

Wikistories survey for Indonesian Wikipedia admins.

Inuka team | CRS

Uzoma Ozurumba

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Wikistories let editors create short, visual and reliable knowledge from Wikipedia for quick consumption and easy sharing. It generates content in visual format to capture and distribute encyclopedic knowledge that is less suitable for long form articles.

The goal of this survey is to get feedback on stories created and the tools usage from the Indonesian Wikipedia admins. Their feedback can help us understand:

- the quality of content created with the tool
- their pain points, if any in tracking stories
- concerns with the tool's usage from admins perspective
- any trends in the stories created.

Survey Questions

3 question types for this survey:

1. Multiple choice questions
2. Matrix form questions
3. Open ended questions

4 sections:

1. Admins level of interaction
2. Quality of stories
3. Admins encounter with vandalism and misuse.
4. Personal perception of stories created.

Survey Results

Overview of participants:

- **15** admins took the survey:
 - All respondents were admins and they answered all the questions in the survey.
 - **33% of the total number of targeted respondents (45 admins) took the survey.**
 - **10** admins gave feedback about Wikistories for the first time since the development of the tool.

Process:

- Survey was administered via Google forms over the course of ~4 weeks
- Recruitment via user talk pages, emails, social channels and word of mouth.

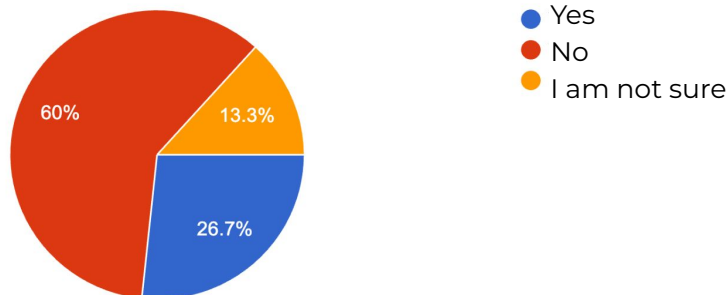
Survey Results

Admins interaction with Wikistories

In this section, we asked questions to understand the admins level of interaction or moderation activity with the stories created in Idwiki.

1. Have you seen and/or checked the Wikistories content on Indonesian Wikipedia

15 responses



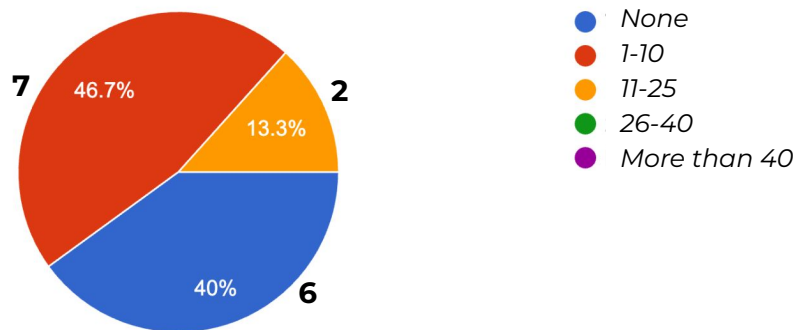
9 respondents have no interaction with Wikistories.
2 out of 15 indicated they are unsure if they have reviewed or observed any stories.
Only 4 have reviewed or observed wikistories.

Survey Results

Admins interaction with Wikistories

2. How many stories have you reviewed in the past 6 months?

15 respondents



9 respondents have reviewed stories in the past 6 months since the last wikistories campaign. 2 respondents examined more than 11 to 25, while 7 reviewed 1 to 10 stories in the past 6 months. 6 respondents have not reviewed stories since the last campaign.

