## The Wikimedia Movement: A Future, Shared.

Lila Tretikov Wikimedia Conference 2015 May 16, 2015

### 2 billion edits!

- 1. The power of our movement
- 2. Working together
- 3. Learning together
- 4. The challenges of tomorrow
- 5. Discussion

### 1. The power of our movement

## learned in the last year:

The most important thing I've

# We can only succeed **together**: as a decentralized, diverse, global, human movement.

### We are all parts of a puzzle:)



## I met hackers in **Zurich**, and many community members in

London.



**Zurich Hackathon 2014**Photograph by Christian Meixner (<u>CC-BY</u>)



Wikimania 2014
Photograph by Adam Novak (CC-BY-SA)

### Arab world in Tunisia.

I met Wikimedians from the



WikiArabia 2015
Photograph by Habib M'henni (CC-BY)

## Sometimes I couldn't be there in person ...



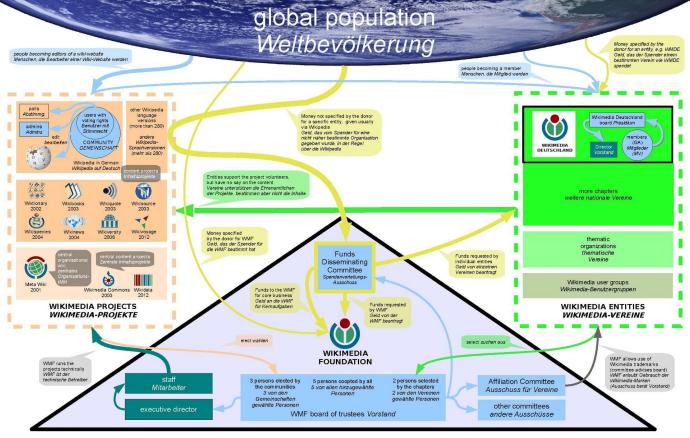
Museo Soumaya Editathon, Mexico City Photograph by ProtoplasmaKid (CC-BY-SA)

has energized me.

Every experience

### It is nice to meet **you**, today. ❤

### Our world is complex...





VMMM chart Ziko van Dijk, CC-BY-SA Apri 2013

<u>Illustration</u> by Ziko van Dijk (<u>CC-BY-SA</u>)

and difficult to model:)

### individuals.

But it starts with us as

### With curiosity.



Backstage tour of the Dutch national library, 2015
Photograph by Alexandra Wang (CC-BY-SA)

With creativity and hard work.



Content Translation demo at Wikimania Photograph by Runa Bhattacharjee (CC-0)

## With freedom to make your mark on the sum of all knowledge.



Art+Feminism Edit-a-thon in Montreal, 2015
Photograph by Micsmeets (CC-BY-SA)

## How can we achieve the greatest impact?

## By supporting communities effectively and efficiently.

## Let's look at a recent program: Wiki Loves Earth.

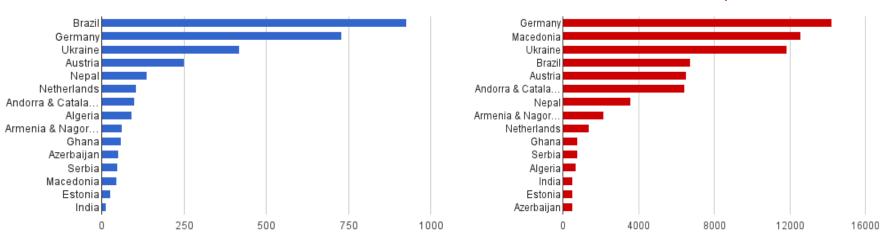
A photo contest with a theme: Nature.



Wiki Loves Earth - Carpathian National Park, Ukraine Photograph by Balkhovitin (CC-BY-SA) - Winner



### Wiki Loves Earth 2014 -- Uploads



Metric	Actual	Target
# of photos	71,067	75,000
# of uploaders	3,000+	400 (new users)
# of country teams	16	15
% of images used	7.5%	not set

Who organized it?

A very diverse coalition.

