## WHY DOES IMPACT MATTER?

Wikimedia Conference 2016 // BERLIN Sarah Ulrich (Fachstelle Wirkungsorientierung, buddY E.V.)





#### **IMPACT**

### Necessity for a social and cultural change:

Qualification for future challenges (social and demographic change, globalisation, digitalisation...)

Cooperative solutions, lifelong learning experiences and individual developement of potential

### Combatting educational disadvantages:

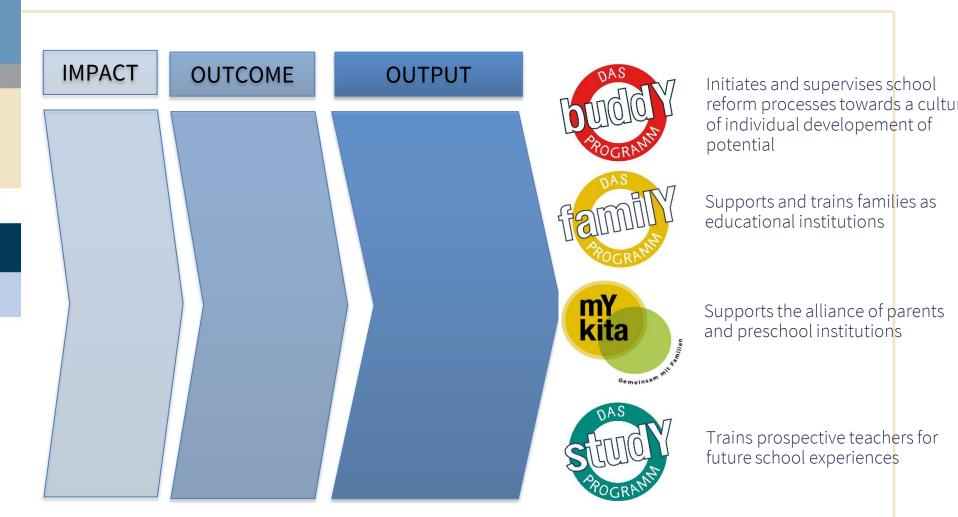
Reducing social segementation

Focus on 20% educational disadvantaged children and youths in Germany



Our educational programmes build a base OUTCOME **IMPACT** for a better acquisition of competences. **Social Competence Emotional Competence Cognitive Competence** 

# buddY<sub>E.V.</sub>



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IMPACT	OUTCOME	OUTPUT	INPUT
			<ul> <li>NPO, operating nationwide (Germany)</li> <li>Founded in 2005, based in Düsseldorf</li> <li>Chairwoman: Prof. Dr. Rita Süssmuth</li> <li>Board: 8 persons</li> <li>34 employees in Düsseldorf</li> <li>Ca.100 Trainer / familY- tutors in Germany</li> <li>Annual funds: ~ 2.0 mill.</li> </ul>

### IMPACT...

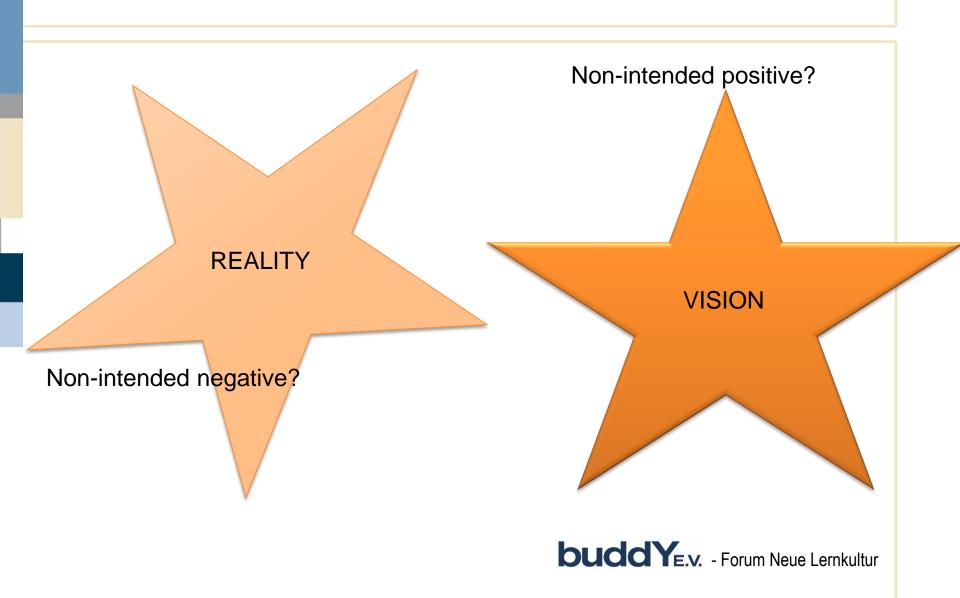
- = SUCCESS?
- = EFFICIENCY?
- = QUALITY?
- = REACHING COMMUNITY?
- = LEGITIMISATION?
- = CHANGE?
- = QUANTITY?

### "TRICKY PROBLEM"

- ASKING FOR IMPACT AS A "SACRILEGE" "Isn't it enough to do good and have best intentions?"
- COMPETITION and OVERCLAIMING "My programmes make everybody happy and the whole world a better place!"
- QUANTITY instead of QUALITY "I reach102 people."… Sustainably?!
- EVIDENCE of SOCIAL IMPACT "It's about people! How are you going to measure this?!"



# "CLEVER SOLUTION": IMPACT ORIENTATION



# "CLEVER SOLUTION": IMPACT ORIENTATION

- IS IMPACT ORIENTATION A METHOD? "NO! It's more than that! It's an attitude, a culture, a vital part of strategy!"
- IS IMPACT ORIENTATION A TOP DOWN ISSUE? "NO! Not only. First-line management is an important supporter, but it has to be a co-creative, collaborative process!"
- DO YOU NEED A FIXED AUTHORITY FOR IMPACT ORIENTATION? "Yes and no… It's good to have someone but everybody shares it."
- IS THERE A MINIMUM STANDARD FOR IMPACT ORIENTATION? "Not yet! But we can create something together!"



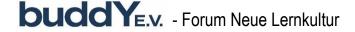
### Impact Orientation @ buddY E.V.

### **buddY**E.V.



#### WHAT WE DID?

- WORKSHOPS TO INVOLVE EVERYONE! Board, Colleagues, Associates, Multipliers, Partners, Sponsors, Critical Friends...
- ESTABLISHING PRACTICAL EXPERTISE
   External Partners, Developing and Testing Tools, Analysing Outcome
- LEARNING BY DOINGWorking with Logic Models: phrasing and re-phrasing indicators
- NEW STRATEGY
  Impact Orientation has become a key concept of our work, in communication,
  Marketing/fundraising, HR and of course our pedagocial work
- ESTABLISHING A "Fachstelle Wirkungsorientierung"...... but making it a natural idea in everyone's everyday business!



### **HOW IT HELPED US?**

- IMPROVEMENT OF OUR PROGRAMMES Clear goals and connectedness to our community help us to develop apposite programmes and materials.
- IMPROVED COMMUNICATION AND COLLABORATION WITH PARTNERS More transparency about our Outcomes and Impact makes us more attractive for partners and sponsors.
- MULTIPLIERS AND COMMUNITY KNOW OUR GOALS
  Knowing what they are headed for makes training far more effective for the participants and easier for the coaches.
- EVERY DAY A STEP CLOSER TOWARDS OUR VISION

  Working becomes more rewarding when you know that what you do is worthwhile and that you have some control over range, quality and impact.

## THANK YOU FOR YOUR ATTENTION

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