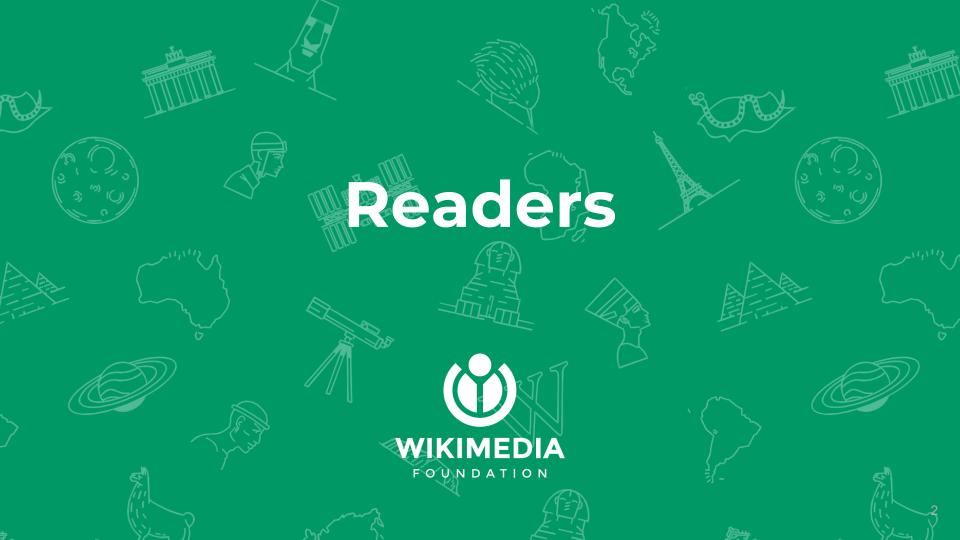


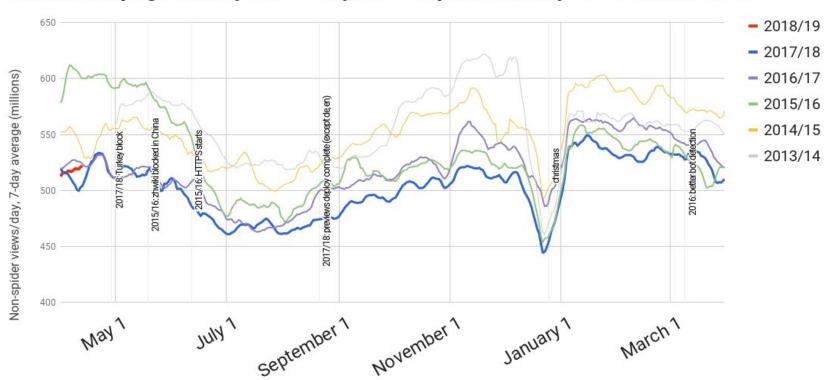
May 2018 Quarterly Check-in





Pageviews year-over-year comparison

Wikimedia pageviews year-over-year comparison, May 2013-March 2018



Reading Summary

Org updates

- This was a big quarter in terms of releases
- Developed "better use of data" program
- Formed <u>'Product Analytics' team</u> to better leverage learnings and best practices
- SEO investigation underway
- We anticipate a lot of adjustment as the "Reading" team refocuses on building features for editors
- Welcome, Alex Hollender, our first dedicated web designer!
- Collaboration team addressing issues in maps

Reading Summary

Search engine optimization (SEO)

- More than 50% of our users arrive via Google search. Any change to how Google ranks or represents us could dramatically amplify or diminish our impact.
- In April, we finalized a contract with an SEO consultancy to perform an SEO audit of en.wikipedia to gain understanding and establish where improvements can be made.
- Project Timeline
 - Official start: April 24
 - Initial findings: May 30
 - o Final report: June 20

PROGRAM

WIKIMEDIA FOUNDATION ANNUAL PLAN

May 2018

Readers: Product Analytics

GOAL: Identify needs to address with "Better use of data" program

2	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?
	Assess the Audiences Department's challenges around measurement and identify needs going forward. Prepare for "Better use of data" program.	Product managers, product analysts, Analytics Engineering, software engineers, researchers	 Framework for thinking about measurement. Written needs for data collection. Written needs for deliverable creation.
	CTATUS - ODJECTIVE ON TDACK	,	

STATUS : OBJECTIVE ON TRACK



Framework for thinking about data

Where we measure

How we measure

Data collection

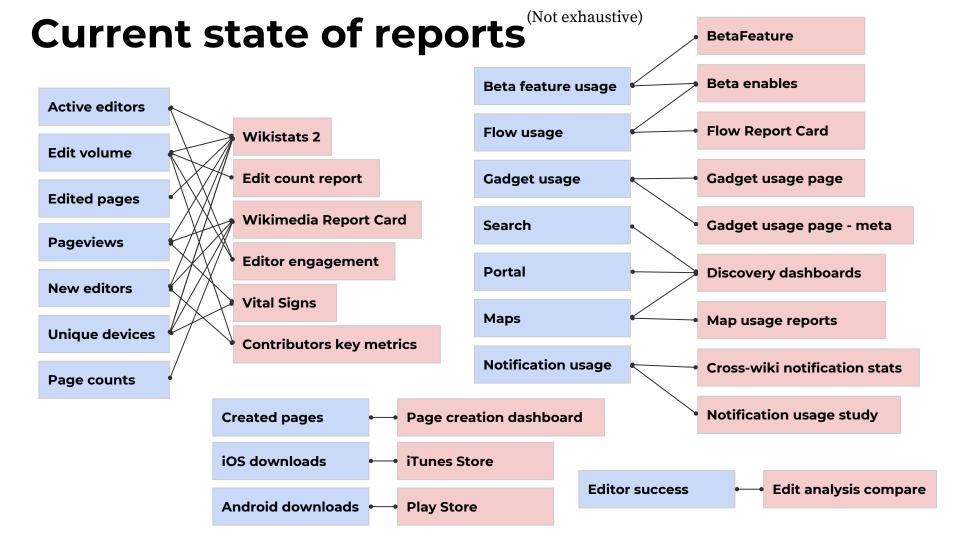
Do we plan to **collect** the data we need?

Is our process and technology for **collection** what we need?

Deliverable creation

Do we plan to **create** the deliverables we need?

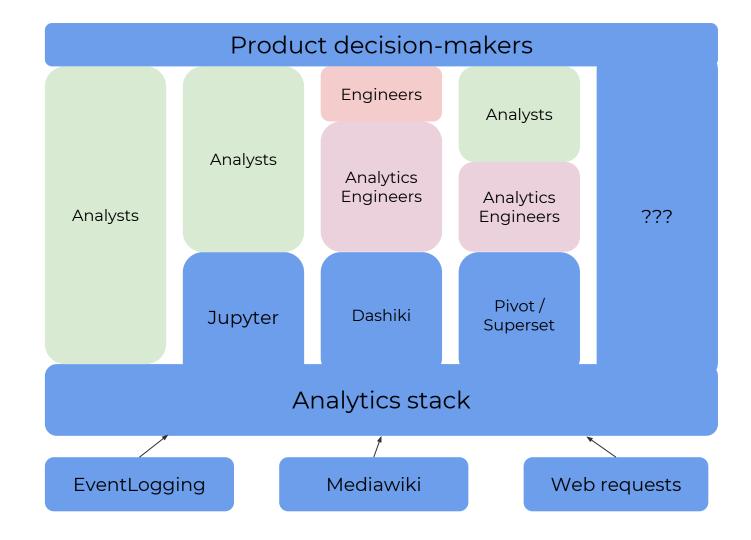
Is our process and technology for **creation** what we need?



How we measure: deliverable creation

There are gaps between the data and the people who use it to make decisions.

What is the best way to close the gap for each type of measurement?



May 2018

Readers: Web

PROGRAM
3 [LINK]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve the encyclopedia experience

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Increase retention across	LAST QUARTER		
our Reading experiences	Web and Community liaisons, Services, Reading infrastructure, Analytics, Communications	 Increase learning by lowering the cost of exploration Deploy page previews to English and German Wikipedias Publish page previews A/B test results Initiate community consultations with dewiki and enwiki to determine future configuration for logged in readers 	
	NEXT QUARTER		
	Web and Community liaisons	Perform small updates and final configuration for logged-in readers.	
		10	



A heavenly body or celestial object is a naturally occurring physical entity, association, or structure that current science has demonstrated to exist in the observable universe. The term heavenly body is used interchangeably with astronomical body.

