

# A room with a view: inside NPOV reasoning in a Wikipedia community

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WIKIMEDIA  
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# Research grant and objectives

- 2022 Wikimedia Research Fund project
- First research project for Wikimedians of Romania and Moldova User Group
- In partnership with Făgăraș Research Institute
- [Grounding NPOV pillar in post-censored information ecology](#)
- *Neutral Point of View - pillar*



# Our research plan and objectives

- Looking at the dynamics around NPOV in Romanian language Wikipedia
- Filtering this dynamic for users who are information specialists - like librarians
- Identifying ways to improve learning about NPOV while becoming an wikimedian
- Working on a Policy paper about the importance of neutral style of writing



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# Methodology

- Collected NPOV talks from NPOV-marked articles from the Romanian-language Wikipedia
- Interviewed 10 Wikipedia editors
- Analyzed the data using *HyperResearch* software

# Findings

- NPOV is interconnected, at its very core, with verifiability, but also with the other Wikipedia principles.
- You can't have one without the other



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# Findings

NPOV - a cultural and educational background dependent variable



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# Findings

Wikipedia is based on dialogue but NPOV (mostly) lack (effective) dialogue.  
Leaves room for practices of silencing and isolating users



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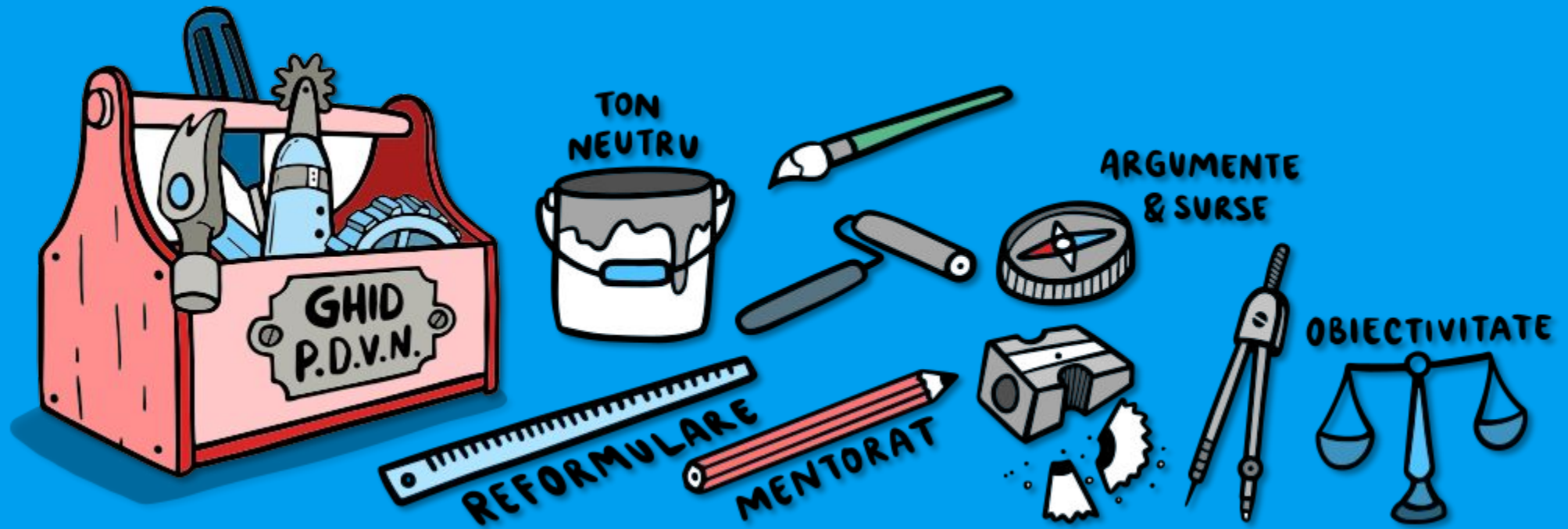
# Findings

There is an important and understudied connection with information literacy (critical thinking, media literacy, s.o.)

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# Good practices: the guide

Based on our research, we created a guide for those that want to learn how to express themselves in a (more) neutral way.



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# What to take to your community

## Wikimedia 2030 Movement Strategy

- Invest in Skills and Leadership Development
- Improve User Experience
- Manage Internal Knowledge
- Provide for Safety and Inclusion

- Learning to apply NPOV is a process
- It takes time
- You do not know where anyone is/comes from in this process

**Be patient & constructive!**



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# Thank you!

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