Temp_Code
else if Grd[1] = ' $W$ ' then Temp_Code := $\$ 40$ or Temp_Code
else Temp_Code := $\$ 80$ or Temp_Code;
if Stat $=$ ' $R$ ' then Temp_Code : = $\$ 10$ or Temp_Code;
Encode_Grade_and_Status := Temp_Code
end; \{ Function Encode_Grade_and_Status \}
Procedure Decode_Grade_and_StatusiCode_Val : byte; var Grd : String3;
var Stat : char);
begin
if Code_Val and $\$ 20=\$ 20$ then Grd := 'E-'
else if Code_Val and $\$ 80=\$ 80$ then Grd $:=$ ' 0 -' else Grd $:=$ 'W-';
if Code_Val and $\$ 10=\$ 10$ then Stat $:=$ ' $R^{\prime}$
else Stat : = 'A';
if (Code_Val and SOF) $=0$ then Grd : $=$ 'UNK'
else Grd : = Grd + Chr (Code_Val and sOF) + 48)
end; \{ Procedure Decode_Grade_and_Status \}

```
Procedure Hash(Rav_Value : String25; var Hash_Value : integer;
                            var SSN_Hash : boolean);
```

```
type
```

type
Ordering_Set = set of char;
Ordering_Set = set of char;
var
Sub_Total, H1, H2, H3 : integer;
Soc_Sec_Nr : real;
begin
vhile pos(' ',Rav_Yalue) <> 0 do
delete(Rav_Yalue, pas(' ',Rav_Yalue),1);
vhile pos('-',Rav_Yalue) <> 0 do
delete(Rav_Yalue, pos('-',Rav_Value),1);
Yal(Rav_Value, Soc_Sec_Nr,Code);
if Code = 0 then
begin
Hash_Yalue := (round(frac(Soc_Sec_Nr/10000)*10000) mad 5000)+1;
SSN_Hash := True; Exit
end
else
begin
Sub_Total := 0;
if length(Rav_Yalue) > 7 then H2 := 7
else H2 := length(Rav_Value);
H3 := 102;
for H1 := 1 to H2 do
begin
Sub_Total:=Sub_Total+H3*(Ord(upcase(Rav_Value[H1]))-65);
H3 := H3 div 2
end;
Hash_Yalue := abs(Sub_Tatal); SSN_Hash := False
end
end; { Procedure Hash }

```
Function Real_Yalue(Str_Yal : String40) : real;
var
    Temp_Real_Val : real;
```

begin
if (Str_Yal[4] = '-') and (Str_Yal[7] = '-') then
begin
delete(Str_Yal,4,1); delete(Str_Yal,6,1)
end;
val(Str_Val,Temp_Real_Yal,Code);
Real_Yalue := Temp_Real_Yal
end; { Function Real_Yalue }

```
```

Function String_Real(Real_In : real;String_Size : integer):Stringli;
var
Temp_Result : String11;
begin
Str{Real_In:11:2,Temp_Result);
if length(Temp_Result) > String_Size then
repeat
delete(Temp_Result,1,1)
until length(Temp_Result) = String_Size;
String_Real := Temp_Result
end; { Function String_Real }
Function String_Int(Integer_In, String_Size : integer) : String5;
var
Temp_Result : String5;
begin
Str(Integer_In:5,Tewp_Result);
if length(Temp_Result) > String_Size then
repeat
delete(Temp_Result,1,1)
until length(Temp_Result) = String_Size;
String_Int := Temp_Result
end; (Function String_Int }
Function Date_Difference(Datel,Date2 : String9) : integer;
var
Date_Code1, Date_Code2, Mon1, Mon2, Year_Correct : integer;
begin
Extract_Date_Data(Date1,Mon1,Date_Code1);
Extract_Date_Data(Date2,Mon2, Date_Code2);
Year_Correct := abs({Date_Code1 div 512) - (Date_Code2 div 512)}*128;
Date_Difference := {Date_Codel - Date_Code2 - Year_Correct` div 32
end; { Function Date_Difference }

```
```

Function Nev_Status(Act : Char; Loan_Rec : Accounting_Record) : byte;

```
```

var
ADiff, PDiff, Inc : integer; ADate, PDate : string[9];
T_Reall, T_Real2 : real;
begin
if Act = 'D' then Inc := -1 else Inc := 1;
Nev_Status := Loan_Rec.Acct_Status;
with Loan_Rec do
if Acct_Status in [1,3,5,6] then
Loan_Totals[Acct_Status] := Loan_Totals[Acct_Status] + Inc
else
begin
Split_Date_and_Money{Allot_Info,ADate,T_Reall);
Split_Date_and_Money(Balance_Info,PDate,T_Real2);
ADiff := Date_Difference(CSDate,ADate);
PDiff := Date_Difference(CSDate,PDate);
if ADiff > 4 then ADiff := 4; if PDiff > 4 then PDiff := 4;
if (Acct_Status = 4) and (PDiff > 0) then New_Status := \$FF
else if Acct_Status = 4 then
Loan_Totals[4] := Loan_Totals[4] + Inc
else if (Acct_Status=0) and (Adiff > 0) and (PDiff > 0) then
begin
Nev_Status := 2;
Loan_Totals[2] := Loan_Totals[2] + Inc;
Loan_Totals[7] := Loan_Totals[7] + Inc
end
else if Acct_Status = 0 then
Loan_Totals[0] := Loan_Totals[0] + Inc
else
begin
if (Pdiff < 1) or (ADiff < 1) then
begin
Nev_Status := 0;
Loan_Totals[0] := Loan_Totals[0] + Inc
end
else
begin
Loan_Totals[2] := Loan_Totals[2] + Inc;
if PDiff > Adiff then
Loan_Totals[6+Adiff] := Loan_Totals[6+Adiff]
+ Inc
else
Loan_Totals[6+Pdiff] := Loan_Totals[6+Pdiff]
+ Inc
end
end
end
end; ( Function New_Status }

```
var
    S1, StrLen : integer;
    Str1, Str2 : string[25];
begin
    Str1 : = ";Str2 := ";
    if length(Input_String) > length(Record_String) then
        StrLen : = length(Record_String)
    else Strien := length(Input_String);
    for S1: \(=1\) to StrLen do
        begin
            if Input_String[S1] <> chr(32) then
                    Str1 : = Str 1 + upcese(Input_String[S1]);
            if Record_String\{S1] <> chr(32) then
                    Str2 := Str2 + upcase(Record_String[S1])
        end;
    if Str1 = Str2 then Strings_Equal := True
    else Strings_Equal := False
end; \{ Function Strings_Equal \}
Procedure Get_Index_Record(Hash_Object:String25; Var Rec_Ptr:integer);
var
    Hash_Val : integer;
    Case_is_the_Key, Record_Located, No_Record : boolean;
begin
    Hash (Hash_Object, Hash_Val, Case_is_the_Key);
    seek(Index_File, Hash_Val); read(Index_File, Index);
    if Case_is_the_Key then
        seek (Index_File, Index. Hash_Case_Nr_Ptr)
    else if Index. Hash_Name_Ptr \(=0\) then
        begin
            Rec_Ptr := 0; Exit
        end
        else seek(Index_File, Index. Hash_Name_Ptr);
    No_Record := false; Record_Located := False;
    repeat
        read(Index_File, Index);
        if Case_is_the_Key then
                begin
                if SSN_Str(Index.SSN) = Hash_Object then
                    Record_Located := True
                else if Index. Next_Case_Nr_Ptr \(=0\) then
                    No_Record := True
                else seek(Index_File, Index. Next_Case_Nr_Ptr)
                end
```

        else
        begin
            if Strings_Equal(Hash_Object, Index. Name) then
                Record_Located := True
            else if Index. Next_Name_Ptr = O then No_Record := True
            else seek(Index_File, Index.Next_Name_Ptr)
        end
    until (No_Record) or (Record_Located);
    if Record_Located then Rec_Ptr := FilePos(Index_File) - 1
    else Rec_Ptr := 0;
    end; { Procedure Get_Index_Record }
Procedure Write_Index_Record;
var
Temp_Index : Identification_Record;
Temp_Loan : Accounting_Record;
Record_Posit, Case_Hash_Val, Name_Hash_Val : integer;
SSN_String : String11;
Dummy : boolean;
begin
SSN_String := SSN_Str(Index.SSN); Temp_Index := Index;
Get_Index_Record(SSN_String, Record_Posit); {check if record exists}
if Record_Posit <> O then
begin
Index.Grade_and_Status := Temp_Index.Grade_and_Status;
seek(Index_File, Record_Posit); vrite(Index_File, Index);
seek(Loan_File, Index. Accounts_Ptr);
read(Loan_File,Temp_Loan);
if Temp_Loan.Next_Record <> O then
repeat
seek(Loan_File,Temp_Loan.Next_Record);
read(Loan_File,Temp_Loan)
until Temp_Loan. Next_Record = O;
Loan.Prev_Record := FilePos(Loan_File) - 1;
Temp_Loan.Next_record := Loan_Stats.Next_Record;
seek(Loan_File,Loan.Prev_Record);
urite(Loan_File, Temp_Loan)
end
else {record does not exist}
begin
Index := Temp_Index; Hash(SSN_String, Case_Hash_Val,Dummy);
seek(Index_File,Case_Hash_Val); read(Index_File,Temp_Index);
Index.Previous_Case_Nr_Ptr := Case_Hash_Val;
Index.Next_Case_Nr_Ptr := Temp_Index.Hash_Case_Nr_Ptr;
Temp_Index.Hash_Case_Nr_Ptr := Index_Stats.Accounts_Ptr;
seek(Index_File,Case_Hash_Val); vrite(Index_File,Temp_Index);
if Index.Next_Case_Nr_Ptr <> O then

```
begin
seek (Index_File, Index. Next_Case_Nr_Ptr);
read(Index_File, Temp_Index);
Temp_Index. Previous_Case_Nr_Ptr :=
Index_Stats.Accounts_Ptr;
seek(Index_File, Index. Next_Case_Nr_Ptr); write (Index_File, Temp_Index)
end;
Index. Accounts_Ptr := Loan_Stats. Next_Record;
Hash (Index. Name, Name_Hash_Val, Dummy);
seek(Index_File, Name_Hash_Val); read(Index_File, Temp_Index);
Index. Previous_Name_Ptr := Name_Hash_Val;
Index. Next_Name_Ptr := Temp_Index. Hash_Name_Ptr;
Temp_Index. Hash_Name_Ptr := Index_Stats.Accounts_Ptr;
seek(Index_File, Name_Hash_Val); write(Index_File, Temp_Index);
if Index. Next_Name_Ptr <> 0 then
begin
seek (Index_File, Index. Next_Name_Ptr);
read(Index_File, Temp_Index);
Temp_Index. Previous_Name_Ptr : = Index_Stats. Accounts_Ptr;
seek (Index_File, Index. Next_Name_Ptr);
write (Index_File, Temp_Index)
end;
seek (Index_File, Index_Stats.Accounts_Ptr);
read(Index_File, Temp_Index);
Index. Hash_Case_Nr_Ptr : = Temp_Index. Hash_Case_Nr_Ptr;
Index. Hash_Name_Ptr := Temp_Index. Hash_Name_Ptr;
seek (Index_File, Index_Stats. Accounts_Ptr);
write(Index_File, Index);
seek(Loan_File, Loan_Stats. Next_Record);
read(Loan_File, Temp_Loan);
Loan. Prev_Record := - Index_Stats.Accounts_Ptr;
Index_Stats.Accounts_Ptr := Temp_Index.Accounts_Ptr;
Index_Stats. Previous_Case_Nr_Ptr : = Index_Stats.Accounts_Ptr;
Index_Stats. Next_Name_Ptr : = Index_Stats. Next_Name_Ptr + 1 end;
seek(Loan_File, Loan_Stats. Next_Record);
read(Loan_File, Temp_Loan);
seek (Loan_File, Loan_Stats. Next_Record);
Loan. Next_Record \(:=0\);
vrite(Loan_File,Loan):
Loan_Stats. Next_Record := Temp_Loan. Next_Record;
Loan_Stats. Prev_Record := Loan_Stats. Prev_Record + 1;
seek(Loan_File, 0); urite\{Loan_File, Loan_Stats);
seek(Index_File, 0); write(Index_File, Index_Stats);
Flush(Index_File); Flush(Loan_File)
end; \{ Procedure Write_Index_Record \}
```

File Name: FILEOPS.PAS (cont)

```
```

Procedure Delete_Loan\Loan_Record_Ptr : integer;
var Next_Loan_Record : integer);
var
Temp_Loan : Accounting_Record;
begin
seek(Loan_File,Loan_Record_Ptr);
read(Loan_File,Loan);
Loan.Acct_Status := Nev_Status('D',Loan);
Next_Loan_Record := Loan.Next_Record;
if Loan. Next_Record <> O then
begin
seek(Loan_File,Loan. Next_Record);
read{Loan_File,Temp_Loan);
Temp_Loan.Prev_Record := Loan.Prev_Record;
seek(Loan_File, Loan. Next_Record);
write(Loan_File, Temp_Loan)
end;
if Loan. Prev_Record < 0 then
begin
seek(Index_File, abs(Loan. Prev_Record)); read(Index_File,Index);
Index.Accounts_Ptr := Loan.Next_Record;
seek(Index_File, abs(Loan. Prev_Record)); vrite(Index_File, Index)
end
else
begin
seek(Loan_File, Loan. Prev_Record);
read(Loan_File, Temp_Loan);
Temp_Loan.Next_Record := Loan.Next_Record;
seek(Loan_File, Loan. Prev_Record);
write(Loan_File,Temp_Loan)
end;
FillChar(Loan, 25,0);
Loan.Acct_Status := SFF;
Loan. Next_Record : = Loan_Stats.Next_Record;
Loan_Stats.Prev_Record := Loan_Stats.Prev_Record - 1;
Loan_Stats. Next_Record := Loan_Record_Ptr;
seek(Loan_File,Loan_Record_Ptr);
urite(Loan_File,Loan);
seek(Loan_File,O); vrite(Loan_File,Loan_Stats);
Flush(Loan_File)
end; { Procedure Delete Loan }

```
```

