Audiences 3

Community Tech, Community Health, New Readers, Structured Data on Commons

October 2017 quarterly check-in



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Community Wishlist team

Meet the needs of active Wikimedia contributors for improved, expert-focused curation and moderation tools.



CHECK IN

TEAM/DEPT

Oct. 2017

Community Tech

[2016 Community Wishlist]

Rank	Proposal	Status
1	Global gadgets	
2	Edit summary length for non-Latin languages	Database work by Platform team Q2
3	Section heading URLs for non-Latin languages	Q2 (step 1 live)
4	Global preferences	Q2
5	Rewrite XTools	Live Q1
6	Wikitext editor syntax highlighting	Beta Feature on LTR wikis Q1
7	Warning on unsuccessful login attempts	Released Q1
8	Automatic archive for new external links	
9	Fix Mr.Z-bot's popular pages report	Released Q3
10	User rights expiration	Released Q4 (by volunteer)

Global preferences (wish #4)

Global preferences

User prof	le Appearance	Editing	Recent changes	Watchlist	Gadgets		7
Make thi setting glo	bal						
All] Display options —				12		
\square	Days to show in red	ent chang	es: 7	▼ Maximui	m 90 days		
Ø	Number of edits to	show by d	efault 7	•			
	Advanced options			持定等		_	-
	☐ Group changes	by page in	recent changes an	d watchlist			
\square	☐ Hide minor edits	from recei	nt changes				
	☐ Hide categorizat	ion of page	es				
\square	☐ Hide patrolled pa	ges from r	new page list				
	□ Show Wikidata e	dits by def	ault in recent chang	ges			

Oct 2017

Community Tech

PROGRAM

5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Build and maintain tools used by active contributors

What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?		
Investigate and address	LAST QUARTER			
top ten wishes from Community Wishlist Survey	Kunal Mehta (Legoktm)	Made a technical plan for building global preferences. The feature will build on Kunal Mehta's GlobalPreferences extension, rewriting some of the backend code, and making some changes to the user interface. Held community consultation to gather use cases local exceptions, for version 2 of the feature.		
	NEXT QUARTER			
		Plan to have a v1 for testing by the end of the quarter.		
	Investigate and address top ten wishes from Community Wishlist	Investigate and address top ten wishes from Community Wishlist Survey LAST QUARTER Kunal Mehta (Legoktm)		

Edit summaries for non-Latin languages (wish #2)

Revision as of 20:49, 18 April 2016 (edit) (undo) (thank)

SpecialAdviser (talk I contribs I block)

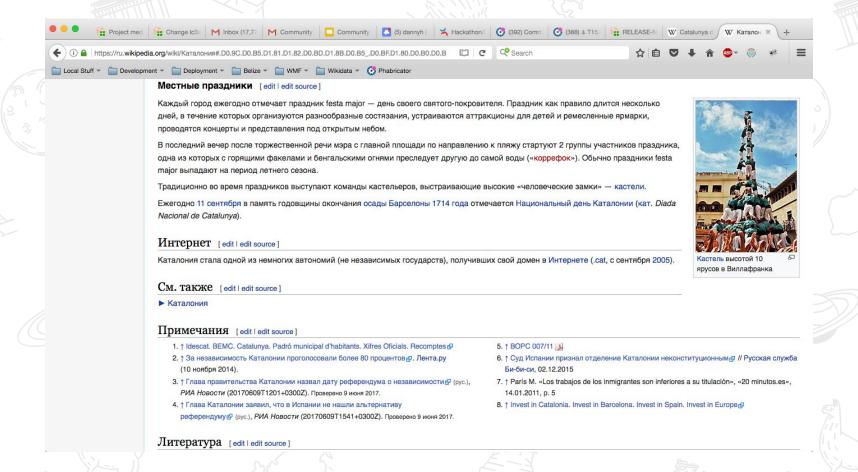
(→Сомнения в реализуемости проекта: после каж.предл.долж.быть.прост.ист.а не в конце абзац!Не обн совпад.даже части утверж.через поиск.устр!)

Newer edit →

Line 256:

[[Интерфакс]] отмечает, что на разработку корабля за 10 лет планируется потратить чуть более 60 млрд рублей. ({нет AVI18I04I2016}) Ранее же представители РКК «Энергия» заявляли, что разработка ПТК НП обойдется в 6 млрд долларов (более 200 млрд рублей по курсу на август 2014). ({нет AVI18I04I2016}) В связи с этим появляются серьезные сомнения в том, что заявленный график работы не претерпит значительных и, конечно, негативных изменений. ({нет AVI18I04I2016})

Section heading URLs for non-Latin languages (wish #3)



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PROGRAM

WIKIMEDIA FOUNDATION ANNUAL PLAN

5 [<u>LINK</u>]

GOAL: Build and maintain tools used by active contributors

What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?			
Investigate and address	LAST QUARTER				
top ten wishes from Community Wishlist Survey	MediaWiki Platform, Brad Jorsch	Section heading URLs: Work complete, now propagating. First changes will be seen in late October, everything completed by late November.			
	NEXT QUARTER				
	MediaWiki Platform, DBAs, Brad Jorsch	Edit summary length: MediaWiki Platform team is deploying the necessary database changes. There are a few more steps; we expect the wish to be completed by the end of the year.			

Grant metrics tool (Community Resources)

< History of Architecture 2017 DannyH (logout)

March 2017 editathon (edit)

Wiki(s): en.wikipedia

Start: 2017-03-04 10:00 EST

End: 2017-03-04 19:00 EST

Recalculate totals

Participants	New editors	7+ days retention	Pages created	Pages improved
43	30	5	15	88

Explanatory text for the following sections. You can enter data in any section that applies to your program. You can leave some sections blank.

