

A missing piece of the puzzle –

Hands-on support for content partnerships through the Helpdesk at the Content Partnerships Hub

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wikiindaba



wikimediamorocco

The idea behind

- An initiative for a thematic hub to support content partnerships
- Increase equity in decision making
- Support others on their journey towards successful partnerships – **absolutely not** replace their work

One of several pillars of the hub

The Helpdesk complements the other pillars of the Hub initiative, including:

- Partnerships with IGOs
- Capacity Building
- Strategic data uploads

Follows a needs assessment

- There is currently a bottleneck in the movement
- Many have potential partners but little technical capacity and knowhow
- The Helpdesk answers to this need

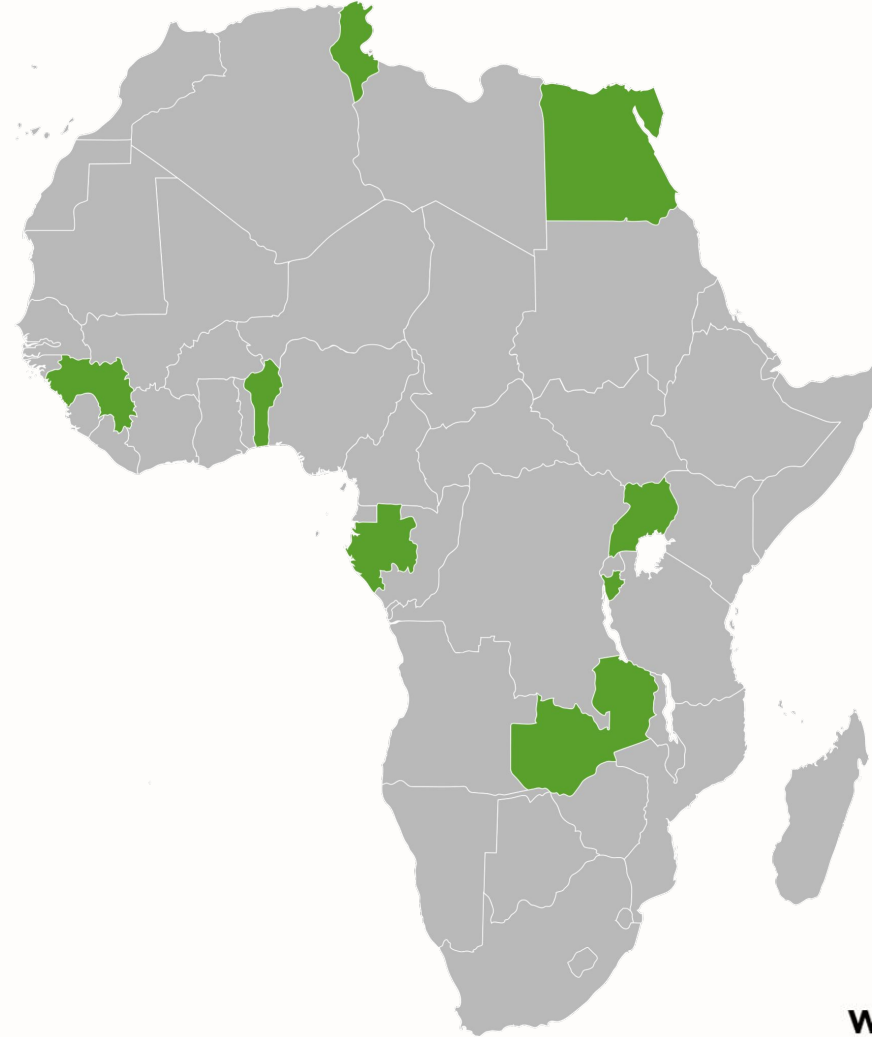
This is what it is:

- A service for the global movement
- Supports with technical work around batch uploads
- Guides people to the right people in the movement
- Shares best practices
- Guided by an expert committee

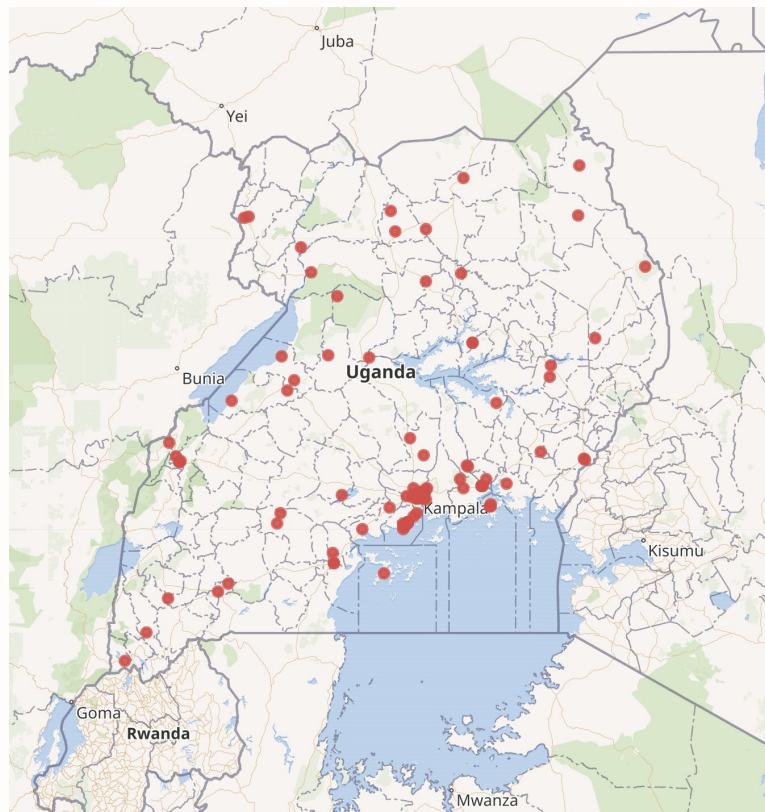
This is how it works:

- Someone sends a request to the Helpdesk (helpdesk@wikimedia.se)
- The Expert Committee gives initial feedback and priority
- If positive, Helpdesk team works with requester to move in the right direction
- Expert Committee gives final go
- Helpdesk gives support

- Collaboration with Wiki Loves Earth international team
- Support to ~10 WLE organizers to add their data to Wikidata
- Similar line of work with Wikimedia Uganda



- Uganda reached out and wanted support to run their Wiki Loves Monuments via Wikidata
- They had data from National Museum of Uganda
- In the beginning, very few Ugandan monuments in Wikidata. Now +500, and more than 100 has coordinates.



- Wiki Loves Monuments learning clinics

Expert Committee



Susanna Ånäs
Finland



Boddhisattwa
India



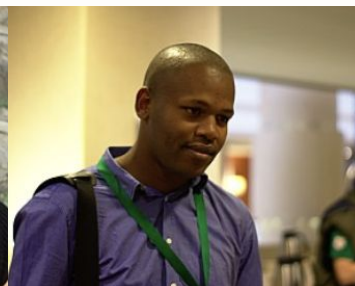
Nassima Chabhoun
Morocco



Éder Porto
Brazil



May Hachem
Egypt



Abbas Mahmood
Kenya



Patricia Diaz Rubio
Chile



Subhashish Panigrahi
India/Canada

Next steps:

- Develop working groups
- Support more requests
- Contribute with more learning

Thank you



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