

Choosing a single enterprise
wiki instead of wiki farms

milSuite

- US Department of Defense Enterprise Social Network
- Features Mediawiki and other tools



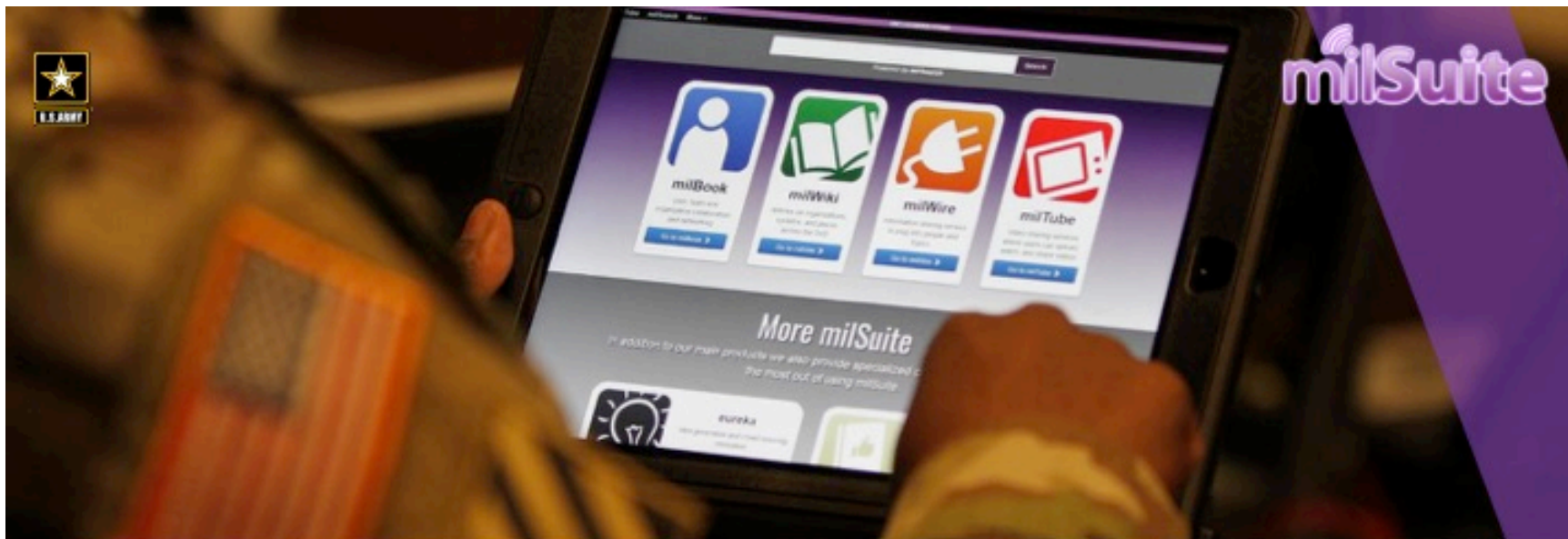
milSuite



DoD Transparency Issues

- **LIMITED TRANSPARENCY** of collaboration, and information sharing across the DoD
- **FISCAL CONSTRAINTS** on spending/duplicative information technology across all DoD services
- **RISK OF IMPROPER USE** of public social media and related cyber security concerns
- **ACCESSIBILITY** of DoD information from anywhere and any CAC enabled devices





milSuite Products

milSuite is a secure DoD Enterprise focused platform **with more than 650,000+ registered users**. It is only available to **DoD CAC holders**, Active and Reserve military, DoD civilian and Contractors (no foreign). milSuite information is open by default, restricted by exception.