Participants [open section] 4 participants

Categories [open section] Checking to see that all the categories exist on the wiki, please wait...

Templates [open section] Can't find 1 of the 3 templates, please check the list!

CHECK IN

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Community Tech

PROGRAM

5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Build and maintain tools used by active contributors

٠, ي	What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?
	Represent both large	NEXT QUARTER	
	and small communities	Community Resources, Grantees	Build a simple, easy to use tool for Wikimedia Foundation grant recipients to calculate and report the impact of their work.



Wikipedia: New user landing page

From Wikipedia, the free encyclopedia

The article that you're looking for doesn't exist.

You can create it, but...

- · Before you create an article, you should read Wikipedia: Your first article.
- . Need help? You can ask a question at the Teahouse, help desk or through live chat.

There are different ways to edit Wikipedia:



Sandbox

Ready to try editing? You can experiment in your own sandbox to get a feel for editing Wikipedia. This is a great place to start without affecting live articles.

Start editing



Improve

Wikipedia needs your help. Pick small editing tasks from a list, such as fixing spelling and grammar. Learn by making improvements to existing articles.

Start helping



Article wizard

If you already have experience with editing, you can use our article wizard to create new articles. In just a few steps, you'll be on your way to contributing to Wikipedia.

Start creating



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PROGRAM

5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Build and maintain tools used by active contributors

0	What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?
	Represent both large	NEXT QUARTER	
	and small communities	Community Resources, Grantees	Build a simple, easy to use tool for Wikimedia Foundation grant recipients to calculate and report the impact of their work.

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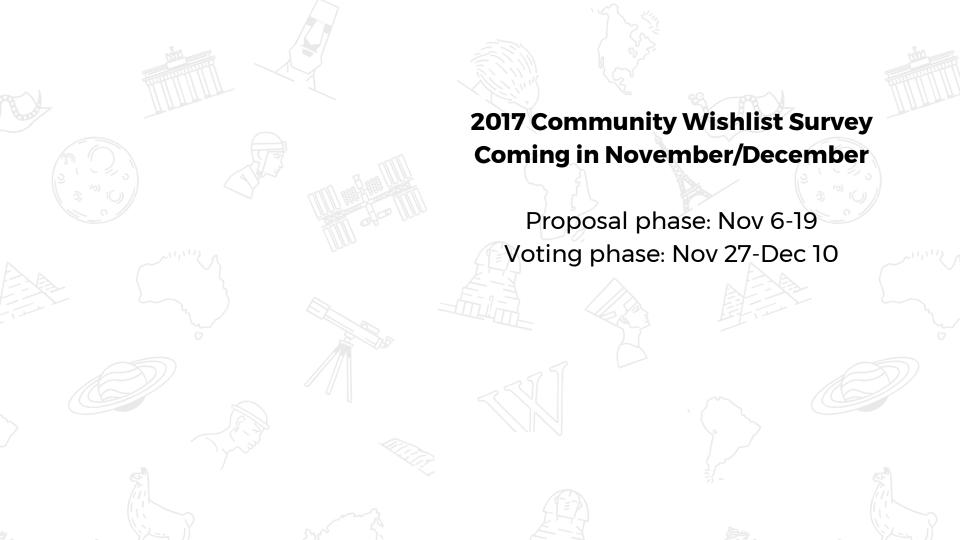
Community Tech

PROGRAM
5 [LINK]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Build trust and cooperation with Enwiki contributors

2	What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?		
	Engage with New Page	LAST QUARTER			
	Patrol community on English WP to determine solutions for the growing page	Morten Warncke-Wang, New Page Patrol community, Research, Community Engagement	Design and plan ACTRIAL research in partnership with volunteers, start experiment (started September 14)		
	review backlog	NEXT QUARTER			
		Morten Warncke-Wang, New Page Patrol community, Research, Community Engagement	Publish researcher report on-wiki with research findings, based on data from the first four weeks of ACTRIAL (Sept 14-Oct 12), lead community consultation about results and findings		



Community Tech: Anti-Harassment Tools

Building software and influencing community policy to reduce and fairly resolve incidents of harassment.





TEAM/DEPT

Oct. 2017

Community Tech

PROGRAM

5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Reduce and resolve incidents of harassment

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
Increase the	LAST QUARTER	
confidence of our admins for resolving disputes.	Community Engagement, English Wikipedia community	√ Measure baseline confidence of English Wikipedia admins with their ability to make accurate and efficient decisions in conduct disputes (focusing on their use of tools, processes, their training, community policies and WMF policies).
STATUS: DONE!		

Oct. 2017

Community Tech

Admin Confidence Survey results

- 117 responses (from ~700 active admins)
- Survey was open for twelve days September 12 to 24, 2017
- Survey was open for any English Wikipedia admin to participate, but we used a randomized Mass Message to drive awareness
- Full data set published on wiki:
 https://commons.wikimedia.org/wiki/File:English_Wikipedia_Admin_Confidence_Survey_Results_September_2017.pdf

97.4%

English Wikipedia administrators confident with their skills to mitigate vandalism

39.3%

English Wikipedia administrators confident with their skills to mitigate harassment



5 [<u>LINK</u>]

GOAL: Reduce and resolve incidents of harassment

h			
2	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
Inc	Increase the	LAST QUARTER	
	confidence of our admins for resolving disputes.	Community Engagement, English Wikipedia community	 ✓ Assist Support & Safety in preparing a qualitative research methodology for measuring the expectations and experiences of people using our main noticeboards for user disputes. → See also SuSa's Q1 goal Support better policy & enforcement growth in our communities → The survey is defined at https://meta.wikimedia.org/wiki/Community_health_initiative/Policy_and_enforcement_research
	STATUS: DONE!		

