How can we work better together? Part 2 +3

WikiIndaba - Tunis 2018

Friday, March 16

All the questions from yesterday

❖ Were sorted by thematic clusters

Thematic cluster: Outreach

- What kind of incentives are needed to encourage volunteering in countries where there is no volunteering culture?
- How do we start communities where there are none?
- How can we grow the local communities?
- What are the barriers that prevent others from collaborating?
- How do we capture other people's interest?
- How can we move from the local context to the regional one?
- How do we maintain and scale up events? (ex. WLA with new themes)
- How to explain / understand other cultures?

Thematic cluster: Wikimedia Community

- Do existing African communities have the resources to support other communities?
- How can African communities support each other?
- What do African communities need to collaborate with each other?

- Would it be better to work at regional level rather than continental?
- Should we have more regional events to discuss similar shared experiences?
- How do we make it easier to meet and connect with others?
- Should we imagine more continent-wide projects?
- Do we need more transcontinental projects?
- Should there be cross-regional collaboration?
- Should there be more global initiatives with collaboration to implement?
- Should we focus on languages vs countries?

- How can we have more on-wiki collaboration / joint activities?
- Why aren't oral citations regarded as reliable sources?

- Which common goals can improve syncing between African wiki users?
- Why don't we feel inclined to work together to achieve common goals?

- What shared activities can help boost shared ownership and identity?
- How can we build mutual trust? (between groups & between groups and WMF)
- Should we focus on building friendships?
- Why is it sometimes easier to do things on your own that work with others?
- How can we become less dependent on individual brokers? (increase the bus factor)

- How many groups are in the African community?
- What similar problems or needs do African communities have?
- Do people *want* to collaborate? Why? Why not?

- How can communities resolve conflicts?
- How do we focus on the topic in discussion and avoid conflicts? (no politics, no religion etc.)
- Why is collaboration not working among African communities?
- Is there competition between affiliates and why does this happen?

- Is the Foundation responsible to make collaboration happen?

Wikimedia Community

Should we focus on languages vs countries?

Do existing African communities have the resources to support other communities?

How can African communities support each other?

What do African communities need to collaborate with each other?

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How do we focus on the topic in discussion and avoid conflicts? (no politics, no religion etc.)

Is the Foundation responsible to make collaboration happen?

Thematic cluster: Technical & institutional barriers

- What technical barriers exist that the community can solve?
- What policies exist that are a barrier to contribution and collaboration?
- Why don't we have accessible and open internet in Africa?
- Why is Wikipedia regarded as an untrusted source in African schools?
- How can we prevent internet shutdowns in Africa?

Thematic cluster: Structure & resources

- Should there be a central organisation facilitating collaboration?
- Do we need more user groups?
- Is there enough human capacity for facilitation?
- Should we make moving between countries easier?
- How can we overcome distance?
- What effect does the funding model have on collaboration?
- How can successful projects be maintained and given stability/security/continuity?
- **Can we make reporting less tedious, exhausting, discouraging, painful?**
- Do we need an "African" coalition like CEE/IberoCoop?

Tech & Institutional Barriers

What policies exist that are a barrier to contribution and collaboration?

How can we prevent internet shutdowns in Africa?

Why is Wikipedia regarded as an untrusted source in African schools?

What technical barriers exist that the community can solve?

Why don't we have accessible and open internet in Africa?

Structure & Resources

Should there be a central organisation facilitating collaboration?

How can successful projects be maintained and given stability/security/continuity?

What effect does the funding model have on collaboration?

Can we make reporting less tedious, exhausting, discouraging, painful?

Do we need an "African" coalition like CEE/IberoCoop?

Do we need more user groups?

Should we make moving between countries easier?

How can we overcome distance?

Is there enough human capacity for facilitation?

Thematic cluster: Communication

- Should we restore the African hour?
- Should we set up an African newsletter?
- Should we all learn French?
- Beyond regional conferences, how do we communicate with one another?
- What communication channels do we need?
- How do you reach out to others within the movement?
- How do we promote the local work internationally?
- How do we communicate better? Is there something better than e-mail?