Ö

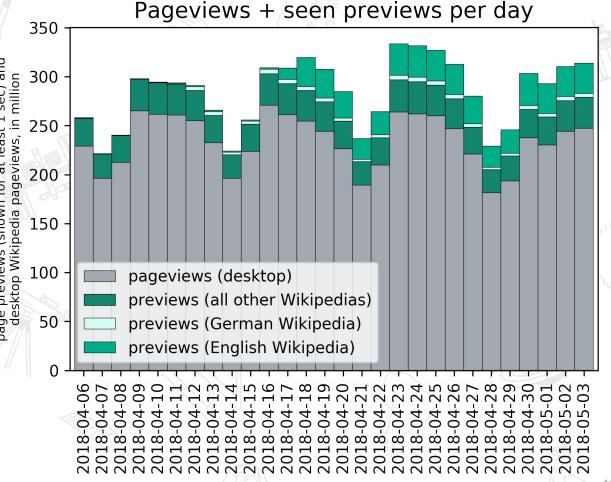
Spiral galaxies form a class of galaxy originally described by Edwin Hubble in his 1936 work The Realm of the Nebulae and, as such, form part of the Hubble sequence. Most spiral galaxies consist of a flat, rotating disk containing stars, gas and dust, and a central concentration of stars known as the bulge. These



आहट सोनी टीवी पर प्रसारित होने वाला एक धारावाहिक है। इसके अब तक ६ संस्करण बन चुके हैं। यह सर्वप्रथम ५ अक्टूबर १९९५ को प्रदर्शित हुआ था।

Ö

Readers now use this feature more than **50 million times per day** to quickly learn more about a linked topic.

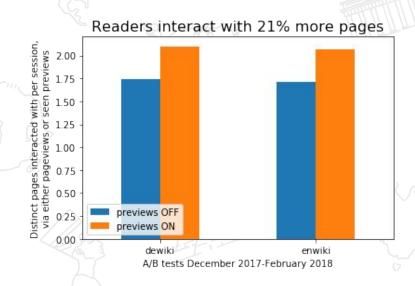


From our A/B tests

Readers interact with 21% more

Pages overall despite pageviews per

session decreasing by 3-5%



Disable rates were very low - the feature was disabled in around 0.01% of sessions on both the English and German Wikipedias.

TEAM/DEPT

Readers: Web

PROGRAM

WIKIMEDIA FOUNDATION ANNUAL PLAN

Communications and reception

- We worked with the comms team to write up and communicate the deployment. So far, we've received a lot of love across the internet [1].
- The deployment was covered in a number of publications[2] in 15 different languages including the Verge, Mashable, TechRadar, Economic Times, and more.
- We wrote three blog posts[3]:
 - An announcement post for the feature
 - A design post written by Nirzar that attracted attention from reddit and other news sources
 - A detailed post on the history of the feature written by Jon Robson that went viral on hacker news, getting 32K+ views

tps://twitter.com/search?q=wikipedia%20%2B%20(hover%20OR%20preview%20OR%20popup)&src=typd&lang=en

tps://aoo.al/GdUwLn

s://blog.wikimedia.org/2018/04/17/wikipedia-page-previews/, https://blog.wikimedia.org/2018/04/18/how-we-designed-page-previews-for-wikiped blog.wikimedia.org/2018/04/20/why-it-took-a-long-time-to-build-that-tiny-link-preview-on-wikipedia/

Readers: Web

PROGRAM

3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

Working with our communities

- Addressed all concerns from previous discussion in which the English
 Wikipedia community showed no consensus
- Published regular announcements about updates to the feature as well as the eventual deployment
- Doing research ahead of time was very important and helpful we found ourselves in a place where we could answer any question that came our way
- The conversations on both dewiki and enwiki were fairly short most people were either excited about the feature or had some comments on the ways in which the conversation should take place. Nobody had any negative feedback about the feature itself, which made us comfortable with moving forward with the deployment

Readers: Web

PROGRAM 3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

May 2018 **GOAL: Improve the encyclopedia experience**

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Increase retention across	LAST QUARTER		
our Reading experiences	Web with Community Liaisons, New Readers, Services	 Continue improving the ways that users can download articles of interest for later consumption Deploy new renderer and replace the Electron rendering service Determine next steps with books rendering Improve mobile PDF functionality (More on this in the CDP presentation) 	
	NEXT QUARTER		
	Web with Community Liaisons, New Readers, Services	 Deploy new renderer and replace the Electron rendering service Determine timeline for PediaPress takeover of books functionality Deploy PDF button to more browsers on mobile - currently, the button is being used to download between 100,000 and 200, 000 PDFs per day 	

STATUS: OBJECTIVE DELAYED

May 2018

Readers: Web

PROGRAM

3 [<u>LINK</u>]

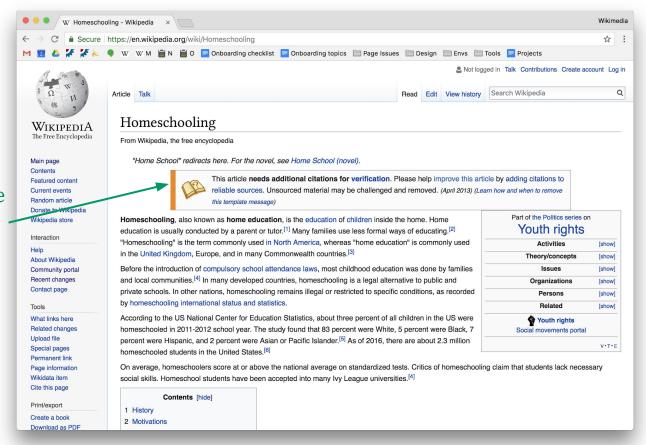
WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve the encyclopedia experience

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Enable readers to gauge	LAST QUARTER		
the quality and reliability of an article prior to reading	Web with Community Liaisons	Begin scoping and planning the improved version of mobile page issues: • Perform user testing based on initial prototypes • Preparing A/B tests of the new versions of mobile page issues	
	NEXT QUARTER		
	Web with Community Liaisons	Change visual styling of page issues on the mobile website to improve awareness of particular issues within an article	

STATUS: OBJECTIVE ON TRACK

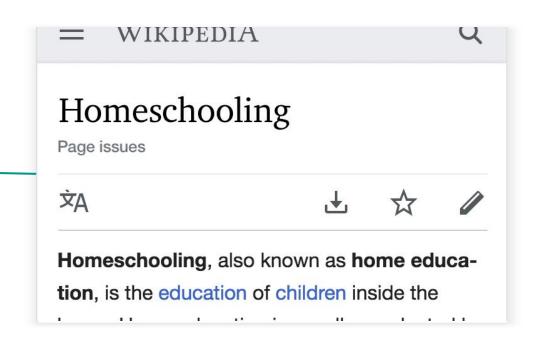
Page Issues



Page issue notice on desktop

Page Issues

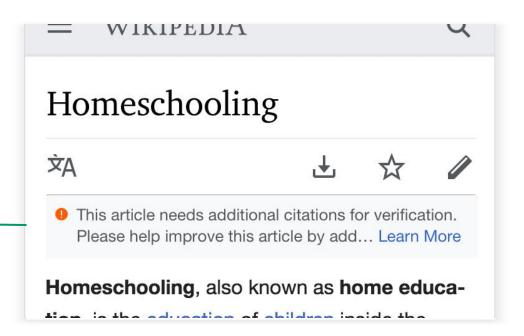




Current page issues treatment on mobile web is small gray text underneath the page title. When clicked, readers land in a modal with more information.

Page Issues





We tested new visual treatments that give the issue notice more prominence on the page.

Examples of page issues

▲ This article or section may have been copied and pasted from a source, possibly in viola... Learn More

This article may be confusing or unclear to readers.
Learn More

▲ The truthfulness of this article has been questioned.

It is believed that some or all of its con... Learn More

The neutrality of this article is disputed. Learn More

• This article does not cite any sources. Learn More

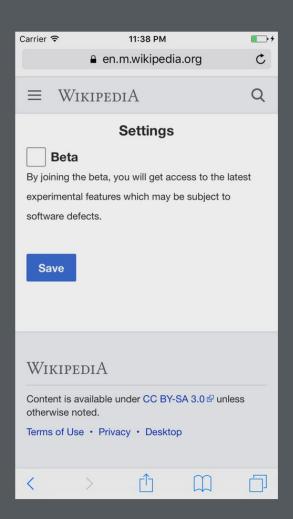
• This article may be written from a believer's point of view, rather than a neutral point of view. Learn More

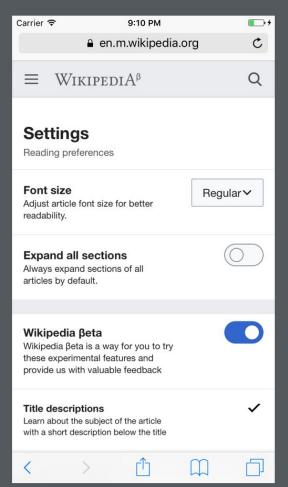
Research results

- Research goals:
 - Does the new treatment increases reader awareness of page issues?
 - How does awareness of page issues affect readers' perception of quality and reliability on Wikipedia?
- What did we learn
 - ✓ Test participants who saw the new treatment showed higher awareness (although the sample size was too small for firm conclusions).
 - Readers understand and appreciate being made aware of page issues (we might even say it increases trust in Wikipedia).
- Community involvement
 - We will be sharing our research and beginning the conversations with the communities on next steps