Procedure Delete_Account(Index_Entry_Ptr : integer);

```
var
    Temp_Index : Identification_Record; Temp_Loan : Accounting_Record;
    Next_Ptr, Record_Ptr, Case_Hash_Val, Name_Hash_Val : integer;
    SSN_String : String25; Dummy : boolean;
begin
    Str(Index.SSN:9:0,SSN_String); Hash(SSN_String, Case_Hash_Val, Dummy);
    Hash(Index. Name, Name_Hash_Val, Dummy);
    Next_Ptr : = Index. Accounts_Ptr;
    repeat Delete_Loan(Next_Ptr, Next_Ptr) until Next_Ptr = 0;
    Temp_Index : = Index; Temp_Index. Name := 'EMPTY';
    Temp_Index. Accounts_Ptr := Index_Stats.Accounts_Ptr;
    Index_Stats. Accounts_Ptr := Index_Entry_Ptr;
    Index_Stats. Next_Name_Ptr : = Index_Stats. Next_Name_Ptr - 1;
    seek (Index_File, Index_Entry_Ptr); write(Index_File, Temp_Index);
    seek(Index_File, Index. Previous_Case_Nr_Ptr);
    read(Index_File, Temp_Index);
    if Index. Previous_Case_Nr_Ptr = Case_Hash_Val then
        Temp_Index. Hash_Case_Nr_Ptr : = Index. Next_Case_Nr_Ptr
    else Temp_Index. Next_Case_Nr_Ptr : = Index. Next_Case_Nr_Ptr;
    seek (Index_File, Index. Previous_Case_Nr_Ptr);
    write(Index_File, Temp_Index);
    if Index. Next_Case_Nr_Ptr <> 0 then
        begin
            seek(Index_File, Index. Next_Case_Nr_Ptr);
            read(Index_File, Temp_Index);
            Temp_Index. Previous_Case_Nr_Ptr : = Index. Previous_Case_Nr_Ptr;
            seek (Index_File, Index. Next_Case_Nr_Ptr);
            write(Index_File, Temp_Index)
        end;
    seek(Index_File, Index. Previous_Name_Ptr);
    read(Index_File, Temp_Index);
    if Index. Previous_Name_Ptr = Name_Hash_Val then
        Temp_Index.Hash_Name_Ptr := Index. Next_Name_Ptr
    else Temp_Index. Next_Name_Ptr := Index. Next_Name_Ptr;
    seek(Index_File, Index. Previous_Name_Ptr);
    write(Index_File, Temp_Index);
    if Index. Next_Name_Ptr <> 0 then
        begin
            seek(Index_File, Index. Next_Name_Ptr);
            read(Index_File, Temp_Index);
            Temp_Index. Previous_Name_Ptr := Index. Previous_Name_Ptr;
            seek(Index_File, Index. Next_Name_Ptr);
            vrite(Index_File, Temp_Index)
        end;
    seek(Index_File, 0); write(Index_File, Index_Stats);
    Flush(Index_File)
end; \{procedure Delete_Account \}
```

Procedure Buzzer; { Produces audio error signal }
begin
sound(800); delay(100); nosound
end; { Procedure Buzzer }
Procedure Display_Window(Screen_Nr : integer; Windov_Nr : byte);
var
X,Y,Z, Offset, Window_Ptr : integer;
Windov_Lines : byte;
DisplayString : String80;
begin
Window_Ptr := Window_Nr*4 - 3;
with Screen[Screen_Nr] do
begin
Window_Lines := 0;
Z := Window_Info[Windov_Ptr + 3];
X := Window_Info[Window_Ptr]; Y := Window_Info[Window_Ptr + 1];
vhile Window_Lines < Windov_Info[Window_Ptr + 2] do
begin
DisplayString := Windov_Contents[Screen_Nr, 2];
Offset := (Y - 1)*160 + 2*(X - 1);
inline\

| \$50/\$51/557/\$56/\$06/59C/ | \{PUSH AX, CX, DI, SI, ES, Flags) |
| :---: | :---: |
| \$2E/\$B8/Display_Memory/ | (CS:MOV AX, [Display_Memory]) |
| \$50/ | \{PUSH AX\} |
| 507/ | \{POP ES\} |
| \$8B/\$BE/Offset/ | \{MOV DI, [BP+Offset]\} |
| \$8D/\$B6/DisplayString/ | \{LEA SI, [BP+DisplayString]\} |
| \$31/5C9/ | \{XOR CX, CX\} |
| \$36/58A/\$0C/ | \{SS:MOV CL, [SI]\} |
| \$46/ | \{INC SI\} |
| SFC/ | \{CLD\} |
| \$36/\$A4/ \L1 | SS: MOVSB $\}$ |
| SE2/SFC/ | \{LOOP L1\} |
| \$9D/\$07/\$5E/\$5F/\$59/\$58); | \{POP Flags, ES, SI, DI, CX, AX\} |

                Z := Z + 1; Y := Y + 1; Windov_Lines := Windov_Lines + 1
                end
            end
    end; { Procedure Display_Windov }

```
```

Procedure Prepare_Screen(Screen_Number : integer);
var
PI, PJ : integer;
begin
Prepared_Screen := Screen[Screen_Number].Screen_Image;
PJ := 1;
with Screen[Screen_Number] do
repeat
for PI := 0 to {\$7F and Field_Posits{PJ+2}) - 1 do
if not odd(PI) then
Prepared_Screen[Field_Posits[PJ+1],Field_Posits[PJ] + PI] := SFF;
PJ := PJ + 3
until Field_Posits[PJ] = 0
end; { Procedure Prepare_Screen }
Procedure Display_Input_Field\Screen_Num, Fld_Num : integer;
var End_Of_Field : integer);
var
D1, D2, Ypos, Field_End : integer;
begin
Fld_Num := Fld_Num*3 - 2;
with Screen[Screen_Num] do
begin
D2 := -3;
gotoXY{{Field_Posits[Fld_Num]+1) shr 1,
Field_Posits[Fld_Num+1]);
repeat
D2 := D2 + 3; Ypos:=Field_Posits[D2+Fld_Num+1];
End_Of_Field := Field_Posits[D2+Fld_Num] +
(\$7F and Field_Posits[D2+Fld_Num+2]) - 1;
for D1 := Field_Posits[D2+Fld_Num] to End_Of_Field do
if Odd(D1) then
begin
if Screen_Image[Ypos,D1} in {32,45] then
Display_Screen[Ypos,D1] := Screen_Image[Ypos,D1]
else
begin
Display_Screen[YPos,D1] := SFF;
Display_Screen[YPos,D1+1] := Hi_Lite
end
end
until Field_Posits[D2+Fld_Num+2] < 127
end
end; { Procedure Display_Input_Field }

```
```

Procedure Screen_Input(Display_Nr:byte; Start_Field, End_Field:integer);

```
var
OrigX, OrigY, X_Disp, Y_Disp, Field_Nr, Field_End, Dec_Pt : integer;
InType : byte;
Mon : string[4];
function Input_Error : boolean;
var
    InChar : byte;
begin
    Input_Error := True; InChar := lo(Regs.AX);
    if (InType in (65..90]) and (Inchar = 13) and (X_Disp (Field_End+2)
        then Exit;
    if (X_Disp = Field_End + 2) and (InChar <> 13) then Exit;
    if (InType \(=36\) ) and ( \(X_{\text {_Disp }}=\) OrigX) and (InChar \(=13\) ) then Exit;
    if (InType \(=36\) ) and (Not(Inchar in (13,45,46,48. 57])) then Exit
    else if (InType in [78, 110]) and (Not(InChar in [13, 48..57])) then
        Exit
    else if (InType \(=99\) ) then
        begin
            if (Display_Screen[Y_Disp, X_Disp-2] = 54) and
                                    (Not(InChar in \([73,82])\) ) then Exit
                else if (Display_Screen[Y_Disp, X_Disp-2] c> 54) and
                                    (InChar <> 13) then Exit
        end
    else if (InType \(=85\) ) and (Not(InChar in \([13,48 . .57,65 . .90])\) then
        Exit
    else if (InType \(=89\) ) and (Not(InChar in \([13,56,57])\) ) then Exit
    else if (InType \(=68\) ) and
            (Not(InChar in [48..57,65..71,74,76,77..80,82..86,89])) then Exit
    else if (InType = 77) and
            (Not(InChar in [65..71, 74,76,77..80,82..86,89])) then Exit
    else if (InType \(=71\) ) and (Not(InChar in \([69,79,87])\) ) then Exit
    else if (InType \(=83\) ) and (Not(InChar in \([65,82])\) ) then Exit
    else if (InType \(=90\) ) and (Not(InChar in \((69,79,82,871))\) then Exit
    else if (InType \(=82\) ) and (Not(InChar in \([65,80])\) ) then Exit
    else if not (Inchar in [13,32. .126]) then Exit;
    if (InType in \([68,77]\) ) and (Not(InChar in [48..57])) and
                                    (Pos(Mon + chr(InChar), Valid_Month) \(=0\) ) then Exit
    else Input_Error := False;
end; \{ internal function Input_Error \}
procedure Rub_Out;
```

begin
if X_Disp = OrigX then Buzzer
else vith Screen[Display_Nr] do
begin
X_Disp := X_Disp - 2;
if Screen_Image[Y_Disp, K_Disp] in [32,45] then
X_Disp := X_Disp - 2;
if Display_Screen[Y_Disp,X_Disp] = 46 then Dec_Pt := 0;
if Screen_Image[Y_Disp,X_Disp] = 77 then
delete(Mon,length(Mon),1);
Display_Screen[Y_Disp,X_Disp] := SFF;
gotoXY((X_Disp+1) div 2,Y_Disp)
end
end; { internal procedure Rub_Out }
procedure Display_Input(InChar : integer);
begin
if {X_Disp >= Field_End + 2) or ({X_Disp = OrigX) and
(InChar = 13)) then
begin
Buzzer; Exit
end;
vith Screen[Display_Nr] do
begin
if InType = 36 then
begin
if ({InChar = 45) and (X_Disp <> OrigX)) or
((InChar = 46) and (Dec_Pt <> O)) or
((X_Disp = Dec_Pt + 6) and (Dec_Pt <> O)) then
begin
Buzzer; Exit
end
else
if InChar = 46 then Dec_Pt := X_Disp
else
if (X_Disp = Field_End - 6) and (Dec_Pt = O) then
begin
Dec_Pt := X_Disp + 2;
Display_Screen[Y_Disp,X_Disp] := InChar;
Display_Screen[Y_Disp,X_Disp+2] := 46;
X_Disp := X_Disp + 4;
gotoXY((X_Disp+1) div 2,Y_Disp); Exit
end
end

```
```

    else if InType \(=68\) then
        begin
        if not (InChar in (48..57]) then
        begin
            if X_Disp \(=\) OrigX then
                begin
                        Display_Screen[Y_Disp, OrigX] : = \$20;
                            Display_Screen[Y_Disp, OrigX+2] := \$20
                end
            else if X_Disp \(=\) OrigX + 2 then
                begin
                        Display_Screen[Y_Disp, X_Disp]:=
                            Display_Screen[Y_Disp, OrigX];
                            Display_Screen[Y_Disp, OrigX] : \(=\$ 30\)
                end:
                X_Disp : \(=\) OrigX +6
            end
        else if ((Display_Screen[Y_Disp, OrigX] \(=51\) ) and
                    (Not(Inchar in \([48,49]))\) ) or
                    (Display_Screen[Y_Disp, OrigX] in [52..57]) then
            begin
                Buzzer; Exit
            end
            end:
            if Screen_Image[Y_Disp, X_Disp] \(=77\) then
            Mon \(:=\) Mon + chr (InChar);
                Display_Screen[Y_Disp, X_Disp] : = InChar; X_Disp : \(=X_{\text {_ }}\) Disp + 2;
                if Screen_Image[Y_Disp, X_Disp] in \([32,45]\) then
            X_Disp : \(=X_{\text {_Disp }}+2\);
                if X_Disp < Field_End + 2 then gotoXY ( (X_Diep+1) div 2,Y_Disp)
    end
    end; \{ internal procedure Display_Input \}
procedure Clear_Hi_Lite;
var
C1, C2, C3 : integer;
begin
if (X_Disp $=$ OrigX) and
(Screen[Display_Nr].Field_Posits[3*Field_Nr] > 127) then
begin
repeat
Field_Mr : = Field_Mr + 1
until Screen[Display_Nr]. Field_Posits[3*Field_Nr] < 128;
Exit
end:

```
```

    if Screen[Display_Nr].Screen_Image[OrigY,OrigX] \(=36\) then
        with Screen[Display_Nr] do
        begin
            if Dec_Pt \(=0\) then
                begin
                    Display_Screen[OrigY, X_Disp] := 46;
                Dec_Pt := X_Disp
            end;
        C1 := Dec_Pt + 4;
        C2 := Field_End;
        for C3 : = OrigX to Field_End do
            if Odd(C3) then Prepared_Screen[OrigY, C3] : = \$FF;
            for C3 := C1 dovnto OrigX do
            if Odd(C3) then
                begin
                    if Display_Screen[OrigY, C3] in \([45,46,48 . .57]\) then
                        Prepared_Screen[OrigY, C2]:=Display_Screen[OrigY, C3]
                    else Prepared_Screen[OrigY, C2] := 48;
                C2 : = C2 - 2
                end
    end
    else
    begin
        for C2 := OrigX to Field_End do
            if Odd(C2) then
                Prepared_Screen[OrigY, C2] := Display_Screen[OrigY, C2]
    end
    end; (internal procedure Clear_Hi_Lite \}
begin ( procedure Screen_Input \}
if ESC then Exit;
Field_Nr : = Start_Field;
repeat
Prepared_Screen := Display_Screen;
if Field_Nr > End_Field then Exit;
vith Screen[Display_Nr] do
if (Field_Posits[160] = 1) and (Windov_Info\{Field_Nr*4-3] <> 0)
and (Field_Nr $<=40$ ) and (Not(Correcting)) then
Display_Windov(Display_Nr,Field_Nr);
vith Screen[Display_Nr] do
begin
X_Disp := Field_Posits[Field_Nr*3-2];
OrigX := X_Disp;
Y_Disp := Field_Posits[Field_Nr*3-1];
OrigY := Y_Disp
end;
Dec_Pt := 0; Mon := ';
Display_Input_Field(Display_Nr, Field_Nr,Field_End);

```
```

File Name: SCREENIO.PAS (cont)

```
    repeat
    Regs. AX:=\$0000; intr(\$16, Regs);
    if (PF_Key) and (hi (Regs. AX) in (59..68]) then
        begin
            Selection := hi(Regs.AX) - 58;Exit
        end
    else PF_Key := False;
    if (hi (Regs. AX) in \([72,75,77,80]\) ) and (Correcting) then
        begin
            Scan_Code := hi(Regs. AX); Exit
        end:
    with Screen[Display_Nr] do
        InType : = Screen_Image[Y_Disp, X_Disp];
    if hi(Regs. AX) \(=78\) then Regs. AX \(:=13\);
    if InType in \([68,71,77,82,83,85,90,99,117]\) then
        Regs. \(A X:=\operatorname{Ord}(u p c a s e(c h r(l o(R e g s . A X)))) ;\)
    if lo(Regs. \(A X)=27\) then ESC := True
    else if lo(Regs. AX) \(=8\) then Rub_Out
    else if Input_Error then Buzzer
    else if lo(Regs. AX) <> 13 then Display_Input(lo(Regs. AX))
until ((lo(Regs. AX) = 13) and (not (Input_Error))) or (ESC);
if ESC then Exit;
Clear_Hi_Lite;
Display_Screen := Prepared_Screen;
Field_Nr := Field_Nr +1
    until Screen[Display_Nr].Field_Posits[Field_Nr*3-2] = 0;
end; ( Procedure Screen_Input \}
Function Field_Contents(Screen_Number, Field_Nr : integer) : String80;
var
    R1, End_Of_Field, X_Disp, Y_Disp : Integer;
    Input_String : String80;
begin
    if ESC then Exit;
    Input_String := ";
    with Screen[Screen_Number] do
        begin
            X_Disp := Field_Posits[3*Field_Nr - 2\};
            Y_Disp : = Field_Posits[3*Field_Nr - 1];
            End_Of_Field := X_Disp + (\$7F and Field_Posits[3*Field_Nr])-1;
            for R1 := X_Disp to End_Of_Field do
                if (Odd(R1)) and (Display_Screen[Y_Disp,R1] <> SFF) then
                        Input_String: = Input_String+chr(Display_Screen[Y_Disp,R1])
            end;
    Field_Contents := Input_String
end; ( Function Field_Contents \}

Procedure Fill_Field(Display_Nr, Field_Nr:byte; Display_String:String40);
```

var
F1,X_Coord : integer;
begin
if ESC then Exit;
vith Screen[Display_Nr] do
begin
F1 := Field_Nr; X_Coord := {Field_Posits{3*F1-2] + 1) shr 1;
gotoXY(X_Coord,Field_Posits[3*F1 - 1]); write(Display_String)
end
end; { Procedure Fill_Field }

```

File Name: LEDGER.PAS
Procedure Stats_Record_IO〈Action : char; LMon : integer; var Work_Stats : General_Stats);
```

begin

```
    if LMon \(=0\) then
        begin
            seek(Stats_File, 12); read(Stats_File, Work_Stats); Exit
        end;
    Seek (Stats_File, LMon mod 12);
    if Action in ['R'] then
        begin
                read(Stats_File, Work_Stats);
            if (lo(CurDate div 512) > Work_Stats. Year) and
                                    (LMon = Curmon) then
                begin
                    if LMon \(=1\) then
                        begin
                        seek (Stats_File, 12);
                            urite(Stats_File, Work_Stats)
                                    end;
                    FillChar(Work_State, 257,0);
                        Work_Stats. Year : = CurDate div 512;
                    Seek (Stats_File, LMon mad 12);
                        urite(Stats_File, Work_Stats);
                end
        end
    else
        begin
            Seek (Stats_File, LMon mod 12); write(Stats_File, Work_Stats);
            Flush(Stats_File)
        end
end; \{ Procedure Stats_Record_IO \}
```

