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REPORT OF THE OPERATIONS OF THE HUMAN RIGHTS
BRANCH FOR THE CALENDAR YEAR 1969.

Continuingly increasing public awareness of the human rights
concepts achieved a corresponding rise in the number of
complaints brought to the Branch's attention and the
results of the program of an educational nature from the
Albertan community.

THE HUMAN RIGHTS BRANCH

Twenty-eight complaints were received by the Branch during
1969 (see legislation under "Statistics"). These were of well known
types of inquiries from individuals who dropped by the office or telephoned
seeking advice, or interested concerning, a variety of grievances
which were rather removed from the boundaries of this Branch's ac-
tivities. This does not mean the Human Rights Branch was not the area of
apartment house accommodation and a number of complaints received
complaints relate to this particular category. The Branch is now
beginning to receive a small number of complaints pertaining to the
discrimination, suggesting that this might be an area of future
legislative concern. One complaint of a somewhat unusual nature
was directed against the query regarding sex which appeared on an ap-
plication for marriage forms. The issue of offensive questions on
marriage forms was referred to the Attorney-General's Department;
and, at least in this one instance governing marriage forms, the of-
fending question was subsequently dropped.

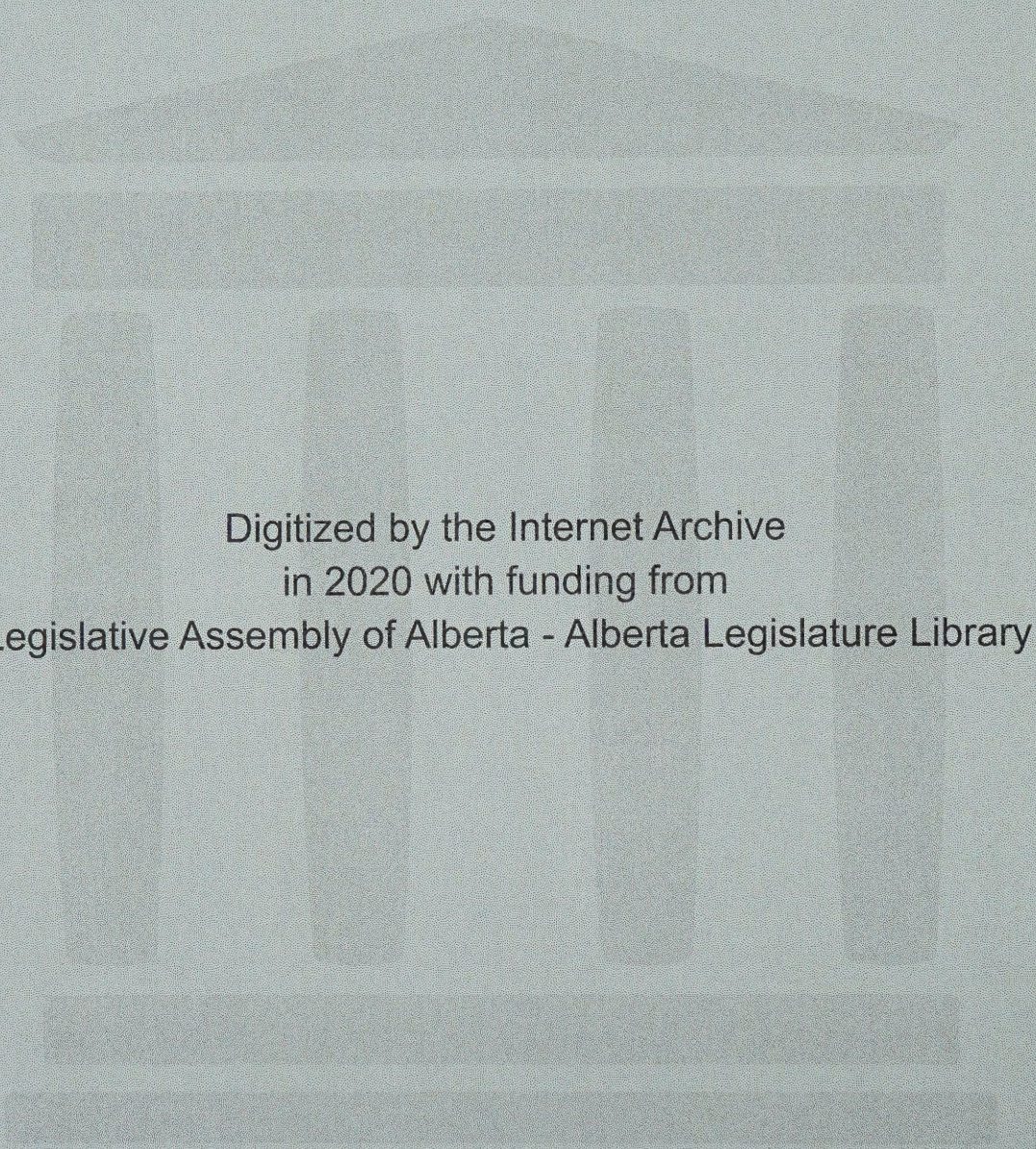
A brochure advertising the increased legislative protection re-
sulting from the first amendment (sex apartment housing) made to the
Human Rights Act was well on its way toward production by year's end
and should be available for distribution shortly.

