



Brand Awareness



Brand Awareness is important to our strategic direction because we intend to grow around the world, and you cannot join a movement you do not understand.

We are accomplishing **Brand Awareness** by clarifying our brand system, maintaining brand health, and increasing awareness in markets we don't currently serve.

We'd like to highlight **creating an evolved identity system for Wikimedia** that supports this priority.

We learned that working closely with our community and a strong design agency helps us make progress on **Brand Awareness**.



Brand Awareness



MTP Outcomes

Key deliverables:

Clarify and strengthen brand architecture

Increase global outreach where awareness is below 50%

Strengthen brand affinity with existing audiences for a sustainable future Evolved identity system for Wikimedia

MTP Metrics	Y1-Goal	Q1-Status
Build brand recall in areas with high internet access but low Wikipedia awareness Baseline: N/A	N/A	N/A
Clarify and strengthen Wikimedia brands Baseline: Brand strategy by Wolff Olins	Develop a system that follows the brand strategy and reflects 40 nations	Hiring staff, planning and scouting a design agency







Evolve identity system for Wikimedia



Objective:

Clarify and strengthen the global perception of Wikimedia and our free knowledge mission

The Communications department has used Q1 to plan for our global design collaboration in the fiscal year ahead.

Some of the priority planning accomplished includes:

- Hired a Brand Manager (Essie Zar) to lead key development of brand identity system
- Gathered network of 100+ community volunteers from more than 40 nations to guide Movement brand changes
- Reviewed proposals from 8 brand consultancies to lead design activities through June

As a result, we're poised to hire a brand consultancy in Q2, establish full project timeline, and launch process on-time.

Full-time equivalent budget

Budget: 3.8 FTEs Actual: 5.9 FTEs



Key Results

Develop a new brand identity system by June 2020 that satisfies community brand criteria and reflects the perspectives of 40+ nations Baseline: 0 milestones

Y1-Goal Q1-Status

10	2
milestones	milestones achieved

Drill Down: Evolve identity system... (7)



The situation

There are increased community concerns around Foundation consultation practices related to Fram block and Movement Strategy process.

Volunteers are concerned that decisions are made without satisfactory consultation, and without clear understandings about how/where/when input can be addressed. This leads to distrust of process and of project outcomes.

The impact

Project success is dependent on working with the community and building a healthy, trusting relationship.

Recommendation

Consultation methods must be clear, cross-channel, honest, well-documented, and wide-reaching. They must enable easy participation that does not "burn out" contributors.

The project team recommends outlining a full timeline and methodology of consultation at design process launch, and beginning with active "workshops" to take in various points of view on Movement branding.



New colleagues since All Hands!



Nadee



Deb



Brooke



Anusha

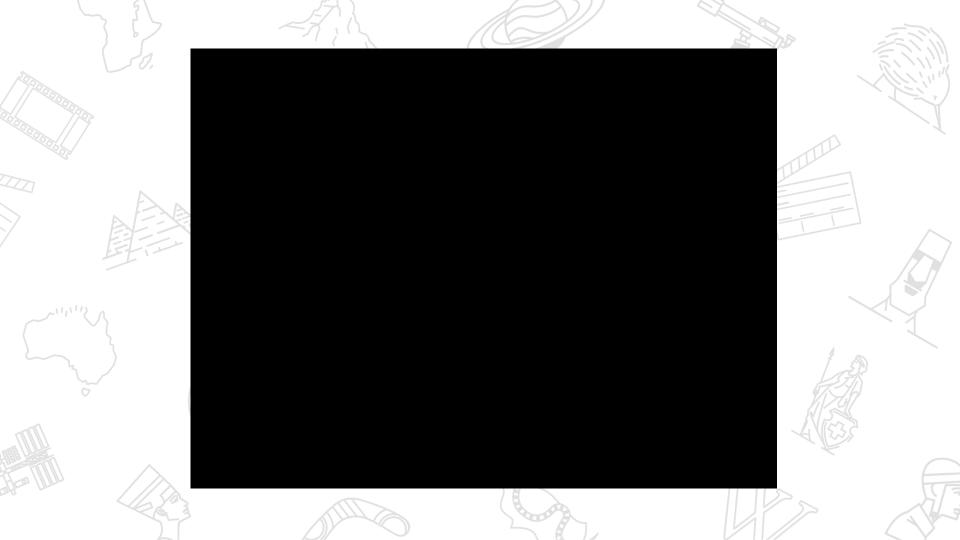


Essie



CherRaye





Campaign elements

- Collaboration with Historiskan
- Edit-a-thon with Swedish volunteers
- Social media campaign
- Targeted media outreach
- Panel discussion at Wikimania



Campaign impact

- 60.8 million total reach
- 51 media articles
- "Women" was trending during Google search in Sweden during the conference





The Next Web - How 'The Equal Edit' campaign is improving gender equality in Swedish history on Wikipedia (left)

Efter fem on TV4 - Afternoon news show with Wikimedia Sverige (WMSE) Board member, Sofie Jansson (below)





Dahens Nyheter - Biggest daily in Sweden, Wikipedia is adding more women to the Swedish history (above)





My best session so far in the course of #Wikimania has undoubtedly been the #EqualEdit panel conversation. Thank you @Rosiestep for the amazing work you have been doing with @WikiWomenInRed. I absolutely love the great work that the @historiskan team have continued to do.

06:42 - 17 aug. 2019

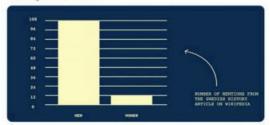
Blossom Ozurumba -Nigerian Wikimedian, 46K followers

Girl Up - UN campaign, 172K followers



How 'The Equal Edit' campaign is improving gender equality in Swedish history on Wikipedia #

buff.ly/2Z4TOxW



W[K]MED]A

H Historiskan Foij v

Historiskans chefredaktör har bidragit till projektet The Equal Edit med en lista på kvinnor som bör nämnas i Wikipediaartikeln om Sveriges historia och kommer även att medverka i en paneldebatt om projektet på konferensen Wikimania som just nu pågår i Stockholm. #theegualedit



05:13 - 15 aug. 2019

Historiskan - campaign partner, 2.9K followers



The Equal Edit analysis

Our new approach to Wikimania communications created an entry point for public audiences to engage with Wikimedia and the conference through an issue of local and global importance: Gender equity. We elevated the Wikimedia brand and created a deeper connection between Wikipedia and our efforts to advance social change. This was also underlined by the campaign's alignment with the UN Sustainable Development Goals, a main theme at Wikimania 2019.

In close collaboration with Wikimedia Sverige (WMSE) and Wikipedians working in gender equity, we expanded the campaign on a global scale. We also supported WMSE in creating partnership opportunities with the Swedish Ministry of Foreign Affairs and Historiskan. WMSE is now in talks with the ministry to integrate WikiGap, a joint global initiative to highlight women's achievements on Wikipedia, with the Equal Edit.

The Equal Edit ultimately made Wikimania more compelling to local audiences, and aligned with our movement strategy and mid-term goal to build a thriving, equitable movement. It also created a useful model for other communities working on local issues. It's been built to replicate.

Next year, we recommend partnering with a local agency again on a campaign that similarly connects local audiences to the free knowledge movement.