File Name: LEDGER.PAS (cont)
Procedure Record_General_Stats(Rec_Mon : integer);
var
Loan_Amt : real;
CatNDX,R1 : integer;
LCat : string[5];
Lgrd : string[3];
Dusta : string[34];
Stats_Rec : General_Stats;
begin
Stats_Record_IO('R',Rec_Mon,Stats_Rec);
Loan_Amt := Real_Value(Field_Contents(1, 20));
LGrd := Field_Contents(1,2); DuSta := Field_Contents(1,8);
for R1 := 1 to length(DuSta) do DuSta[R1] := upcase(DuSta[R1]);
R1 := Integer_Value(copy(Lgrd, 3,1));
vith Stats_Rec do
begin
if Field_Contents(1,3) = 'R' then
begin
Grade_Stats[2,9].0ty := Grade_Stats[2,9].0ty + 1;
Grade_Stats[2,9].Amt := Grade_Stats[2,9].Amt + Loan_Amt
end
else if (Lgrd[1] = 'E') and (R1 <> O) then
begin
Grade_Stats[1,R1].0ty := Grade_Stats[1,R1].Oty + 1;
Grade_Stats[1,R1].Amt := Grade_Stats[1,R1].Amt + Loan_Amt
end
else if (Lgrd[1] = 'W') and (R1 in [1..4]) then
begin
Grade_Stats[2,R1].Qty := Grade_Stats[2,R1].Qty + 1;
Grade_Stats[2,R1].Amt := Grade_Stats[2,R1].Amt + Loan_Amt
end
else if R1 in [1..4] then
begin
Grade_Stats[2,R1+4].Qty := Grade_Stats[2,R1+4].Qty + 1;
Grade_Stats[2,R1+4].Amt:=
Grade_Stats[2,R1+4].Amt+Loan_Amt
end;
if (pos('ORD',DuSta) <> 0) or (pos('FOCA',DuSta) <> 0) then
R1 := 1
else if (pos('DLI',DuSta) <> 0) or (pos('POM',DuSta) <> 0) then
R1 := 2
else R1:= 3;
Duty_Station[R1].Qty := Duty_Station[R1].Qty + 1;
Duty_Station[R1].Amt := Duty_Station[R1].Amt + Loan_Amt;
LCat := Field_Contents(1,19);
CatNDX := Integer_Value(copy(LCat,3,2));

```
```

File Name: LEDGER.PAS (cont)
1f CatNDX in {1..10} then
begin
if (CatNDX in [7..10]) or (LCat[5] = 'R') then
CatNDX := CatNDX + 1;
Loan_Cats[CatNDX]. Qty := Loan_Cats[CatNDX].Qty + 1;
Loan_Cats[CatNDX].Amt := Loan_Cats[CatNDX].Amt + Loan_Amt
end
end;
Stats_Record_IO('W',Rec_Mon,Stats_Rec)
end; { Procedure Record_General_Stats }
Procedure Ledger_Record_IO\Action : char; LMon : integer;
var Work_Account : AER_Accounts);
var
Prev_Month : AER_Accounts;
NDX, R1, Ledger_Month : integer;
A1, AG : real;
begin
NDX : = LMon;
if LMon = 0 then
begin
seek(Accounts_File,12);
read(Accounts_File, Hork_Account);
Exit
end:
Seek(Accounts_File,LMon mod 12);
if Action = 'R' then
begin
read(Accounts_File, Work_Account);
if (lo(CurDate div 512) > Work_Account.Entry_Year) and
(Curmon = LMon) then
begin
if LMon = 1 then
begin
seek(Accounts_File,12);
write(Accounts_File,Work_Account)
end;
FillChar(Work_Account,199,0);
Hork_Account. Entry_Year := Curdate div 512;
seek(Accounts_File,LMon mod 12);
vrite(Accounts_File,Work_Account)
end
end

```
```

File Name: LEDGER.PAS (cont)
else
vith Work_Account do
repeat
AXOOO[2] := 0;AXOOO[3] := 0;A2OOO[7] := 0;
for R1 := 1 to 6 do A2000[7] := A2000[7] + A2000[R1];
for R1 := 7 to 10 do AX000[2] := AX000[2] + A2000[R1];
for R1 := 9 to 16 do AX000[3] := AX000[3] + A3000[R1];
AXOOO[4] := AXOOO[1] + AXOOO[2] - AXOOO[3];
AX000[6] := A3000[10]+A6000[17]-A2000[3]-A6000[18]-
A6000[19]+A6000[20]+A6000[21] +AX000[5];
Seek(Accounts_File,NDK mod 12);
vrite(Accounts_File, Work_Account);
Flush(Accounte_File);
if NDX mad 12 <> Curmon mad }12\mathrm{ then
begin
NDX := NDX + 1;
A1 := AXOOO[4]; A6 := AXOOO[6];
seek(Accounts_File,NDX mad 12);
read(Accounts_File,Work_Account);
AXOOO[1] := A1; AXOOO[5] := A6
end
else NDX := -1
until NDX = -1
end; { Procedure Ledger_Record_IO }
Procedure Ledger{Cat,Item,LDate : integer; PAmt : real);
var
Posting_Account : AER_Accounts;
begin
Ledger_Record_IO('R', Ldate, Posting_Account);
if (Cat = 6) and (Item = 15) then
begin
Cat := 3; Item := 10
end
else if (Cat = 6) and (Item = 17) then
begin
Cat := 2; Item := 3
end
else if (Cat = 6) and (Item = 16) then Item := 17;
with Posting_Account do
if Cat = 2 then
begin
A2000[Item] := A2000[Item] + PAmt;
if Item in [1..5] then A20TY[Item] := A2QTY[Item] + 1
end

```
```

File Name: LEDGER.PAS (cont)
else if Cat = 3 then
begin
A3000[Item] := A3000[Item] + PAmt;
if Item in [10..13] then A3QTY[Item] := A3QTY[Item] + 1
end
else {Cat = 6}
begin
A6000[Item] := A6000[Item] * PAmt;
if Item in [17.. 19] then A6QTY[Item] := AGQTY[Item] + 1
end:
Ledger_Record_IO{'W',LDate, Posting_Account)
end; { Procedure Ledger}

```
File Name: HARDCOPY. PAS
Function Printer_OK : byte;
var
    P1 : byte;
begin
        Prepared_Screen := Display_Screen;
        repeat
            Regs. AX : = 50200 ;
            Regs. DX : \(=0\);
            Intr (S17, Regs);
            if hi (Regs. AX) <> 144 then
            if Print_On then
                begin
                    Displey_Hindou(6,11);
                    P1 : = Key_Depressed
                    end
    until (hi (Regs.AX) \(=144\) ) or (ESC) or (Not(Print_On));
    if hi (Regs. \(A X)=144\) then
            begin
                Printer_OK : = 0;
            Print_On : = True
        end
    else if (ESC) or (Not(Print_On)) then
            begin
                Printer_OK : = 1;
            Print_On := False
            end;
    Display_Screen : = Prepared_Screen
end; \{ Function Printer_OK \}

Function Tab(Spaces : integer) : String25;
```

var
T1 : integer;
Temp_Space : String25;
begin
Temp_Space := "';
for T1 := 1 to Spaces do Temp_Space := Temp_Space + ' ';
Tab := Temp_Space
end; { function Tab }
Procedure Form_1108;
const
LCat : array[1..11] of string[25] = ('1401: N/R of Pay',
'1402: Loss of Funds','1403: Medical/Dental','1404: Funeral',
'1405: Emergency Travel','1406: Init Rent \& Deposit',
'1406: Rent to Stop Evict. ',1407: Food','1408: Utilities',
'1409: Auto','1410: Other');
var
F1, LCat_NDX : integer;
AmtL : real;
Tb,Dbl_On,Dbl_Off,PStat :char;
SetTab,ClrTab,UL_On,UL_Off : string[3];
P10,P15,LCat_Str : string[5];
P12, Pit : String[6];
Loan_Amt : string[7];
Pay_Amt : string[10];
Line,Linel : String[88];
0TH : string[21];
Grph, Box, BoxX, Act, Ret : string[25];
OTH1 : string[27];
Rmks,Rmks1 : string[40];
begin
LCat_Str := Field_Contents(1,19);
LCat_NDX := Integer_Value(copy(Lcat_Str, 3, 2));
if (LCat_Str[5] = 'R') or (LCat_NDX in [7.. 10]) then
LCat_NDX := LCat_NDX + 1;
AmtL := Real_Value(Field_Contents(1, 20)); Str(AmtL:7:2, Loan_Amt);
Pay_Amt := Field_Contents(1,12) + 'x' +
String_Int(1+Date_Difference(Field_Contents(1,14),
Field_Contents(1,13)), 2);
Oth := Field_Contents(1,15); Oth1 := Field_Contents(1,16);
Rmks := Field_Contents(1, 23); Rmks1 := Field_Contents(1, 24);
P10:= chr(18); P12 := chr(27)+chr(58); P15 := chr(15);
SetTab:= chr(27)+chr(68); ClrTab:= chr(27)+\operatorname{chr}(68)+\operatorname{chr}(0);
Tb := chr(9);

```
```

UL_On := chr(27)+chr(45)+chr(1); UL_Off := chr(27)+chr(45)+chr(0);
Dbl_On := chr(14); Dbl_Off := chr(20);
Grph := chr(27)+chr(76)+chr(11)+chr(0);
BoxX := chr (0)+\operatorname{chr}(0)+\operatorname{chr}(0)+\operatorname{chr}(255)+\operatorname{chr}(195)+\operatorname{chr}(165)+\operatorname{chr}(153)+
chr(153)+chr(165)+chr(195)+chr(255);
Box := chr (0)+\operatorname{chr}(0)+\operatorname{chr}(0)+\operatorname{chr}(255)+\operatorname{chr}(129)+\operatorname{chr}(129)+\operatorname{chr}(129)+
chr(129)+chr(129)+chr(129)+chr(255);
if Field_Contents(1,3) = 'A' then
begin
Act := 'ACTIVE' + Grph + BoxX; Ret := 'RETIRED' + Grph + Box
end
else
begin
Act := 'ACTIVE' + Grph + Box; Ret := 'RETIRED' + Grph + BoxX
end;
if length(Oth) = 0 then Oth := '-----------------';
If length(Oth1) = 0 then Oth1 := ',------------------------
Line := ";;
for F1 := 1 to 88 do Line := Line + chr(196);
Linel := line;
vrite(lst,P12, chr(27)+chr(88)+chr(6)+chr(96));
write(lst,ClrTab,SetTab, chr(37), chr(44), chr(60), chr(77),
chr(95),chr(0));
writeln(lst,P12,chr(218) + Line + chr(191));
vriteln(lst,chr(179),P10,Tab(14),'ARMY EMERGENCY RELIEF INDIVIDUAL
LOAN LEDGER',P12,Tb,Tb,chr(179));
insert(chr(194), Line1, 31);insert(chr(194),Line1, 38);
insert(chr(194),Line1,54);insert(chr(194),Line1,71);
vrite(lst,P12);
vriteln(lst,chr(195),Line1,chr(180));
vriteln(lst,chr(179),P15,' NAME OF SERVICE MEMBER',P12,Tb,chr(179),
P15,'GRADE', P12,Tb,chr(179),UL_On,P15,Tab(7),'STATUS',Tab(8),
UL_Off,P12,Tb,chr(179),P15,'SOCIAL SECURITY NUMBER',P12,Tb,
chr(179),P15,' CASE NUMBER',P12,Tb,chr(179));
vith Index do
vith Loan do
begin
vrite(lst, chr(179), P12, NAME, P12, Tb, chr (179),
Field_Contents(1, 2), Tb, chr{179),.P15,Act,' ',Ret,
P12,Tb,chr(179),' ',P10,SSN_Str(SSN),P12, Tb,chr(179),
P10,Db1_On, Copy(SSN_Str(SSN), 8, 4),'/');
if Loan_Nr < 10 then
vriteln(lst,Loan_Nr:1,Dbl_Off, P12,Tb, Chr(179))
else vriteln{lst,Loan_Nr:2,Db1_Off,P12,Tb,Chr(179))
end;
Line1 := Line;
insert(chr(197), Line1,31); insert(chr(197), Line1,38);
insert(chr(197), Line1,54); insert(chr(197),Line1,71);
vriteln(lst,chr(195),Line1,chr(180));

```
uriteln(lst, chr(179), P15,
' APPLICANT (If other than Service Member)', P12, Tb, chr(179), P15, 'RELATION', P12, Tb, chr(179), P15, Tab(6), 'REPAYMENT', P12, Tb, chr(179), P15, Tab(6), 'DELINQUENT', P12, Tb, chr(179), P15, Tab(6),'UNCOLLECTIBLE', P12, Tb, chr(179));
Linel : = copy(Line, 1,50);
insert(chr(197), Line1,16); insert(chr(197),Line1, 33);
delete(linel,50,2);
writeln(lst, chr(179)', Field_Contents(1,6), Tb, chr(179), P15, Field_Contents(1,7), P12, Tb, chr(195), Line1, \(\operatorname{chr}(180)\) );
Line1 : = copy(Line, 1, 36); insert(chr(193), Line1, 31);
writeln(lst, chr(195), Line1, chr(180), P15, 'MONTHLY ALLOTMENT:', P12, Tb, chr (179), P15, 'DATE ', UL_On, Tab(16), UL_Off, P12, Tb, chr(179), P15, 'AMOUNT ', P12, UL_On, Tab(12), UL_Off, Tb, chr (179));
write(lst, ClrTab, SetTab, chr(44), chr(60), chr(77), chr(95), chr(0));
writeln(lst, chr(179), P15,' MILITARY ADDRESS OF SERVICE MEMBER', P12, Tb, chr (179), P15, 'AMOUNT ', P12, Pay_Amt: 10, Tb, chr (179), P15, 'AMOUNT ', UL_On, Tab(14), UL_Off, P12, Tb, chr (179), P15, 'DA FORM 1106:', P12, Tb, chr(179));
writeln(lst, chr(179), Field_Contents(1, 8), Tb, chr (179), P15, 'START P12, Field_Contents(1,13), Tb, chr(179), P15,'LETTERS TO BORROWER:', P12, Tb, chr (179), P15, 'APPROVED ', P12, UL_On, Tab(10), UL_Off, Tb, chr(179));
Linel := copy(Line, 1, 37);
vriteln(lst, \(\operatorname{chr}(195)\), Linel, \(\operatorname{chr}(180)\), P15, STOP , P12, Field_Contents(1,14), Tb, chr(179), P15, 'DATE ', UL_On, Tab(16), UL_Off, P12, Tb, chr (179), P15, 'DA FORM 1105-3:', P12, Tb, chr(179));
writeln(lst, chr(179), P15,' HOME ADDRESS OF SERVICE MEMBER', P12, Tb, chr (179), P15, 'OTHER ', OTH, P12, Tb, chr (179), P15, 'DATE ', UL_On, Tab(16), UL_Off, P12, Tb, chr (179), P15, 'POSTED ', P12, UL_On, Tab(11), UL_Off, Tb, chr(179));
writeln(lst, chr(179), Field_Contents(1, 9), Tb, chr(179), P15, OTH1, P12, Tb, chr (179), P15, 'DATE ', UL_On, Tab(16), UL_Off, P12, Tb, chr (179), UL_On, Tab(15), UL_Off, Tb, chr(179));
writeln(lst, \(\operatorname{chr}(179)\), Field_Contents(1, 10), Tb, \(\operatorname{chr}(179), \mathrm{Tb}, \operatorname{chr}(179), \mathrm{Tb}\), \(\operatorname{chr}(179), \mathrm{Tb}, \operatorname{chr}(179)\) );

\section*{Linel := Line;}
insert(chr(194), Line1,11); insert(chr(194), Line1,24);
insert(chr(193), Line1, 38); insert(chr(194), Line1, 52);
insert(chr(193), Line1,54); insert(chr(194), Line1,64);
insert(chr(193), Line1, 71); insert(chr(194), Linel, 76);
uriteln(lst, chr(195), Linel, chr(180));
urite(lst, ClrTab, SetTab, \(\operatorname{chr}(17), \operatorname{chr}(30), \operatorname{chr}(58), \operatorname{chr}(70), \operatorname{chr}(82)\), chr (95), chr (0), chr (13));
writeln(lst, chr (179),' ',P15, 'DATE', P12, Tb, chr(179), P15, 'CHECK OR RECEIPT', P12, Tb, chr (179), Tab(11), P15, 'EXPLANATION', P12, Tb, chr (179),' ', P15,'AMOUNT OF LOAN', P12, Tb, chr (179),' ', P15, 'amount of LOAN', P12, Tb, chr(179),' ', P15,'BaLANCE', P12, Tb, chr(179));
```