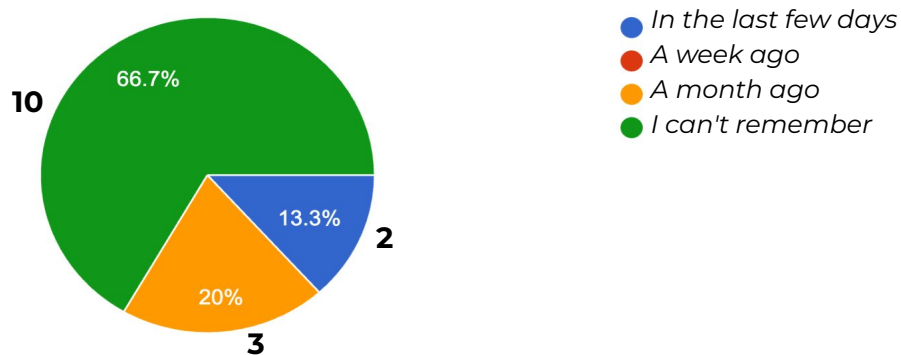
The data here does not correspond with the data in question 1.

Survey Results

Admins interaction with Wikistories

3. When was the last time you reviewed Wikistories created in IdWiki?

15 respondents



10 respondents can't remember when they reviewed a story last in Idwiki.

2 people responded that they had reviewed stories in the last few days.

3 had reviewed stories a month ago.

It can be inferred that the respondents who can't remember the last time they reviewed stories corresponds with the number of people who have not reviewed any stories before in question 1.

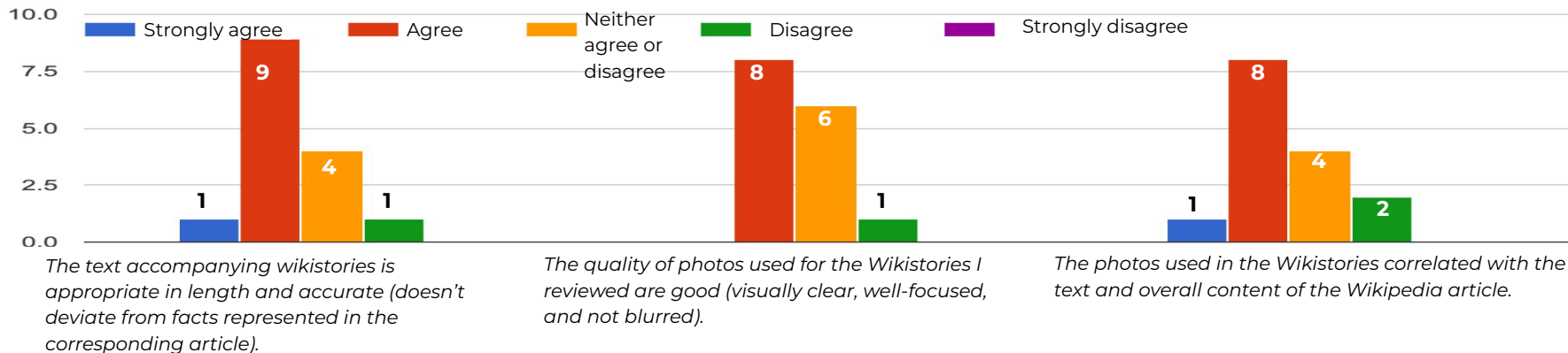
Survey Results

Admins feedback on quality of stories created in Idwiki

This section asked questions to understand admins feedback about:

- the readability and relevance of the wikistories based on the text they have reviewed,
- the quality of images used in creating stories
- the photos correlation with the stories and the context of the article.

4. How satisfied or dissatisfied are you with the following:



Most respondents agree that stories created are of acceptable quality.

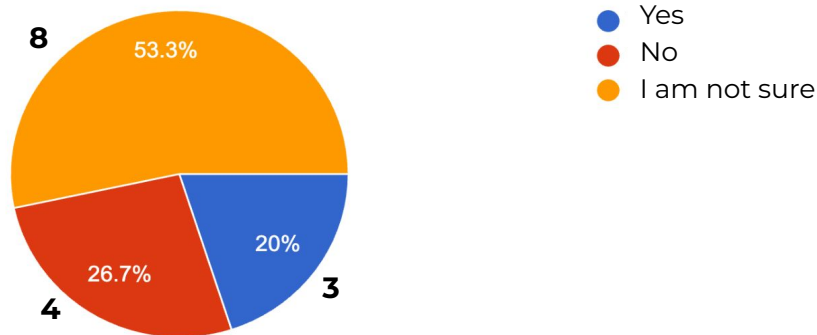
Survey Results

Admins encounter with misinformation and disinformation

This section tries to understand if respondents have encountered vandalism, disinformation and misinformation with the use of the wikistories tool or the stories created. Also, to evaluate the type of vandalism.