Oct 2017

Community Tech

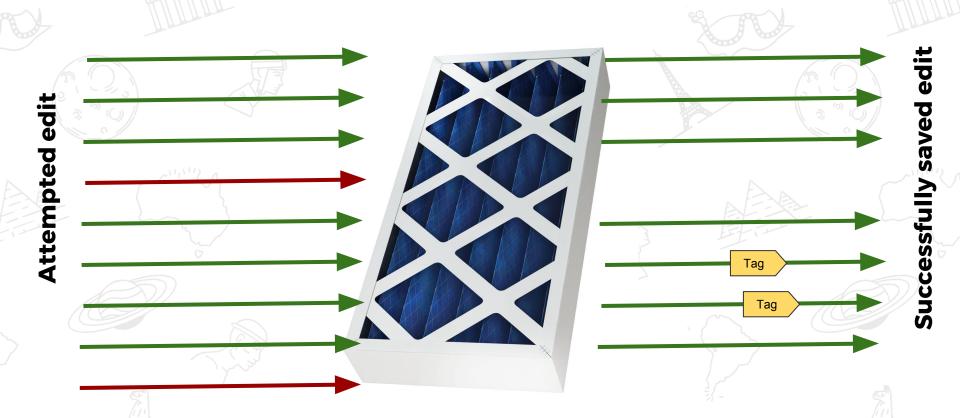
PROGRAM **5** [LINK]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Reduce and resolve incidents of harassment

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
Improve the quality of	LAST QUARTER	
existing admin tools	English Wikipedia community	 Implement performance and anti-spoof improvements to <u>AbuseFilter</u>, allowing admins to block recurring harmful edits.
		With the Wikipedia community, research and plan the Interaction Timeline feature, allowing admins to evaluate and understand the sequence of events between 2+ users.
		Conduct community consultation for <u>page-specific blocking</u> , allowing admins to block a user from editing a specific page
	± ± ±	existing admin tools English Wikipedia

AbuseFilter



Source: https://commons.wikimedia.org/wiki/File:ZetCell936.ipg

AbuseFilter performance



MediaWiki - AbuseFilter Pr...





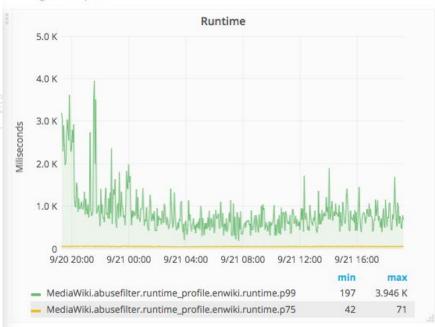


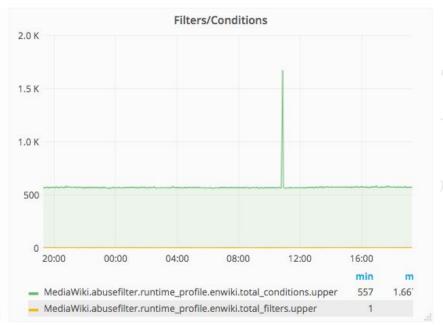
< Zoom Out >



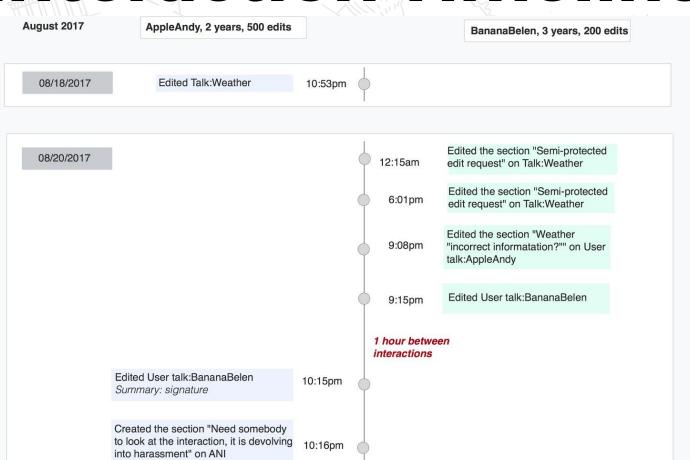


English Wikipedia





Interaction Timeline



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PROGRAM

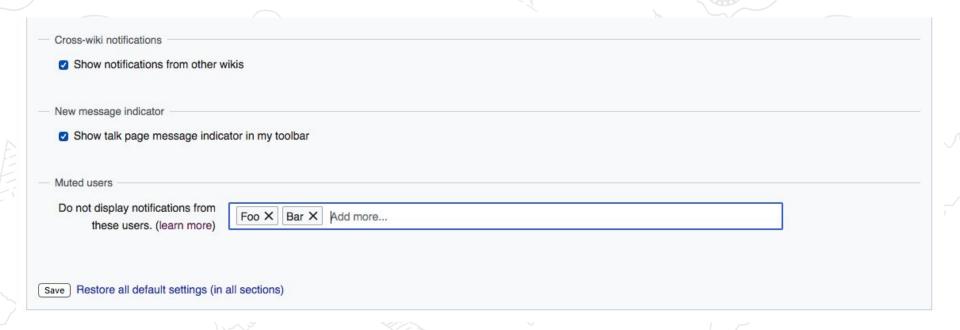
WIKIMEDIA FOUNDATION ANNUAL PLAN

5 [<u>LINK</u>]

GOAL: Reduce and resolve incidents of harassment

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
Empower individual users	LAST QUARTER	
to protect themselves on the MediaWiki platform	Global Collaboration team	√ Finish and release the Mute feature, which allows users to privately list usernames from which they do not want to receive Echo and email notifications and Special:EmailUser emails.

Notifications Mute



Email Mute

Email options

Email: TBolliger@wikimedia.org (Change or remove email address)

Email address is optional, but is needed for password resets, should you forget your password. You can also choose to let others contact you by email through a link on your user or talk page. Your email address is not revealed when other users contact you.