Link to research page on Mediawiki

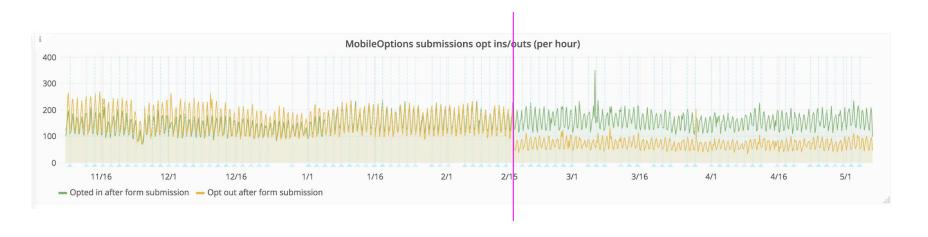






Goals

- Transparency: Show users the benefits of opting into Wikipedia Beta before opting in
- Accessibility: Text size control for better article readability
- Option to keep sections always open for heavy readers and editors
- Increase the number of people opting into Wikipedia Beta program



Readers: Android

PROGRAM

3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Launch an experience directed at New Readers

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Attract new readers to download and experience the Android app through increasing awareness and speaking to the needs of each individual market.	LAST QUARTER		
	New Readers, Communications	Pilot Android app advertising in Nigeria, with a view to acquiring new app users in that market. A/B testing of app store descriptions. Localised app store assets to drive more downloads. (Promising so far but not yet statistically significant. Will report results next QCI.)	
	NEXT QUARTER		
	New Readers, Communications	Acquiring more users via A/B testing of store descriptions, identifying features that will be of interest to new markets and thus drive downloads and engagement. Publish Nigeria pilot results.	

May 2018

Readers: Android

PROGRAM

3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve the encyclopedia experience

2	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
a o u a n n	Improve the Android app experience by offering multilingual users the ability to view and search content in multiple languages, and making reading a more primary activity within the app	LAST QUARTER		
		Reading Infrastructure, iOS, Web, Community Liaisons	Synchronised reading lists will enable users to enjoy their content on whatever device they're using at the moment, hopefully increasing repeat usage of the app.	
		NEXT QUARTER		
		Reading Infrastructure, Community Liaisons	Increase engagement and visit depth via new multilingual search function and Explore feed. Increase in session in length/depth via improvements to the navigation structure and article view.	

STATUS: OBJECTIVE ON TRACK

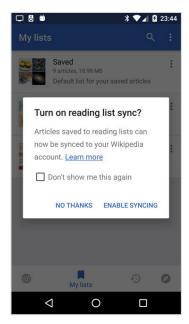
Readers: Android

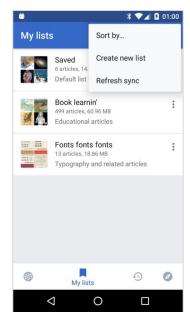
PROGRAM
3 [LINK]

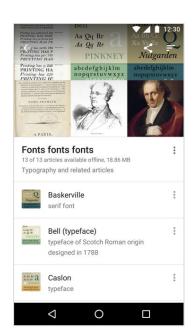
WIKIMEDIA FOUNDATION ANNUAL PLAN

Synchronised reading lists









May 2018

Readers: Android

PROGRAM

3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

Synchronised reading lists feedback

Sample pre-sync user requests:

"Having reading lists sync with my account across devices is #1 on my wish list!"

- Reading list usage survey

"I use this app constantly and over several years I had built up several reading lists with hundreds of pages... Please consider adding syncing... I would be willing to pay for a Pro version of the app that included this functionality."

- OTRS email March 2017

"Thank you, Wikipedia for this syncing feature to sync across other devices very good and supportive I give a five-star rating from one of Wikipedia community members."

- Anonymous beta tester (feed card survey)

From: David Rensberger

To: Wikimedia Mobile team

Subject: Transferring Wikipedia reading lists

OTRS ticket

Just following up to say that I was overjoyed to see the update in Google Play that allows syncing of reading lists. I actually created a Wikipedia account for the first time in order to do this. (I expect I'll do some editing from time to time now too!). I resuscitated my old phone long enough to update the app there, log in to my shiny new account, and sync the lists. It worked like a charm (or worked a treat, if you happen to be in the UK!). I can now recycle the old phone; that was the last thing I needed it to do.

Thanks so much to your team for making this feature available, and for a great app overall. I probably use it more than any other app on my phone.

Apr 22, 2018 at 4:37 PM 🛑 0



I am in love with Wikipedia, she's my new girlfriend and more time I spend here more I love her.

Readers: Android

PROGRAM

3 [LINK]

WIKIMEDIA FOUNDATION ANNUAL PLAN

Synchronised reading lists by the numbers

The feature has not been out for long enough to determine whether we achieved our goal of driving repeat usage, but we have seen some promising signs:

- Of the 108,000 Android users who have created reading lists, slightly over half (58,000/53.7%) have enabled syncing. (n.b., this is still a small number compared to the app's total active users, but we hope to raise it through upcoming awareness campaigns)
 - The median number of reading lists per user is 2, with median 6 items across all lists. (Obviously this means there are quite a lot of outliers with large numbers of lists and articles saved the average is 3.5 lists with 24 items across all lists.)
- Prior to releasing the update, the number of new account creations on Android was around 300 per day. After our update, account creations peaked at 1400 per day, and are leveling off at 1000 new accounts per day.

May 2018

Readers: iOS

PROGRAM

1 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Increase retention and engagement

2	What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
	Release a customizable,	LAST QUARTER		
	multi-lingual Explore feed, following on from the Android Release in Q1.	Reading Infrastructure	Feature released! Detailed usage data will be gathering starting with next bug fix release.	
	£	NEXT QUARTER		
		Reading Infrastructure	Explore customizability, leading to increased use of the Explore feed and more reading and retention in the app.	

STATUS: ONGOING

May 2018

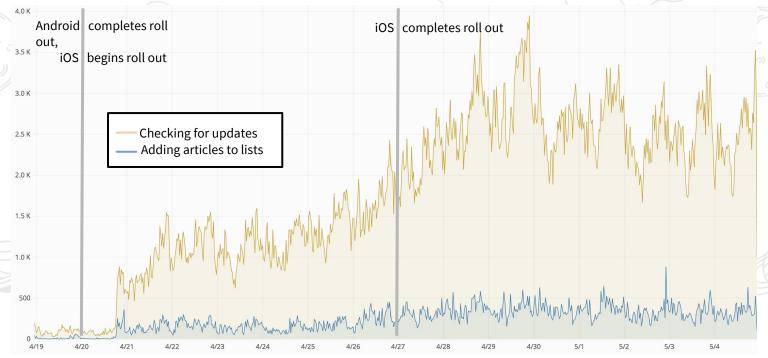
Readers: Apps

PROGRAM

1 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

Hourly Reading List Service usage since launch



We use a "portfolio iteration" strategy on apps, meaning we trade off development of a feature to learn from each other. Syncing meant releasing together, relying on a new shared service.

In the 2 weeks since release:

- **144,006** lists have been synced to the service
- Roughly 50% of lists are the built-in "default" list, and the rest are custom user lists
- 77,581 accounts have opted into syncing so far, nearly 5,000 per day on average
- We have averaged ~8,000 batches (>1) of articles added per day

Readers Infrastructure

PROGRAM

3 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve the encyclopedia experience

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?	
Increase retention	LAST QUARTER		
across our Reading experiences	Reading Infrastructure with WMF Services, Web, Android , iOS	Page Library: Began integration into PCS Page Content Service: Built and launched CSS API Reading Lists Service: Iteration for launch on iOS and Android	
	NEXT QUARTER		
	Reading Infrastructure with WMF Services, Android , iOS	Page Library: Complete integration into PCS Page Content Service: Feature complete. Begin integration of data APIs (CSS, Media, Meta, References) Reading Lists Browser Extensions: Launch	

3 [<u>LINK</u>]

API first: Reading Lists Browser Extensions

- Completes the user story for apps users who want to add pages to their Reading Lists from the desktop
- Built on the same APIs we designed for the apps
- Based on user <u>feedback</u>
- Able to specify, design and develop for 3 different browsers in about 1
 month

API first

- Consistency
- Eases and speeds development
- Product focused
- Open to all

...and we are building muscles and processes for executing cross-team projects

Readers: Multimedia

3D is here!