ANNUAL REPORT

FOR THE CALENDAR YEAR 1969

1969 witnessed the advent of "Encore" - a newsletter pub-
lished by the Branch to help keep interested persons posted on human
rights developments taking place within this Province and across the
land. The first edition was distributed throughout the Province and
Branch literature were another direct result of the dissemination of
this periodical. The second edition of "Encore", now lighting
citizen involvement in the human rights field was sent out late in
the year.

Another highlight of the year past was the development, in con-
junction with the Citizenship Branch, Department of the Secretary of
State, of program material for high school students dealing with
problems of intergroup relations. Designed to operate at a greater
depth than anything previously attempted in the Branch's program and
intended to stimulate positive attitude change, this usually six
day program made use of psychological tests, small group exercises,
films, dramatization, role playing, and discussed with an inter-
cultural dialogue with minority group persons. Results exceeded expectations
and the program is presently undergoing refinement with the object in
mind of producing a program guide that will enable teachers to them-
selves implement these concepts and thus relieve the Branch staff
from a responsibility placed upon them and relieved, and at the same



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SUMMARY OF THE OPERATIONS OF THE HUMAN RIGHTS
BRANCH FOR THE CALENDAR YEAR 1969.

Apparently increasing public awareness of the Human Rights Branch's existence achieved a corresponding rise in both the number of complaints brought to the Branch's attention and the number of requests for programs of an educational nature from the larger Albertan community.

Seventy-eight complaints were received by the Branch during 1969 (see breakdown under "Statistics"). There were as well scores of inquiries from individuals who dropped by the office or telephoned seeking redress for, or information concerning, a variety of grievances which were rather removed from the boundaries of this Branch's activities. Mid 1969 saw the Human Rights Branch move into the area of apartment house accommodation and a number of successfully resolved complaints relate to this particular category. The Branch is now beginning to receive a small number of complaints pertaining to age discrimination; suggesting that this might be an area of future legislative concern. One complaint of a somewhat unusual nature was directed against the query regarding race which appeared on application for marriage forms. The issue of offensive questions on government forms was referred to the Attorney-General's Department; and, at least in this one instance governing marriage forms, the offending question was subsequently dropped.

A brochure advertising the increased legislative protection resulting from the first amendment (re: apartment housing) made to The Human Rights Act was well on its way toward production by year's end and should be available for distribution shortly.

1969 witnessed the advent of Human Concern - a newsletter published by the Branch to help keep interested persons posted on human rights developments taking place within this Province and across the land. The first edition was given relatively widespread distribution throughout the Province and resulted in more than 600 requests for inclusion on a permanent mailing list. Several requests for other Branch literature were another direct result of the dissemination of this periodical. The second edition of Human Concern, spotlighting citizen involvement in the human rights field was sent out late in the year.

Another highlight of the year past was the development, in conjunction with the Citizenship Branch, Department of the Secretary of State, of program material for high school students dealing with problems of intergroup relations. Designed to operate at a greater depth than anything previously attempted in the Branch's program and intended to stimulate positive attitude change, this normally six day program made use of psychological tests, sensitivity exercises, films, discussions, role playing, and climaxed with an encounter-dialogue with minority group persons. Results exceeded expectations; and the program is presently undergoing refinement with the object in mind of producing a program guide that will enable teachers to themselves implement such a program and thus relieve the Branch staff from a considerable demand upon time and resources, and at the same

time permit the program to be conducted on an expanded basis. An article describing the program and its effects and authored in part by the Human Rights Officer recently appeared in a national publication.

