

Making decisions with others

Tools for community listening



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True or false?



True or false?

Wikimedia is all about
collaboration



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Collaboration



Communicating,
Working together &
Making decisions
together, to accomplish
something.



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Collaboration



Communicating,
Working together &
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something.



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How do we make
decisions together in the
Wikimedia context?



Like this?



Or like this?



Agenda

- What: Groups & decisions
- How: Tools
- Practice activity

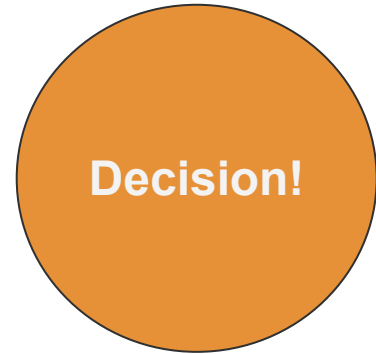
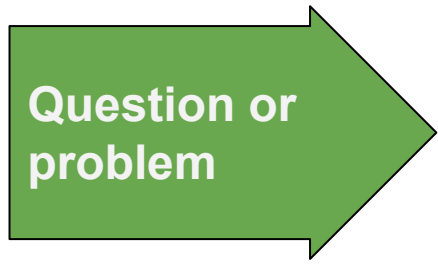


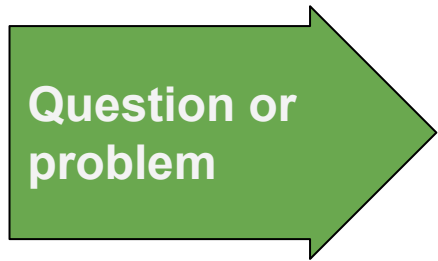


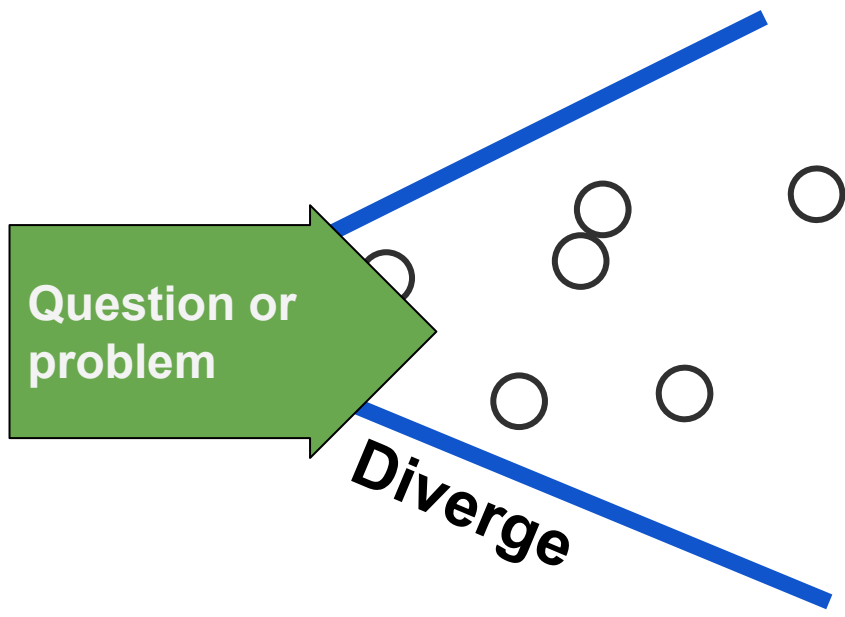
Example

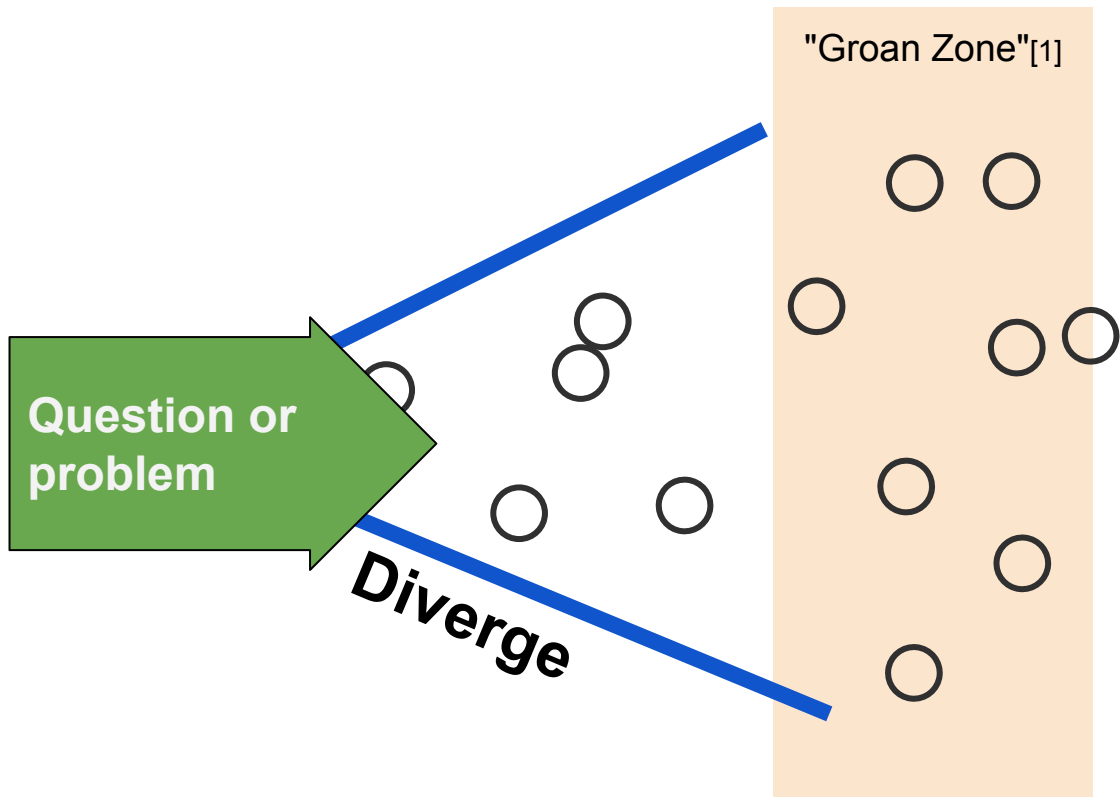
Your organization would like to celebrate a major milestone.

What kind of event will your organization create?









[1] Kaner, Sam, et al. Facilitator's guide to participatory decision-making. Jossey-Bass, 2014