Email confirmation: Your email address was confirmed on 6 February 2017 at 23:39.

- Enable email from other users
- Send me copies of emails I send to other users

Prohibit these users from sending emails to me:

Jimbo Wales X Add more...

- Email me when a page or a file on my watchlist is changed
- Email me also for minor edits of pages and files



Oct 2017

Community Tech

PROGRAM 5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Reduce and resolve incidents of harassment

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
Increase the confidence	NEXT QUARTER	
of our admins for resolving disputes	English Wikipedia community	 Help wiki administrators to understand the sequence of interactions between two users so they can make an informed decision by building and releasing the <u>Interaction Timeline</u>. Consult with Wikimedians about shortcomings in MediaWiki's current blocking functionality in order to determine which blocking tools (including sockpuppet, per-page, and edit throttling) our team should build in the coming quarters.
STATUS: OBJECTIVE ON TRA	CK	

5 [<u>LINK</u>]

GOAL: Reduce and resolve incidents of harassment

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Reduce harassment by	NEXT QUARTER		
improving preventative solutions	English Wikipedia community	 Allow users to control who communicates with them by allowing them to prohibit direct emails from certain user groups. Prevent more types of blatant harassment on English Wikipedia by improving AbuseFilter performance and working with the community to enable additional anti-harassment edit filters. Decide if we need to make any changes to ProcseeBot, a tool that automatically blocks open proxies from editing Wikipedia, or if we want to port it to Meta to perform global proxy blocks, by working with the bot's creator User:Slakr. 	

TEAM/DEPT

Oct 2017

Community Tech

PROGRAM

5 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Reduce and resolve incidents of harassment

/\ 	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
	Improve how our team communicates with Wikimedians	NEXT QUARTER		
		SuSa	 Encourage active, constructive participation between Wikimedians and the Anti-Harassment Tools team through the entire product development cycle (pre- and post-release) by establishing communication guidelines and cadence. 	



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Increase readership by...



Increasing **awareness** and

understanding of

Wikipedia



Improving access through offline support...

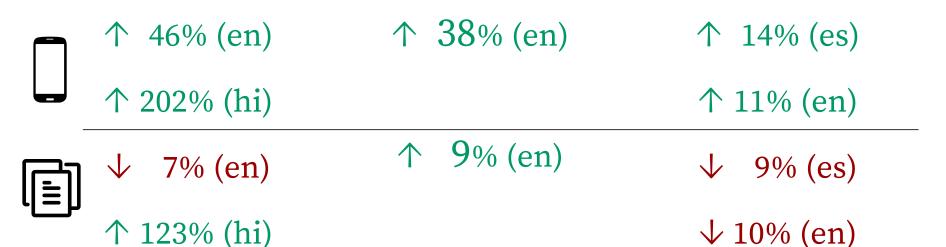


...and by addressing affordability.



Mobile unique devices and overall pageviews (YOY)

I N INDIA NG NIGERIA MX MEXICO



Awareness

Recognition
I have heard of Wikipedia
Use Value
I use Wikipedia for ...
Attribution
I got it from Wikipedia



PROGRAM

New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Raise awareness of Wikipedia

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?			
1.1 Coordinated marketing efforts	LAST QUARTER				
(campaigns) with launch events in target countries/markets that educate potential readers on what Wikipedia is and the value that it offers, developed in partnership with local networks of advocates. The New Readers team pilots	Communications, Global Reach, Analytics	Q1 Goal 1: Deliver report and present results of Iraq campaign, including roll-up of data from social media, Wikipedia usage, and phone survey results. Produce and promote video campaign in Nigeria, in partnership with Nigerian community.			
awareness-building efforts that consult, collaborate, and train	NEXT QUARTER				
community members on how to continue strategic marketing initiatives.	Communications, Global Reach, Analytics	Produce and promote video campaign in India, in partnership with Hindi community.			

STATUS: OBJECTIVE IN PROGRESS, GOAL COMPLETED.

Nigeria project

Video marketing campaign for Nigerians, by Nigerians.

- Creative direction from volunteer group from Wikimedia Nigeria
- Produced with Nigerian agency
- Using Nigerian celebrities:
 - o Emmanuella, YouTube influencer
 - o Peter Edochie, Nollywood star
- 9.2 million video views in 3 weeks





Iraq project

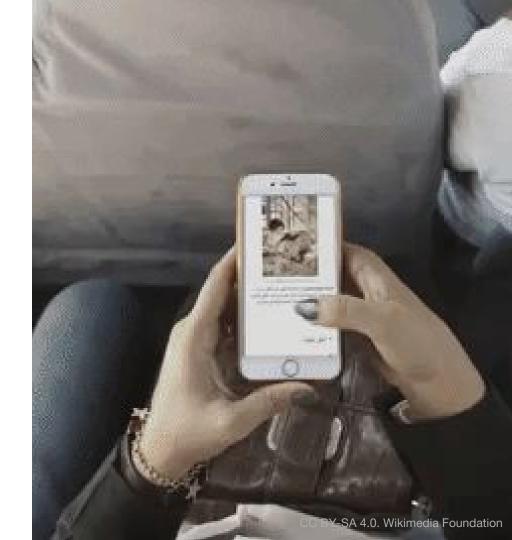
Wikipedia Zero partnership launch, supported by communications strategy:

- 1. **SMS blasts** to all Asiacell subscribers
- 2. **PR campaign** by Asiacell and Wikimedia Foundation
- 3. **Video** produced in partnership with Iraqi Wikimedians and distributed through social media in Arabic and Kurdish