The campaign aimed at the removal of discriminatory items on application for employment forms in use in this Province continued apace; while addresses, workshops, radio interviews, etc., demanded their usual places on the activity agenda. Requests from students and other interested parties for literature and general information continued to be filled. The committee established upon the recommendation of the Minister of Education the year previous for the purpose of reviewing school texts in order to remove materials considered detrimental to Native persons, and upon which both the Human Rights Administrator and the Human Rights Officer sat, terminated its work in the month of April. A number of suggestions were offered for deletion from the lists for courses of study, and a set of criteria for evaluating materials was formulated and forwarded to the Minister of Education along with a number of other pertinent recommendations.

The Human Rights Administrator and the Human Rights Officer took part in the Third Conference of Canadian Administrators of Human Rights Legislation which this year was held in Ottawa. Two brief papers, one highlighting developments within this jurisdiction, the other delineating the handling of cases involving persons of Native ancestry, were delivered by the Alberta delegation. The Human Rights Administrator was asked to serve on a committee to discuss future objectives and direction of this colloquy of governmental human rights agencies in Canada.

The Branch staff continued to play a supportive role in relation to the Alberta Human Rights Association - a key voluntary citizens' group active in this field of social betterment. Particular efforts were put forth in assisting the Alberta Human Rights Association to stage its annual conference, Human Rights - Alberta - Phase III, which, according to newspaper reports, was highly instrumental in making members of the Edmonton public more human rights conscious. The Branch now feels that as this citizens' organization is beginning to function as originally intended, this agency may now disengage from the active role that we have been called upon to play in the past.

Also during the past year, we supported the efforts of an ad hoc citizens' committee born of a concern over the issue of housing discrimination and which consequently embarked upon a study of the attitudes of Edmonton landlords towards renting to persons of Native ancestry. We were particularly interested in the findings of this survey since the Human Rights Branch has now ventured into the field of non-public accommodation.

An informal seminar conducted with government personnel trainees sparked the realization that one relatively untouched area of need

remains; that of employment of minority group persons - especially, in this area, of Canadian Natives. Thus, we are now exploring with the University of Alberta's Department of Extension and various Native organizations the possibility of jointly sponsoring some sort of intensive residential workshop program which would help create an expanded appreciation of the situation on the part of those in industry and commerce who are involved in the development and the administration of personnel policies. If feasible, it is hoped that such a program will be conducted some time in the autumn of 1970.

1.	Formal Complaints (Registered by Aggrieved Party)	21	22
2.	Informal Complaints (Registered by Third Party)	28	19
	Total Number of Complaints Registered	49	41
1.	(a) Formal Complaints Settled	21	
	(b) Formal Complaints Pending	0	
	(c) Formal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	19	20
	(d) Formal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	10	
2.	(a) Informal Complaints Settled	17	7
	(b) Informal Complaints Pending	2	
	(c) Informal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	5	
	(d) Informal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	4	

COMPLAINTS RELATED TO SOCIAL
ISSUES OR POLITICAL ISSUES

Artists	10-5
Wages	1
General Unemployment	1
French Canadian	1

STATISTICS

COMPLAINTS RECEIVED - 1969.

1. Formal Complaints (Registered by Aggrieved Party)	61	62
2. Informal Complaints (Registered by Third Party)	17	18
Total Number of Complaints Registered	78	80
1. (a) Formal Complaints Settled	24	
(b) Formal Complaints Pending	8	
(c) Formal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	19	20
(d) Formal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	10	
2. (a) Informal Complaints Settled	6	7
(b) Informal Complaints Pending	2	
(c) Informal Complaints Beyond Jurisdiction of the Act - No Further Action Taken	5	
(d) Informal Complaints Beyond Jurisdiction of the Act - Referred to More Appropriate Authority	4	

COMPLAINTS RELATED TO RACIAL,
ETHNIC OR RELIGIOUS GROUP

Native	30	31
Negro	9	
Central European	4	
French Canadian	2	

Phillipino	1
East Indian	1
Oriental	1
Anglo Saxon	1
Church of God	1
Unspecified	28 29

COMPLAINTS REGISTERED IN AREAS OF:

Employment	29 30
Public Accommodation	5 6
Public Services	15
Apartment Accommodation	8
Other Non-Public Accommodation	4
Miscellaneous	17

LITERATURE DISTRIBUTED

<u>Title</u>	<u>Number of Copies (Figures Approx.)</u>
The Alberta Human Rights Act	937
The Alberta Human Rights Act and the Employer	1,664
The Alberta Human Rights Act and Managers of Hotel, Motels, Restaurants, Theatres and Places of Entertainment	1,375
The Alberta Human Rights Act and the Individual (English)	5,567
The Alberta Human Rights Act and the Individual (Cree)	202
The Alberta Human Rights Act and the Individual (Chinese)	2