Thematic cluster: Learning & sharing

- How can we better support knowledge exchange?
- How can we share experiences?
- After collaboration, how do we collect feedback?
- What tools do communities use now?
- Could we do a regional breakdown of projects in Africa? (*Peut-on faire un découpage régional des projets en Afrique? Ex. Afrique du Nord, Africa central, Afrique de l'ouest*)
- Can we share experiences of projects carried out for their realization in other communities? *(Peut-on partager l'expérience des projets réalisés pour leur réalisation dans d'autres communautés?)*
- Would identification of current ongoing projects help?
- How do we share what we are working on?
- How can we share experience more?
- Would identification of difficult or easy types of projects help?
- Should we have a common platform to share initiatives?
- What are the barriers to transform knowledge among African communities?
- What is the best way to support the Wikimedia movement in Africa?
- How can we understand the movement better?

Communication

Beyond regional conferences, how do we communicate with one another?

Should we have a common platform to share initiatives?

What communication channels do we need?

Should we set up an African newsletter?

How do we communicate better? Is there something better than e-mail?

Should we restore the African hour?

How can we understand the movement better?

How do we promote the local work internationally?

How do you reach out to others within the movement?

Learning & Sharing

How much knowledge in Wikimedia movement is available in Africa?

Would identification of difficult or easy types of projects help?

How can we better support knowledge exchange?

After collaboration, how do we collect feedback?

How do we share what we are working on?

How can we share experiences?

Would identification of current ongoing projects help?

How can we share experience more?

Can we share experiences of projects carried out for their realization in other communities?
(Peut-on partager l'expérience des projets réalisés pour leur collectivité sur d'autres communautés?)

Could we do a regional breakdown of projects in Africa?
(Peut-on faire un découpage régional des projets en Afrique? Ex, Afrique du Nord, Africa central, Afrique de l'ouest)

What tools do communities use now?

NOW: What are the easy collaboration problems we can solve first?

What are the problems that you can solve with the people in this room?

Questions for today

- Do we need an "African" coalition like CEE/IberoCoop?
- How many groups are in the African community?
  Do we need more user groups?
- Should there be a common platform for shared initiatives?
  How can we better support knowledge exchange?
  What are the barriest that prevent others from collaborating?
  What policies exist that are a barrier to contribution and collaboration?
  Should we make moving between countries easier?
- How can communities resolve conflicts?
  Is there competition between affiliates and why does this happen?
- How can we move from local context to the regional one?
  Could we do a regional breakdown of projects in Africa?
  Do we need more trancontinental projects
- What do African communities need to collaborate with each other?
  Do people want to collaborate? Why? Why not?

- How can we prevent intern shutdowns in Africa?
- What technical harriers exists that the community can solve?
- Should we set up an African newsletter?
  Should we restore the African hour?
  What communication channels do we need?
  How can we overcome distance?
  How do we communicate better?
  Is there something better than email?
- Why aren't oral citations regarded as reliable sources?
- How do we capture other people's interests?

Now:
Please get together
in small groups
and try to find some answers!

Left sheet:

What do African communities need to collaborate with each other?

Do people want to collaborate? Why? Why not?

Key
• Volunteering a leads to personal growth, and working on regional collaboration leads to much more growth.

• IN NORTH AFRICA ITS INTERESTING TO WORK ON SHARED HERRITAGE.
  → ENJOYBLE TO LEARN ABOUT OTHER, CLOSE CULTURES.

• WE CHERISH OPPORTUNITY TO MEET NEW PEOPLE

• WORKING REGIONALLY/INTERNATIONALLY GETS ATTENTION. RECOGNITION. for work
  → THERE IS PRESSURE TO DO INTERNATIONAL COLLABRATION. IN SURVEIS, APPLICATIONS, FOUNDATION COMMS.
  →

• THE DESIRE TO GET RECOGNITION

• WE STOP COLLABORATING LOCALLY once WE HAVE RECIEVED RECOGNITION INTERNATIONALLY. LOCAL COLLAB. ISN'T AS q CELEBRATED.

• REGIONALLY there is

• Regional collab gives you a chance to learn about your neighbors and culture in a way more intimate

What needs to happen next? | Who should be involved?