Who	Role in the contest	Background
Wikimedia Ukraine	International contest organizer	Volunteer-run chapter organized the first national Wiki Loves Earth in 2013 and international contest in 2014. WLE 2015 is underway!
User:Ilya, User:Romain, User: WikedKentaur, User:AleXXw	Campaign editors	Individual volunteers from Ukraine, Belgium, Estonia, and Austria who helped with campaign tools
Diego Delso, Muhammad Mahdi, Julián Monge-Nájera, Susanne Plank, Ester Solé, Oleg Zharii, User:Wikimk	Campaign Jurors	Wikimedia volunteers and photography professionals from Spain, India, Costa Rica, Austria, Catalonia, Ukraine, and Macedonia
Wikimedia Foundation	Co-funder (\$19,900)	Funded through the Projects & Event Grants program (PEG)
Nepal, Ghana, Macedonia (Shared Knowledge)	Local team	Recognized user groups (3)
Armenia, Austria, Estonia, Germany, India, Netherlands, Serbia, Ukraine	Local team	Recognized chapters (8)
Amical	Local team	Recognized thematic organization (1)
Brazil, Algeria, Azerbaijan	Local team	Other countries (3) *No formal affiliation during competition; now recognized user groups

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Organizations can help.

### How?

## Better partnerships.

Better practices.

Better tools.

## individuals cannot do alone.

Organizations can do what

We can only do this by...

# combining local + global expertise.

## 2. Working together

What do we all share?

## A commitment to knowledge.

## an <u>acknowledgement</u>:

There has been a lack of clarity from WMF about the role of affiliates in the movement.

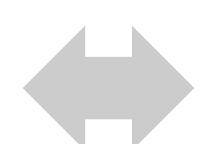
## Affiliates play a **vital role** in our mission.

## We complement & support each other

#### Wikimedia affiliates

Focus on Targeted Projects, Cultures, & Languages

Targeted partnerships
Targeted strategies
Local resources & user support
Targeted programs
Local media & communications
Thematic software & services
Thematic & local events



#### Wikimedia Foundation

Focus on Global Infrastructure, Operations, & Support

Global partnerships
Global strategies
Global resources & user support
Global program organization
Global communications
Global software and services
Legal protection

## **Affiliate strengths**

- ➤ Knowledge Partnerships (GLAM)
- ➤ Participation Partnerships (Education)
- ➤ Regional Support (Programs & software)
- ➤ Regional Advocacy & Communication
- ➤ Events & Gatherings
- ➤ Experimentation (New ideas)

## It is not about affiliate type.

It is about what we can do.

It is not just about funds.

It is about what we achieve.

## No surprises:

Funding will continue with an **emphasis on impact and accountability**.

## It's about **proportionality.**

# a **lightweight** way to start working together.

User groups:

# Larger, more formal orgs: the bar is set higher for demonstrating impact.

What about the WMF?

## All about improving results

- Quarterly goals
- Score cards & KPIs
- Outcome-based budgeting
- > Improved, clear success criteria for projects
- Improved metrics for users, contributors & knowledge
- > Improved team alignment
- > For every department

## What are KPIs?

## **Key Performance Indicators (KPI):**

They are like Global Metrics for the WMF

#### Examples:

Edit success rates for new editors, server uptime, OTRS response times, more accurate forecasting for project deadlines...

## 3. Learning together

We are all learning organizations.

That includes WMF.



### **Learning process**

## From ideas to programs: One potential path



## Experiment

## Trying a new idea in one context



Winners of WikiWomen Prize Egypt, 2014
Photograph by Mohamed Ouda (<u>CC-BY-SA</u>)



## Adapting across multiple contexts

#### Wikipedian-in-Residence program







British Museum
Photograph by Ham (CC-BY-SA)

National Library of Norway
Photograph by Ketil Born(CC-BY-SA)

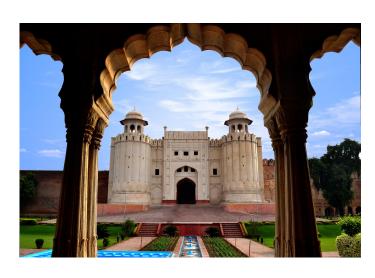
National Library Israel
Photograph by אסף פינצ'וק (<u>CC-BY-</u>SA)

## Scale

## Developing shared good practices







WLM 2011: Winner

Mănăstirea Chiajna - Giulești

Photo by Mihai Petre(CC-BY-SA)

WLM 2014 in Pakistan:
Lahore Fort
Photo by Rohaan Bhatti (CC-BY-SA)

## Support, facilitate & connect

## Connecting people, ideas, and practices







Taiwan Medical
Translation Task Force

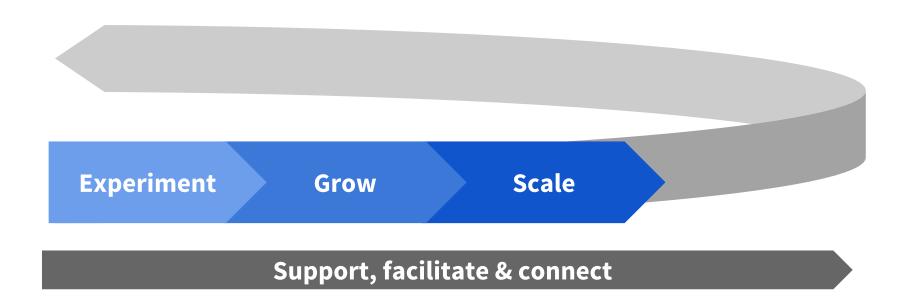
Photograph by Shangkuanlc (CC-BY-SA)