The Alberta Human Rights Act and the Individual (Czechoslovakian)	51
The Alberta Human Rights Act and the Individual (French)	64
Human Rights Placard	148
Human Rights Display Scroll (Framed)	54
Human Rights Display Scroll (Unframed)	306
Human Rights Kit	1
Let's Take a Look at Prejudice (Part I)	116
Let's Take a Look at Prejudice (Part II)	116
The Roots and Causes of Prejudice	116
Prejudice - A Spiritual Pestilence	116
Race, Ignorance and Discrimination	116
Discrimination, What It Does To Man	116
Royal Bank Newsletter (January Issue)	16
UNESCO - Courier	16
Fair Employment Laws in Canada	15
Is Your Productivity Being Undermined?	15
Human Rights in Canada	16
Human Rights Review	15
Citizen	5
The Rabbit Brothers	6
Universal Declaration of Human Rights	2
No. 7 Treaty	1
The B.N.A. Act (Excerpts)	1
The Time It Is	16
Do Parents Teach Prejudice?	3
The Gentle People of Prejudice	3

Indians of the Prairie Provinces	3
Let's Take a Look At Prejudice and Discrimination	16
<i>HUMAN CONCERN</i>	<i>9700</i>

RADIO PARTICIPATION OF
HUMAN RIGHTS BRANCH PERSONNEL

Number of Programs	2
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SPEAKING ENGAGEMENTS

<u>Number of Engagements</u>	<u>Total Audience</u>
25	2,093

HUMAN RIGHTS PROGRAMS

<u>Number of Programs</u>	<u>Number of Participants</u>
25	785

EXTENDED WORKSHOPS

<u>Number of Workshops/Sessions</u>	<u>Number of Participants</u>
5/30	154

LEGISLATION

The following is a brief outline of Chapter 52 of the 1969 Statutes of Alberta - an Act to amend The Human Rights Act - assented to May 7th, 1969 and which came into force July 1st, 1969.

Discrimination was prohibited in the matter of rental of a self-contained dwelling unit in a building which contains three or more such rental units because of the race, religion, colour, ancestry or place of origin of the persons involved.

The section prohibiting discrimination in employment was amended to the effect that an employee was now protected from discrimination not only because of his own race, religion, colour, ancestry or place of origin but also because of the race, religion, colour, ancestry or place of origin of any other person with whom he might be associated.

Appr. No. 1714 Amount Expended
 Particulars Final Sept. 30, 1969

Estimates Proposed Estimates Final
 1969 to 1970 1970 to 1971 Estimates

B. Expenses

100	Accountable Advances	100.00	100.00	100.00	
130	Advertising				
145	Automobile Purchase				
160-185	Automobile (Equip. other than for trav.)				
160-275	Contracts and Agreements	100.00	100.00	100.00	141.50
1805	Entertainment Expenses	1,000.00	800.00	800.00	
120	Fees & Commissions				
	(Include Convention Registration)				
35	Freight, Express & Cartage	100.00	200.00	200.00	14.27
150	Furnishings, Equipment & Tools	1,500.00			
180	Maintenance in Homes & Schools				
195-605	Materials & Supplies (Admin.)	6,000.00	6,000.00	6,000.00	738.99
110-650	Materials & Supplies (Const.)				
180	Miscellaneous Expenses	15.00	10.00	10.00	14.35
140	Postage	2,000.00	2,000.00	2,000.00	527.72
170-785	Rentals	1,000.00	1,200.00	1,200.00	879.18
195	Repair & Maintenance (Equip. & Tools)				
180	Repair & Maintenance (Office Machines)	50.00	50.00	50.00	13.34
105	Salaries	17,535.00	20,980.00	14,980.00	6,288.77
125	Telephone & Telegraph	350.00	350.00	350.00	28.57
135	Transportation (Payment of)				
145	Travel Exps. other than Pub. Servants	6,000.00	6,000.00	6,000.00	731.21
160-915	Travelling Expenses of Public Servants				
	(Include Car Expenses)				
130	Tuition (Payment of)		10.00	10.00	
160-970	Utilities				
180	Wages				
TOTAL		\$ 35,750.00	37,820.00	31,820.00	9,377.90
REVENUE:			See Misc. 1702		

Increase or decrease in staff -
 Give details:

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