Question or problem

Diverge

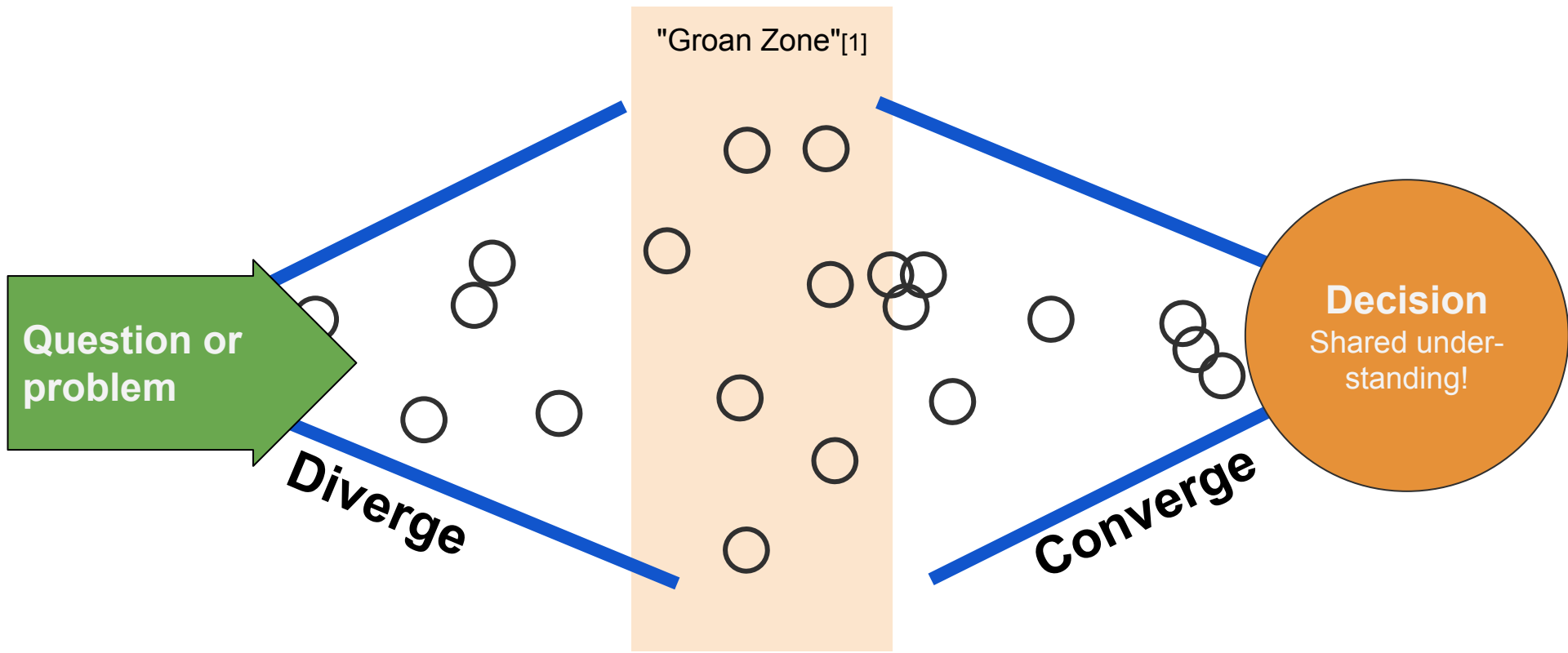
"Groan Zone"[1]