vriteln(1st, Chr(179),Tb, chr(179), P15,'
Tb,chr(179), Tb, chr(179),P15,'
Tb,chr(179));
Linel := Line;
insert(chr(197),Line1,11); insert(chr(197),Line1, 24);
insert(chr(197),Line1,52); insert(chr(197),Line1, 64);
insert(chr(194), Line1,72); insert(chr(197), Line1,76);
insert(chr(194),Line1,85);
vriteln(lst,chr(195),Line1,chr(180));
urite(lst,ClrTab,SetTab,chr(17), chr(30), chr(58), chr(70), chr(78),
chr(82),chr(91), chr(95),chr(0), chr(13));
uriteln(lst,chr(179),Field_Contents(1, 17),' ', chr(179), P10,
Field_Contents(1, 18), P12,Tb, chr(179), Lcat[LCat_NDX],Tb,
chr(179),P10,Field_Contents(1, 20):8, P12,Tb, chr(179),Tb,
chr(179), Tb, chr(179), P10, copy(Loan_Amt, 1, 4):6, P12, Tb,
chr(179), P10, copy(Loan_Amt, 6, 2):2,P12,Tb,chr(179));
Linel := Line;
insert(chr(197),Line1,11); insert(chr(197), Line1, 24);
insert(chr(193), Line1,52); insert(chr(197), Line1,64);
insert(chr(197), Line1,72); insert(chr(197), Line1, 76);
insert(chr(197),Line1,85);
vriteln(1st, chr(195),Line1, chr(80));
insert(chr(196),Line1,52); delete(Line1,53,1);
urite(lst,ClrTab, SetTab, chr(17), chr(30), chr(70), chr(78), chr(82),
chr(91),chr(95), chr(0),chr(13));
if (length(Rmks) = 40) or (length(Rmks1) = 40) then Pit := P15
else Pit := P12;
for F1 := 1 to 19 do
begin
if F1 in [1,2] then
begin
vriteln(lst,chr(179), Tb,chr(179), Tb, chr(179), Pit,Rmks,
P12,Tb,chr(179),Tb, chr(179), Tb, chr(179),Tb,
chr(179),Tb, chr(179));
Rmks := Rmks1
end
else
uriteln(1st, chr(179), Tb, chr(179), Tb, chr(179), Tb, chr(179),
Tb,chr(179),Tb, chr(179)',Tb, chr(179),Tb,chr(179));
vriteln(lst, chr(195), Line1, chr(196), chr(180))
end;
vriteln(1st, chr(179), Tb, chr(179), Tb, chr(179), Tb, chr(179), Tb,
chr(179),Tb,chr(179)',Tb, chr(179),Tb,chr(179));
Line1 := Line;
insert(chr(193),Line1,11); insert(chr(193), Line1,24);
insert(chr(196),Line1,52);
insert(chr(193), Line1,64); insert(chr(193),Line1, 72);
insert(chr(193), Line1,76); insert(chr(193),Line1, 85);
vriteln(lst,chr(192),Line1,chr(217));

```
```

    vriteln(1st, P10, Dbl_On, 'DA FORM 1108',Tab(21),
                            copy(SSN_Str(Index.SSN), 8,11),Dbl_Off,P12);
    for F1 := 1 to 4 do vriteln(lst)
    end; ( Procedure Form_1108 }
Procedure Print_Header(Header_Ident : integer);
var
Hdr : string[80];
begin
if Header_Ident in [1..6] then
if Header_Ident = 1 then
Hdr := ' Chapter 13 Loans as of '
else if Header_Ident = 2 then
Hdr := , All Delinquent Loans as of "
else if Header_Ident = 3 then
Hdr := , Uncollectible Loans Avaiting Approval as of "
else if Header_Ident = 4 then
Hdr := , Paid-Off Loans as of '
else if Header_Ident = 5 then
Hdr := 'Transfer-In Loans Avaiting lst Repayment as of
else Hdr := ' Transfer-Out Loans Avaiting Approval as of ';
vrite(lst, chr(18), chr(13));
if Header_Ident in [7..9] then
writeln(lst, Tab(21), (Header_Ident-6):2,
, Month Old Delinquent Loans as of ',CSDate)
else if Header_Ident = 10 then
vriteln(lst,Tab(17),
'Delinquent Loans More than 3 Months Old as of ',CSDate)
else uriteln(lst, Tab(16),Hdr, CSDate);
uriteln(1st, chr(27), chr (68), chr(0), chr {27), chr(68), chr(11),
'**08>G', chr(0));
uriteln(lst, chr(9), chr (9), chr(9), chr(9), chr(9),
'LOAN ACCOUNT LAST');
vriteln(lst, chr(9),'NAME', chr(9),'SSN', chr(9),
'GRADE STATUS NR BALANCE PAYMENT');
vriteln(lst)
end; ( Procedure Print_Header }
Procedure Print_Report(Loan_Index : integer; Account : Entire_Account);
var
Grade : string{3};
S, Tb : char;
BDate : string[9];
Balance : real;
Box : string{15};

```
```

begin
Box := chr {27)+\operatorname{chr}(76)+\operatorname{chr}(11)+\operatorname{chr}(0)+\operatorname{chr}(0)+\operatorname{chr}(0)+\operatorname{chr}(0)+\operatorname{chr}(255)+
chr (129)+\operatorname{chr}(129)+\operatorname{chr}(129)+\operatorname{chr}(129)+\operatorname{chr}(129)+\operatorname{chr}(129)+
chr(255);
urite{1st, chr (18), chr (27), chr (68), chr (0), chr (27), chr(68), chr(3),
chr}(30),\operatorname{chr}(43),\operatorname{chr}(48),\operatorname{chr}(57),\operatorname{chr}(62),\operatorname{chr}(71),\operatorname{chr}(0)
chr(13));
Tb := chr(9);
with Index do
with Account[Rec_Pos[Loan_Index]]. Loan_Data do
begin
vrite(lst, Box,Tb, Name,Tb, SSN_Str (SSN));
Decode_Grade_and_Status(Grade_and_Status,Grade, S);
if S = 'A' then
vrite(lst,Tb,Grade,Tb,'Active')
else vrite(lst,Tb,Grade,Tb,'Retired');
Split_Date_and_Money(Balance_Info, BDate, Balance);
vriteln(lst,Tb,Loan_Hr,Tb, Balance:7:2,Tb, BDate)
end
end; { Procedure Print_Report }
Procedure Print_General_Ledger(Print_Record : AER_Accounts);
var
Tb : char;
P1, P2 : integer;
Prt_Str : String80;
Lgr_Fmt : text;
begin
Tb := chr (9); P2 := 1;
vrite{lst, chr (18), chr (27), chr (68), chr (0), chr (27), chr (68), chr (50),
chr(60), chr (0), chr (13));
vriteln(lst,Tab(25), Field_Contents(5,10));
assign (Lgr_Fmt,LEDGER_FRM); reset(Lgr_Fmt);
for P1 := 1 to 46 do vith Print_Record do
begin
if P1 in [1,3,5,17,19,29,31,33,35,37,45] then vriteln(lst)
else
begin
readln(Lgr_Fmt,Prt_Str);
if P1 in [2,6,20,34] then vriteln(lst,Prt_Str)
else if P1 in [4,18,30,32,36,46] then
begin
vriteln(lst,Prt_Str,Tb,Tb,AXOOO[P2]:10:2);
P2 := P2 + 1
end
elge if P1 in [7..11] then

```
```

                    writeln{lst,Prt_Str,Tb,A20TY[P1-6]:4,Tb,
                                    A2000[P1-6]:10:2)
    else if P1 = 40 then
writeln(1st, Prt_Str,Tb,A2QTY[3]:4,Tb,A2000[3]:10:2)
else if P1 in [12..16] then
writeln(1st, Prt_Str,Tb,Tb,A2000[P1-6]:10:2)
else if P1 in [22..25] then
writeln<lst,Prt_Str,Tb,A3QTY[P1-12]:4,Tb,
A3000[P1-12]:10:2)
else if P1 = 38 then
vriteln(1st, Prt_Str,Tb,A30TY[10]:4, Tb, A3000[10]:10:2)
else if P1 in [21,26..28] then
vriteln(1st, Prt_Str,Tb,Tb,A3000[P1-12]:10:2)
else if P1 in {41,42} then
vriteln(lst, Prt_Str,Tb,A6QTY[P1-23]:4,Tb,
A6000[P1-23]:10:2)
else if P1 in [43,44] then
vriteln(1st,Prt_Str,Tb,Tb,A6000[P1-23]:10:2)
else vriteln(lst, Prt_Str,Tb,A6QTY[17]:4,Tb,
A6000[17]:10:2)
end
end;
Close(Lgr_Fmt);
for P1 := 1 to 20 do vriteln(lst)
end; ( Procedure Print_General_Ledger }

```

File Name: AERPROCS.PAS
Function Valid_Account_Code(Account_Code : String5) : boolean;
begin
    if \{Integer_Value\{copy (Account_Code, 1, 4)\} - 2000 in \{1..6,8..10]\} or
        (Integer_Value (copy (Account_Code, 1, 4)) - 3008 in [1..8]) or
        (Integer_Value (copy (Account_Code, 1, 4)) - 6014 in (1..7]) then
                Valid_Account_Code : = True
    else
        begin
            Valid_Account_Code := False;
            Buzzer
        end
end; \{ Function Valid_Account_Code \}
```

Procedure Display_Account_Ident(Disp_Nr : integer);

```
```

begin
vith Index do
begin
Decode_Grade_and_Status(Grade_and_Status,Grade,Status);
Fill_Field(Disp_Nr,1,Name);
Fill_Field(Disp_Nr, 2,SSN_Str(SSN));
Fill_Field(Disp_Nr, 3,Grade);
if Disp_Nr <> 4 then
if Status = 'A' then Fill_Field(Disp_Nr, 4,'Active ')
else Fill_Field(Disp_Nr,4,'Retired')
end
end; { Procedure Display_Account_Ident}

```
Procedure Display_LoansiDisp_Nr: Start_Field, Disp_Start : integer;
                                    Account : Entire_Account);
var
    LDate, BDate, ADate : String9;
    D1 : integer;
    Loan_Amt, Balance, Allot_Amt : real;
    Loan_Status : array[0..6] of string[32];
begin
    D1 : = Disp_Start;
    Loan_Status[2] := 'Delinquent ';
    Loan_Status[3]: = 'Uncollectible (not yet approved)';
    Loan_Status[4] := 'Paid-Off. Holding for 30 Days. ';
    Loan_Status[5] := 'Transfer-In. Avaiting lst Pymt.';
    Loan_Status[6]:= 'Transfer-Out. Avaiting MANCOR. ';
    repeat
        vith Account[Rec_Pos[D1]]. Loan_Data do
                begin
                Loan_Status[0] \(:=\) 'Current \(\quad\);
                Fill_Field(Disp_Nr, Start_Field,String_Int(Loan_Nr, 2));
                split_Date_and_Money(Loan_Info, LDate, Loan_Amt);
                Fill_Field(Disp_Kr,Start_Field+1, String_Real(Loan_Amt, 7));
                Split_Date_and_Money(Balance_Info, BDate, Balance);
                Fill_Field(Disp_Nr, Start_Field+2, String_Real(Balance, 7));
                if Repay_Method and \(57 \mathrm{~F}<>0\) then
                    Fill_Field(Disp_Nr,Start_Field+3,' CH-13')
                else if Repay_Method \(=0\) then
                    Fill_Field(Disp_Nr,Start_Field+3, 'Allot')
                else Fill_Field(Disp_Nr, Start_Field+3, 'P-Note');
                Split_Date_and_Money(Allot_Info, ADate, Allot_Amt);
```

    if Acct_Status = 1 then
            Fill_Field(Disp_Nr,Start_Field+4, 'Various')
        else
            Fill_Field(Disp_Nr,Start_Field+4,
                                    String_Real(Allot_Amt,7));
            if abs(Loan_Amt - Balance) < 0.001 then
            BDate := 'None Yet ';
            Fill_Field(Disp_Nr,Start_Field+5,BDate);
            if (Acct_Status = 0) and (abs(Loan_Amt - Balance) < 0.001)
            and (trunc{Allot_Info + 32.0) - CurDate > 0) then
            Loan_Status[0] := 'Repayments to start '*
                                    copy (ADate, 4, 3)
            else if Acct_Status = 1 then
            Loan_Status[1] := 'CH-13 at '+String_Int(Repay_Method, 3) +
                                    cents on the dollar';
            Fill_Field(Disp_Nr,Start_Field+6, Loan_Status[Acct_Status]);
            Start_Field := Start_Field + 7; D1 := D1 + 1
            end:
            until (D1 = Disp_Start + 5) or (Rec_Pos[D1] = 0)
    end; { Procedure Display_Loans }
Procedure Get_Account\Key_Value : String25; var Nr_of_Loans : integer;
var Account : Entire_Account);
var
Record_File_Position : integer;
begin
Nr_of_Loans := 0;
Get_Index_Record(Key_Value, Record_File_Position);
if Record_File_Position <> O then
begin
Fil1Char(Account,405,0); F111Char(Rec_Pos, 30,0);
Fil1Char(Stats_Code, 7,0);
seek(Loan_File, Index. Accounts_Ptr);
repeat
read(Loan_File,Loan);
Nr_of_Loans := Nr_of_Loans + 1;
Account[Loan.Loan_Hr].Loan_Data := Loan;
Account[Loan.Loan_Hr].Rec_Loc := FilePos(Loan_File) - 1;
Stats_Code[Loan.Acct_Status] := Stats_Code[Loan.Acct_Status]
+ 1;
Rec_Pos[Nr_of_Loans] := Loan. Loan_Nr;
seek(Loan_File,Loan. Next_Record)
until Loan. Next_Record = 0
end
end; ( Procedure Get_Account }

```
```