- Launched officially at end of Feb.
- Just under 300 .stl files uploaded so far, BUT...
- Models are being used on prominent Wiki pages, and content partnerships coming soon

TEAM/DEPT

May 2018

Readers: Multimedia

PROGRAM

4 [<u>LINK</u>]

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Support 3D Files

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?							
Add support for a 3D	LAST QUARTER								
file type based on a community desire.	Legal, Community Liaisons, Communications, Outside partners for 3D file support including Myminifactory	Finalized tech, announced release, fielded questions from community, fixed bugs.							
	NEXT QUARTER								
	Legal, Programs, Outside partners for 3D file support including Myminifactory	Focusing on future support for more 3D formats and partnering with orgs that have 3D models to upload.							

Users are finding the 3D files and adding them to many different language wikis.

Example: the 3D file for Michelangelo's Pieta statue



File usage on other wikis

The following other wikis use this file:

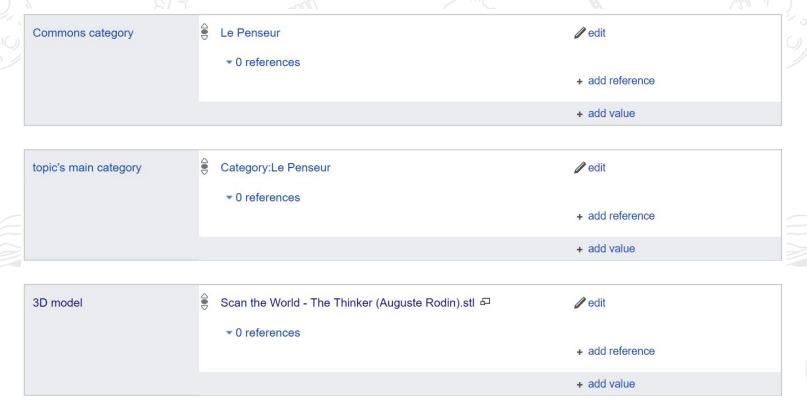
- Usage on de.wikipedia.org
 - Römische Pietà
- Usage on en.wikipedia.org
 - Pietà (Michelangelo)
- Usage on es.wikipedia.org
 - Piedad del Vaticano
- Usage on eu.wikipedia.org
 - Vatikanoko Pietà
- Usage on it.wikipedia.org
 - Pietà vaticana
- Usage on nl.wikinews.org
 - 3D-functionaliteit op Wikimedia Commons geïntroduceerd
- Usage on www.wikidata.org
 - Q235242
- Usage on zh.wikipedia.org
 - 哀悼基督 (米开朗琪罗)

Readers: Multimedia

PROGRAM

4

"3D model" is now a Wikidata property





May 2018 quarterly check-in



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May 2018

Readers: Multimedia

Structured Data on Commons

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Design and prototype core portions of SDoC features

What is your objective / workflow?	Who are you working with?	What impact / deliverables are you expecting?						
Designs and prototypes	LAST QUARTER							
produced in this quarter will provide interactive tools that WMF staff and Wikimedia community	Community Liaisons, Search Platform, Readers Design	The creation and community review of wireframes and working prototypes illustrating new/updated functionality of SDoC's first feature, Upload Wizard, and File pages on Commons						
members can play with and reach a better	NEXT QUARTER							
understanding of SDoC project direction and impact.	Community Liaisons, Search Platform, Readers Design	Items that were previously prototyped move into full development and deployment onto Beta Commons						

STATUS: OBJECTIVE MOSTLY COMPLETE

May 2018

TEAM/DEPT

Readers: Multimedia

PROGRAM

4



Work continues on integrating Wikidata info and UI into Commons File pages (this is actually really hard to do)

File history

Click on a date/time to view the file as it appeared at that time.

	Date/Time	Thumbnail	Dimensions	User	Comment
current	12:42, 5 July 2017		2,048 × 1,536 (375 KB)	Lydia Pintscher (talk contribs)	

· You cannot overwrite this file.

File usage

There are no pages that link to this file.

MediaInfo:M13

File:LighthouseinDublin.jpg

No description defined

In more languages Configure

 Language
 Label
 Description

 English
 picture of Poolbeg Lighthouse in Ireland
 worm's eye view of a lighthouse

All entered languages

Statements

Photographer	Supplies Lydia Pintscher	
	▼ 0 references	+ add reference
		+ add value



@ edit

Screenshot of (work in progress) new Upload Wizard with multi-lingual file captions.





Remove

Constellation icon	
Caption Optional Add a brief caption	
English	An illustrative icon
French	Une icône illustrative
Describe what is no	
Add a caption in a Description Describe what is not English	
Description Describe what is not English	
Description Describe what is not English Add a description Date	in another language
Description Describe what is not English Add a description Date Choose the date the	table about the file.

Reading

What you learned:

Did anything unexpected (good or bad) happen?

- "Aeryn from legal is great, and overall Legal continues to be a bright spot in my experience of the WMF."
- Lani as a program manager meant greater coordination, streamlining apps and services development
- There were delays in getting our pdf-render deployed due to SRE's upgrading schedule
- We do not have dedicated maps resourcing on reading infrastructure past Q1 2018-2019. To ensure continued maintenance other timelines might shift.

What would you do differently if you had to do it again?

• More coordination with Technology - earlier and more often

Did you struggle with anything?

- Effective use of data continues to be an issue, due to current practices, infrastructure + privacy limitations
- Responding to community concerns when it's unclear what our options are
- The maintenance burden for the web team continues to be considerable
- Projecting cross team schedules and understanding impacts on deliverables continues to be an issue
- Supporting MCR impacted the deliverables of the Reading Infrastructure team (Push Notifications)
- Wikidata Description Magic Word project has impacted several Audiences teams



Roles & Responsibilities

- Manage the Technical Program Management team that helps teams in Audiences to focus on delivering product by:
 - Driving progress
 - Unblocking work that is stalled
 - Facilitating communication flows with other teams
 - Single point of contact
 - Distributing information about engineering team activities
 - Ensuring that value is delivered to our customers
 - Upholding accountability



May 2018

Technical Program Management

PROGRAM

<None>

WORKFLOW

What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?
Focus on	LAST QUARTER	
delivery of customer value from teams in Audiences	 Android, iOS, Reading Infrastructure Web,MM Data Analysts 	 Hiring: hired Lani Goto as Associate Program Manager for Android, iOS, Reading Infrastructure and Jazmin Tanner as Technical Program Manager for Collaboration and Editing Max Binder worked with newly formed Data Analyst team to develop processes and norms
	NEXT QUARTER	
	 Android, iOS, Reading Infrastructure Web,MM, Data Analysts Collab, Editing 	 Highest priorities: provide Technical Program Management to more teams in Audiences: Parsing, CommTech, and Anti-H Max will facilitate Web offsite where he'll teach some approaches to strengthening interpersonal communications and Jazmin will attend Editing offsite

CHECK IN May 2018

TEAM/DEPT **Technical Program** Management

PROGRAM <None>

WORKFLOW

Audiences

Technology

	What is your workflow?	Who are you working with?	What impact / deliverables are you expecting?							
1 c c c c t A	Focus on	LAST QUARTER								
	delivery of outputs leading to outcomes, collaboration between Audiences and Technology	 TemplateStyles ATWG Audiences Technology Finance 	 TemplateStyles is on svwiki, all Wikivoyages, dewiki, and ruwiki Audiences & Tech Working Group submitted plan that is Platform Evolution in the Annual Plan Experimented with weekly reporting on goals dependencies in Scrum of Scrums Consulted with Finance to design decision making process for a c-level Annual Planning meeting 							
	Structure and	NEXT QUARTER								
	guide effectiveness within	TemplateStyleAudiences	 Drive release of TemplateStyles to frwiki, zhwiki, nowiki, and remaining wikis Concentrating Audiences leaders' focus on relationship between Annual Plan goals, quarterly goals, and regular tasks and activities 							

Helping Audiences leadership to drive transparency

Business Ops Improvement Project with Finance



Product Design Strategy 2018-04 **GOAL: Establish Transparent Team Practices** What impact / deliverables are you expecting?

WIKIMEDIA

FOUNDATION

ANNUAL PLAN

What is your objective? Who are you working with?

TEAM/DEPT

To establish a set of professional practices around how product research questions are surfaced,

prioritized and resourced.

Articulate how the Design

Strategy practice will partner

with other WMF Teams and

CHECK IN

Toby N, Grace, Lani, Anne G, Runa B, Joe M, Jon K, Danny H, Marshall M, Abbey R, Daisy C, Aaron H, Jonathan M

Collaborating teams

and Grace G

Format shared with Kristen L.

Made what's planned and underway visible to all Established an all-team process for prioritization of requests

Created Phab version for external visibility (thx Grace + Lani) Formalized process of writing project briefs to clarify objectives, align expectations and limit scope before any research begins

Toby N.

Collaboration Framework

Illustrate scope of activities and outputs we can create to better inform product decisions

Pilot research activities in collaborations with other teams.

