

# WMF Support & Safety (SuSa)

## ORGANIZATION NAME

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## WHO IS HERE?

The Support and Safety team is now in two "taskforces" - "Trust and Safety" and "Support" - which allows for more obvious and defined roles among those on the team, in order to best serve the communities.

Launched new annual survey to measure opinion of the Support and Safety team among key community groups with whom we work the closest.

Began process to build training modules on dealing with online and offline harassment as part of the Wikimedia Foundation's efforts on community health.

## 3 MILESTONES IN THE PAST 12 MONTHS

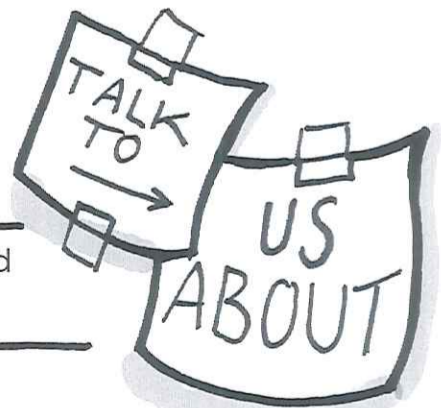
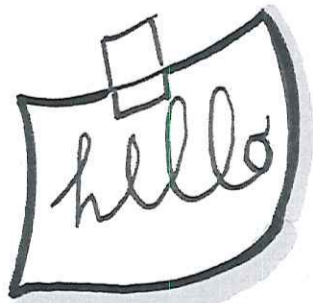
Hitting the right balance between transparency and community health/safety (actual or perceived).

## OUR BIGGEST CHALLENGE AHEAD

# 2. Emergency response - 3. Event safety in general

# 1. Training Modules

# 4. Wikimedia Foundation processes and support we offer



To have more than 24 hours in the day :)

IF THE WIKIMEDIA FAIRY WERE TO GRANT YOU A WISH, WHAT WOULD IT BE