Procedure Loan_Entry(Entry_Type : integer);

```
var
    Cat : String5;
    L1, L2, WMon, LCat, Mon_Diff : integer;
    ADate, LDate, BDate : String9;
    Account : Entire_Account;
begin
    repeat
        Prepare_Screen(1):
        Display_Screen := Prepared_Screen;
        if Entry_Type \(=3\) then
            begin
                gotoXY(3,17);write('Date of');
                gotoXY(2,18);write(' Grant ');
                gotoXY(50,17);vrite('Grant ');
                Screen_Input(1,1,4);
                Screen_Input ( \(1,8,8\) );
                Screen_Input (1, 17,20); if ESC then Exit
            end
        else if Entry_Type in \([1,2]\) then
                begin
                Screen_Input(1,1,4); if ESC then Exit;
                Get_Account(Field_Contents(1, 4), L1, Account);
                repeat
                    Screen_Input(1,5,5);if ESC then Exit;
                    L2 : = Integer_Value(Field_Contents(1,5))
                until L2 in [0..14];
                if Li <> 0 then
                    if L2 < Rec_Pos[L1] then
                        begin
                                    L2 : = Rec_Pos[L1];
                                    Fill_Field(1,5,String_Int(L2,2))
                                    end;
                L2 : = L2 + 1;
                Screen_Input(1,6,20); if ESC then Exit;
                if Entry_Type \(=1\) then
                    begin
                                    Fill_Field(1,21, 'None Yet ');
                                    Fill_Field(1,22,Field_Contente(1,20));
                                    Screen_Input(1,23, 24)
                    end
                else Screen_Input(1,21,24)
            end
        else
            begin
                gotoXY(66,4); vrite('Old Loan Nr ');
```

    Screen_Input(1,1,4); if ESC then Exit;
    Get_Account(Field_Contents(1,4),L1,Account);
    repeat
    Screen_Input(1,25,25); if ESC then Exit;
    L2 := Integer_Value(Field_Contents(1,25))
    until L2 in [1..15];
    if L1 <> 0 then
    repeat
        if Account[L2].Rec_Loc <> 0 then L2 := L2 + 1
    until (Account[L2].Rec_Loc = 0) or (L2 = 15);
    Fill_Field(1, 25,String_Int(L2,1));
    Screen_Input(1,11,13); Screen_Input(1,17,17);
    Screen_Input (1, 20,22)
    end;
if ESC then Exit;
gotoXY(5, 2); TextBackground(Red);TextColor(White);
vrite\'Please VERIFY information. Press ',
chr(17),'] if correct or ESC to stop entry.');
TextBackground(Blue);TextColor(Black);
repeat
if ESC then Exit
until Key_Depressed = 13;
FillChar(Index,47,0);FillChar(Loan, 25, 0);
vith Index do
begin
Name := Field_Contents(1,1);
Grade := Field_Contents(1, 2);
Status := Field_Contents(1, 3);
Grade_and_Status := Encode_Grade_and_Status(Grade,Status);
SSN := Real_Value(Field_Contents(1,4))
end;
vith Loan do
begin
Loan_Info := Real_Value(Field_Contents(1, 20));
LDate := Field_Contents(1,17);
Extract_Date_Data(LDate,HMon, Code);
if Entry_Type = 1 then Ledger{3,10, HMon, Loan_Info)
else if Entry_Type = 3 then Ledger(3,11,WMon, Loan_Info);
if Entry_Type <> 3 then
begin
Loan_Nr := L2;
Loan_Info := Merge_Date_and_Money(LDate,Loan_Info);
Allot_Info := Real_Value(Field_Contents(1,12));
ADate := Field_Contents(1,13);
Balance_Info := Real_Value(Field_Contents(1, 22));
if Entry_Type = 1 then BDate := LDate
else BDate := Field_Contents(1,21);

```
```

                    if Entry_Type = 2 then
    begin
            Extract_Date_Data(BDate,WMon, Code);
            Ledger(6,16,WMon, Balance_Info)
            end;
    if Entry_Type = 2 then Acct_Status := 5
else Acct_Status := 0;
Balance_Info :=
Merge_Date_and_Money(BDate, Balance_Info);
if Field_Contents{1,11} = 'A' then Repay_Method := 0
else Repay_Method := s80;
Allot_Info := Merge_Date_and_Money{ADate,Allot_Info};
Acct_Status := Nev_Status('A', Loan)
end
end; { vith Loan do }
if Entry_Type in [1,2,4] then Write_Index_Record;
if Entry_Type in {1,3} then Record_General_Stats(WMon);
if (Entry_Type in {1,2]} and {Printer_OK = 0) then Form_1108;
Until lo(Regs.AX) = 27
end; ( Procedure Loan_Entry }
Procedure Record_Payments(Entry_Mode : integer);
var
R1, LoanNr, Field, PMon, Nr_Loans : integer;
Match_Found : boolean;
PDate : string[9];
Rcpt_Nr : String[8];
Allot_Amt, Payment : real;
Account : Entire_Account;
procedure Post(Loan_Num : integer; New_Balance : real);
begin
if ESC then Exit;
Display_Screen := Prepared_Screen;
with Account[Loan_Num].Loan_Data do
begin
Acct_Status := New_Status('D',Account[Loan_Num].Loan_Data);
if Nev_Balance = 0.0 then
Acct_Status := 4
else if Acct_Status <> 1 then Acct_Status := 0;
Balance_Info := Merge_Date_and_Money(PDate, Nev_Balance);
Acct_Status := New_Status('A',Account[Loan_Num].Loan_Data)
end:
seek(Loan_File, Account{Loan_Num].Rec_Loc);
vrite(Loan_File, Account[Loan_Num].Loan_Data);
Display_Loans(4,12,1,Account)
end; { internal procedure Apply_to_Loan }

```
```

procedure Apply_Payment(Loan_Num : integer);
yar
LDate, BDate : string[9];
V1 : integer;
Balance, New_Balance, Ledger_Amt : real;
Answer : string[2];
Transaction_Complete : boolean;
begin
if ESC then Exit;
if Loan_Num <> 0 then
begin
Prepared_Screen := Display_Screen;
Fill_Field(4,4,String_Int(Loan_Num,2)); gotoXY(48,2);
write('Press ',chr(17),'- if Loan Nr ',Loan_Num:2,' is the');
gotoXY(48,3); vriter' Correct Loan.');
gotoXY(48,5); vrite('If incorrect, press any other');
gotoKY(48,6); vriter' key to select correct loan.');
if Key_Depressed <> 13 then Loan_Num := 0;
Display_Screen := Prepared_Screen;
if ESC then exit
end;
if Loan_Num = 0 then
begin
repeat
Loan_Num := 0; Screen_Input(4,10,10); if ESC then Exit;
Answer := Field_Contents(4,10);
Answer[1] := upcase(Answer[1]);
Fill_Field(4,10,' '); Loan_Num := Integer_Value(Ansver);
if Loan_Num <> O then
if Account[Loan_Num]. Rec_Loc = 0 then Loan_Num := 0
until (Ansver[1] in ['A'..'C']) or (Loen_Num <> 0);
if Ansver = 'A' then Ledger(2,1,PMon, Payment)
else if Ansver = 'B' then Ledger (2, 2, PMon, Payment)
else if Answer = 'C' then Ledger(2,4,PMon, Payment);
if Ansver[1] in ['A'..'C'] then Exit
end;
repeat
Fill_Field(4,4,String_Int(Loan_Num, 2));
Transaction_Complete := True;
with Account[Loan_Num]. Loan_Data do
begin
Split_Date_and_Money(Balance_Info,Date, Balance);
New_Ralance := Balance - Payment;
if New_Balance <= 0.001 then Fill_Field(4, 8,' 0.00')
else Fill_Field(4,8,String_Real(Nev_Balance,7));
Prepared_Screen := Display_Screen;

```
```

If Nev_Balance >= -0.001 then
begin
if Nev_Balance < 0.001 then New_Balance := 0.0;
Post(Loan_Num,Nev_Balance);
Ledger (2, 3, PMon, Payment)
end
else
begin
gotoXY{48,2);
if Balance < O.001 then
begin
vrite('Loan Paid Off. Should I apply');
gotoXY(48,3);
vrite{'the ',Payment:7:2,' repayment to:');
Ledger_Amt := Payment; Payment := 0.0
end
else
begin
Payment := Balance;
vrite{'Applying ', Payment:7:2,
' to Loan. Should');
gotoXY(48,3);
vrite\'I apply remaining ',
Abs(Nev_Balance):7:2,' to:');
Ledger_Amt := Abs{Nev_Balance)
end;
repeat
V1 := 0; Screen_Input(4,11,11); if ESC then Exit;
Ansver := Field_Contents{4,11};
V1 := Integer_Value\Ansver);
if V1 <> O then
if Account[V1]. Rec Loc = 0 then V1 := 0
until {Ansver{1} in ['A','B']) or (V1 <> O);
gotoXY(48,2);
vrite\' ');
gotoXY{48,3);
vrite(' ');
Fill_Field(4,11,' ');
Prepared_Screen := Display_Screen;
Post{Loan_Num,0.00);
if Payment <> 0.0 then Ledger{2,3, PMon, Payment);
if Answer[1] = 'A' then Ledger(2,1,PMon,Ledger_Amt)
else if Ansver[1] = 'B' then
Ledger{2, 4, PMon, Ledger_Amt}
else
begin
Transaction_Complete := False;
Loan_Num := V1;
end

```
```

            end { if New_Balance < 0.001 }
        end {vith Account do}
    until Transaction_Complete
    end; ( internal procedure Apply_Payment}
begin { Main Body Record_Payments }
PDate := ',; Rcpt_Nr := ';;
repeat
Prepare_Screen(4);
Display_Screen := Prepared_Screen;
if Entry_Mode = 1 then
begin
Fill_Field(4,5,PDate); Fill_Field(4,6,Rcpt_Nr)
end;
if Entry_Mode in {1,2} then Field := 2
else Field := 1;
if Field_Contents(4,5) = " then Screen_Input(4,5,6);
if ESC then Exit;
PDate := Field_Contents(4,5); Rcpt_Nr := Field_Contents(4,6);
Extract_Date_Data(PDate, PMon,R1);
Screen_Input(4,7,7); if ESC then Exit;
Payment := Real_Value(Field_Contente(4, 7));
Screen_Input(2,Field,Field); if ESC then Exit;
Get_Account(Field_Contents(4,Field), Nr_Loens,Account);
if Nr_Loens <> 0 then
begin
Display_Account_Ident(4); Display_Loans(4, 12,1,Account);
Match_Found := False;
R1 := 0;
repeat
R1 := R1 + 1;
vith Account[Rec_Pos{R1}].Loan_Data do
begin
Split_Date_and_Money(Allat_Info, Date,Allot_Amt);
if abs(Allot_Amt - Payment) < 0.001 then
begin
Match_Found := True; Apply_Payment(Loan_Nr)
end;
if ESC then exit
end
until (Match_Found) or (R1 = Nr_Loans);
if Not (Match_Found) then Apply_Payment(O);
if ESC then Exit
end {if Nr_Loens <> O }
else
begin
repeat
Screen_Input(4,9,9); if ESC then Exit;

```
```

                    R1 := Integer_Value(Field_Contents(4,9))
                    until R1 in [1..5];
                    Fill_Field(4,9,' ');
                    Ledger (2, R1, PMon, Payment)
            end:
    gotoXY(48, 2);vrite('Press:');
    gotoXY(49,4);vrite(' ', chr(17),' -3 to post another payment');
        gotoXY(51,6);write('ESC to return to main menu')
    until Key_Depressed = 27
    end; ( Procedure Record_Payments }
Procedure Display_Financials(Mode : integer);
type
String4 = string[4];
Input_Set = set of 1..4;
var
Disp_Acct : AER_Accounts;
Valid_Input : Input_Set;
WSDate, Test_Date : String9;
Acct_Code : string[4];
D1, TMon, WMon, Acct_Cat, Acct_Item, Copt : integer;
procedure Total_Financials;
var
Temp_Fin : AER_Accounts;
End_Month, T1, T2, T3 : integer;
A2 : array[1..10] of real;
A3 : array[9..16] of real;
A6 : array[17.. 21] of real;
A20 : array[1..5] of integer;
A30 : array[10..13] of integer;
A6Q : array[17..19] of integer;
AX : array[1..6] of real;
begin
if CurMon = 1 then
begin
T3 := 0; End_Month := 12;
end
else
begin
T3 := 1; End_Month := CurMon
end:
Ledger_Record_IOr'R',T3,Disp_Acct);

```
```

for T1 := 2 to End_Month do vith Disp_Acet do
begin
for T2 := 1 to 10 do A2[T2] := A2000[T2];
for T2 := 9 to 16 do A3[T2] := A3000[T2];
for T2 := 17 to 21 do A6[T2] := A6000[T2];
for T2 := 1 to 5 do A2Q[T2] := A2QTY[T2];
for T2 := 10 to 13 do A30[T2] := A30TY[T2];
for T2 := 17 to 19 do A6Q[T2] := A60TY[T2];
for T2 := 1 to 6 do AX[T2] := AXOOO[T2];
Ledger_Record_IO{'R',T1,Disp_Acct);
for T2 := 1 to 10 do A2000[T2] := A2000[T2] + A2[T2];
for T2 := 9 to 16 do A3000[T2] := A3000[T2] + A3[T2];
for T2 := 17 to 21 do AG000[T2] := AG000[T2] + AG[T2];
for T2 := 1 to 5 do A2QTY[T2] := A20TY[T2] + A20[T2];
for T2 := 10 to 13 do A3@TY[T2] := A3@TY[T2] + A3Q[T2];
for T2 := 17 to 19 do A6QTY[T2] := A6QTY[T2] + A6Q[T2];
for T2 := 1 to 6 do AXOOO[T2] := AXOOO[T2] + AX[T2]
end {vith Disp_Acct }
end; { internal Procedure Total_Financials }

```
procedure Write_Accounts;
begin
    vith Disp_Acct do
        begin
            gotoXY(30,4);vrite(AXOOO[1]:10:2);
            for \(I\) : \(=1\) to 10 do
                if \(I\) in [1..5] then
                begin
                    gotoXY(24,4+I); vrite(A2QTY[I]:4);
                    gotoXY(30,4+I); vrite(A2000[I]:10:2)
            end
        else
            begin
                gotoXY\{30, 4+I); write (A2000\{I\}:10:2)
            end:
        gotoXY(30,15); write(AXOOO[2]:10:2);
        gotoXY(30, 17); vrite(AXOOO[5]:10:2);
        gotoXY(24,18);vrite(A30TY[10]:4);
        gotoXY(30,18); vrite(A3000[10]:10:2);
        gotoXY(24,19); vrite(A6QTY[17]:4);
        gotoXY(30, 19); vrite(A6000[17]:10:2);
        gotoXY(24, 20); write(A20TY[3]:4);
        gotoXY(30, 20); write (A2000[3]:10:2);
        gotoXY(24,21);vrite(AGQTY[18]:4);
        gotoXY(30,21); write(A6000\{18]:10:2);
        gotoXY(24, 22); write(A6QTY[19]:4);
        gotoXY(30, 22); vrite (A6000\{19]:10:2);
        gotoXY(30,23); vrite(A6000(20]:10:2);
```