**GLAM Wiki 2015**Photograph by Ziko van Dijk (<u>CC-BY-SA</u>)

Wikipedia Education
Program:
Ambassador training
Photo by Derrick Coetzee (CC-BY-

SA)

## And it's a process...



## WMF offers non-monetary support:

- ➤ Planning & evaluation
- ➤ Program resources
- ➤ Orchestration
- ➤ Coaching & support

# **Learning patterns** and **program toolkits** help us share good practices.

#### Bytes added to or removed from Wikimedia projects

The amount of content that a project has contributed to a Wikimedia project can be hard to measure.

Last updated: 13 March 2015



[ edit | edit source ]

#### Mass-messaging on a major scale

How to get notices out to as many potential editors as possible

Last updated: 12 March 2015



[ edit | edit source ]

#### Third place for local groups

Local groups need a clearly identifiable meeting place to organize actions.

Last updated: 12 March 2015



## **Education Program**

Start

Plan

Run

**Evaluate** 

Connect

#### Planning a program can be fun.

In this first step, you need to allow time for creative thinking. What challenges do you see in your context? How can a Wikimedia Education Program help you solve some of these? Think about what would be interesting for you and your peers to work on. Then test your idea, reach out to the community and find the resources you need to make your program grow.

This step has 10 pages



Planning your program Starting or growing a Wikimedia education program does not take extensive research. Teaching students around the world to contribute to Wikimedia projects over the last ten years has taught Wikimedia volunteers and educators many valuable lessons about planning and growing successful education programs. This section will prepare program leaders and educators to do the following:

- . Plan a pilot: test out new ideas on a small scale.
- Choose a program model: select a program model that will work with your local education system.
- Set reasonable goals: track progress toward goals to understand what strategies work in your context.

## Global metrics help us find out whether we're succeeding.

## What to measure?

Metric	Type of metric	Definition
Number of active editors involved	Participation	Existing active editors (5+ edits per month) involved at any capacity (planning, executing, participating) during the project duration
Number of newly registered users	Participation	Newly registered users as a result of the project, using a two week window for specific events
Number of individuals involved	Participation	All people participating in the project (organizers, users, attendees, etc.)
Number of new images/media added to Wikimedia article pages	Content	Number of images uploaded to Commons and added to Wikipedia articles or other content pages
Number of articles added or improved on Wikimedia projects	Content	By project (Wikipedia, Wikisource, etc.) the number of articles that were created or improved as a result of the program efforts
Number of bytes added to and/or deleted from Wikimedia projects	Content	By project, total number of bytes contributed to or deleted from the Wikipedia projects through programs

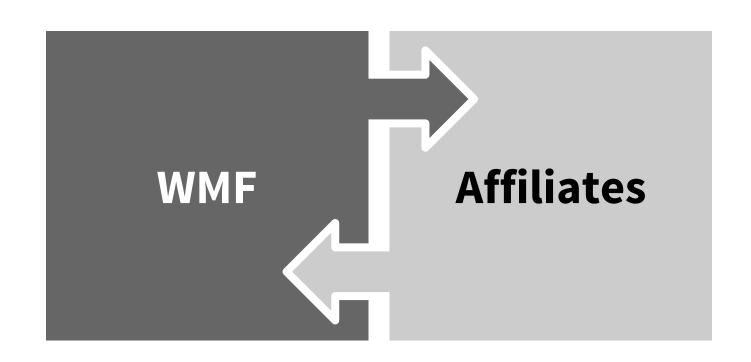
## Metrics need balance



# Metrics continue to evolve. Let's improve them **together.**

#### 4. The challenges of tomorrow

# We must continue to improve.



# ... to extend Wikimedia's mission into the coming decades.

# That means **building new capabilities** on top of existing strengths.

# ...but first.

Let's **strengthen** what we have.

## Better partnerships.

Better practices.

Better tools.

## Let's build strong relationships.

Let's build strong retationsinps.

Our future is shared.

#### 5. Discussion

### Suggested topics:

- ➤ What are we missing? What should we NOT do?
- ➤ How can we work together as better partners?
- ➤ Coming in Q3 2015: a community consultation on our grants programs. Is there also interest in a consultation about the future roles of affiliates and WMF?

#### Other thoughts or questions?

## Thank you!