



Worldwide Readership



Overview

Worldwide Readership is how we transmit knowledge, build awareness, and connect with donors. Without global readership, the importance of the projects would be diminished.

Progress and Challenges

Biggest challenge this quarter has obviously been the COVID-19 pandemic. I've been proud of the whole team -- people have taken care of the right things.

- Desktop Refresh
 - Latest release delayed due to de-risking protocols
- Growing Readership
 - Staffing, partner delays as well as regional events impacted schedule. These are now resolved.
- Wikidata
 - Progress has flagged on some major initiatives and architectural problems are emerging.

Key Deliverables

Desktop refresh	
Growing readership	
Wikidata	

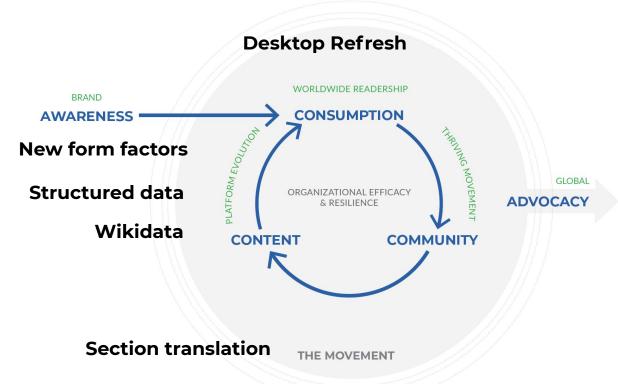
Actions

- Continue to monitor DR schedule in light of COVID-19 delays
- Work with T&C on international hiring (in progress) & partnerships
- Bring concerns to WMDE in context of annual planning



Worldwide Readership





Worldwide Readership



MTP Outcomes

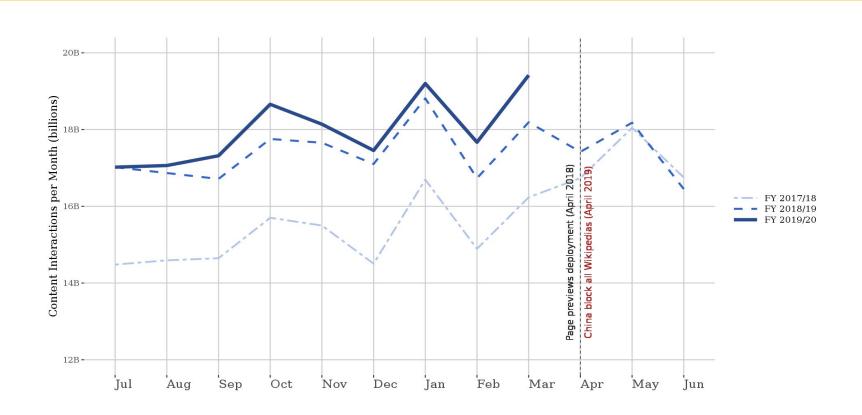
Make incremental but meaningful changes to our core products.

Substantially extend our core product experiences

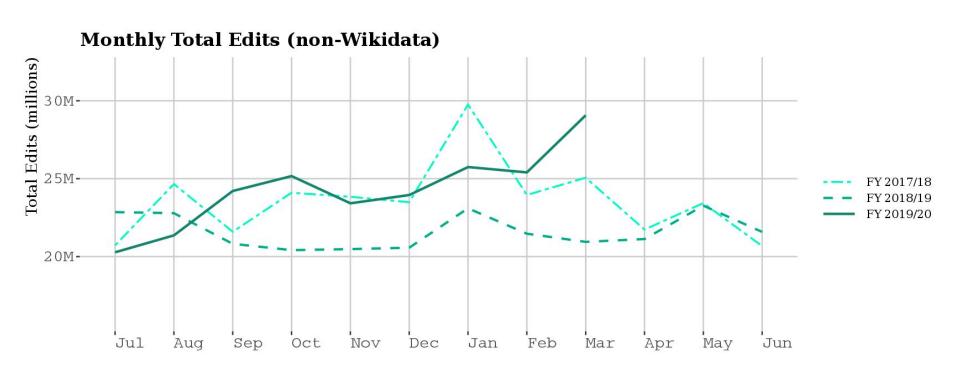
MTP Metrics	Y1 Goal	Q1 Status	Q2 Status	Q3 Status	
Total monthly CI increase YoY	1.25% YoY	3.6% YoY (17.1B/mo*)	3.4% YoY (18.1B/mo*)	5.0% YoY (18.8B/mo*)	
Established markets	0.5% YoY	n/a	8.5% YoY (14.0B/mo*)	7.3% YoY (14.7B/mo*)	
Emerging markets	3.3% YoY	n/a	-4.8% YoY (4.0B/mo*)	-2.4% YoY (4.0B/mo*)	
Baseline: 17.3B/month					
Total monthly edits increase YoY	5% YoY	0% YoY (38.8M/mo*)	18.6% YoY (24.2M/mo*°)	22.5% YoY (26.7M/mo*°)	
Established markets	4.5% YoY	n/a	(8.94M/mo*o+#)	(10.57M/mo*°+#)	
Emerging markets	12.8% YoY	n/a	(2.04M/mo*o+#)	(2.23M/mo*o+#)	
Baseline: 46.1M/month					
Net new content increases YoY	18% YoY	47.7% YoY (2.58M/mo)	6.7% YoY (1.11M/mo°)	45.4% YoY (1.41M/mo°)	
Established markets	n/a^	n/a	(551K/mo°+#)	(1.01M/mo ^{o+#})	
Emerging markets	n/a^	n/a	(185K/mo ^{o+#})	(255K/mo°+#)	
Baseline: 1.86M/month					