        gotoXY(30, 24);write(A6000(21]:10:2);
        gotoXY(30, 25);write{AX000{6}:10:2);
        for I := 3 to 16 do
        if I in [10..13] then
            begin
                    gotoXY(64,I-5); vrite(A3QTY[I]:4);
                    gotoXY(70,I-5); vrite(A3000[I]:10:2)
            end
        else
            begin
                gotoXY(70, I-5);write(A3000[I]:10:2)
            end;
        gotoXY(70,12);vrite(AX000[3]:10:2);
        gotoXY(70,13);write(AX000[4]:10:2);
        gotoXY(77,24)
    end {with Main_Accounts}
    end; {internal procedure Write_Accounts}
begin
WSDate := CSDate; Copt := 0; WMon := CurMon;
if Mode = 2 then Valid_Input := [1,2] else Valid_Input := [1..4];
repeat
if ((Copt <> 7) and (Mode = 1)) or (Mode = 2) then
begin
Prepare_Screen(5); Display_Screen := Prepared_Screen;
Fill_Field(5,10,'GENERAL LEDGER FOR MONTH OF '
+ copy(WSDate,4,6));
Ledger_Record_IO('R',WMon,DisP_Acct);
Write_Accounts;
repeat
Screen_Input(5,4-Mode, 4-Mode); if ESC then Exit;
Copt := Integer_Value(Field_Contents(5, 4-Mode));
if Not(Copt in Valid_Input) then Buzzer
until Copt in Valid_Input;
end;
if (Copt = Mode) or (Copt = 7) then
begin
Copt := Mode;
Screen_Input(5,1,1); if ESC then Exit;
Test_Date := , , Field_Contents(5,1);
Extract_Date_Data{Test_Date, TMon, D1);
Code := Date_Difference{CSDate,Test_Date);
if (Not{Code in [0..11])) or (D1 > CurDate) then
begin
Display_Windov(6,8);
if Key_Depressed = 27 then Exit
else Display_Screen := Prepared_Screen
end

```
```

        else
        begin
            HSDate := Test_Date;
            WMon := TMon;
            Ledger_Record_IO('R',WMon,Disp_Acct)
        end
    end;
    if ((Mode = 2) and (Copt = 1)) or ((Mode = 1) and (Copt = 3)) then
begin
repeat
Screen_Input(5,6-Mode,6-Mode); if ESC then Exit;
Acct_Code := Field_Contente{5,6-Mode)
until Valid_Account_Code(Acct_Code);
Acct_Cat := Integer_Value(Acct_Code[1]);
Acct_Item := Integer_Value(copy(Acct_Code, 3,2));
if Mode = 2 then
begin
Screen_Input(5,8,8); if ESC then Exit;
Ledger(Acct_Cat,Acct_Item,WMon,
Real_Value(Field_Contents(5,8)));
Ledger_Record_IO('R',WMon, Disp_Acct)
end
else
begin
if Acct_Cat = 6 then
begin
if Acct_Item = 16 then Acct_Item := 17
else if Acct_Item = 15 then
begin
Acct_Cat := 3; Acct_Item := 10
end
else if Acct_Item = 17 then
begin
Acct_Cat := 2; Acct_Item := 3
end
end;
if ({Acct_Cat = 2) and (Acct_Item in [1..5])) or
({Acct_Cat = 3) and {Acct_Item in [10.. 13])) or
({AcCt_Cat = 6) and (Acct_Item in [17.. 19])) then
with Disp_Acct do
begin
Screen_Input(5,6,6);if Esc then Exit;
if Acct_Cat = 2 then
A2QTY[Acct_Item] :=
Integer_Value(Field_Contents(5, 6))
else if Acct_Cat = 3 then
A3@TY[Acct_Item] :=
Integer_Value(Field_Contents(5, 6))

```
```

                    else
                        A6QTY[Acct_Item] :=
                                    Integer_Value(Field_Contents(5,6))
                            end;
    Screen_Input(5,7,7); if ESC then Exit;
    vith Disp_Acct do
        if Acct_Cat = 2 then
            A2000[Acct_Itew] :=
                                    Real_Value(Field_Contents(5,7))
    else if Acct_Cat = 3 then
            A3000[Acct_Item] :=
                                    Real_Value(Field_Contents(5,7))
    elze
            A6000[Acct_Item] :=
                                    Real_Value(Field_Contents(5,7));
                                    Ledger_Record_IO('W',WMon,Disp_Acct);
                                    Ledger_Record_IO('R',WMon, Disp_Acct)
            end
            end { if Mode = 2 }
    else if (Mode = 1) and (Copt = 2) then
begin
Display_Windov(5,3); gotoXY(45,1);
if CurMon <> 1 then
vrite('O1 JAN ',(80 + CurDate div 512):2,' To ',CSDate)
else
vite('O1 JAN ',(79 + CurDate div 512):2,' To 31 DEC '.
(79 + CurDate div 512):2);
Total_Financials; Write_Accounts;
repeat
Screen_Input(5,9,9); if ESC then Exit;
Copt := Integer_Value(Field_Contents(5,9));
if Not(Copt in [1,2}) then Buzzer;
if (Copt = 2) and (Printer_OK = 0) then
Print_General_Ledger(Disp_Acct)
until Copt = 1;
Copt := 7
end
else if (Mode = 1) and (Copt = 4) and (Printer_OK = 0) then
Print_General_Ledger(Disp_Acct)
until ESC
end; ( Procedure Display_Financials )

```
```

Procedure Display_General_Stats;
var
WSDate, Test_Date : String9;
D1, Copt, TMon, WMon : integer;
Disp_Stats : General_Stats;
procedure Write_Grade;
var
W1, W2, Tot_Nr : integer;
Tot_Amt : real;
begin
Tot_Nr := 0; Tot_Amt := 0.0;
gotoXY(8,5);
for W1 := 1 to 2 do
for W2 := 1 to 9 do with Disp_Stats.Grade_Stats[W1,W2] do
begin
gotoXY(8,vhereY);vrite(Qty:4);
gotoXY(13, whereY);vriteln(Amt:10:2);
Tot_Nr := Tot_Nr + Qty;
Tot_Amt := Tot_Amt + Amt
end;
gotoXY(8,23); vrite(Tot_Nr:4);gotoXY(13,23); vrite(Tot_Amt:10:2)
end; (internal procedure Write_Grade }
procedure Write_Loan_Cats;
var
W1, Tot_Nr : integer;
Tot_Amt : real;
begin
Tot_Nr := 0; Tot_Amt := 0.0;
gotoXY(45,5);
for W1 := 1 to 11 do
with Disp_Stats do
begin
gotoXY(45, whereY);
write(Loan_Cats{W1}.Qty:4); gotoXY(50, whereY);
vriteln(Loan_Cate{W1}.Amt:10:2);
Tot_Nr := Tot_Nr + Loan_Cats[W1].Qty;
Tot_Amt := Tot_Amt + Loan_Cats[W1].Amt;
if W1 = 5 then
begin
gotoXY(45,whereY);
write({Loan_Cats[6].0ty + Loan_Cats[7].Qty):4);

```
```

    gotoXY{50, whereY};
    uriteln{{Loan_Cats{6].Amt * Loan_Cats{7].Amt):10:2)
        end
        end;
    gotoXY{45,17); vrite{Tot_Nr:4};gotoXY{50,17); vrite(Tot_Amt:10:2)
    end; { internal procedure Write_Loan_Cats }
procedure Write_Duty_Stations;
var
W1, Tot_Nr : integer;
Tot_Amt : real;
begin
Tot_Nr := 0; Tot_Amt := 0.0; gotoXY(45, 21);
for W1 := 1 to 3 do vith Disp_Stats.Duty_Station[W1] do
begin
gotoXY{45, whereY);
vrite{Qty:4}; gotoXY{50,whereY); vriteln{Amt:10:2);
Tot_Nr := Tot_Nr * Qty;
Tot_Amt := Tot_Amt * Amt
end:
gotoXY(45,24); vrite(Tot_Nr:4); gotoXY(50,24); write{Tot_Amt:10:2)
end; {internal procedure Write_Duty_Station}
procedure Apply_Change{Chg_Cat : integer; Chg_Ident : String3};
var
A1, A2, Quantity : integer;
Amount : real;
begin
Screen_Input(6,6,6); if ESC then Exit;
Quantity := Integer_Value{Field_Contents{6,6)};
Screen_Input{6,7,7); if ESC then Exit;
Amount := Real_Value{Field_Contents{6,7}};
if Chg_Cat = 3 then
begin
A1 := 2;
A2 := Integer_Value{copy(Chg_Ident, 3,1));
if Chg_Ident[1] = 'E' then A1 := 1
else if Chg_Ident[1]= '0' then A2 := A2 + 4
else if Chg_Ident[1]= 'R' then A2 := 9;
Disp_Stats.Grade_Stats[A1,A2].Qty := Quantity;
Disp_Stats.Grade_Stats{A1,A2].Amt := Amount
end

```
```

    else if Chg_Cat = 4 then
        begin
            A1 := Integer_Value{copy(Chg_Ident, 1, 2)};
            if (Chg_Ident[3] = 'R') or (A1 in [7..10]) then A1 := A1 + 1;
            Disp_Stats.Loan_Cats[A1].Qty := Quantity;
            Disp_Stats.Loan_Cats[A1].Amt := Amount
    end
    else
    begin
            A1 := Integer_Value{Chg_Ident[1]};
            Disp_Stats.Duty_Station[A1].Qty := Quantity;
            Disp_Stats.Duty_Station[A1].Amt := Amount
        end:
    Stats_Record_IO{'W',WMon, Disp_Stats}
    end; { internal procedure Apply_Change }
procedure Total_Stats;
var
T1, T2, End_Mon : integer;
Temp : General_Stats;
begin
if CurMon = 1 then
begin
Stats_Record_IO('R', O,Disp_Stats): End_Mon := 12
end
else
begin
Stats_Record_IO{'R',1,Disp_Stats}; End_Mon := CurMon
end;
for T1 := 2 to End_Mon do
begin
Stats_Record_IO{'R',T1,Temp};
for T2 := 1 to 9 do vith Disp_Stats.Grade_Stats[1,T2] do
begin
Qty := Qty + Temp.Grade_Stats[1,T2].Qty;
Amt := Amt + Temp.Grade_Stats[1,T2].Amt
end:
for T2 := 1 to 9 do vith Disp_Stats.Grade_Stats[2,T2] do
begin
Qty := Qty + Temp.Grade_Stats[2,T2].Qty;
Amt := Amt * Temp.Grade_Stats[2,T2].Amt
end:
for T2 := 1 to 11 do vith Disp_Stats.Loan_Cats[T2] do
begin
Qty := Qty + Temp.Loan_Cats[T2].Qty;
Amt := Amt + Temp.Loan_Cats[T2].Amt
end:

```
for T2 : = 1 to 3 do with Disp_Stats.Duty_Station[T2] do begin

Qty : = Qty + Temp. Duty_Station[T2]. 日ty;
Amt : \(=\) Amt + Temp. Duty_Station[T2]. Amt
end
end
end; ( internal Procedure Total_Stats \}
procedure Print_Stats;
var
P1 : integer;
begin
if Printer_OK = 0 then
begin
Prepared_Screen := Display_Screen;
Display_Windov(6,10);
Regs. AX : = \(\$ 0500\);intr \(\{505\), Regs); for P1 : \(=1\) to 40 do vriteln(lst)
end
end; \{ internal procedure Print_Stats \}
begin
WSDate : = CSDate; WMon := CurMon; Copt \(:=0\);
Prepare_Screen(6);
repeat
if Copt <> 7 then
begin
Prepare_Screen(6): Display_Screen : = Prepared_Screen; gotoXY(45, 1);clrEol; vrite\{'MONTH OF ', copy(WSDate, 4, 9));
Prepared_Screen := Display_Screen;
Stats_Record_IO\{'R', WMon, Disp_Stats);
Write_Grade; Write_Loan_Cats; Write_Duty_Stations;
repeat
Screen_Input \(6,1,1)\); if ESC then Exit;
Copt : = Integer_Value\{Field_Contents\{6,1)\};
if Not(Copt in [1..6]) then Buzzer
until Copt in [1..6]
end:
if Copt in \(\{1,7\}\) then
begin
Copt \(:=1\);
Screen_Input(5,1,1); if ESC then Exit; Test_Date : \(=\), + Field_Contents \(\{5,1\);
Extract_Date_Data \(\{\) Test_Date, TMon, D1);
Code := Date_Difference(CSDate,Test_Date);
```

            if (Not{Code in [0..11])) or (D1 > CurDate) then
                begin
                Display_Windov(6,8);
                if Key_Depressed = 27 then Exit
                else Display_Screen := Prepared_Screen
            end
                else
            begin
                WSDate := Test_Date; WMon := TMon
                end
    end
    else if Copt = 2 then
        begin
            gotoXY{45,1);
            if CurMon > 1 then
                vrite('01 JAN, ((Curdate div 512) + 80):2,' to ',CSDate)
            else
                vrite{'01 JAN ', ((Curdate div 512) + 79):2,' to.,
                    '31 DEC ', ((Curdate div 512) + 79):2);
            Total_Stats;
            Write_Grade; Write_Loan_Cats; Write_Duty_Stations;
            repeat
                Screen_Input(6,9,9); if ESC then Exit;
                Copt := Integer_Value{Field_Contente(6,9));
                if Not(Copt in [1,2]) then Buzzer;
                if Copt = 2 then Print_Stats
            until Copt = 1;
            Copt := 7
        end
    else if Copt = 3 then
        begin
            Screen_Input(6, 3, 3);
            Apply_Change{3, Field_Contents(6, 3));If ESC then Exit;
            Write_Grade
        end
    else if Copt = 4 then
        begin
            Screen_Input{6, 2, 2);
            Apply_Change(4, Field_Contents(6,2)); if Esc then Exit;
            Write_Loan_Cats
    end
    else if Copt = 5 then
        begin
            Screen_Input(6, 4, 4);
            Apply_Change(5, Field_Contents(6,4)); if ESC then Exit;
            Write_Duty_Stations
            end
        else if Copt = 6 then Print_Stats
    until Copt = 8
    end; { Procedure Display_General_State }

```
```

