

### Language Engineering Team Wikimedia Foundation

**Quarterly Review September 3 2014** 





Introductions and Team Overview

- Q4 2013-14 Project Goals and Accomplishments
- Q1 2014-15 Project Goals, Accomplishments, Timelines
- Inter-team dependencies
- Reusable i18n and L10n tools
- Looking to the Future What's on our roadmap?

**Questions & Answers** 

### Introductions





Amir E. Aharoni

Software engineer



David Chan



Joel Sahleen

Kartik Mistry

#### **Our Team Strengths**

- Language technology
- Standards
- Engineering process maturity; Agile
- Innovation
- Cross-team collaboration
- Internal: Wikimedia
- External: Red Hat, Google, Mozilla, jQuery, other open source projects
- Transparent
- Diverse
- Multilingual
- Global
- Friendly

Alolita Sharma Director of language engineering







Pau Giner User experience designer



Runa Bhattachariee QA and outreach coordinator



engineer

Software engineer Software engineer

#### Software engineer

### **Team Overview**

#### **Our Mandate**

- 1. Provide language support for all Wikimedia websites
- 2. Provide internationalization and localization expertise to other
- Wikimedia engineering teams

3. Develop reusable, standards based internationalization and localization

tools and be exemplary open source citizens

### **Our Team's Impact is Global**

- 1. Our multilingual users across the world
- 2. MediaWiki developer community
- 3. Wikimedia Foundation Product

## **April-June 2014: Engineering Summary**

#### **Projects**

MediaWiki Core i18n	WMF Projects i18n Support	Т	eam Projects (Language tools)	-	-	Other Projects	
	Content Translation		ULS	Java Lib	aScript raries	CLDR	
	Trans	Translate MLE		Fonts, IMs Dictionaries		Community Projects	Language Communities
Process	Technical Collaboration		Community Engagement in step with CE, ECT & LCA		Balanced Focus on Development & Maintenance		-   
	Staging & Testing Infrastructure	Testing User Feedback & Outreach		x &	Strict Release Planning		

## **Engineering Summary**



# July-Sep 2014: Engineering Summary



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#### Translation center

#### **Publish translation**

#### Mar Báltico

#### español

#### view page

El mar Báltico (del latín Mare Balticum) es un mar interior de agua salobre del norte de Europa abierto al mar del Norte y, finalmente, salobre del nord d'Europa obert al mar del Nord i, finalment, a al océano Atlántico a través de los estrechos de Kattegat y Skagerrak. Los países que lo rodean son (empezando por la península Escandinava y siguiendo en sentido horario): Suecia, Finlandia, Rusia (óblast de Leningrado y Kaliningrado), Estonia, Letonia, Lituania, Polonia, Alemania y Dinamarca.

Su superficie es de 432.800 km<sup>2</sup> e incluye dos grandes golfos: el golfo de Finlandia, entre el sur de este país y Estonia, y el golfo de Botnia, entre la costa oriental de Suecia y el occidental de Finlandia. Geológicamente es muy joven: sólo existe desde el VI milenio a.C. Es muy poco profundo (la media es de 57 m; la profundidad máxima es de 459 m al norte de la isla sueca de Gotland), lo que, unida a la poca apertura al océano, hace la renovación de las aguas muy lenta y favorece los problemas de contaminación. Las mareas son de muy pequeña amplitud.

El mar Báltico es también, el mayor depósito de ámbar del mundo y, además, su calidad es de las mejores: de los veinte

#### Mar Báltico

#### català

El mar Bàltic (del llatí Mare Balticum) és un mar interior d'aigua l'oceà Atlàntic a través dels estrets de Kattigat i Skagerrak. Els països que ho envolten són (començant per la península Escandinava i seguint en sentit horari): Suècia, Finlàndia, Rússia (óblast de Leningrad i Kaliningrado), Estònia, Letònia, Lituània, Polònia, Alemanya i Dinamarca.

#### Link español Link català Mar + Add link

# **Content Translation (CX)**



## **April-June 2014: CX Features**

- Tool system basic frontend and implementation
  - Dictionaries
  - Link adaptation
  - Machine translation
  - References
- Beta environment preparation
- Server infrastructure and performance

## **CX Design Evolution Timeline**



## **April-June 2014: CX Design Evolution**



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Create account Log in

```
Definition
Signal (nour)
A sign made to give notice of sense accurrece,
concerned, or degre, or to indicate the start of a
concerned action.
# 신호를 사인
Signal (verb)
To indicate
시호를 보내다
```

# April-June 2014: CX UX Goals

- Make it easy to start and complete a translation
  - Main entry point, start translating, communicate waiting, and publishing workflow.
- Greater control of links, and translations
  - Support for multi-language cards and translation services.