• Learn best practices for groups to collaborate together and share this with everyone.

• WMF + user groups representatives.
  → EACH group should start with local draft of collaboration guide and difficulties.

Right sheet:

• Regional collab gives you a chance to learn about your neighbors

What needs to happen Next? | Who should be involved?

• Learn best practices for groups to collaborate together and share this with everyone.

• WMF + user groups representatives.
  → EACH group should start with local draft of collaboration guide and difficulties.

• Revise comms/surveys that make put pressure on ppl to do international collaboration OR
• do more to recognize and celebrate local work.

Is there anything you need from this conference? | Is there anything you need from people in the movement?

• Willingness to share & try something new
• WMF support for this project.

Reem, Hawa, Yousef, Kais Ann B, Meriem

Q: (card) How do we capture other people's interest?

A:

What needs to happen? | Who should be involved?

- Identify targets
- Select the right project for the right target (ex. Wikinews for bloggers)
- Promotion of recognition and support for newbies
- Wiki MOOCs
- Workshops dedicated for the youngests

- Outreach team
- Affiliates
- NGO
- Universities / Schools
- Wikimedia parteners
- Media

Is there anything you need from this conference? | Is there anything you need from people in the movement?

- Use Nigerian experience and apply it elsewhere.

- Outreach team
- Affiliates

Is th...
...need...

- Cap...
...re...

What technical barriers exist that the community can solve?

- HARDWARE: LAPTOP, CAMERA
- INTERNET

What needs to happen next?

- Gather funds to acquire Hardware
- internet providing

Who should be involved?

- Government
- NGOs
- FOUNDATION
- USER GROUPS
- CHAPTERS

Is there anything you need from this conference?

- Capacity building regarding partnerships

Is there anything you need from people in the movement?

- restart Wikipedia Zero or a similar thing
- Hardware Donation

Left sheet:

A: Determinate How many region are there in the african continent.

B: Structure that regions by topics (Languages, Geography ...)

C: Imagin regional projects to slow theme in that own region.

D: Duplicate the WikiIndia model, creation of new regional conference.

TEAM:
- REDA
- GEORGES
- Foy
- RACHOUNDA

Thank You !!

What needs to happen next?	Who should be involved?
· Find coordinators by région	· Regional population.
· Identify regions (Language, Geography...)	· Users
	· UG

Right sheet:

What needs to happen next?	Who should be involved?
· Find coordinators by région	· Regional population.
· Identify regions (Language, Geography...)	· Users
	· UG

Is there anything you want from this conference?	Is there anything you want from people in the movement?
· A workshop presentation for the beginners (Sisters projects)	· More implication from the movement.
· Financial and Human ressources.	

Left image:

Q. **What are the barriers that prevent others from collaborating?**

A: We must find a reason for communication eg
Wiki Loves Africa

Different kinds of commun

Q **How can we better support knowledge exchange?**

A: Different kinds of communication eg share questions,
finished projects, learnings etc, external communication
add different platforms have different communities , eg
Twitter for communicating with external people

What needs to happen?   Who should be involved?

— To be clear about what each   — Everybody should be
Platform is all about   involved.

— Platform should available
in Multi-languages

Right image:

What needs to happen?   Who should be involved?

— To be clear about what each   — Everybody should be
Platform is all about   involved.

— Platform should available
in Multi-languages

Is there anything you need   Is there anything you need
from this conference?   from people from the movement?

— Participant should share   — Funding / support.
Platform they use by posting
on our own a Paper.   — MAKING MEMBERS ON
                                                BEHALF OF COMMUNITIES OR
— Participant   AFFILIATES WHICH NEEDED

                                        — Workshop

Why aren't oral citations regarded as reliable sources?

Because "Wikipedia claims to be the sum of all human knowledge", why not all sources of information

→ an audio-recording under certain conditions can does count.

→ Transpose certain facts from recordings, but then the recording itself has no merit and can be manipulated.

→ Important to realize that ALL audio and video files can be manipulated

⊙ How do we record history?

→ Does something need to be published before it can be regarded as a reliable source? The format doesn't matter.