5.1 million video views

Click here for the report





Primary audience result

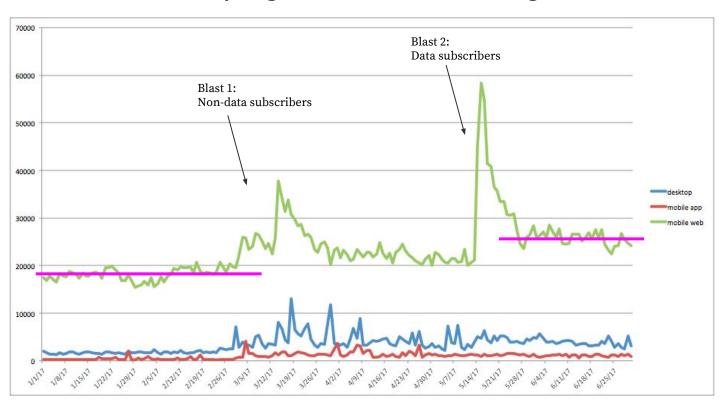
55% increase in Wikipedia awareness

18% → 28%



Primary audience result:

Increase in mobile pageviews following SMS blasts



What you learned working on this objective or workflow:

Did anything unexpected (good or bad) happen?

- The overall support, dedication, and information shared by our community during these campaigns has been amazing.
- The media production company in Iraq was not very communicative which lead to delays and miscommunication.
- Visiting the media production in Nigeria (in person) helped establish trust and a stronger relationship.
- Long delays for 2nd phone survey data from Iraq due to technical complications.
- Community collaborations extend length of project and staff requirements. We need to build additional time in.

What would you do differently if you had to do it again?

- Work with an analyst to design model for testing effectiveness of awareness work in advance

Did you struggle with anything?

- Having too many points of contact at Asiacell during the Iraq campaign was confusing. Next time stressing the importance for one reliable contact is vital.

GOAL: Raise awareness of Wikipedia

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
1.2 Rapid Grants focused on raising awareness through community advocacy. The Community Resources team will work with Communications to develop a Rapid Grant application for awareness-building projects. We will facilitate a training and a check-in meeting for a cohort of grantees to build capacity, gather feedback, and support knowledge sharing between awareness advocates. (see also 2.2, repurposing from Offline to Awareness)	Community Resources, Programs, Communications	Q2 Goal 1: Finalize content and outreach plan for Inspire campaign and round of Rapid Grants in Q3 to support communities increasing awareness locally.

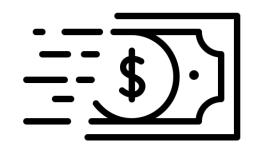
STATUS: OBJECTIVE STARTING



1. INSPIRE CAMPAIGN

Build understanding of what "awareness" is.

Generate ideas for projects.



2. RAPID GRANTS

Develop cohort of grantees globally.

Support with evaluation strategies and messaging.



3. LOCAL AWARENESS

Grantees work in their communities to increase awareness & understanding of Wikipedia

Access

Offline
I have less internet access
Affordability
Internet access is expensive
for me



New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Create paths for offline reading for people with some internet

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?				
2.1 Build better interfaces for	LAST QUARTER					
offline support for individuals who sometimes have internet access across all platforms, working hand in hand with existing solutions (both	Readers Web will be executing this work. Dependent on Services.	Q1 Goal 2 (postponed until Q2): Deploy button for readers to download PDFs from the mobile website (already works using system dialog).				
community and external). In particular:	NEXT QUARTER					
- extend functionality in Android app & - build initial offline functionality for the mobile web	Readers (Android + Infrastructure), Legal, Communications, Programs, Global Reach	Q2 Goal 2: Work with Android team to deploy Offline Libraries (ZIM files) feature in Android app, allowing readers who have ZIM files to open and read them in the app. Figure out how to serve ZIMs in the app, and begin to resolve those blockers.				

STATUS: OBJECTIVE IN PROGRESS, GOALS DELAYED.

Partial offline web: Mobile PDFs

- Deployed Q4 FY1617 for native browser PDF generation using print dialog.
- Download button delayed to Q2 due to dependency on OCG/Services.
- Usage metrics dependent on button.



WIKIPEDIA

Mona Lisa

A Painting by Leonardo Di Vinci

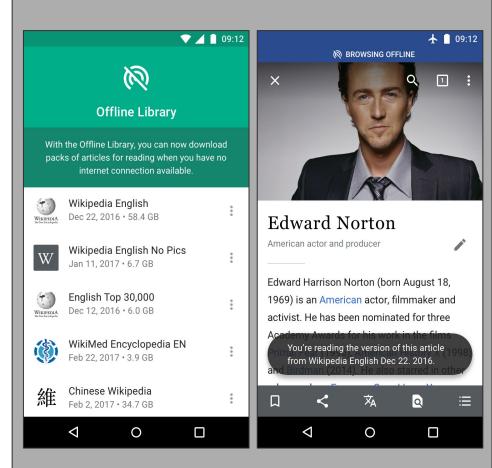
The Mona Lisa is a half-length portrait of <u>Lisa</u> <u>Gherardini</u> by the Italian <u>Renaissance</u> artist <u>Leonardo da Vinci</u>, which has been described as "the best known, the most visited, the most written about, the most sung about, the most parodied work of art in the world".



Partial offline android: Offline Libraries

- Allow readers to download and read offline article packs via ZIM files (from Kiwix)
- Research shows that readers want small, targeted content packs. These don't exist, and present challenges for us to generate (content curation, hosting, etc.)
- Plan to release feature without ability to download files, only ability to read files the user already has





PROGRAM

WIKIMEDIA FOUNDATION ANNUAL PLAN

October 2017

Audiences: Programs

New Readers

What you learned working on this objective or workflow:

Did anything unexpected (good or bad) happen?