PROGRAM

Not in AP

Central repository of research questions/requests/projects

functions To standardize roles and Nirzar P accountabilities for each career level across design and Toby N

Standardized set of Roles/Responsibilities for each function and career level

- To clarify the path toward promotion
- To establish a common standard that can be used in career.

teams). STATUS: Complete or Ongoing

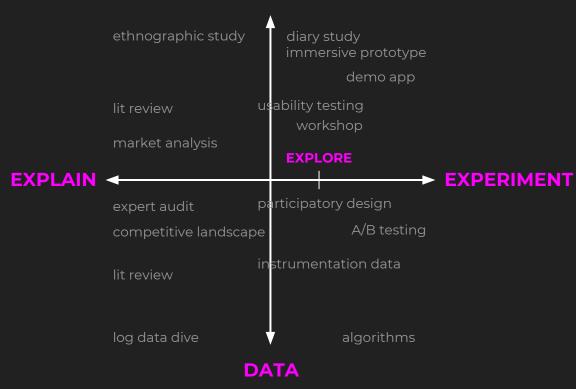
model, if applicable, for other

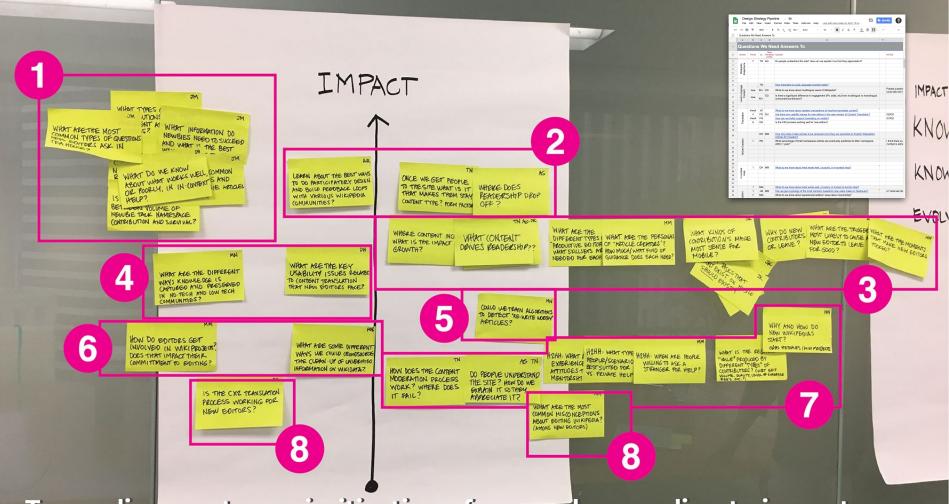
design strategy (and be a

development and performance reviews

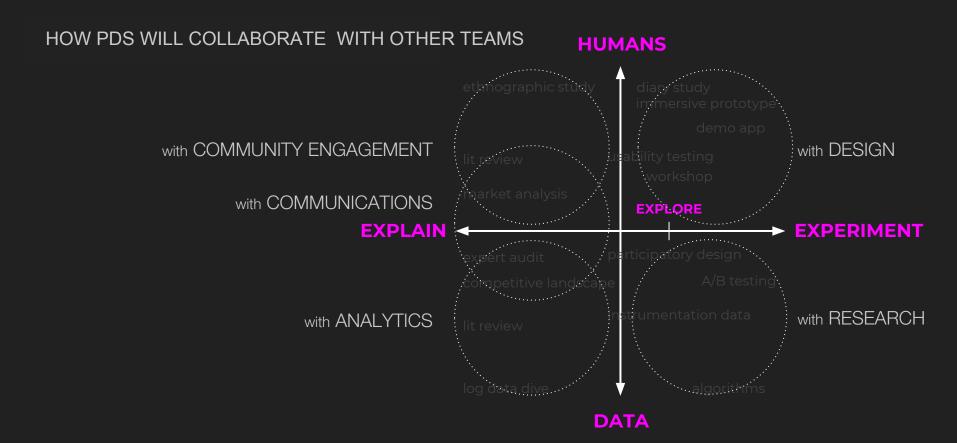
WHAT IS PRODUCT DESIGN STRATEGY?

HUMANS

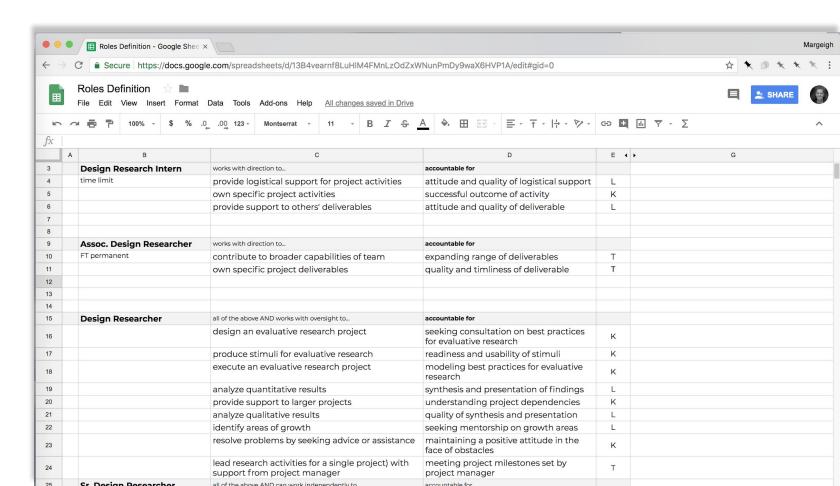




Team alignment on prioritization of research according to impact



Standardized Roles & Levels for Design & Design Research



What is your objective? To provide Design Team with Daisy Chen

TFAM/DFPT

CHECK IN

2018-04

Product Design Strategy GOAL: Provide data to support better product decisions

Not in AP

PROGRAM

WIKIMEDIA

FOUNDATION

ANNUAL PLAN

Who are you working with? What impact / deliverables are you expecting? Mobile User Personas qualitative user data that will Mobile teams 30 users recruited across a range of characteristics (including age, be needed to realize AP goals Design Team contributor status, frequency of Wikipedia use, phone platform, in the next FY Vendor: Logic Dept. (US) multi-lingual users, etc.) Vendor: Hureo (India)

Key user types will be distilled from patterns of use and motivation based on interviews We are kicking off a follow-on study in three cities in India that will

include Hindi and Urdu speakers as well as users whose primary language is a local dialect.

Segmentation Data for all Wikipedias and Wiki Projects

To provide Product teams with Neil O P more nuanced segmentation Community Health data for all Wikipedias and

Wiki Projects

Allow team to cluster Wikipedia/Projects according to a number of parameters at once

To focus product and outreach interventions on groups of Wikis/Projects which share many of the same characteristics

Make it possible to see, report and influence more nuanced changes

STATUS: IN PROGRESS: on track for delivery in Q4

Analysis

abstract

Synthesis

Frame insights:

Find patterns in quantitative and qualitative data and extract insights.

Explore concepts:

Generate and evaluate concepts against research data and with users they are designed for.

Frame solutions: Prioritize and plan for implementation of solutions and offerings.

understand

make

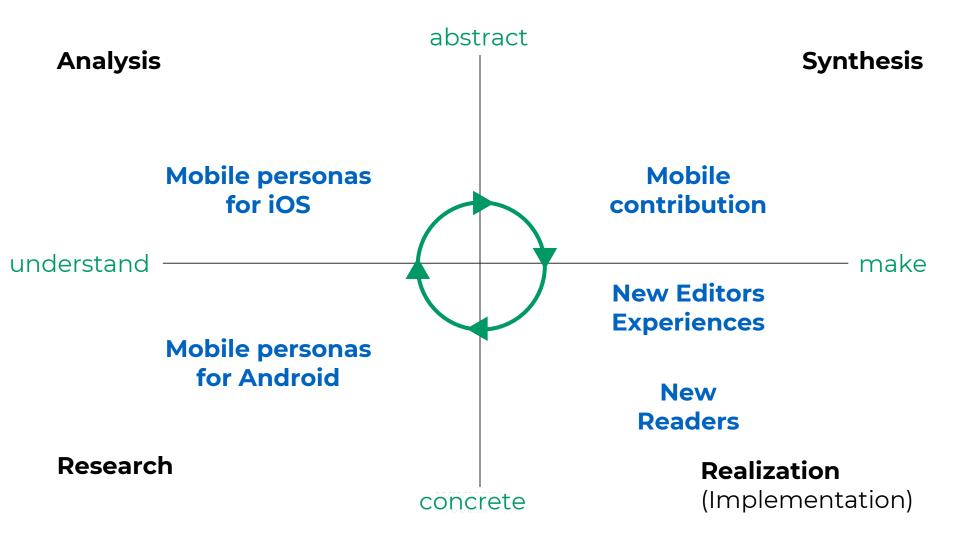
Know context and people: Look at the big picture for insight into contexts and people, unmet needs, and opportunities.

Realize solutions / offerings: Define MVP and release plan, build prototypes, iterate toward refinement with beta, release, maintain and sunset.