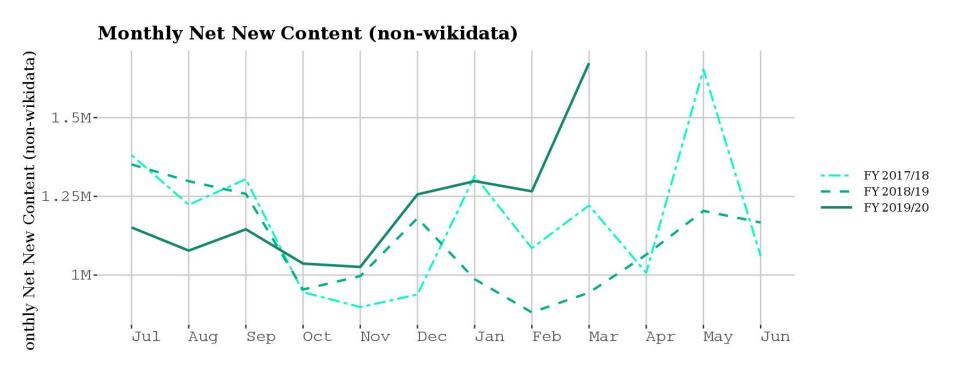
Wikimedia Content Interaction year-over-year comparison July 2017 - March 2020



Wikimedia Total Edits (non-Wikidata) year-over-year comparison July 2017 - March 2020



Wikimedia Net New Content (non-Wikidata) year-over-year comparison July 2017 - March 2020





Desktop Refresh



Objective:

Strengthen brand affinity by increasing site utility amongst readers and maintaining utility for our existing editors.

The Desktop Refresh deliverable saw crucial progress over the last quarter

- Prototype testing collected feedback of more than 230 editors. Results were mostly positive, with some smaller concerns. Similarly, user testing with readers confirmed issues with current desktop site.
- The team iterated on the feedback and built the first features of the project: opting-in preference, logo and header changes, and began to build the collapsible sidebar with fixed text width
- Deployment of the first features to test wikis was postponed due to covid-19 risk mitigation
- Collaborating with the FAWG and core platform team on building out the search widget in vue.js

Target quarter for completion: Q4 2021



Desktop Refresh

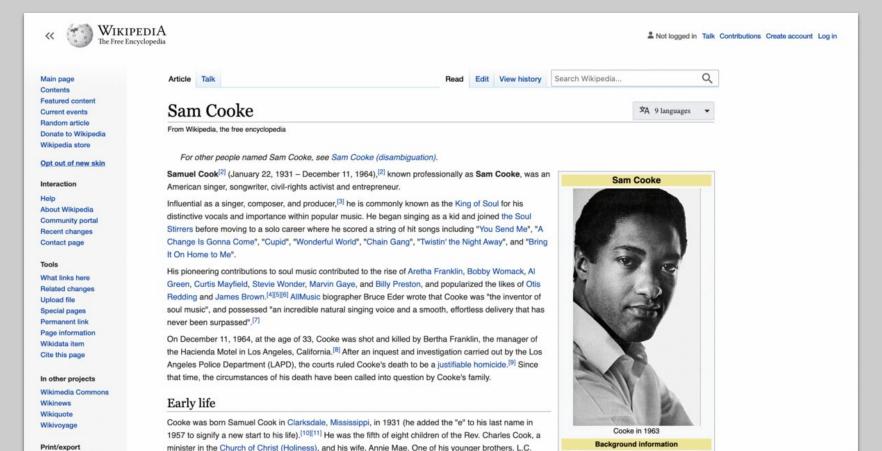


MTP Metrics	Y1 Goal	Q1 Status	Q2 Status	Q3 Status
Deliver on 12 program milestones Baseline: 0 milestones	12 (9 as of Q3)	2 of 3	6 of 6	8 of 9
Deploy the first stages of the new desktop experience as an opt-in preference to all wikis, with at least 5 wikis where the experience is default	Default on 5 wikis	n/a	n/a	n/a
Opt out rate is 40% or lower on default wikis	< 40% opt-out rate	n/a	n/a	n/a