- A number of related, important projects have come up. Cleaning up the other projects (OCG, wider offline ecosystem, etc.) has slowed down the delivery of complete features.
- The right product for offline requires the right content. This is a big challenge for us to consider addressing.

What would you do differently if you had to do it again?

- Having a dedicated product manager for Android would have caught the content & scope challenges earlier.
- For PDFs, articulating dependencies early may have mitigated delay.

Did you struggle with anything?

Defining the right scope for this work has been a challenge. Offline projects are sprawling and multifaceted, and scope creep has been difficult to manage.

October 2017

TEAM/DEPT

Audiences: Programs

PROGRAM

New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Create paths for offline reading for people with no internet

-	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?			
	2.3 Better understand the	LAST QUARTER				
	existing ecosystem of solutions for offline support of Wikimedia content. Assess if it would be useful to partner with existing	Programs, Global Reach, Community Resources	Q1 Goal 3: Deliver a plan to distribute offline Wikipedia at a national level in 1-3 target countries. Plan should include product, partnerships, and grant strategies as appropriate.			
(efforts (such as Kiwix or distributors) and move	NEXT QUARTER				
forward on those that have potential through product, grants, and/or partnerships.	Programs, Global Reach, Community Resources	Q2 Goal 3: Support offline educational community through funding, advising, and distribution. Continue to support grantees and develop distribution paths for offline Wikipedia products (Wikipedia Android app as well as community created products).				

Fully offline plan

Q1: Discovery

- Understand offline community
- Understand market opportunities
- Decide on primary strategies

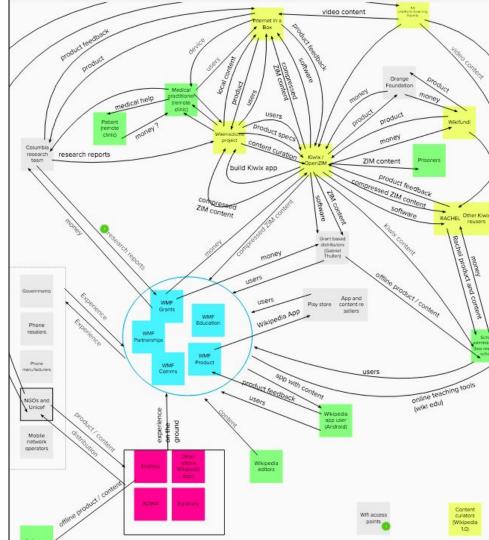
Q2-3: Strategic tests

- Develop & run strategic tests through partnerships
- Evaluate & iterate strategies

Q4+: At-scale deployment

If strategies prove valid, launch full program





October 2017 TEAM/DEPT

Audiences: Programs

PROGRAM

New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

Fully offline: strategic possibilities

POSSIBILITY A

Preload the Wikipedia app & content into existing tablet programs in schools.

POSSIBILITY

Embed Wikipedia in other offline educational products.

POSSIBILITY C

Support
development and
distribution of a
WiFi box with
Wikipedia content
for rural medical
clinics.

POSSIBILITY D

Support and grow the offline Wikimedia community. 2017

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Audiences: Programs

PROGRAM

New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

What you learned working on this objective or workflow:

Did anything unexpected (good or bad) happen?

- The offline community is very complex. Understanding how to work effectively within this community is time consuming, but valuable.
- The right product for offline requires the right content. This is a big challenge for us to consider addressing.

What would you do differently if you had to do it again?

Narrowing scope earlier to begin running tests against our choices and assumptions.

Did you struggle with anything?

• Bringing down high-level strategy to concrete tests to verify barriers and opportunities. ("Playing to Win" helped to address this hurdle).

TEAM/DEPT

October 2017 Audiences: Programs (New Readers)

Unique devices: Mobile Web

1,100			l n	Ay .	1、1 とかご
Country	Language	This quarter	Previous quarter	QoQ	YoY
Nigeria	English	29,971,434	28,389,180	+ 5.57%	+ 38.19%
India	English	424,697,374	368,596,210	+ 15.22%	+ 46.03%
	Hindi	33,924,562	23,735,186	+ 42.93%	+ 202.39%
Mexico	Spanish	154,998,110	145,096,647	+ 6.82%	+ 14.16%
	English	17,230,844	16,690,904	+ 3.23	+ 11.02%

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October 2017 Audiences: Programs (New Readers)

Unique devices: Desktop Web

1, 1 - 2, 1			<u> </u>	<u> </u>	1, 100,1
Country	Language	This quarter	Previous quarter	QoQ	YoY
Nigeria	English	4,925,668	4,798,399	+ 2.65%	+ 15.10%
India	English	140,670,841	125,433,449	+ 12.15%	- 3.76%
	Hindi	4,180,391	3,095,760	+ 35.04%	+ 12.30%
Mexico	Spanish	82,059,458	82,305,750	- 0.30%	- 4.42%
	English	13,632,854	13,735,613	- 0.75%	+ 2.11%

TEAM/DEPT

October 2017 **Audiences: Programs** (New Readers)

SCORECARD

Pageviews

1,1-1,1				<u>₩</u>	/、1、1、1
Country	Language	This quarter	Previous quarter	QoQ	YoY
Nigeria	English	102,164,895	103,955,263	- 1.72%	+ 9.18%
India	English	1,672,851,563	1,598,971,150	+ 4.62%	- 6.76%
	Hindi	90,436,652	68,928,797	+ 31.20%	+ 123.39%
Mexico	Spanish	623,891,622	649,990,956	- 4.02%	- 9.19%
	English	95,196,318	97,844,619	- 2.71%	- 10.06%



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Make Commons more useful by making it machine readable

Make
uploading
media and
metadata easier

Make **finding**media and
metadata
easier

Make reusing media and metadata easier



5 outcomes

(and one corollary outcome)