Automatic translation								
	Not available for Galician 🔹							
	Use source text							
	Google translate (Portuguese)							
	Don't use automatic translation							

## **April-June 2014: CX UX Goals**

- Confirm our assumptions with users
  - Creating a new article is a natural usecase
  - Fluency on a 3-column paragraph-by-paragraph editor
  - Good automatic translation speeds up the process
  - Advanced scenarios (collaborative editing, move paragraphs, edit complex elements...) are not project goals

# July-Sep 2014: CX UX Goals

- Get a more robust and fluent experience
  - Review UX and polish details
  - Improve link and styling support
- Measure our success:
  - Feedback from users (testing and reported)
  - Check resulting articles (and post-creation activity)
  - Analytics (currently: total articles)

traffic simals, top light\_and hnically as traffic ig devices posi신호등(信號燈)은 철도나 도로에 있 교통 안전 확보 또는 교통의 흐름을 하기 위해서 진행·정지등의 신l호를



- 115. Michael Freedman
- 116. Jean-Christophe Yoccoz
- 117. Elon Lindenstrauss
- 118. Andrei Okounkov
- 119. William Thurston
- 120. Liubov Popova
- 121. Pad thai

## **CX Technology Architecture**



# **April-June 2014: CX Technology**

#### **Architecture and components**

- Architecture discussed and improved with Gabriel, Ops
- Node.js is used as server technology, powered by Parsoid, cache by Varnish
- Open source MT Apertium chosen as first MT engine, worked well for Spanish<->Catalan pair

https://www.mediawiki.org/wiki/Content\_translation/Technical\_Architecture

# **April-June 2014: CX Technology**

#### Strategy

- Language tools designed as plugins, potentially enabling community to write translation support tools
- Challenged by availability of free licensed language tools (MT, Dictionaries)
- UX tries to avoid over-dependence on MT and fills the gap with all other possible tools (links, references)

# July-Sep 2014: CX Technology

#### **Ongoing Activity**

- Working with Ops team to get deployed in production
- Currently available in beta cluster
- Improving Apertium backend to be a stable and scalable system
- Currently using Apertium as a server APY

# July-Sep 2014: CX Technology

#### September 2014 Release Plan

- Optimizing modules and bandwidth usage for API requests
- Improving template, links support
- Formatting support minimal formatting toolbar
- Code refactoring, cleanup
- UX fixes and improvements

# July-Sep 2014: CX Technology

Add supported language pairs

- In labs, for limited internal testing:
  - Release all languages supported by Apertium to collect limited feedback
- In beta, for testing by users and feedback collection:
  - Release
    - Catalan to Spanish
    - Portuguese <-> Spanish
    - Portuguese <-> Catalan

## July-Sep 2014: CX User Feedback

- Deployed to beta on July 17
- Supporting Spanish to Catalan language pair
- Used daily since then for publishing articles
- Continued development: template support, bug fixing, more languages
- Updates can be found at: <u>https://www.mediawiki.</u> org/wiki/Content\_translation/Published\_pages





## **Universal Language Selector: Status**

- ULS Webfonts continue to be disabled by default.
- Enabled default Webfonts delivery for English, Hebrew Wikisources and Divehi wikis by community request.
- Analytics of font usage, user preferences for Webfonts are collected. Not analyzed. Prioritization pending.
- Language selection by anonymous users continues to be unsupported.

#### Message group All > Universal Language Selector

Gives the user several ways to select a language and to adjust language settings

All Untranslated Outdated Translated		Q Filter list	
MediaWiki:Uls-desc/ml - Gives the user several ways to select a language and to adjust language settings  ഭാഷ തിരഞ്ഞെടുക്കുന്നതിന്രം സജ്ജീകരിക്കുന്നതിന്നുള്ള സംവിധാനം	★	Extension description    Edit documentation  Suggestions  In other languages	
Save translation Skip to next Press "ALT-SHIFT-S" to save or "ALT-SHIFT-D" to skip to next message or "ALT" for other shortcuts.		सदस्य को भाषा चुनने और भाषा विकल्प बदलने के कई तरीके देता है Need more help? Ask for more information	हिन्दी
Languages ഭാഷകൾ		✓ Translated	/ Edit
Language settings ഭാഷാ സജ്ജീകരണങ്ങൾ		✓ Translated	/ Edit
Language changed from \$1 ഭാഷ മാറിയിരിക്കുന്നു. പഴയ ഭാഷ: \$1		✓ Translated	🖊 Edit
More language settings കൂടുതൽ ഭാഷാസജ്ജീകരണങ്ങൾ Compact language links ഒതുക്കമുള്ള ഭാഷാ കണ്ണികൾ	Tra	anslate	
Show a shorter version of the language list, with just the languages that are more relevant to you. താങ്കളെ സംബന്ധി	ച്ച് പ്രസക്തമാ	യ ഭാഷകൾ മാത്രം 🗸 Translated	/ Edit
	=	List II Page ✓ Review	

### **Translate: Status**

Powers translation of interface messages, newsletters, and documentation.

