

# Service Level Objectives

Reporting period:  
Dec 1 2020 - Feb 28 2021

Service	SLO		Performance	SLO met?
<b>etcd</b>	Availability	<b>99.9%</b> of requests are successful (i.e. without errors)	<b>100%</b>	✓
	Latency	<b>99.8%</b> of requests under 32 ms	<b>99.994%</b>	✓
<b>API Gateway</b>	Availability	<b>99.9%</b> of requests proxied successfully (i.e. without errors caused by the Gateway)	<b>99.988%</b>	✓
	Read latency	99% of read requests under <b>2000 ms</b>	99% < <b>480 ms*</b>	✓
	Write latency	99% of write requests under <b>1500 ms</b>	insufficient data*	?

\* see speaker notes