- 1. Make editing metadata easier (and enable multilingual statements)
- 2. Make search more effective
- 3. Satisfy GLAM use case
- 4. Allow license compliant reuse
- 5. Support tool development



Program documents you may also find useful





Stakeholder Matrix

Stakeholder	Capacity to bring about change	Motivation to bring about change	Possible actions to address stakeholder interests		
Commons Curators	Can add data to existing media Must input on data model for model to succeed	Want multilingual organization, workflows are painful and tedious and fall back on a limited community with narrow tooling, clarifying the structure of the data in categories	*Considerable and repeated conversations with community about the project *Early and frequent consultations on design decisions and workflow problems *Build tools that simplify data migration		
Commons Uploaders	*Can effect which upload tools are used, thus populating new content	*Clarifying the structure of the data in categories uploading multiple objects with similar content is hard without external tools *Asking questions about exisiting files to see if there is match, etc	*Fix upload wizard to better address the needs for folks in multiple direction		
Developers	Can leverage and accelerate transition to Structured Data by building cool new tools	Appreciation for tools Visible impact	* Address needs and concerns via various channels: Phabricator, mailing lists, on wiki, hackathons * Involve them in external API design, xml dump schema updates, how to work with new schema in replica		
Organizers (GLAMwiki)	* Can effect how batch upload tools are designed * Can bring demonstration projects to data model	*clarifying the structure of the data in categories, * want to maintain quality of metadata from GLAM institutions *Want to be able to enrich more metadata through community processes	*Regular updates *Support of major tools important for GLAM workflows (Pattypan/GLAMPipe)		
Organizers (Other programs)	*Can bring large volumes of content to structured data (Wiki Loves Monuments, by example) already migrating WLM database to Wikidata, so by year 2 should be ready to match new photos with data via "depicts" and other data points	*Simplifying frameworks for managing programs on Commons (no need for external databases, etc) *Evaluating quality of files based on data (which angle is it shot from?, what copyright? Are there overexposure or other problematic features?)	*Maintain steady and consistent updates about changes, especially to upload tools		



Communication Plan

Channel =	Channel	₹	Description =	Audience =	Comments =	Reach (Aug 2017)	Author(s)	Responsible =	(Update) frequency
wiki pages	SDC info pages on Commons		Basic info pages about the project on Commons	Wikimedia community, partners and stakeholders	Major update Q1 2017-18.	9,534 pageviews / year	SandraF, community, partners	SandraF	Continuous
instant messaging	IRC		IRC channels: #wikidata, #wikimedia-commons,	IRC-savvy community members - power users and developers	Direct response to questions	A few dozen	SandraF, devs	SandraF	When specific questions asked. Continuous followup, low traffic
wiki newsletter	This Month in GLAM	100	The GLAM community's monthly newsletter	International GLAM	Add SDC news as a 'special story' or create its own section. Might be smart to plan/integrate the SDC newsletter entirely if that's possible, to avoid duplicate work.	162 pageviews / month (Wikidata/GLAM report in July 2017)	SandraF, community	Romaine	1x / month adding relevant info about the project
task manager / bug reporting	Phabricator		Wikimedia's task manager and bug reporting environment	Tech-savvy community members; community developers	Keeping track of, and discussing, all team and community tasks around SDC. Heavy Phabricator users tend to subscribe to tasks they are not necessarily working on but are interested in, so also partly serves as a venue for communication with a core developer community.		SandraF, team members, community developers	Amanda (SDC Phabricator tasks / board)	Continuous; to be checked almost every workday



Roadmap

Q2 2017/2018	Oct				Nov				Dec			
	1	2	3	4	1	2	3	4	1	2	3	4
Multi-Content Revisions (MCR) Goal: Have MCR sufficiently ready so that the Multimedia and Search Platform teams can start using it to test and prototype desired user-facing features and additional infrastructure additions/changes Teams: WMDE, MediaWiki	Development Implentation of o	core logic.						2				h existing
MediaInfo Wikibase Extension Goal: Finish development of the MediaInfo extension so that development of dependent features can begin. Teams: Wikidata, Multimedia		familiarizes the	mselves with Wik				y changes to ensu s (ex: using filenan		Deployment Deploy the full v	/1 extension		
Metrics and Evaluation Goal: Gather statistical data and analysis to better understand usage patterns on Commons and areas where Structured Data might provide improvement. Teams: Discovery	Eventlogging Identify existing Research Searn Identification of Tool Building Coding of any a Statistical Brea Number of users	ch habits using behaviors that ca nalysis tools that akdowns	metrics an help to make s may need to bui	search on Comm	nons better		ing schema and di	eploy				

Risk tracking document

RISK =	IMPACT (H/M/L)	PROBILI	= =	CAUSE =	<u>EFFECT</u>	RISK MANAGEMENT STRATEGY	PERSON RESPONSIBLE
Developmental factors							
Sudden changes intechnical/operational/infrastructure	М	L		ArchCom hands down some stone tablets that significantly affect our throughput or change/remove some component we had been relying on.	TimelineWe have to spend some cycles dealing with the disruption, everything gets bumped back 2-4 weeks.		Daniel
Inadequate design	м	М	*	Design not brought in at appropriate time, design not vetted with appropriate stakeholders, issues raised not appropriately resolved	OutcomesReduced effectiveness of deliverables TimelineRedesigning/rebuilding pushes out timelines	Reduce effect by: Documenting agreement with designers on when in dev cycles they should be brought in Regular check in and goal setting meetings	Ramsey
Inadequate Legal review	Н	L		Legal not brought in at appropriate time, features not vetted with legal, issues raised no appropriately resolved	t TimelineRedesigning/rebuilding pushes out timelines	Reduce probabilty by: Regular check ins with Legal Document with Legal when in dev cycles they should be brought in	Ramsey
Lack of Security review for the MCR functionality and MM features	н	L		Insufficient Ops capacity, support not requested far enough in advance	Outcomescould build something insecure TimelineRedesigning/rebuilding pushes out timelines		Cindy, Ramsey
Lack of Ops support	М	L		Unclear interface for requesting Ops support, insufficient Ops capacity	Timelinepushes out timeline	Reduce probability by: Aggressive nagging in quarterly syncing Check with Mark H if you need help getting Ops help	Tech lead, support from Mark H
Lack of Performance support	М	L					Product Manager
Not enough staff resources to code everything	н	М	*	Scope creep, changes more difficult than estimated	Timelinepushes out timeline Financialincreases cost OutcomesSloan could be mad	Reduce probability by: Quarterly evaluation of scope and timeline	Amanda
No one to code search front-end	н	M	+	There is no team currently responsible for this	Timelinemad scramble to shuffle resources		Ramsey