Research

concrete

Realization (Implementation)



STATUS: ON TRACK

PROGRAM
3: Increase device
support for editing

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Build a Wikipedia Contribution Taxonomy

	•							
What is your objective?	Who are you working with?	What impact / deliverables are you expecting?						
Create a Wikipedia	LAST QUARTER							
Contribution taxonomy, as a detailed reference about Wikipedia contribution workflows and steps. In this initial round, we	James Forrester, Carolyn Li-Madeo, Ambassadors: Benoît Evelin, Yongmin Hong, Martin Urbanec, Satdeep Gill and our steering committee	 Master Inventory of Wikipedia workflows Criteria for scoring each step and workflow Weighting system to focus selection on support for specific audiences or platforms Designed and iterated visualization system 						
included: Czech, English, French,	THIS QUARTER							
Hindi and Korean Wikipedias.	As above	 Complete the visualization system Visualize the workflows and steps selected by teams Complete a "how to" communication for others to use the master inventory, criteria, weighting, and visualization systems. Share publicly for others to use and contribute to 						

Contribution to Wikipedias

Creation

Create new article Add new section Add image to article Reorganize article

Curation

Tag section for expansion
Tag a list as incomplete
Fix a typo
Add a reference

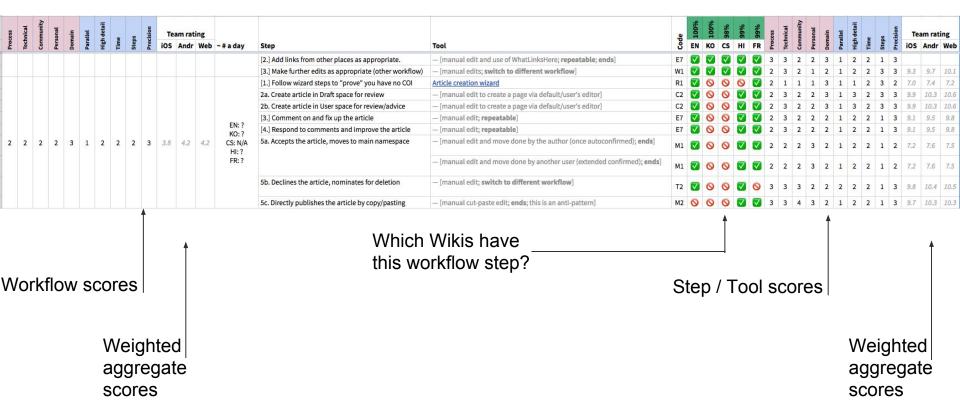
Moderation

Revert an edit Fix mistaken changes Tell editor to stop something Nominate article for deletion Governance sutofscoot

Financial contribution (score

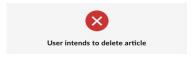
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article / these articles		violation	[Fm sure]								1b. Tag page with the appropriate template.	- [manual edit; use [[db-copyvio]] as the template]	T1 💟 💟 🔕	7	3 4 5	5 3 4	3 4	3 125 12	12.9		
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-											4b. Find in the relevant cat; decide against, un-tag	- [manual review of cornent, talk page; edit; ends]	E4 💟 💟 💟								(sysop)
			Suspected copyright violation speedy deletion process								Tag page with the appropriate template. 2a. Confirm, list at Wikipedia: Copyright problems.	- [manual edit; use [[cv-unsure]] as the template] - [manual edit to project page to list]	11 V O V							_	
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		We should delete this article because it's vandalism / nonsense / a hoax	Nonsense speedy deletion process								Directly delete the page. Directly delete the appropriate template.	- [manual deletion; ends] - [manual edit; use [[db-Nonsense]]/ecc. as the template]	D1 2 2 2 1								sysop
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		ictaaca.										[automatically by Twinkle or other gadget]								edget Account with ga	dget
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	45 011										4b. Find in the relevant cat; decide against, un-tag	- [manual review of content, talk page; edit; maybe archive; ends]	E4 🖾 🖾 🖾								(sysop)
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Scoring and Weighting



Visualization elements





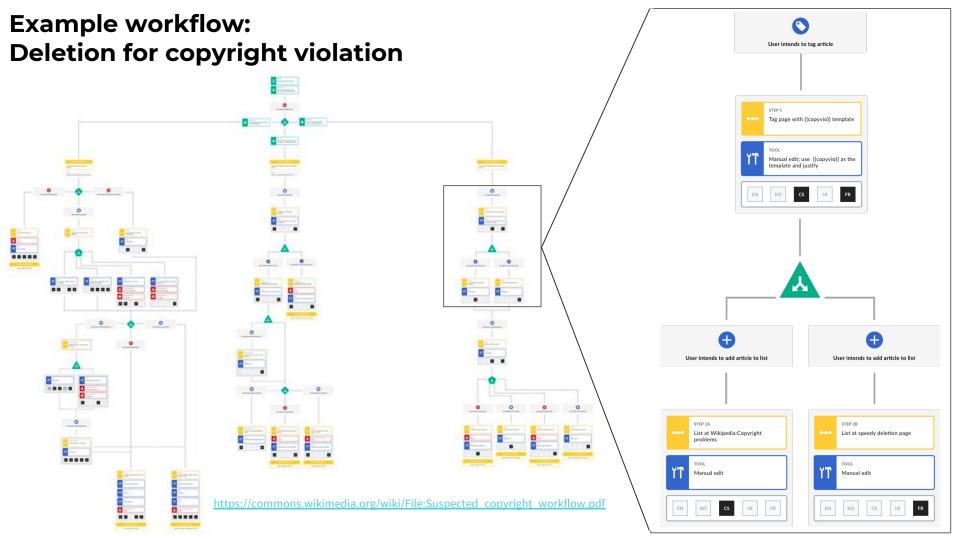




User decisions and reasoning

User intentions

Steps, tools, roles and Wiki availability **Decision points**



Impact: extending use

Anyone who works with complicated workflows will find this system useful, especially in working with multidisciplinary teams.

Some teams are already using it, or planning to

- Mobile platform teams (it was designed with their needs in mind)
 - o iOS team already used the visualization system (for event logging)
- Structured Data on Commons team
- Design team at Wikimedia Deutschland
- It will be **public and available for anyone** to use.

2018-04

Product Design Strategy

PROGRAM 4. New Editor success New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve New Editor Experiences, Gain more New Readers, Misc.

What is your objective?	Who working with?	What impact / deliverables are you expecting?				
New Editor Experiences	LAST QUARTER					
Prepare with Ambassadors for product implementation cycles. Completed workshops that enabled teams to decide what to do as a result of research.	Neil Patel Quin Benoît Evelin Ambassadors: Yongmin Hong, Ko:Wiki Martin Urbanec, Cs:Wiki	 New Editors Ambassadors Established community advisory boards and processes Publishing newsletters on new editor experiences work. Began Publishing NEX workshop outcomes on MediaWiki.				
New Readers Supported review, brainstorming and decision making processes. Misc: Published Blog about fully remote collaboration OSWG research support	Anne Gomez and the New Readers Grace Gellerman Mel Kramer Ed Erhart	New Readers Designed workshop, frameworks, and facilitated our offsite, in support of collaborative review and decision making Blog about "how to" successfully run remote workshops across time zones.				



Q1 2018 quarterly check-in

Lydia Pintscher

2018-04

TEAM/DEPT

Product Design Strategy

PROGRAM
4: New Editor success
New Readers

WIKIMEDIA FOUNDATION ANNUAL PLAN

GOAL: Improve New Editor Experiences, Gain more New Readers, Misc

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?
	THIS QUARTER (Q4)	
New Editor Experiences Continue work with ambassadors to gather answers to specific questions for product definition, and build participatory design methods and feedback loops.	Neil Patel Quin, Benoît Evelin, and the Ambassadors: Yongmin Hong, Ko:Wiki Martin Urbanec, Cs:Wiki	New Editors Ambassadors Provide detailed information from research for product definition (from initial research and with Ambassadors): • In Context Help • Human to Human help and mentorship
Publish NEX workshop outcomes. New Readers		All New Editor Experiences workshops published.
Support the team with process and frameworks for brainstorming and problem solving.	New Readers Team	 New Readers Successful monthly working sessions aimed at solving the most difficult problems and brainstorming solutions (whatever the team needs).

