

Moderator Tools

Sam Walton

Product Manager, Wikimedia Foundation

User:Samwalton9 (en.wiki)

WIKIMANIA



Moderator Tools

Product team (Pilot project)

Sam Walton: *Product Manager*

Claudia Lo: *Design Researcher*

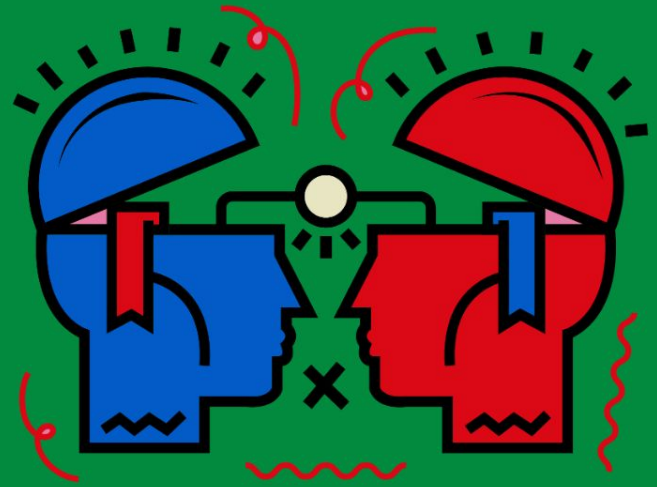
Cross-departmental project
with support from other teams



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**We want to
understand the
biggest challenges
facing content
moderators on
Wikimedia
projects**

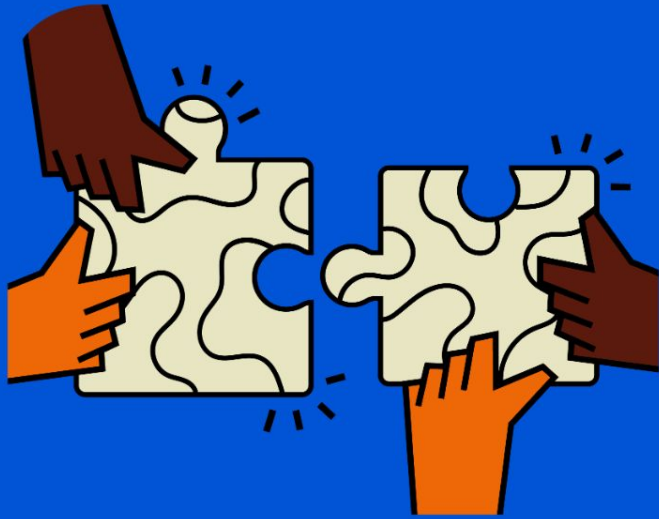
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Content Moderation

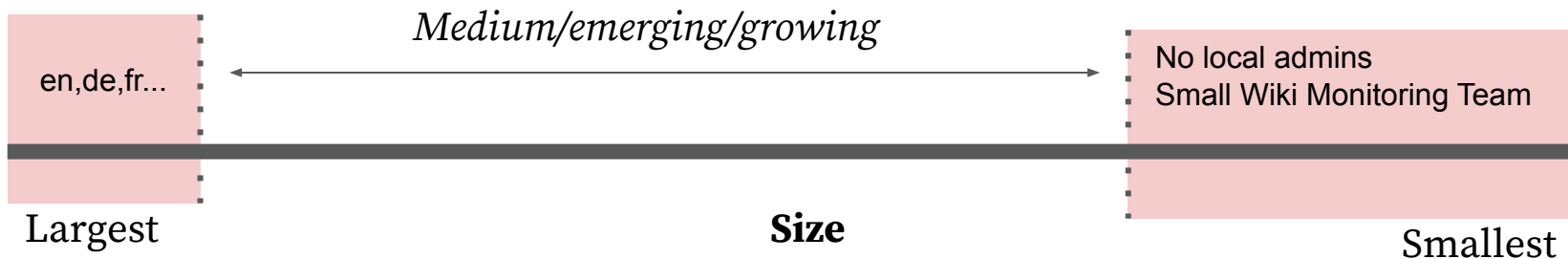
Processes which affect or regulate the content on a Wikimedia project, but aren't themselves direct additions to content or actions taken against specific user(s)





- Reviewing recent changes
- Marking pages/edits as patrolled
- Undoing edits
- Deleting a page
- Protecting a page
- Adding a maintenance template
- ...

Medium-sized projects?



Roadmap

July - December 2021	<ul style="list-style-type: none">● Select Wikimedia projects of interest for user research● Conduct user research interviews and survey● Write report and generate product hypotheses and recommendations
January - July 2022	<ul style="list-style-type: none">● Begin engineering work on issues identified as highest priority● Deploy experiments and measure impact



Questions

- What content moderation tools or processes are missing on your project?
- What are the common content moderation tasks which you find the most time consuming?
- Do you have experience setting up moderation processes on your Wiki? How did you go about doing this?
- If possible, would you rather work on content moderation on desktop or mobile?



Input & feedback

1. Unconference discussion

Building 6 - Floor 3 - Table A

2. [[Moderator Tools/Wikimania]] on MediaWiki.org

https://www.mediawiki.org/wiki/Moderator_Tools/Wikimania