TEAM/DEPT

July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Build structured data on Commons infrastructure

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?					
1.1 Store structured	LAST QUARTER						
data within wiki pages, in particular on media file pages on Commons. 1.2 Introduce Multi-Content	MediaWiki Platform and Wikidata teams	 Finalize Multi Content Revisions (MCR) database schema ✓ Plan and schedule schema migration ✓ MCR development substantially complete 					
Revisions (MCR)	NEXT QUARTER						
	MediaWiki Platform and Wikidata teams	MCR sufficiently ready such that the Multimedia and Search Platform teams can start using it to test and prototype things					

TEAM/DEPT

July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Make editing metadata easier

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
3.1 Commons contributors, partners	LAST QUARTER	
contributing media, individual uploaders, and others interested in classifying structured	Readers PM + UX	Research and iterate on initial designs for editing structured metadata on Commons ✓
data about media will	NEXT QUARTER	
enjoy a more seamless, predictable, and bug-free user experience.	Multimedia team with support from Wikidata team	Complete of the MediaInfo extension for Wikibase

Wikimania design discussion

- 1. Discussion on straw designs for editing and search
- 2. Feedback was constructive, useful, and generally positive

One person told us to build things that work instead of building things that look like they did before...and the room cheered.



TEAM/DEPT

July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Make editing metadata easier

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
4.2 Develop a better understanding of existing needs for Structured Commons (T152248)	LAST QUARTER	
	Research team, with support from Community Engagement Programs, and Technical Collaboration	• Interview 6-10 volunteer contributors to Wikimedia Commons to understand current workflows and impact of structured data (T175185)

TEAM/DEPT

July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Make search more effective

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
2.1 Readers, editors, and content re-users can find media using precise queries. This rectifies the current	LAST QUARTER	
situation, which often requires tacit knowledge about categories and further exhaustive combing through files.	NEXT QUARTER Search Platform team with support from Research	Determine metrics and metrics baseline for Commons (T174519)

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July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Satisfy GLAM use case

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
4.2 Develop a better	LAST QUARTER	
understanding of existing needs for Structured Commons (task T152248)	Research team, with support from Community Engagement Programs, and Technical Collaboration	Report on initial user stories and research themes ✓
	NEXT QUARTER	
	Research team, with support from Community Engagement Programs, and Technical Collaboration	 Complete and report GLAM stakeholder interview research (<u>T159495</u>) Conduct survey of GLAM Commons contributors' workflows, wants and needs (<u>T175188</u>)

Correcting mistakes once the upload is done... was a pain in the ass. I don't know if there are tools that will overwrite [existing content if you want to fix a file page], but [the batch upload tool I used] didn't do that... If I discover a mistake and the upload is already done, I go to Commons, find the file, and make the correction. 99



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Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Satisfy GLAM use case and general community engagement

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
5.1 The Wikimedia communities, GLAM partners, and developers are fully on board with the Structured Data project. They participate in the different stages of planning and development, and adopt the new features.	NEXT QUARTER GLAM team with support from Technical Collaboration Technical Collaboration team	Create GLAM stakeholder outreach strategy (T175675) Cleanup and update drive for the info portal about
STATUS: OBJECTIVE IN PRO	OGRESS	Structured Data on Commons (<u>T173820</u>)

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Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Wikimania!

STATUS: OBJECTIVE COMPLETE!

What is your objective / Who are you working with? What impact / deliverables are you expecting? workflow? 5.1 The Wikimedia **LAST QUARTER** communities, GLAM Reading Product and Design, Presented an SDC overview which 80 people attended. partners, and developers Technical Collaboration, GLAM, are fully on board with Advancement, Program Held a design discussion where 42 people attended ✓ the Structured Data Management Three team members interviewed 13 Commons project. They participate community members ✓ in the different stages of Connected with 9 builders of key tools, made them planning and aware of SDC < development, and adopt Attended Commons and Commons Categorizer the new features. meetups <

TEAM/DEPT

July 2017

Audiences: Programs

PROGRAM

Structured Data on Commons

GOAL: Submit grant report

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
	NEXT QUARTER	
	Advancement and SDC program manager	Submit to Sloan an interim grant report covering activities from Jan to Jun 2017 on Nov 1, 2017

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Mona Lisa

monalisa-2618.jpg

The painting is thought to be a portrait of Lisa Gherardini, the wife of Francesco del Giocondo, and is in oil on a white Lombardy poplar panel. It is believed to have been painted between 1503 and 1506; however, Leonardo may have continued working on it as late as 1517.

NirzarP (WMF)

Ansel Adams

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Painting	1	



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File Discussion

COMMONS



Nighthawks by Edward Hopper 1942.png

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Nighthawks is a 1942 oil on canvas painting by Edward Hopper that portrays people in a downtown diner late at night. It is widely considered Hopper's most famous work, and one of the most recognizable paintings in American art.

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