Procedure Seek_Records(Mode_Control : integer);

```
var
    S1, S2, Line, Current_Ptr, Nr_Loans, Total_Tgts, Diff : integer;
    PDiff, ADiff : integer;
    Stat_Acct : byte;
    ADate, BDate : string[9];
    Amt : real;
    Account : Entire_Account;
begin
    if Loan_Totals[Mode_Control] = 0 then exit;
    Current_Ptr := 1; Total_Tgts := 0; Line := 1;
    if Mode_Control in [7..10] then Stat_Acct := 2
    else Stat_Acct := Mode_Control;
    repeat
        Seek(Index_File, Current_Ptr); read(Index_File, Index);
        if Index. Name <> 'EMPTY' then
                begin
                    Get_Account (SSN_Str(Index. SSN), Nr_Loans, Account);
                    if Stats_Code[Stat_Acct] <> 0 then
                    for S1 := 1 to \(\mathrm{Nr}_{-}\)Loans do
                        vith Account[Rec_Pos[S1]]. Loan_Data do
                    begin
                        if Mode_Control in [7..10] then
                        begin
                    Split_Date_and_Money \{Balance_Info,
                                    BDate, Amt);
                                    Split_Date_and_Money(Allot_Info,
                                    Adate, Amt):
                                    PDiff := Date_Difference\{CSDate, BDate);
                                    ADiff := Date_Difference\{CSDate, ADate);
                                    if PDiff > ADiff then Diff := ADiff
                                    else Diff := PDiff;
                                    if Diff \(>4\) then Diff \(:=4\)
                                    end
                                else Diff := 0 ;
                            if (\{Stat_Acct = Acct_Status) and (Diff = 0)) or
                                (\{Acct_Status = 2) and (Diff in [1..4])) then
                                    begin
                                    Total_Tgts : = Total_Tgts + 1;
                                    if Line \(=1\) then
                                    begin
                                    Print_Header (Mode_Control);
                                    Line := 6
                                    end;
                                    Print_Report(S1, Account);
                                    Line := Line + 1;
```

            if Line = 60 then
            begin
            for S2 := 1 to 7 do
                uriteln(lst);
            Line := 1
                        end
                end
                    end {vith Account[S1] do}
            end; {if Index.Name <> 'EMPTY'}
        Current_Ptr := Current_Ptr + 1
    until (Total_Tgts=Loan_Totals[Mode_Control]) or (Current_Ptr=5001);
    if Line > 1 then
    while Line < 67 do
        begin
            writeln(lst);
                Line := Line + 1
            end
    end; { Procedure Seek_Records }
File Name: OVERLAYS.OVR
Qverlay procedure Close_Files;
begin
close(Index_File);
close(Loan_File);
close(Stats_File);
close(Accounts_File)
end; { procedure Close_Files }
Qverlay Procedure Load_Display_Screens_into_Memory;
var
FormFile : file of Screen_Data;
Windovs : text;
L1, L2, L3 : integer;
Screen_Ident : string[2];
File_Name : string[14];
begin
if ESC then Exit;
Assign(FormFile,'FORMS.DTA'); reset(FormFile); L1 := 0;
while not EOF(FormFile) do
begin
seek(FormFile,L1);
L1 := L1 + 1; read(FormFile,Screen[L1])
end;

```
```

    close(FormFile);
    for L2 := 1 to L1 do
        begin
            if Screen[L2].Field_Posits[160] = 1 then
                begin
                Str(L2,Screen_Ident);
                File_Name := 'WINDOW' + Screen_Ident + '.DTA';
                assign(Windove,File_Name); reset(Windovs); L3 := 1;
                vhile not eof(Windovs) do
                    begin
                        readln(Windows,Windov_Contents[L2, L3]);
                        L3 := L3 + 1
                end;
                close(Windovs)
                end;
        end
    end; { Procedure Load_Display_Screens_into_Memory }
Overlay Procedure UpDate_Loans;
var
U1, U2, U3, Nr_Accounts_Read, Nr_Recs : integer;
Temp_Real : real;
Temp_Status : byte;
Diskette_In_Drive : boolean;
begin
Assign(Index_File, Index_Aer);
Prepared_Screen := Display_Screen;
repeat
(\$I-} reset(Index_File) (SI+);
Diskette_In_Drive := (IOResult = 0);
if Not(Diskette_In_Drive) then
begin
ClrScr; gotoXY(17,10);
vrite\'I cannot seem to find the "B: Drive Diskette.');
gotoXY(10,12);
vriter'Please verify that the "B: Drive" diskette is in ',
'the B Drive. ');
gotoXY(15,15);
vrite('Press any key vhen the problem has been corrected.');
repeat
until KeyPressed
end
until Diskette_In_Drive;
Display_Screen := Prepared_Screen;
Assign(Loan_File, Loans_AER); reset(Loan_File);
Assign(Stats_File,GrdStats_AER); reset(Stats_File);
Assign(Accounts_File,Accounts_AER); reset(Accounts_File);

```
```

    read(Index_File, Index_Stats);
    read(Loan_File,Loan_Stats);
    Nr_Recs := Loan_Stats.Prev_Record;
    Print_On := True; Correcting := False;
    Prepare_Screen(3); Display_Screen := Prepared_Screen;
    repeat
        Screen_Input(3,2,2); if ESC then Exit;
        CSDate := Field_Contents(3,2)
    until length(CSDate) = 9;
Extract_Date_Data(CSDate,CurMon,CurDate);
Regs.AX := \$2BOO; Regs.CK := 1900 + Integer_Value(copy(CSDate, 8, 2));
Regs.DK := CurMon*100 + integer_Value{copy(CSDate,1,2));
intr(\$21, Regs);
I := Printer_OK;
ESC := False;
Textbackground(White);textcolor(Red+Blink);
gotoXY(3,2);vrite('Horking!');
Textbackground(blue); Textcolor(vhite);
FillChar(Loan_Totals,22,0);
Boot_Up := True;
U1 := 0; Nr_Accounts_Read := 0;
repeat
U1 := U1 + 1;
seek(Loan_File,Ul); read(Loan_File,Loan);
with Loan do
if Acct_Status <> SFF then
begin
Nr_Accounts_Read := Nr_Accounts_Read + 1;
Temp_Status := Nev_Status{'A',Loan);
if (Acct_Status = 4) and (Temp_Status = \$FF) then
begin
if (Prev_Record < 0) and (Next_Record = 0) then
begin
seek(Index_File, abs(Prev_Record));
read(Index_File,Index);
Delete_Account(abs(Prev_Record))
end
else Delete_Loan(U1,U3)
end
else if Acct_Status <> Temp_Status then
begin
Acct_Status := Temp_Status;
seek(Loan_File,U1);
vrite(Loan_File,Loan)
end
end {if Acct_Status <> \$FF}
until (U1 = 5000) or (Nr_Accounts_Read = Nr_Recs);
Boot_Up := False;
gotoXY(3,2); vrite{' ')
end; { Procedure UpDate_Loans }

```

Overlay Procedure View_Change_or_Delete;
```

const
Header : array[1..8] of String[20] = {' View an Account',
' Record Chapter 13',
'Record Uncollectible'.
'Record Transfer-Out',
'Delete Paid Off Loan',
'Delete Transfer-Out',
'Delete Uncollectible',
'Correct Loan/Account');
Descr : array[6..7] of string[14]=
{'Uncollectible.','Transfer-Out.');
var
Account : Entire_Account;
Index_Hold : Identification_Record;
File_Key : string[25];
Fld, S1, S2, S3, S4, NDX, Action,
NrLoans, LoanNr, Percent, WMon : integer;
StrIn : string[3];
UncDate : String9;
InReal : real;
Key_Hit : byte;
begin
if ESC then Exit;
Key_Hit := 1;
repeat
Prepare_Screen(2); Display_Screen := Prepared_Screen;
if Key_Hit <> 13 then
begin
repeat
Screen_Input(2,8,8); if ESC then Exit;
Fld := Integer_Value{Field_Contents{2,8});
if Not (Fld in {1,2}) then Buzzer
until Fld in [1,2];
Fill_Field(2,8,' ');
repeat
Screen_Input{2,9,9}; if ESC then Exit;
Action := Integer_Value{Field_Contents(2,9));
if Not {Action in [1..81} then Buzzer
until Action in [1..8];
Fill_Field(2,9,' ')
end:
gotoXY{60, 2); vrite(Header{Action]);
Screen_Input(2,3-Fld,3-Fld); if ESC then Exit;
File_Key := Field_Contents(2,3-Fld);
Get_Account(File_Key,NrLoans,Account);

```
```

if NrLoans <> 0 then
begin
Display_Account_Ident(2); Display_Loans(2,10,1,Account);
if Not(Action in (1,8}) then
begin
repeat
LoanNr := 0;
Screen_Input(2,6,6); if ESC then Exit;
StrIn := Field_Contents(2,6);
if StrIn <> 'ALL' then
begin
LoanNr := Integer_Value(StrIn);
if Not(LoanNr in (1..15}) then
begin
Buzzer; LoanNr := 0
end
else if Account[LoanNr].Rec_Loc = 0 then
begin
Buzzer; LoanNr := 0
end
end
until (StrIn = 'ALL') or (LoanNr <> 0);
if NrLoans = 1 then StrIn := 'ALL';
if StrIn = 'ALL' then
begin
S1 := 1; LoanNr := 0
end
else
begin
S1 := 0;
repeat
S1 := S1 + 1
until Rec_Pos{S1} = LoanNr
end;
Fill_Field(2,6,' ')
end; ( if Action <> 1 }
if Action = 2 then (record ch-13)
begin
repeat
Screen_Input(2,5,5); if ESC then Exit;
Percent := Integer_Value(Field_Contents(2,5))
until Percent in {0..100];
Fill_Field(2,5,' ');
repeat
vith Account[Rec_Pos[S1]].Loan_Data do
begin
S4 := Nev_Status('D',
Account[Rec_Pos[S1]}.Loan_Data);
Acct_Status := 1;

```
```

                S4 := Nev_Status{'A',
                                    Account[Rec_Pos[S1]}.Loan_Data);
                                    Repay_Method := Percent
                    end;
                Display_Loans(2,10,1,Account);
                S1 := S1 + 1
            until (Rec_Pos[S1] = 0) or (Rec_Pos[S1-1] = LoanNr);
    end { if Action = 2 }
    else if Action = 3 then ( record uncollectible}
repeat
S4 := Nev_Status{'D',Account[Rec_Pos{S1]}.Loan_Data);
Account[Rec_Pos[S1]].Loan_Data.Acct_Status := 3;
Display_Loans(2,10, 1, Account);
S4 := Nev_Status{'A',Account[Rec_Pos[S1]}.Loan_Data);
S1 := S1 + 1
until (Rec_Pos[S1] = 0) or (Rec_Pos[S1-1] = LoanNr)
else if Action = 4 then { record transfer-out}
repeat
S4 := Nev_Status{'D',Account[Rec_Pos[S1]}.Loan_Data);
Account[Rec_Pos[S1]].Loan_Data.Acct_Status := 6;
Display_Loans(2,10,1,Account);
S4 := New_Status{'A',Account[Rec_Pos[S1]}.Loan_Data);
S1 := S1 + 1
until (Rec_Pos[S1] = 0) or (Rec_Pos[S1-1] = LoanNr)
else if Action in [5..7] then
begin
if Action = 5 then NDX := 4
else if Action = 6 then NDX := 3
else NDX := 6;
gotoXY(1,21);
if (StrIn='ALL') and (NrLoans <> Stats_Code[NDX]) then
Write('Sorry, I can only delete accounts when ',
'ALL loans are declared ',Descr[Action])
else
if (Account[Rec_Pos[S1]].Loan_Data.Acct_Status<>NDX) then
vrite('Sorry, Loan ', Rec_Pos[S1]:2,
' has not yet been declared ',Descr[Action],
, I cannot delete it.')
else
begin
if Action in [6,7] then
begin
gotoXY(1,22);
if StrIn = 'ALL' then
vriter'Date Account Approved ',
Descr[Action])
else
write('Date Loan ',Rec_Pos[S1]:2,
' Approved ',Descr[Action]);

```
```

    Screen_Input(4,52,52); if ESC then Exit;
    UncDate := Field_Contents(4,52);
    Extract_Date_Data(UncDate,WMon, Code);
    S2 := S1;
    repeat
        with Account[Rec_Pos[S2]].Loan_Data do
        Split_Date_and_Money(Balance_Info,
                                    Date,InReal);
    Ledger(6, 25-Action, Wmon, InReal);
    S2 := S2 + 1
            until (Rec_Pos[S2]=0) or
                                    (Rec_Pos[S2-1] = LoanNr);
            end;
        if StrIn = 'ALL' then
        Delete_Account(FilePos(Index_File) - 1)
        else Delete_Loan(Account[LoanNr].Rec_Loc, Code);
        Get_Account(File_Key,NrLoans,Account);
        Prepare_Screen(2);
        Display_Screen := Prepared_Screen;
        gotoXY(60, 2); vrite(Header[Action]);
        if NrLoans <> O then
        begin
            Display_Account_Ident(2);
            Display_Loans(2,10,1, Account)
            end;
            gotoXY(5, 21);
        if StrIn = 'ALL' then
        vrite('Account ',File_Key,
                            , has been removed from my memory.')
            else
        vrite('Loan Nr ',LoanNr:2,
                            , has been removed from my memory.')
        end
    end
    else if Action = 8 then
begin
KBSB := KBSB and SDF;
gotoXY(6,22); vrite(chr(24)); gotoXY(1, 23);
vrite('Use ', chr(27),' ', chr(26),
, keys to select item to correct.');
gotoXY(6,24); vrite(chr(25)); Correcting := True;
Prepared_Screen := Display_Screen;
repeat
S2 := Key_Depressed;
until (hi(Regs.AX) in (72,75,77,80]) or (ESC);
if ESC then Exit;
S1 := 1;
repeat
Scan_Code := 0;

```
```

    Screen_Input(2,S1,S1); if ESC then Exit;
    if ((Scan_Code = 72) and (vhereY = 2)) or
        ({Scen_Code = 75) and (vhereX < 8)) or
        ({Scen_Code = 77) and (vhereX in [38,51])) or
        ({Scan_Code = 80) and (S1 > NrLoans*7 + 3)) then
            begin
                Buzzer;
                Display_Screen := Prepared_Screen
        end
    else if Scen_Code in [72,75,77,80] then
        begin
        Display_Screen := Prepared_Screen;
        if (Scan_Code = 72) and {S1 > 15) then
            S1 := S1 - 7
        else if Scan_Code = 72 then S1 := 1
        else if (Scen_Code = 80) and (S1 > 10) then
            S1 := S1 + 7
        else if Scan_Code = 80 then S1 := 11
        else if Scan_Code = 75 then S1 := S1 - 1
        else S1 := S1 + 1
        end;
    until Not(Scan_Code in (72,75,77,80]);
if Sl < 5 then
begin
Index_Hold := Index;
Index_Hold.Neme := Field_Contents(2,1);
Index_Hold.SSN :=
Real_Value{Field_Contents(2,2)};
StrIn := Field_Contents(2,3);
UncDate := Field_Contents(2,4);
vith Index_Hold do
Grade_and_Status :=
Encode_Grade_and_Status{StrIn,UncDate[1]};
Delete_Account(FilePos(Index_File) - 1);
Index := Index_Hold;
for S2 := 1 to NrLoans do
begin
Loan := Account[Rec_Pos[S2]].Loan_Data;
Write_Index_Record;
S3 := Nev_Status('A',Loan)
end
end
else vith Account[Rec_Pos[(S1-2) div 7]}.Loen_Data do
begin
S2 := {S1-2} mod 7;
S4 := Acct_Status;
S3 := Nev_Status\'D',
Account[Rec_Pos[(S1-2) div 7]].Loan_Data);

```
```

if S2 = 2 then
Split_Date_and_Money(Loan_Info,UncDate,InReal)
else if S2 = 3 then
Split_Date_and_Money\Balance_Info,UncDate,
InReal)
else if S2 = 4 then
begin
StrIn := Field_Contents(2,S1);
if StrIn[1] = 'A' then
begin
Repay_Method := 0;
S4 := 0
end
else if StrIn[1] = 'P' then
begin
Repay_Method := \$80;
S4 := 0
end
end
else if S2 = 5 then
Split_Date_and_Money{Allot_Info,UncDate,
InReal)
else if S2 = 6 then
begin
Split_Date_and_Money(Balance_Info,UncDate,
InReal);
UncDate := Field_Contents(2,S1);
Balance_Info :=
Merge_Date_and_Money(UncDate,InReal)
end:
if S2 in {2,3,5} then
begin
InReal := Real_Value{Field_Contents(2,S1)};
if S2 = 2 then
Loan_Info :=
Merge_Date_and_Money(UncDate,Inreal)
else if S2 = 3 then
begin
if InReal = 0.0 then S4 := 4
else if (Inreal > 0.0) and
(54 = 4) then
S4 := 0;
Balance_Info :=
Merge_Date_and_Money(UncDate, Inreal)
end
else
Allot_Info :=
Merge_Date_and_Money(UncDate, Inreal)
end;

```
```