- **THE SUITE OF TOOLS:** Based on popular commercial sites milSuite consists of a professional networking site (**milBook**), a wiki-based encyclopedia (**milWiki**) a video capability (**milTube**), a content sharing site (**milWire**), and an ideas forum (**Eureka**)

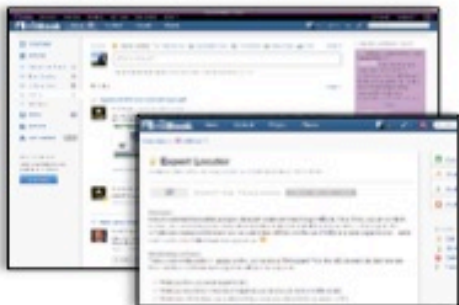




KM Capabilities

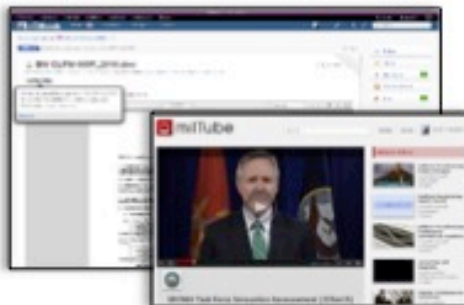


SOCIAL BUSINESS



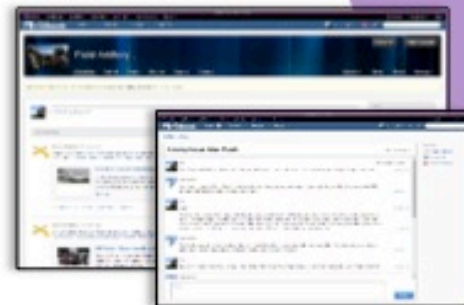
- Enable innovation through crowd-sourced ideas
- Custom streams allow users to follow people, places, and tags that matter to them

CONTENT MANAGEMENT



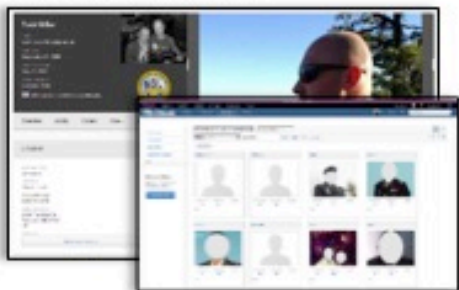
- Preview files right in milSuite, comment, search or annotate without downloading
- Reach audiences through sharing video messages

COLLABORATE



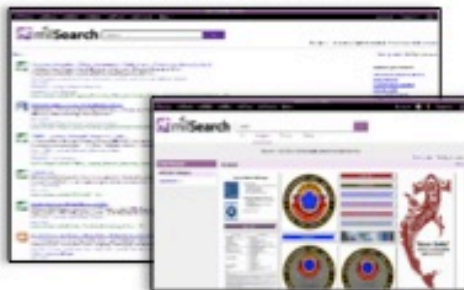
- Post a status update directly to your group and @ people, content or places
- Start a conversation through direct messaging, add a subject, or invite more people

FIND AN EXPERT



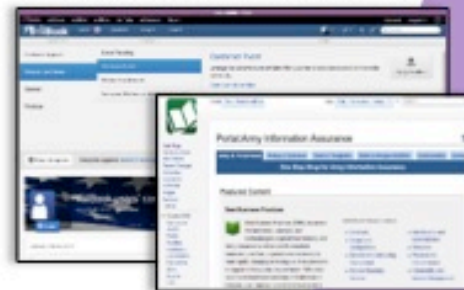
- Adds skills and endorse others for better targeted people search for SMEs

SEARCH & DISCOVER



- Access milSearch from any milSuite application in the header

CREATE CUSTOM PORTALS



- Customize the way you want it through banners, avatars, tiles and widgets



milWiki history (1 / 4)

- Began as wiki in wake of 2005 Base Realignment and Closure findings
- Established by Chief Knowledge Officer of PEO Command Control and Communications – Tactical (PEO C3T)
- Knowledge capture tool supporting move of organizations from Ft. Monmouth to Aberdeen Proving Grounds
- Wiki “seeded” with content by CKO team

milWiki history (2 / 4)

- Original audience was Army acquisition organizations at Ft. Monmouth
- Open to all of Army
- Word spread to other Acquisition organizations and the Army at large
- Wiki team encouraged and supported this
- milWiki received Army Knowledge Management award for technical solution in 2009

milWiki history (3 / 4)