→ A theory of truth regards corresponding facts that can better be recorded than written down.

⊙ How do we triangulate published and oral citations?

✱→ No original research?
  — Regional rules are limiting our capacity to solve archiving issues?

⇒ there are numerous software applications that can transpose audio to written sources, even accross languages and physical barriers

ANTONI
MTAVANGI | ROSSOUW | BLOSSOM
OZURUMBA

What needs to happen next?

Research,
Experimentation,
Testing,
and analyze

Who should be involved?

Journalist,
Historians,
Librarians,
Policy shapers,
and politicians.

Is there anything you need from people at this conference?

We need the awareness of conceptual problems around citations.

We need suggestions/answers

Is there anything you need from people within the movement?

Corresponding theory and rationale regarding reliable citations.

ANTONI
MTAVANGI | ROSSOW | BLOSSOM
OZURUMBA

Questions:

Do we need an "African" coalition like CEE/IberoCoop?

"African" Coalition Coop?

Discussions:
- We have different challenges in Africa.
- No common Language & different Regions.
- Consider Regional structures.
- We need to organize ourselves wrt to Programs & Internships.
- Should consider benefits of org. But also involves teamwork & training of Volunteers.
- The original intentions of Indaba was to bring people together.
- Time has come to discuss whether a formal / informal structure should be formed.

How many groups are in the African community?

Do we need more user groups?

Discussions:
- 1 Chapter.
- User groups.
- 8 Planning groups.

Team:
- Ursula Zage
- Erina Mukuta
- Uzoma Ozurumba
- Lodewijk

What needs to happen next?

Who should be involved?

Question 1:
- Decided whether to formalize African Coalition structure?
- Identify what are the goals.
- Set up a Committee from Diverse community background to lead the process.

Question 2:
WMF
- Plan workshops to assist / Train groups in Planning.
- Yes we need more but also find ways to avoid conflicts.

Is there anything you need from people at this conference?

Q1:
- Need a group of volunteers who can volunteer for this.

Q2:
- Connect with WMF Staff on User groups Application.

Is there anything you need from people within the movement?

Q1:
- Need to connect with existing groups even send a person to join their cause to learn.

Q2:
- WMF Training.

Left panel:

How do we communicate better? Is there something better than e-mail?

How can we overcome distance?

LEARN
FRENCH?
& ENGLISH
& ARABIC?
(all dialects?)
& CATALAN?

Should we restore the African hour?

YES!

WE NEED Email HOST (ORGANIZER) → WHO CAN ALSO CRAFT Newsletter

What communication channels do we need?

USER
- REACH
- RESPONSE
- CLOSE TO WIKI

→ INDIVIDUAL
- PERSONAL
- PEOPLE RESPOND

→ GROUPS
- FRIENDLY
- WIDE- REACH
- RESPONSE

INDIVIDUAL   GROUPS
FACEBOOK
IRC
TALK PAGES
WHATSAPP
.... TELEGRAM
New Tool?

easy to find
accessible
with tool
(mailing list?)
interface to reach them

Should we set up an African newsletter?

What needs to happen next?
· we need an organiser host for African Hour for the newsletter.
· annual wikiIndaba
· Li

Who should be involved?
wiki foundation should be responsible for hiring the organiser of A. Hour and news letter.

Middle panel:

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Is there anything you need from people at this conference?
· input
· committement
· next wikiindaba host
· highlight, and communicate feedback and points to enhance

Is there anything you need from people within the movement?
· sharing
· committement

Right panel:

Q Should we have a common platform to share initiatives?

Collaborate on projects before and while they are happening
Share projects that have been completed

Q What policies exist that are a barrier to contribution and collaboration?
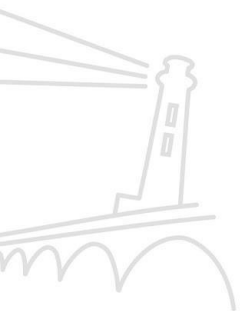
Q

Should we make moving between countries easier?

Now:
**Are there still open questions?
Anyone need support from people at this conference?
Anyone wants to take responsibility for tasks?**

Thank you!