STATUS: ON TRACK

	Annual Goal	Objective	Status		
		Use of data from Wikidata continues to increase from 326M data uses (as of August 1, 2017) to 386M by the end of 2018.	On track		
<u> </u>	Increase numbers of volunteers in the Wikimedia projects benefit from Wikidata. We	More editors from the Wikimedia projects additionally edit in Wikidata.	On track		
	promote the integration of Wikidata and other Wikimedia projects, and we create the conditions so that data quality in Wikidata can further improve.	Data quality in Wikidata improves. This is measured through established quality indicators such as statement per item, % of statements with external references, and potential additional indicators.	Slightly behind due to continued large imports		
		The support for lexicographical data is accepted by the community. A target indicating success is the entry of at least 5000 lexemes in Wikidata by the end of 2018.	Slightly behind due to underestimated feature complexity and team changes		

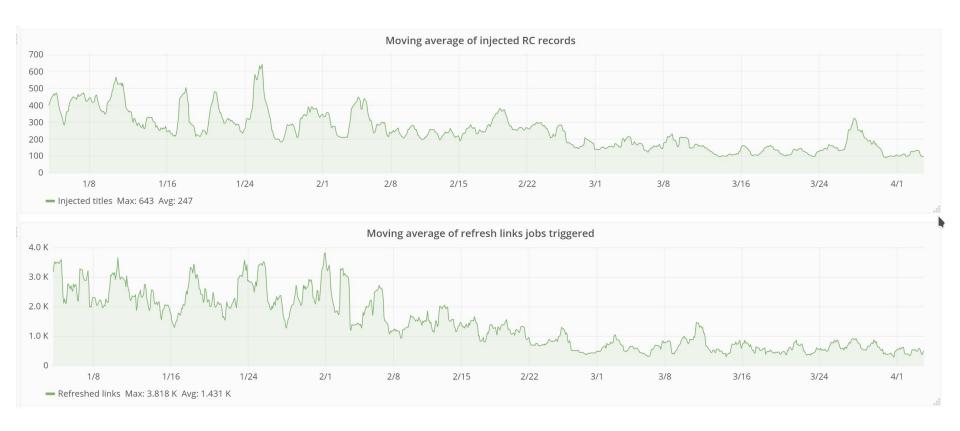
	Annual Goal	Objective	Objective
ir eı u:	Wikidata and other open data projects increasingly benefit from each other. To this end, we make Wikidata and Wikibase easier to use for external projects, and we expand the opportunities for collaboration among the projects.	The independent installation and operation of Wikibase becomes easier. As a result, ten new, publicly accessible websites that are bases on Wikibase are enabled by the of 2018.	On track
		At least five new success stories publicly showcase the usefulness of Wikidata and Wikibase for third parties.	Slightly behind
		Data in Wikidata are more useful for third parties, as measured by increase in daily queries to the Wikidata Query Service. (baseline 3.5M on 9/2017, to 4.5M by the end of 2018)	On track

04/2018 **Wikidata**

3

Goal: Increase numbers of volunteers in the Wikimedia projects benefit from Wikidata. We promote the integration of Wikidata and other Wikimedia projects, and we create the conditions so that data quality in Wikidata can further improve.

Who are you working with?	What impact / deliverables are you expecting?	
LAST QUARTER		
NEXT QUARTER	 Significantly improved what is shown in Recent Changes and Watchlist by removing on average ¾ of the changes because they are not relevant for the editors on that project since they don't influence their articles (fine-grained usage tracking) Added new Lua function (getAllStatements) Investigated further improvements and additions to Lua functions (studying of existing problematic usage and what people already told us) and asked for community input 	
NEXT QUARTER	- Further improvements to Lua functions and addition of new convenience functions based on last quarter's investigation and community input (e.g. new functions to traverse the ontology and check for the validity of an entity ID)	
	working with?	



These graphs show the drop in the number of edits from Wikidata we are sending to the Wikipedias to put them in the watchlists and recent changes there. The top shows the number of entries and the bottom the number of jobs doing the inserting.

CHECK IN TEAM/DEPT PROGRAM

04/2018 **Wikidata**

Goal: Increase numbers of volunteers in the Wikimedia projects benefit from Wikidata. We promote the integration of Wikidata and other Wikimedia projects, and we create the conditions so that data quality in Wikidata can further improve.

3

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?	
Data quality in Wikidata improves. This is measured through established quality indicators such as statement per item, % of statements with external references, additional indicators TBD.	LAST QUARTER		
		 Improved constraint checks (e.g. added new constraint types, checking references and qualifiers, automatic expansion of references with violations) Enabled constraint checks for all logged-in users Created the Wikidata vandalism dashboard 	
	NEXT QUARTER		
		- Adding more constraint types (e.g. to be able to define which units are allowed for a property and to indicate that a property's values should not have uncertainty bounds) - Investigating replacement for the constraint report pages currently maintained by a bot - Start work on ShEx integration	

Language code(s)	
de	*
Limit	
10	

✓ Changes in descriptions ✓ Changes in labels and aliases ✓ Sitelink removals

Search

Edit ID	Entity ID	Username	Entity title	Edit summary	ORES damaging score
674981778	Q5493831	92.229.132.140	Fraternitas Baltica	Added label in de: Fraternitas Baltica	0.963
674976459	Q3534781	89.204.153.188	Virginia Slims of Houston 1984	Added label in de: Virginia Slims of Houston 1984	0.963
674974997	Q4296040	Christian Dancker	Al Jazeera English	Added description in de: Englischsprachiger Nachrichtensender	0.693
674971578	Q21170301	2001:16B8:2BE2:4300:5944:7AB3:67AC:998F	Space Crusade	Changed description in de: Computerspiel	0.971
674971575	Q21170301	2001:16B8:2BE2:4300:5944:7AB3:67AC:998F	Space Crusade	Added label in de: Space Crusade	0.959
674971389	Q28704822	2A02:8071:A8A:A600:A5D3:56B1:C5A3:C3ED	german	Added label in de: german	0.983
674963288	Q3809434	Feldkurat Katz	John Lyon-Bowes	Changed label in de: John Lyon-Bowes	0.280
674950677	Q1054860	158.181.42.51	Kraftdrehkopf	Removed sitelink in dewiki: Kraftdrehkopf	0.987
674929898	Q6773079	2001:16B8:2BE2:4300:5944:7AB3:67AC:998F	Mars: War Logs	Changed description in de: Computerspiel	0.970
674929897	Q6773079	2001:16B8:2BE2:4300:5944:7AB3:67AC:998F	Mars: War Logs	Added label in de: Mars: War Logs	0.952

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		of	KDE •••	
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	0	anthropomorphic character ••	•	
		▼ 0 references		
				+ add reference
				+ add value

CHECK IN TEAM/DEPT PROGRAM

04/2018 **Wikidata**

Goal: Increase numbers of volunteers in the Wikimedia projects benefit from Wikidata. We promote the integration of Wikidata and other Wikimedia projects, and we create the conditions so that data quality in Wikidata can further improve.

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?						
The support for lexicographical data is accepted by the	LAST QUARTER							
community. A target indicating success is the entry of at least 5000 lexemes in Wikidata by the end of 2018.		- Getting ready for first release (persistent storage of edits, diff support, edit summaries, Form and Lexeme data types, adding and removing Forms, security review, etc.) - Community discussions around roll-out and licensing						
	NEXT QUARTER							
		- Finishing the first release - Community work to support the first release to gather feedback and help prioritize next features - Continue to work on second release (e.g. support for Senses)						
STATUS: SLIGHTLY BEHIN	D							

04/2018 **Wikidata**

Goal: Wikidata and other open data projects increasingly benefit from each other. To this end, we make Wikidata and Wikibase easier to use for external projects, and we expand the opportunities for collaboration among the projects.

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?						
The independent installation and operation of Wikibase	LAST QUARTER	LAST QUARTER						
becomes easier. As a result, ten new, publicly accessible websites that are bases on Wikibase are enabled by the end of 2018.		- Improved Wikibase installation via Docker - Supported FactGrid among others to get a working system in place - Identified 18 existing Wikibase installations we can reach out to						
end of 2016.	NEXT QUARTER							
		 Contacting all existing known Wikibase installations to get their feedback and see if there is more we can do to help them Work on documentation (documentation sprint) Continue support for external partners, e.g. FactGrid, Michigan State University 						
STATUS: ON TRACK								

CHECK IN TEAM/DEPT PROGRAM

04/2018 **Wikidata**

STATUS: SLIGHTLY BEHIND

Goal: Wikidata and other open data projects increasingly benefit from each other. To this end, we make Wikidata and Wikibase easier to use for external projects, and we expand the opportunities for collaboration among the projects.

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?				
At least five new success	LAST QUARTER					
stories publicly showcase the usefulness of Wikidata and Wikibase for third parties.		- Continued work on data partnerships / data donations: Talks with Reporter ohne Grenzen, Charity Navigator, OpenAI, Abgeordnetenwatch, Mycroft, Open Food Facts, DNB - Extensive support for key partners (Wikibase): MSU, FactGrid				
	NEXT QUARTER					
		- Outreach to multipliers: Creative Commons, EuropeanaTech - Prepare success stories				

04/2018 **Wikidata**

STATUS: ON TRACK

Goal: Wikidata and other open data projects increasingly benefit from each other. To this end, we make Wikidata and Wikibase easier to use for external projects, and we expand the opportunities for collaboration among the projects.