Converge

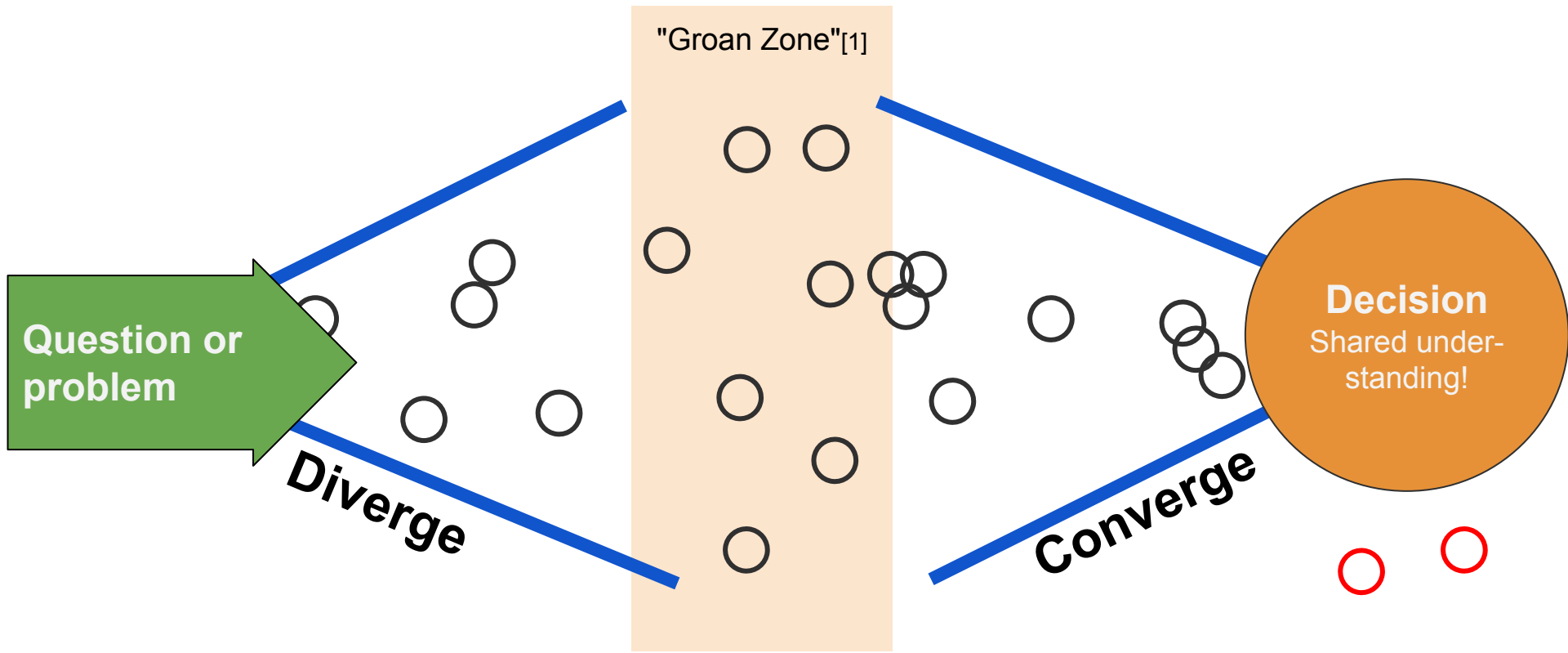


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[1] Kaner, Sam, et al. Facilitator's guide to participatory decision-making. Jossey-Bass, 2014



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What **tools** can we use
to help us through this
process?

A tool for community listening or decision making is something that you use to gather input from a community, in order to solve a problem or make decisions.



A working definition...

Some of the tools we use.