Desktop Refresh





Growing Readership



Objective:

Add new content structures, form factors, and localized content to substantially extend our product experiences in order to grow readership worldwide.

Growing readership deliverable saw significant progress over the last quarter, with some delays due to various circumstances

- KaiOS app 90% complete. Some complexity introduced by arranging agreements with the Jio and KaiOS app stores delayed the deployment to mid-April.
- Content Translation out of beta in 17 new wikis (goal was 12), reaching a total of 25. Section translation proof of concept delayed due to limited developer resources

Target quarter for completion: New knowledge form factors, Section translation: Q4 FY19-20. Structured Data on Commons: Q2 FY19-20. Structured Data Across Wikimedia: Q2 FY22-23.



Growing Readership

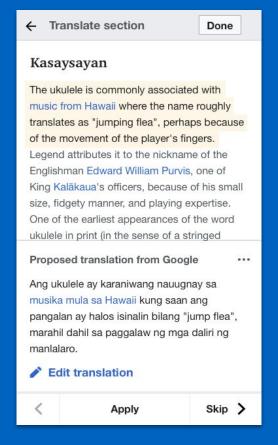


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Baseline: 1.86M/month				
Deliver on 19 program milestones	19 (13 as of Q3)	4 of 5	11 of 11	11 of 13



Growing Readership: section translation









Wikidata

Objective:

Wikidata is a source of high quality data and is more connected to Wikimedia projects and external Wikibase instances.

Wikidata continues to grow in editors and content, but two of the three strategic areas of interest (Wikibase, data quality, and Wikidata integration into WP) are behind.

Target quarter for completion: Ongoing



Wikidata

Key Results	Y1-Goal	Q1 Status	Q2 Status	Q3 Status
By end of June 2020 at least 5 new instances outside of Wikimedia projects will have integrated Wikidata content. Baseline: 0	5 (0 as of Q3)	n/a	O	0
A quality score for data objects will have been defined and implemented and baselines will have been defined by end of June 2020. Baseline: No quality score	✓	-	✓	✓
By end of June 2020 at least 2 different language Wikipedias are using a first prototype to edit Wikidata directly from their Wikipedia project. Baseline: 0 Wikipedias using	2 (0 as of Q3)	0	O	0



COVID-19 response

- 1. Responding to community needs around data visualization: specifically data tables, graphs and maps to show the impact of the pandemic worldwide.
- 2. Prototyping a rapid response content generation campaign.
- 3. Pivoting Education work to focus on response to global school closures.
- 4. Triaging outstanding bugs that are most pressing for COVID-19 response, pairing them with *available* resources in Product and across org, tracked here.
- 5. <u>#Covid-19-data</u> slack channel discussion tracking all page views and metric impacts.
- 6. Helping community fix unreadable tables in COVID-19 article for all platforms and screen-readers {{DONE}}
- 7. Some communities have added a COVID-19 bar to In the News (first change in a decade) -- we are supporting other communities who want to do this {{DONE}}
- 8. Producing site banners directing users to COVID-19 virus information {{DONE}}
- 9. Volunteer activities (eg, goaforyou.in from Prateek, remoting blog posts from TPgM)









Our Action Plan

1. We will create and share learning resources related to Wikimedia in Education

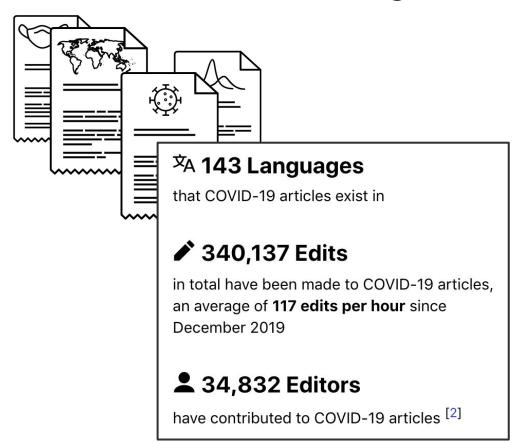
2. We will initiate an #EduWiki challenge on social media to support learning

