



Joiner-Inner Helena

AGE:
58 years old

LOCATION:
Ostrava, Czech Republic

OCCUPATION:
Retiree

EDUCATION:
DiS (specialist with diploma)

LANGUAGES:
Czech (fluent),
English (proficient),
German (basic)

Technology comfort level



Writing comfort level



Win Notebook

PRIMARY USE: Email, online browsing, Skype



Nokia Feature Phone

PRIMARY USE: Calling

Background

Helena is a retiree living in Ostrava, and she has one daughter and two grandsons who live in Slovakia. She has a technical degree in office administration, and managed operations at different companies in Ostrava for most of her career. She recently retired and spends most of time visiting

or keeping in touch with her daughter, visiting local museums, cultivating her garden, and singing in a local choir. She likes to try new activities when she has time and subscribes to the newsletters of many cultural institutions, such as the library, so she can learn about new courses or events.

Tech Habits

She has a notebook at home, which she uses with an external monitor, keyboard, and mouse. She doesn't have WiFi at home, but connects to the internet through a mobile data hotspot. She doesn't use the internet much, except to read her

emails, look at the calendars for upcoming events and exhibits in Ostrava, and to Skype with her daughter and grandchildren. She has a feature phone, but doesn't use the internet on it; she mainly uses it for calls to friends and family.

Perceptions of Wikipedia

Helena is familiar with Czech Wikipedia because it frequently comes up in her Google searches, but she doesn't use it very much. She heard about a Wikipedia editing course being held at the local library, and signed up because she thought it might be a good skill to learn, and wanted to meet other

people through the course. At the course, she was surprised and happy to learn that Wikipedia can be edited by anyone around the world. She thinks it's remarkable that such a comprehensive, volunteer-led information source exists, and this makes her excited to be a part of the project.

Experience Goals

- To learn a new skill, particularly one that could help her boost her tech competency
- To try out a new activity and see how it might fit with her other hobbies

End Goals

- To meet new people
- To see if editing would be a fun activity to add to her routine

Challenges

- Is not sure what to edit
- Has many other activities that compete for her time

Editing Journey