- Our own translation memory
  - Started migrating from Solr to ElasticSearch
- Ongoing bug fixes
  - Prevent data loss on session expiry
- GSoC project to migrate old translated pages, mark source language and other improvements to page translation

## July-Sep 2014: Translate Todos

- Translation memory
  - Performance
  - Suitability for CX
- Page translation
  - Replication lag issues
  - JobQueue interaction
  - Does not integrate with Parsoid and VE

### Reusable Tools for Internationalization and Localization

#### **Reusable Tools for Internationalization and Localization**

- Software development, maintenance support for translatewiki.net, the platform for UI translations for open source software projects including MediaWiki
- MediaWiki Language Extension Bundle (MLEB) to use our internationalization and localization extensions, tools and resources such as fonts, input tools
- **Project Milkshake**: standalone jQuery language libraries which can be used in other projects
- CLDRPluralRuleParser Plural rules processing for languages
   based on CLDR

#### **Reusable Tools for Internationalization and Localization**

86

languages

143

input methods

jquery.ime - Open Source Input Method library

- Input methods are constantly getting added and maintained
- Used in Koha, Firefox OS, Android indic keyboard app, Firefox/Chrome Browser extensions
- Fixing the input method related issues in VE (In progress by David Chan)

#### Plans

- UI standardization of input widgets in MediaWiki opens up opportunity for better UI of IMEs
- IME integration with CX is planned

### **Reusable Tools for Internationalization and Localization**

jquery.i18n - Open Source UI internationalization library

- Port of MediaWiki localization system
- Used as the i18n library of ULS
- Used in standalone VisualEditor library for internationalization
- JSON based message formatting first defined in jquery.
   i18n is the MediaWiki localization file format now.
- Unifying the MediaWiki JavaScript i18n system and this library is a thought for the future

#### **Reusable Tools for Internationalization and Localization** jquery.uls - Open Source advanced language selector and language information library

- Used in Universal Language selector, Translate, ContentTranslation, VisualEditor, Wikidata, translatewiki.net
- Also used in standalone MediaWiki independent VisualEditor
- Currently in maintenance mode

#### **Reusable Tools for Internationalization and Localization** jquery.webfonts - Open Source font embedding library

- Used in Universal Language Selector for serving Webfonts
- Currently in maintenance mode

#### **Reusable Tools for Internationalization and Localization** CLDRPluralRuleParser: Open Source CLDR plural rule system

- A Javascript implementation of CLDR plural rule system for languages
- Powers plural rule handling of MW JavaScript side and jquery.i18n
- Recently relicensed and adopted by jQuery Globalize and moment.
   js (which is used in MediaWiki for human readable time labels) An ongoing collaboration between MediaWiki and jQuery projects

#### **Inter-Team Dependencies**

### **Inter-Team Dependencies**

We depend on other teams to support us for language tools development

- Product Needs
  - Customer needs better feedback, surveys
  - Impact analysis
- UX
  - User Experience testing and analysis
- Analytics and Research
  - Metrics for measuring impact
- Community
  - Community Engagement (CE)
  - Engineering Community Team (ECT)
- Legal and Community Advocacy (LCA)

### **Inter-Team Dependencies**

We depend on other teams to support us for language tools development

- Release Engineering
  - Performance testing, metrics and consultation
  - Beta labs support
  - Code Review, Deployments
- QA
  - Cross browser testing
  - Multi-language test environments
  - Integration testing
- Ops
  - Hardware provisioning, production support
  - Labs and Beta Labs support

### Looking to the Future: What's on our Roadmap

- CX Translation center drafts, more entry points, contribution suggestions
- Integration of CX and ULS with Wikidata
- On-screen keyboards for input methods in ULS
- Maintain feature parity in PHP and JS i18n
- Review variants support (Serbian, Chinese)
- Roadmap:

https://www.mediawiki.

org/wiki/Wikimedia\_Language\_engineering/Roadmap2014-15



## Thank you for your time! Language Engineering Team Wikimedia Foundation

**Quarterly Review September 3 2014** 