- In 2009, opportunity came to incorporate the wiki into what would become milSuite

DECISION POINT:

Continue with a single enterprise wiki OR

Become provider of wikis to the enterprise

milWiki history (interlude)

- Corporate information systems are typically organization centric
 - Built around info needs of managers
 - Tight restrictions on access and ability to customize
 - Based on how the organization thinks work is done
- Employees often “hack” these tools
 - Based on how the work actually gets done
 - Often using public / free tools
 - Or things just don't get done
- milSuite provides an alternative

milWiki history (4 / 4)

- Interest in milSuite grew beyond Army
- February 2011 – authentication changed from Army SSO to DoD PKI credentials
- Installation and use of SMW has helped build additional interest and drive adoption

milSuite provides a **platform** on which the DoD workforce can create **their own solutions** that support the way they actually work while also contributing to the DoD's overall knowledge base.

milWiki (milSuite) scope

- No specifically stated purpose (e.g. reference vs. collaboration)
- Occasional requests for a separate wiki instance, but other tools in milSuite typically will meet the need

Challenges - Adoption

- Awareness / marketing
- Not invented here
- Not a program of record

Challenges - Tech

- Wiki text
- Not “web page like” enough
- No local control of permissions and features

Challenges - Culture

- I don't want to change someone else's stuff
- I don't want someone else to change my stuff
- I only want my team to see / edit
- Not my job

(USI)Main Page

Welcome to milWiki,

A Wiki [wik-E], where YOU have the power to edit. Participation is encouraged and open to everyone with an active AKO account*. When participating, you should keep in mind the Wiki Guidelines and Rules of Conduct.



Wiki Portals:

- Communities
- Organizations
- Projects
- All Portals

milWiki currently has 37145 registered milWikians and 4153 articles. *See Restricted Account Types

[Guidelines](#) | [Rules of Conduct](#) | [Categories](#) | [Sandbox](#) | [milWikians](#) | [Latest Stats](#)

Featured Article



LandWarNet 2009

LandWarNet Conference - LandWarNet is the Army's portion of the Global Information Grid (GIG). The GIG consists of all globally interconnected, end-to-end set of information capabilities, associated processes, and personnel. The Army has held an annual LandWarNet Conference focused on command, control, communications, computers, and intelligence (C4I) as well as information technology (IT). LandWarNet Conference is sponsored by AFCEA International, a non-profit membership association serving the military, government, industry, and academia... [Read full article](#)

[More](#)

Getting Started

New to Wikis? Need Help?

- Quick guide on what you **Need to Know**
- Take our step by step **Tutorial**
- More visual? Try our help **videos**
- Anxious? Try our editing **Cheatsheet**
- Start a new wiki article
- Have questions? Try our **FAQs**
- Report/Research a **Problem**
- **Questions/Comments?**
Please send them to kc.support@us.army.mil.

Quick References

Access quick references to special pages to improve your wiki experience.

- All Articles - Alphabetical Listing
- A-Z Index
- New Articles
- Gallery of New Images
- Popular Articles
- Random Article
- Acronym Finder
- Helpful Hints (add your own)
- User Contributions (For username field use lower case AKO username)

Did you know...

From milWiki's newest articles

- You can use a **Workflow Phase Banner** on your articles to show progress...
- The **Modular Brigade Augmented for Security Force Assistance Handbook** is designed as an assessment tool for brigade-level leaders...
- **SPPNet** is the official knowledge portal for the National Guard's State Partnership Program (SPP). SPPNet is accessible on the unclassified network through any of the "KO sites"...
- The **Weapon Systems Acquisition Reform Act** requires DoD to appoint senior officials to assess a project's performance and

search

Go

Search

navigation

- Home
- Create an Article
- Categories
- New Articles
- All Articles
- Templates
- Sandbox
- Recent changes
- Guidelines
- Help

tools

- Intellipedia
- Blog
- IM/Chat (SameTime)
- Virtual Teams
- File Sharing
- Web Conferencing

portals

- All Portals

toolbox

- What links here
- Related changes
- Upload file
- Special pages
- Printable version
- Permanent link