Discussion/talk pages

In-person conversations

Leadership mandate

Article deletion

Interviews

Meetings

Mailing list

Social media

Surveys

Committees

Collaborative grantmaking

Consultations

Requests for comment

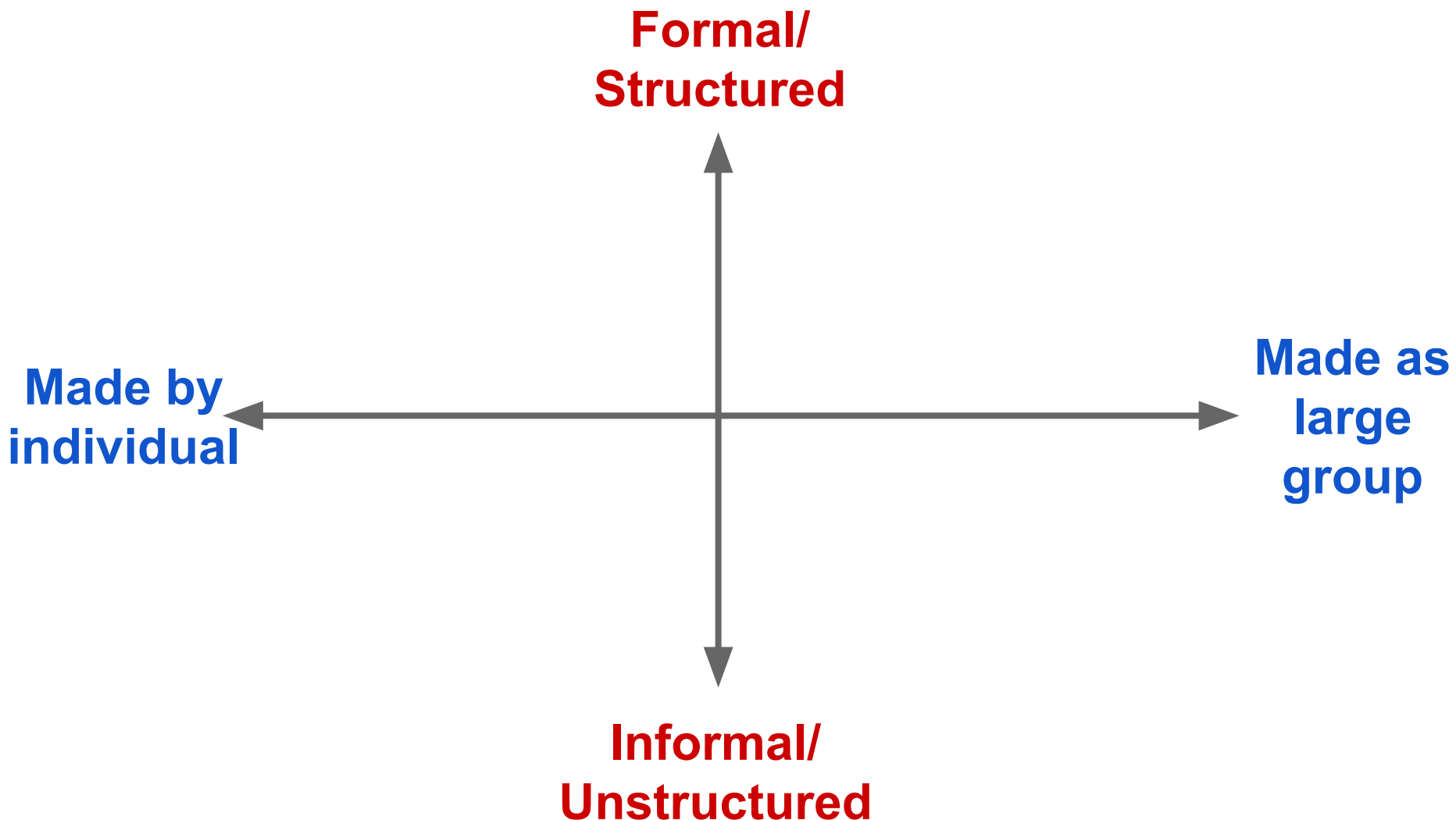
Vote

Community Wishlist



Some of the tools we use.





