



FIVE STARS

DISCUSSION NOTES

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DISCUSSION TOPIC:

Fighting Harassment

BREAKOUT SPACE: 23

TIME: 1730

PARTICIPANTS:

Danny H., John S., Saqueline M., Brunei, Patrick E., Sydney P.

CONVENOR:

Danny H.

KEY POINTS:

- Prolific editors have been forced to leave by off-wiki doxing and threats.
- Copycat harassers - "inspired" by seeing it happening to others
- Editathons have seen in-person har., online aggression, both onwiki and through social media.
- Outside of tools, how do we affect culture change on the project in regards to har.?
- Need more specific descriptors for types of the problem
- We need folks to examine motivations when they overly scrutinize work from certain groups and people
- Deletion process - can it be improved so it isn't confrontational and capricious?
 - Ideological extremists use our projects to target opponents

CONCLUSIONS/RECOMMENDATIONS/ACTIONS (IF ANY):

- Better early warning system for problem activities/behaviour
 - Reduce stress in processes like AfD
 - Socializing best practices
 - More dialogue in focused discussions
 - In some regions, threats are more physical/corporal
 - We need to share experiences - for support, solidarity, and finding solutions
- Blocking - take some of the subjective/individual aspects out of it.
 - More specific behavioural committees about the problem
- Noticeboard + process reform
- De-escalation techniques and tutorials
 - Self-care kits for targets of har.
 - Reduce the emotional labour involved in dealing with har.
 - "Brilliant asshole" syndrome - how do we deal with prolific yet abusive contributors?
- Topic bans - can they help?
 - Better use of warnings?
 - Less reliance on institutional memory for bad actors

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