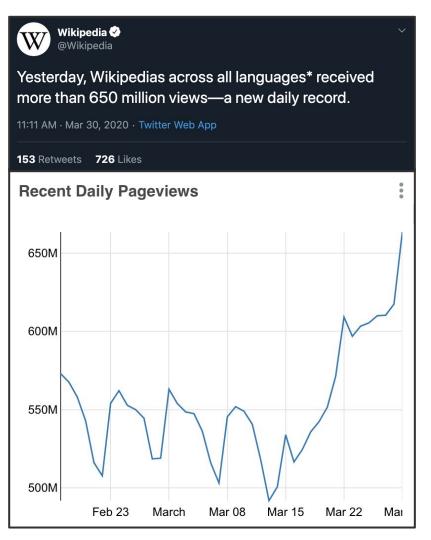
3. We will foster knowledge sharing about the impact of COVID-19 on education

4. We will support the UNESCO COVID-19 Education Coalition



COVID-19 Analytics





GLAM team Q3 highlights

- Onboarded new Senior Program Manager, Fiona Romeo
- Satdeep Gill led project to <u>compile data</u> on a decade of GLAM-Wiki community projects (800+)
- Sandra Fauconnier completed and <u>documented</u> GLAM pilots for Structured Data on Commons
- Mentored the Digital Public Library of America, who have uploaded 400K+ media files to Commons.
- Advised technical scoping for WMSE GLAM tools.

COVID-19 impact on GLAM and culture (first thoughts)

Institutions closed their buildings and are pivoting to digital — some more effectively than others.

- Immediate impact on artists, freelancers, and staff positions.
- Significant unused volunteer capacity.
- Increased demand for advice about open access.

Liam Wyatt started a Wikipedia page: <u>Impact of the 2019–20</u> coronavirus pandemic on arts and cultural heritage



What's Online











A Message from
The Met's
Leadership

Destination and Main follows are state in buildwise times
and what a need for the Message.

Reed more







Visit Us from Home

https://doi.org/10.000/degree video of icoric spaces in the Mageria.

Take a virtual tour





Product x Programs integration





Vue.js















Growth updates

- 93 suggested edits over a week
- Topic selected: "Technology"
- Some articles edited (mostly adding links):
 - o "Educational game"
 - o "Copy-and-paste programming"
 - o "Access control"
 - "Two generals' problem"
 - o "Digital signage"

Bonus example: the most prolific newcomer.

via Google Translate

User: Yassersjassim96



Contents [نخف]

Yassersjassim96 1

education 2

responsibilities 3

courses and certificates 4

skills 5

hobbies 6

external links 7

sources 8

[edit] Yassersjassim96

Hello, My name is Yasser Sadiq Jassim

in English: (Yassersjassim96) or

(Yasser S. Jassim) I work as an application developer at the Take Kicks

[1] , digital platform

One of my favorite hobbies is writing, and I would like to help people on Arabic .Wikipedia correct information and language errors

[edit] Education

Bachelor's degree in Computer Science Department / Al-Mustansiriya
University , Baghdad - Iraq

[edit] Responsibilities

- Smartphone application development
 - UI / UX design •
 - Writing technical articles •

People are saying

Trying out the Editing team's new reply tools:

"I am now very enthusiastic, good development. Delicate, intelligent, does not overwrite the usual things..."

— Hungarian Wikipedia

A steward reviewing the CheckUser improvements:

"Having all the information in one interface is very useful. And I love the highlighting feature."

— during user testing

Testing the prototype for Desktop refresh:

"I think it looks like a great change... would be great for showing folks how the overall experience of Wikipedia, not just the content, is ever-evolving. Keep up the good work!"

— Mediawiki.org

The Wikipedia Library helping an editor in need:

"The COVID-19 lockdown leaves me stuck at home without a public library and in dire need of UK historical newspapers."

— Wikipedia Library access request



wikimedia • Feb 28

Have you ever found yourself reading a @Wikipedia article and wondering "who wrote that"? We have a tool to help! This new browser extension allows you to highlight over any Wikipedia content to immediately see all other content from the same author. More: mediawiki.org /wiki/Who_Wrote...





Replying to @Wikimedia and @Wikipedia

TY for this wiki wizards, grateful A



7:04 AM · Feb 29, 2020 · Twitter for iPhone

Org updates

- 1. VP Product search concluding
- 2. Community programs updates
- 3. Design organization complete
- 4. Hiring updates



Thank you!

Community
Foundation
Department