What is your objective?	Who are you working with?	What impact / deliverables are you expecting?			
Data in Wikidata are more	LAST QUARTER				
useful for third parties, as measured by increase in daily queries to the Wikidata Query Service. (baseline 3.5M on 9/2017, to 4.5M by the end of		- Improved the Wikidata Query Service UI (keyboard navigation, responsive menu, translation fixes, lazy loading of image grid results)			
2018)	NEXT QUARTER				
		- Nothing planned. Work will continue in Q3 and Q4			

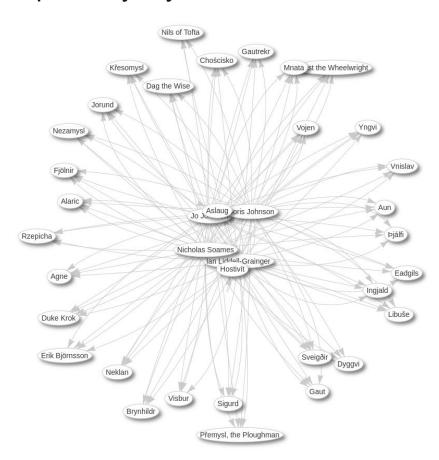
Other noteworthy stuff (including work by volunteers and WMF)

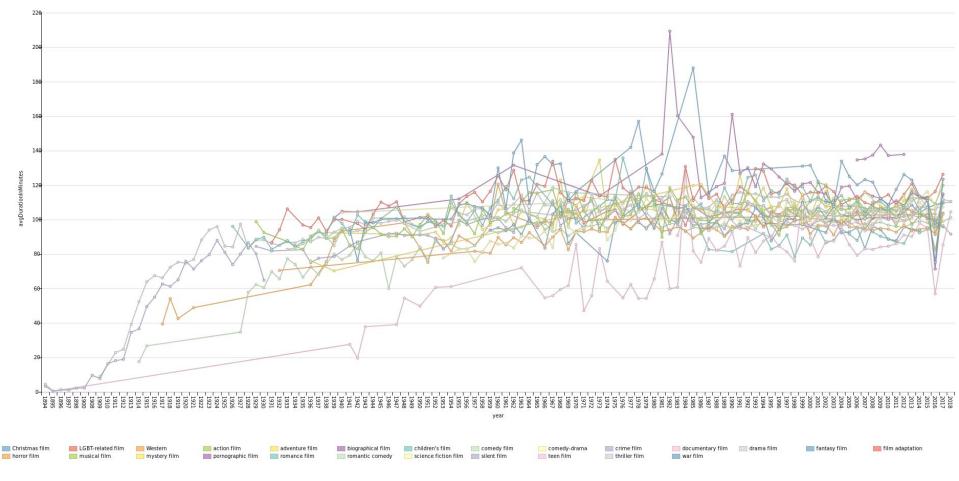
- New tools:
 - Weapons of Mass Description
 - o <u>Hub</u>
 - o GraFa
 - o Repology
 - Wikidata vandalism dashboard
 - o George Le deuxième texte
 - Relator
 - o <u>Tagger</u>
- WDCM Journal
- Wikidata got its own database server
- MCR work and other support for Structured Data on Commons continues
- Improved the size of the logging table to cope with growth
- Improving the wb_terms table to cope with growth
- Further improving search results on Special:Search (also in anticipation of lexicographical data)

Recommended reading/viewing

- From the life of Wikidata
- Discovering types for entity disambiguation
- <u>Using Wikidata to build an authority list of Holocaust-era ghettos</u>
- Structured Data on Commons is the most important development in Wikimedia's usability
- Automatically Generating Wikipedia Info-boxes from Wikidata
- Towards a Question Answering System over the Semantic Web
- Practical Linked Data Access via SPARQL: The Case of Wikidata
- Mind the (Language) Gap: Generation of Multilingual Wikipedia Summaries from Wikidata for ArticlePlaceholders
- Making women more visible online—with Wikidata tools!
- A Reconciliation Recipe for Wikidata
- Some ways Wikidata can improve search and discovery
- Data on the history of Scottish witch trials added to Wikidata
- How we're using machine learning to visually enrich Wikidata

Members of the current Parliament who have ancestors who are identified as possibly mythical





Average duration of movies by genre and year

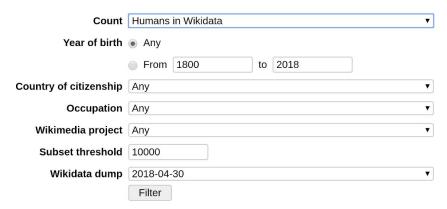
Gender Gap in Wikidata

Denelezh provides statistics about the gender gap in the content of Wikidata and Wikimedia projects.

You can learn more about Denelezh by reading the documentation and the current state of the project.

Shortcuts to gender gap in Wikidata: global — by year of birth — by country of citizenship — by occupation — by Wikimedia project

Filters



Global Gender Gap

Total	Total with gender	Females	% Females	Gap	Males	% Males	Others	% Others
4,255,732	3,687,078	658,384	17.9 %		3,028,229	82.1 %	465	0.0 %

Shortcuts to gender gap in Wikidata: global — by year of birth — by country of citizenship — by occupation — by Wikimedia project

Gender Gap by Wikimedia project

Project ▲	Total ▼	Total with gender ▼	Females ▼	% Fem. ▼	Gap	Males ▼	% Mal. ▼	Others ▼	% Oth
ywiki	21,668	21,537	11,492	53.4 %		10,036	46.6 %	9	0.0
stwiki	13,343	13,298	4,628	34.8 %		8,665	65.2 %	5	0.0
rwiki	11,102	10,194	3,139	30.8 %		7,049	69.1 %	6	0.:
nlwiki	11,716	11,586	3,240	28.0 %		8,342	72.0 %	4	0.0
zbwiki	27,928	27,885	7,327	26.3 %		20,542	73.7 %	16	0.:
wiki	23,417	20,841	5,311	25.5 %		15,521	74.5 %	9	0.
rwiki	11,996	11,908	2,935	24.6 %		8,968	75.3 %	5	0.
hwiki	24,723	19,041	4,664	24.5 %		14,370	75.5 %	7	0.0
owiki	94,345	83,193	19,428	23.4 %		63,735	76.6 %	30	0.0
awiki	309,587	270,094	60,396	22.4 %		209,641	77.6 %	57	0.0
ywiki	10,315	10,265	2,286	22.3 %		7,977	77.7 %	2	0.
nowiki	149,353	149,041	33,137	22.2 %		115,888	77.8 %	16	0.
iwiki	15,886	14,400	3,137	21.8 %		11,256	78.2 %	7	0.
awiki	116,731	116,232	24,096	20.7 %		92,061	79.2 %	75	0.
vwiki	212,090	211,529	43,517	20.6 %		167,969	79.4 %	43	0.
swiki	341,878	341,516	67,557	19.8 %		273,833	80.2 %	126	0.
ommonswiki	343,162	342,440	67,626	19.7 %		274,705	80.2 %	109	0.
lwikiquote	16,625	16,613	3,228	19.4 %		13,382	80.6 %	3	0.
implewiki	36,385	36,319	7,000	19.3 %		29,305	80.7 %	14	0.
pecieswiki	37,811	30,217	5,820	19.3 %		24,397	80.7 %	0	0.
nwiki	14,467	14,339	2,743	19.1 %		11,593	80.8 %	3	0.
h_yuewiki	12,022	11,338	2,158	19.0 %		9,178	80.9 %	2	0.
rwiki	37,787	37,644	7,125	18.9 %		30,511	81.1 %	8	0.
hwiki	196,646	144,442	27,309	18.9 %		117,103	81.1 %	30	0.
twiki	44,043	43,098	8,127	18.9 %		34,968	81.1 %	3	0.
wiki	138,215	137,800	25,588	18.6 %		112,185	81.4 %	27	0.
ewiki	69,431	69,195	12,757	18.4 %		56,401	81.5 %	37	0.
wiki	34,140	28,713	5,294	18.4 %		23,413	81.5 %	6	0.
qwiki	13,768	12,675	2,314	18.3 %		10,355	81.7 %	6	0.
cowiki	11,847	11,838	2,157	18.2 %		9,678	81.8 %	3	0.
owiki	51,014	50,801	9,252	18.2 %		41,537	81.8 %	12	0.
twiki	211.802	210.509	37.481	17.8 %		172.970	82.2 %	58	0



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SCORECARD

04/2018

Wikidata

Торіс	This quarter (forecast)	Previous quarter (31.03.2018)	QoQ	YoY
edits/page	13.4	13.69	-1.72%	-21.81
statements/item	9	8.972	2.19%	60.21%
entity usage	600 Mio	539.6 Mio	17.46%	77.79%
users (1+ edits)	19800	19118	5.57%	8%
active users (5+ edits)	8550	8461	5.38%	8.89%
very active users (100+ edits)	1680	1660	7.79%	17.73%