                                    Acct_Status := S4;
                                    Acct_Status := New_Status('A',
                                    Account[Rec_Pos[(S1-2) div 7}].Loan_Data);
                                    seek\Loan_File,
                                    Account[Rec_Pos[{S1-2) div 73].Rec_Loc);
                                    urite<Loan_File,
                                    Account(Rec_Pos[(S1-2) div 7]].Loan_Data);
                                    flush(Loan_File)
                                    end;
                            Get_Account(SSN_Str(Index.SSN),NrLoans,Account);
                                Display_Account_Ident(2);
                                Display_Loans{2,10,1, Account);
                                gotoXY(1,22); ClrEol; gotoXY(1,23);
                                ClrEol; gotoXY(1,24);
                                ClrEol; Correcting := False;
                                KBSB := KBSB or $20
                            end; { if Action = 8 }
                        S1 := 0;
                if Action in [2..4] then
                        repeat
                            S1 := S1 + 1;
                            seek(Loan_File, Account[Rec_Pos[S1]}.Rec_Loc);
                            vrite{Loan_File, Account[Rec_Pos[S1]].Loan_Data)
                            until Rec_Pos[S1+1] = 0
            end { if NrLoans <> 0 }
        else
            begin
                gotoXY(14,21);
                    vrite\'Sorry, I do not appear to have the ',
                            'requested account.')
                end;
        gotoXY{5,23);
        vrite{'Press ',chr(17),', to continue the same operation (',
                        Header[Action],').');
        gotoXY{5,25);
        vrite\'Press any other key to select another operation ',
            '(ESC to Exit).');
        Key_Hit := Key_Depressed;
    until Key_Hit = 27
    end; ( Procedure Viev_Change_or_Delete }

```

\section*{APPENDIX C}

\section*{AFPLICATION PROGRAM DISPLAY SCREEN DEGIGN SOURCE CODE}

The following, undocumented, application program source code is written in Borland International, Inc., Turbo Pascal \({ }^{\text {M, }}\), version 3.0.

The reader is cautioned that computer programs developed in this research may not have been exercised for all cases of interest. While every effort has been made, within the time available, to ensure that the programs are free of computational and logic errors, they cannot be considered validated. Any application of these programs without additional verification is at the risk of the user.
```

type
scrnline = array[1..160] of byte;
Scrnarray = array[1..25] of scrnline;
Screen_Data = record
Screen_Image : Scrnarray;
Field_Posits : ScrnLine;
Window_Info : Scrnline
end; {record Screen_Data}
String80 = string[80];
CPU_Registers = record
AX,BX,CX,DX,BP,SI,DI,DS,ES,Flags : integer
end;
var
Regs : CPU_Registers;
Screen : Screen_Data;
Window_Data : array[1..25,1..25] of String80;
Temp_String : String80;
Temp_Window_Info : scrnline;
scrn : scrnarray absolute \$B800:\$0000; (\$8000 for monochrome)
Formfile : file of Screen_Data;
Windove : Text;
I, I1, I2, J, K, L : integer;
Diff, Display_Memory, Lines_of_Windovs, scrnr,Nr_of_Screens :
integer; Entry_Pt,Width,Xpos,Ypos, Last : byte;
Opt : char;
Delete, Change, Nev_Screen, Screen_Mode : boolean;
scrnr_str : string[2];
Procedure Screen_Drav(Mode : boolean);
var
Fore, Back : byte;
Attribute_Only : boolean;
begin
Fore := \$0F; Back := \$00; PortW[\$03D8] := \$09;
Attribute_Only := False;
repeat

```
```

        I := vhereX; J := WhereY; Regs.AX := $0000; intr($16,regs);
    ```
        I := vhereX; J := WhereY; Regs.AX := $0000; intr($16,regs);
        with regs do
        with regs do
            if lo(AX) in [16,17,32..255] then
            if lo(AX) in [16,17,32..255] then
                begin
                begin
                    if not Attribute_Only then scrn[J,2*I-1] := lo(AX);
                    if not Attribute_Only then scrn[J,2*I-1] := lo(AX);
                        scrn[J,2*I] := Back or Fore;
                        scrn[J,2*I] := Back or Fore;
                I := I + 1;
                I := I + 1;
                Last := lo(AX)
                Last := lo(AX)
                end
```

                end
    ```
```

else if lo(AX) = 1 then
begin
if Attribute_Only then Attribute_Only := False
else Attribute_Only := True
end
else if lo(AX) = 2 then
begin
for J := 1 to 25 do
for I := 1 to 80 do
scrn[J,I*2] := (Scrn[J,I*2] and SOF) or Back;
J := 1; I := 1;
gotoXY(I,J)
end
else if (lo(AX) = 19) and (Change) and (Mode) then
begin
Screen.Field_Posits[I1] := 2*vhereX - 1;
Screen.Field_Posits[I1+1] := vhereY;
II := I1 + 2
end
else if (lo(AX) = 19) and (Change) and (not (Mode)) then
begin
Screen.Windov_Info[I1] := vhereX;
Screen.Windou_Info[I1+1] := vhereY
end
else if (lo(AX) = 5) and (Change) and (Mode) then
begin
vith Screen do
Field_Posits[I|] := 2*whereX - Field_Posits[I1-2];
I1:=I1 + 1
end
else if (lo(AX) = 5) and (Change) and (not (Mode)) then
begin
vith Screen do
Windov_Info[I1+2] := J - Windov_Info[I1+1] + 1;
vidth := vherek
end
else if (lo(AX) = 4) and (Change) and (not (mode)) then
vith Screen do
begin
Windov_Info[I|] := 0;
Windov_Info[I1+1] := 0;
Windov_Info[I1+2] := 0;
Windov_Info[I]+3] := 0;
Delete := True;
Exit
end

```
```

else if (lo(AX) = 3) and (Change) and (Mode) then
begin
with Screen do
Field_Posits[I1] :=
\$80 or (2*vhereX - Field_Posits[I1 - 2]);
I1 := I1 + 1
end
else if (hi(AX) = 72) and {J <> 1) then J := J - 1
else if (hi (AX) = 80) and (J <> 25) then J := J + 1
else if (hi(AX) = 75) and (I <> 1) then I := I - 1
else if (hi(AX) = 77) and (I <> 80) then I := I + 1
else if hi(AX)=71 then
begin
I := 1;
J := 1
end
else if hi(AX) = 79 then I := 80
else if hi(AX) = 73 then J := 1
else if hi(AX) = 81 then J := 25
else if (hi(AX) = 28) then I := 1
else if hi(AX) = 14 then
begin
scrn[J,2*I-1] := \$20;
I := I - 1
end
else if hi(AX) = 94 then
begin
if Not Attribute_Only then scrn[J,2*I-1] := Last;
scrn[J,2*I] := Back or Fore;
I := I + 1
end
else if hi(AX)= 59 then Back := \$00
else if hi(AX)=60 then Back:= \$10
else if hi (AX) = 61 then Back := \$20
else if hi(AX)=62 then Back := \$30
else if hi(AX)=63 then Back := \$40
else if hi(AX) = 64 then Back := \$50
else if hi(AX) = 65 then Back := \$60
else if hi(AX) = 66 then Back := \$70
else if hi (AX)= 104 then Fore := \$00
else if hi(AX) = 105 then Fore := \$01
else if hi(AX) = 106 then Fore := \$02
else if hi(AX) = 107 then Fore := \$03
else if hi(AX) = 108 then Fore := \$04
else if hi(AX) = 109 then Fore := s05
else if hi(AX) = 110 then Fore := \$06
else if hi (AX)= 111 then Fore := \$07
else if hi (AX)= 112 then Fore := Fore and \$07

```
```

else if hi(AX) = 113 then Fore := Fore or \$08
else if hi(AX) = 67 then Back := Back and \$70
else if hi(AX) = 68 then Back := Back or \$80
else if hi(AX)=96 then
begin
J := J + 1;
gotoXY(I-1,J);
if Not Attribute_Only then scrn[J,2*I-1]:= Last;
scrn[J,2*I] : = Back or Fore
end;
gotoXY(I,J)
until lo(Regs.AX) = 27
end; { Internal Procedure Screen_Draw }
procedure Display_Windov(Xcoord,Ycoord:byte;DisplayString : String80);
var
X,Y, Offset : integer;
begin
X := Xcoord; Y := Ycoord;
Offset := (Y - 1)*160 + 2*(X - 1);
inline{
\$50/\$51/\$57/\$56/\$06/\$9C/ {PUSH AX,CX,DI,SI, ES,Flags}
\$B8/\$00/sB8/ {MOV AX, B800 }
\$50% {PUSH AK}
\$07/ {POP ES}
\$8B/sBE/Offset/ {MOV DI,[BP+Offset]}
$8D/$B6/DisplayString/ {LEA SI, {BP+DisplayString]}
$31/$C9/ {XOR CX,CX}
\$36/
\$8A/SOC/
\$46% {INC SI}
SFC/
{CLD}
\$36/5A4/
$E2/$FC/
S9D/\$07/\$5E/\$5F/\$59/\$58)
L1: SS:MOVSB}
{LOOP L1}
{POP Flags,ES,SI,DI,CX,AX}
end; { Internal Procedure Display_Window }
begin { Main Program }
assign(FormFile,'FORMS.DTA'); New_Screen := False;
{SI-} reset(FormFile) {SI+};
if IOresult <> 0 then
begin
revrite(FormFile); FillChar(Screen.Field_Posits, 160,0);
FillChar(Screen. Window_Inf0,160,0);scrnr := 1
end

```
```

else
begin
clrscr:
Nr_of_Screens := FileSize{FormFile);
uriteln('Number of Screens in FORMS. DTA: ',Nr_of_Screens);
vrite{'Screen, Window or Quit (S,W or Q) ');readln(opt);
if opt in ['q','Q'] then
begin
close(Formfile);exit
end;
if opt in ['S','s'] then Screen_Mode := True
else Screen_Mode := False;
write('Screen to bring up ');readln(scrnr);
if (scrnr > Nr_of_Screens) and (Screen_Mode) then
begin
vriteln('New Screen. Screen number is ',
Nr_of_Screens + 1);
scrnr := Nr_of_Screens + 1;New_Screen := True
end
else
if (scrnr > Nr_of_Screens) and {not (Screen_Mode)) then
exit;
if Not New_Screen then
begin
write('Change control settings? ');read(opt);
if {opt = 'Y') or {opt = 'Y') then Change := True
else Change := False;
clrscr:
seek(FormFile, scrnr-1);
read(FormFile, Screen);
if (Change) and (Screen_Mode) then
FillChar(Screen.Field_Posits, 160,0)
end
else FillChar(Screen, 4000,0):
end:
Scrn := Screen.Screen_Image;
if Screen_Mode then
begin
I1 := 1; gotoXY(1,1); Screen_Drav(Screen_Mode);
Screen.Screen_Image := Scrn
end
else
begin
for I:= 1 to 25 do
for J := 1 to 20 do
Window_Data[I, J]:= 'Empty';
J := 1;
Str(scrnr,scrnr_str);

```
```

Temp_String := 'Window' + scrnr_str + '.DTA';
assign(Windovs,Temp_String);
{SI-} reset(Windows) (\$I+};
if IOresult <> O then
begin
revrite(Windovs);Fil1Char(Screen.Window_Info,160,0)
end
else vhile not eof(Windovs) do
begin
if Screen.Windov_Info[J*4-1] <> 0 then
for I:= 1 to Screen.Window_Info[J*4-1] do
readln(Windove,Windov_Data[J,I]);
J := J + 1
end;
repeat
Delete := False;
scrn := Screen.Screen_Image;
gotoXY(1,25); write('Window Number ? (0 to exit) ');
read(II);
if Il <> O then
begin
I2 := I1; I1 := I1*4 - 3; gotoXY(20,12);
Temp_Window_Info := Screen.Window_Info;
if Screen.Windov_Info[I|] <> 0 then
for I := 1 to Screen. Windov_Info[I1+2] do
vith Screen do
Display_Windov{Windov_Info[I1],
Windov_Info[I1+1]+I-1.
Windov_Data[12,I]);
Screen_Drav(Screen_Mode);
if Not{Delete} then
begin
Window_Data[I2,1]:= "; K := 1;
I := Screen.Window_Info[I2*4-2];
repeat
Window_Data[I2,K]:= '';
J := {Screen. Windov_Info[I2*4-3] sh1 1) - 1;
L := J;
repeat
Windov_Data[I2,K] := Windov_Data[I2,K] +
chr(scrn[I,J]) +
char(scrn[I,J+1]);
J := J + 2
unti1 {scrn[I,J-2] in [186,187,188]) and
(J-2 > L);
I := I + 1;
K := K + 1
until scrn[I-1,J-2]=188;

```
```

                                    Screen.Windov_Info[4*12-1] := K - 1
                                    end
            end;
                Entry_Pt := 1;
                for I := 1 to 40 do vith screen do
            if Windov_Info[4*I-1] <> 0 then
                begin
                Windov_Info[4*I] := Entry_Pt;
                    Entry_Pt := Window_Info[4*I-1] + Windov_Info[4*I]
                end
            until Il = 0
        end;
    clrser;
    vrite('Save to File ? (Y/N) ');
    read(Opt);
        if (Not (Screen_Mode)) and (upcase(Opt) = 'Y') then
            begin
            revrite(Hindovs);
            for I := 1 to 25 do
                if Screen.Window_Info[4*I-1] <> 0 then
                    for J := 1 to Screen.Window_Info[4*I-1] do
                        vriteln(Windovs,Window_Data[I, J]);
            close(Windovs);
            Screen.Field_Posits[160] := 1
        end;
    if upcase(Opt) = 'Y' then
    begin
        if Nev_Screen then
            Seek(FormFile,FileSize(FormFile)\
        else
            seek(FormFile, scrnr-1);
            vrite(formfile,Screen)
        end;
    close(FormFile);
    clrscr
    end. { Main Program }

```
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Department of Administrative Sciences Naval Postgraduate School
Monterey, California 93943-5000
5. Computer Technology Programs, Code 37 1 Naval Postgraduate School
Monterey, California 93943-5000
\(\begin{array}{ll}\text { 6. LCDR D. C. Moore } & 4 \\ 3206 \text { Westbourne Dr. } & \\ \text { Antioch, California } 94123\end{array}\)

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    Figure 1. Research Interface Main Menu Display