**Formal/
Structured**

**Made as
large
group**

**Made by
individual**

**Informal/
Unstructured**

**Formal/
Structured**



**Made by
individual**



**Made as
large
group**



Talk page discussions

Conversations

Meetings

**Informal/
Unstructured**



**Formal/
Structured**



**Made by
individual**



**Made as
large
group**



Talk page discussions

Conversations

Meetings

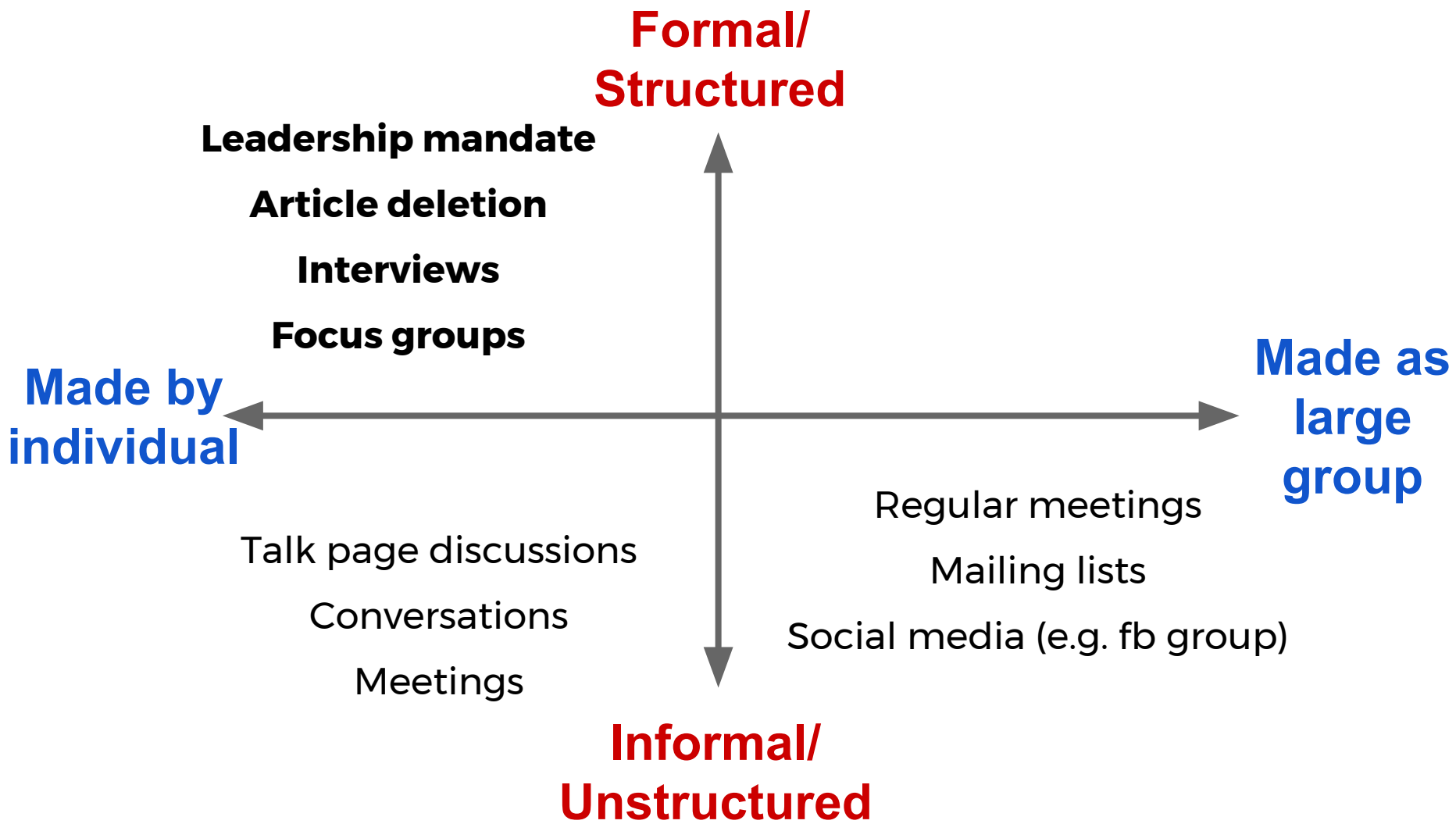
Regular meetings

Mailing lists

Social media (e.g. fb group)