5. Have you come across stories with disinformation or misinformation in IdWiki?

15 respondents



Most respondents (8) are not sure they have encounter the tool being misused. Only 3 indicated the misuse of the tool.

Survey Results

Admins feedback on quality of stories created in Idwiki

The 2nd section asked a specific question to respondents that indicated they have encountered the misuse of the tool.

6. If your answer is yes, can you explain the form of disinformation or misinformation you have encountered.
(Please provide the story name or topic example if possible)

4 respondents

I have forgotten

Not sure

I am not sure. Looks like I saw it but forgot :D

Some wikistories are used for advertising

Survey Results

Admins perception of stories created

Open-ended questions to understand admins sentiments to stories created and the tool.

7. What is your general opinion about the stories created in Indonesian Wikipedia?

Positive feedback

Neutral feedback

Negative feedback

Need further socialization regarding wikistories, I rarely see wikistories on RTRC (or is it not possible?)

Still very few Wikistories

"Most of it meets my expectations, where the content is informative and the visuals are still related to the information provided."

Most of the Wikistories content is quite appropriate, although I rarely check it because I am more active in using Wikipedia on a computer/laptop, while Wikistories is limited to mobile devices only.

"it is mature enough and can be launched to the public. many bugs have been fixed and suggestions/features have been added. The most important thing is that it can be stable to share on other social media."

"The wiki system is already too complicated, and the work with maintaining templates, categories etc plus fighting against abuse is too much. After all, I don't use Instagram, FaceBook and SnapChat, and Wikistories apparently depends on that phenomenon."

"Sorry, I don't use Wikistories, and I can't see the point. The wiki system is already too complicated, and the work with maintaining templates, categories etc plus fighting against abuse is too much. After all, I don't use Instagram, FaceBook and SnapChat, and Wikistories apparently depends on that phenomenon."

Like another social media site or apps

I am not active using it because have some problem accessing Wikistories on my phone

Survey Results

Admins perception of stories created

Open-ended questions to understand admins sentiments to stories created and the tool.

8. What's your opinion on how wikistories are displayed on Indonesian Wikipedia?

Constructive feedback

Neutral feedback

Negative feedback

I am neutral on this matter and leave it completely up to the community.

More socialization.

"By paying attention to whether the content of the Wikistories is in accordance with the content it illustrates, and does not deviate from the topic of discussion."

as an administrator, I hope that one day this feature will be worthy of being placed on the Main Page, as a Selected Stories column.

Adapt to references/footnotes

Maybe you could include a like or comment feature (and notifications to the creator), and in the future you could add video reels and/or upload images from the stories page. stories can also be linked to more than one article...

...there is a special page specifically for stories: the newest stories, the most popular stories (counting the number of likes and comments and views), then there is a collection of stories (per user/creator, or curator). This special page should not just be a line of text, like the latest changes, but more visual, like thumbnail circles or something like that...

...if possible, make it more visual, because the key is not in the title of the story, but in the image they choose...

Meet the guideline.

There will be a lot of contributor involvement for this.

Survey Results

Admins perception of stories created

Open-ended questions to understand admins sentiments to stories created and the tool.

9. Are there any changes in the administrative work cycle as an administrator?

Constructive feedback

It seems there is, we have to check Wikistories alongside the latest articles and changes available

Nothing significant

I've tried creating one Wikistories and the feature works as intended. Because I monitor more actively on my computer/laptop, I rarely check Wikistories content because it can only be viewed on mobile devices.

10. What trends or common patterns, if any, have you noticed about the wikistories that have been created so far?

New users enjoy trying new features, create lots of wikistories, but then stop because there is no feedback (like giving comments and/or like) for their stories.

Because I diligently monitor the latest changes, I often find people creating new stories. I just can't predict how much use of this feature will increase, it could be said to be fluctuating.

Not sure as I rarely check it.



Contact me
iam@wikimedia.org