**Informal/
Unstructured**





**Formal/
Structured**

Leadership mandate

Article deletion

Interviews

Focus groups

**Made by
individual**

**Made as
large
group**

Regular meetings

Talk page discussions

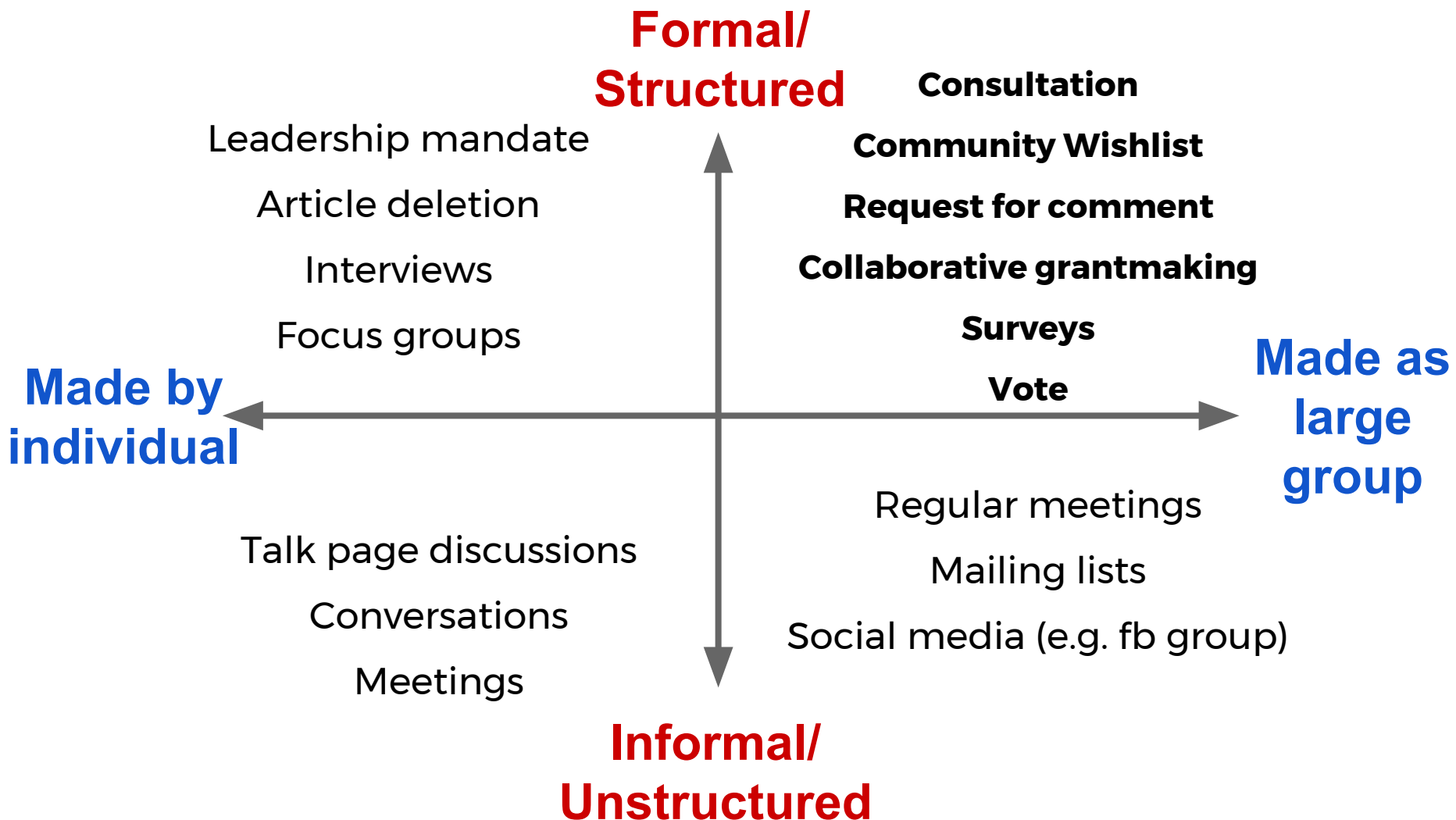
Mailing lists

Conversations

Social media (e.g. fb group)

Meetings

**Informal/
Unstructured**





As the organizer...

- Am I using the right tool to get feedback?
- Will this tool get us to a shared decision?
- Do I have the skills to use this tool?

As a participant...

- Will I feel heard?
- Do I see the tool as legitimate?
- Can my community easily get involved?
- Is the tool equitable for everyone involved?



Activity



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Your organization or group has a problem to solve, and you want to do it in a collaborative way. Use the listening tools to help you decide how you will solve that problem.



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1. **Who** are the stakeholders involved?
2. **What** tool(s) will you use to solve this problem?
3. **Why** did you choose the tool(s) and not others?
4. **How** will you make sure your participants feel heard?

Tools you can use.

Discussion/talk pages

In-person conversations

Leadership mandate

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Vote

Community Wishlist



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- Present your solutions
- What was difficult/easy about the decision you made?

Key takeaways

- When you need to collaborate - There are many tools to choose from.
- Choose a tool that:
 - Will help you reach a decision
 - Will be legitimate to your community
 - Will allow your communities to feel heard
 - You have the right skills to use the tool



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